information Fargo

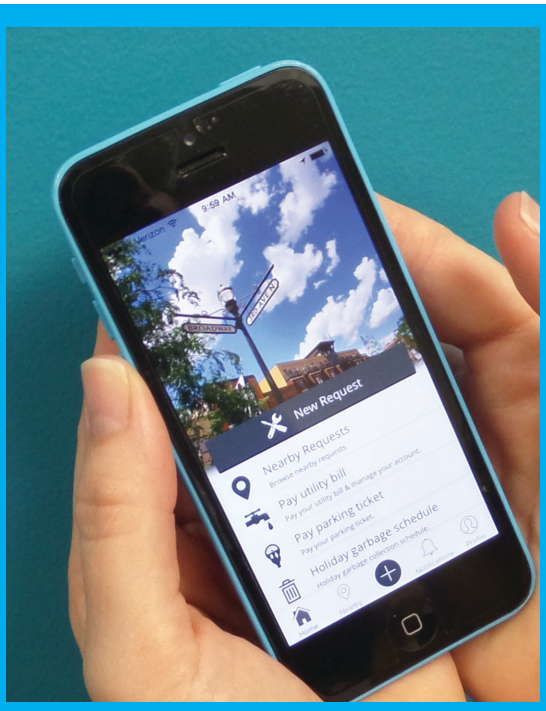
Winter 2015

Fargo One: You report it. We'll fix it!

If you have a City related problem to report but searching the web for a phone number or email address isn't your idea of easy, then we have a solution! The City of Fargo is proud to provide Fargo One, a new mobile app that allows you to report issues quickly and easily 24-hours a day. With the Fargo One app, you can report a variety of non-emergency issues such as potholes, graffiti, burned out street lights, missed garbage and even concerns about your boulevard trees (just to name a few).

How to submit a request

Submitting a service request is as simple as selecting a category and giving a location and brief description of the problem. When you submit a service request, you'll also have the option to add a picture and use your GIS location to pinpoint where the problem is at, if you choose. After you have submitted a request, you will receive notifications keeping you up to date through each step of the completion process. You will also have the ability to communicate back and forth with City staff working on the task.



Fargo One is available free int he App Store and Google Play.

Efficiency

The locations and types of requests submitted via Fargo One are tracked and recorded by the City of Fargo in an effort to make our services more efficient. This data will help us pinpoint reoccurring issues and problem areas so that we can be proactive in the future.

Additional features

There are many benefits to downloading the Fargo One mobile app. In addition to the service request option, you can pay your utility bills and parking tickets, view the holiday garbage schedule, access City department phone numbers and link to the City's Twitter and Facebook pages. You can also use the "Places" feature which lists and maps out local parks, schools and City facilities.

How to download the app

The Fargo One mobile app is free and available in the App Store and Google Play. Windows phone users can download the PublicStuff app (PublicStuff is the Fargo One app developer) from the Windows app store. Once the app is downloaded to the device, the location can be updated to Fargo by clicking into the profile/settings panel and updating the location. Once that has been updated, all the Fargo request types, widgets and app graphics will populate.

Check it out online

You can also use Fargo One from a desktop computer at www.FargoOne.com.

Download on the App Store

ANDROID APP ON Google play

Scan this code with your smart phone to visit the City of Fargo website!

WWW.CITYOFFARGO.COM

CITY OF Fargo

Light up Recycling!

What: Recycle your LED & screw-in bulb style string lights. Rope lights are not accepted.

When: Oct. 19 - Jan. 31, 2016

Where: Drop lights off for free at the Household Hazardous Waste Facility, 606 43 1/2 St. N., Fargo.
M-F from 9 a.m. - 5 p.m.

Questions? Call 701-298-6944

City of Fargo

Keep Fargo tidy: Tie your garbage bags

We all know how windy it can get here in the valley so in an effort to help keep our neighborhoods clean, the Solid Waste Division reminds residents to please put all garbage in bags and tie the bags before placing them in garbage carts. On windy days the lids often blow open creating a trail of trash in neighborhoods as garbage cans are emptied. Much of the debris can be avoided if we "tie" together. Please call Solid Waste at 241-1449 with questions.

Wastewater project begins

A new wastewater interceptor is being installed along Broadway between Island Park and the Waste Water Treatment Plant at 3400 N. Broadway. The old interceptor (a pipe that carries wastewater to the plant) experienced capacity issues during heavy rains making it difficult to move wastewater to the North Broadway facility. The new wet weather interceptor will provide additional wastewater capacity and reduce the potential for backup problems. The City of Fargo will be responsible for paying $3-million of the $21-million project. The remaining $18-million is being paid for by the Federal Government (FEMA) and the State of North Dakota. The project is expected to be completed in 2017.

City of Fargo Employment
Find job openings at:

www.cityoffargo.com/employment
or on Twitter @CityofFargoHR

Take the survey: Single stream recycling

The City of Fargo's Department of Solid Waste is looking for your input on a proposal to implement single stream recycling. This would replace the current system which requires residents to separate their recycling. The survey is available online at http://bit.ly/FargoRecyclingSurvey or via the Fargo recycling website www.FargoRecycles.com and will be open until Dec. 31, 2015. All residents of Fargo are encouraged to take the survey. Here are potential costs associated with the proposed single stream recycling program (all recyclables in one container):

1. All residents would be charged a monthly fee which is yet to be determined. The fee would cover startup capital costs, and the costs associated with transportation and sorting of the commingled recyclables.
2. For potential cost reference, communities that currently have a single stream recycling program include West Fargo, Bismarck and Grand Forks. Each household is charged approximately $3.60 - $5.30 per month for biweekly collection.

Holiday garbage

Christmas Day - Week of Dec. 21: Garbage and recycling collection on schedule except Friday which will be collected on Thursday. The Sanitary Landfill will be closed on Friday, Dec. 25.

New Years Day - Week of Dec. 28: Garbage and recycling collection on schedule except Friday which will be collected on Thursday. The Sanitary Landfill will be closed on Friday, Jan. 1.

Christmas tree pickup - Week of Jan. 4, 2016

- Trees are collected on your garbage day
- Please do not deposit on snow banks
- Remove lights, plastic bags, wood and metal stands
- Tree should be 5' away from garbage cart

Presidents Day – Week of Feb. 15: Garbage and recycling collections on schedule. The Sanitary Landfill will be open on Monday, Feb. 15.

Please place garbage carts and recycling bins on ground surface not on a snow bank.

Winter Landfill hours:
Saturdays (Nov. 28 - Feb. 27) 7:15 a.m. - 1 p.m.
Monday through Friday hours are 7:15 a.m. - 5 p.m.

Ten Easy Ways to Conserve Energy & Lower Your Energy Bills!

efargo Top Ten Tips

1. **COOK** WITH THE **MICROWAVE** — SAVE $10 ANNUALLY FOR USING THE MICROWAVE INSTEAD OF THE OVEN ONCE A WEEK.
2. USE **SLEEP** FEATURE ON COMPUTER & **SHUT DOWN** REGULARLY — SAVE $30 ANNUALLY
3. WASH CLOTHES WITH **COLD WATER** — SAVE $30 ANNUALLY
4. **AIR DRY** DISHES & WASH WITH **FULL DISH LOADS** — SAVE $40 ANNUALLY
5. **TURN OFF** UNUSED LIGHTS & **REPLACE** 5 MOST USED **LIGHT BULBS** — SAVE $75 ANNUALLY WITH A $25 INITIAL COST OF LED BULBS.
6. INSTALL A LOW-FLOW SHOWERHEAD — SAVE $95 ANNUALLY WITH A $10 INITIAL COST
7. **DIAL BACK** THERMOMETER **2 DEGREES** & EXPAND **COMFORT ZONE** — SAVE $100 ANNUALLY
8. **HANG** CLOTHES TO **DRY** — SAVE $100 ANNUALLY
9. **OPEN** WINDOWS FOR **FRESH AIR** & USE A **FAN** — SAVE $132 ANNUALLY WITH A $30 INITIAL COST
10. USE **ADVANCED** POWER STRIP — SAVE $200 ANNUALLY WITH A $25 INITIAL COST

EXTRA TIPS FOR HOME OWNERS

1 CLEAN LINT TRAP AFTER EACH LOAD OF LAUNDRY

SAVE ON AVERAGE $34 ANNUALLY

2 CHANGE AIR FILTERS

SAVE ON AVERAGE $198 ANNUALLY WITH AN INTIAL COST OF $20 PER EVERY 3 MO.

3 INSTALL A PROGRAMMABLE THERMOSTAT

SAVE ON AVERAGE $200 ANNUALLY WITH AN INTIAL COST OF $40

= 10 TREES

*Numbers are based on national averages

efargo is a partnership between the City of Fargo, NDSU, Cass County Electric Cooperative and Xcel Energy for the $5M energy prize competition led by Georgetown University in Washington, DC (GUEP.org). Our goal is to reduce energy waste and lower energy bills in the City of Fargo by a minimum of 5% in every home. Check off the ten low- or no-cost ways above to conserve energy in your home and lower your energy bills. Watch this space for the **2016 efargo ENERGY GAME**! Every household can play to win prizes!

Contact us at efargo.org to learn more or volunteer!

Stop. Think. Connect. campaign

Next time you post something online or a mobile app asks to use your location, take a minute to Stop. Think. Connect. This global campaign, comprised of an unprecedented coalition of public, private and governmental organizations, was launched to help people understand not only the risks that come with using the Internet, but also the importance of practicing safe online behavior. Here are a few tips to help ensure your online safety:

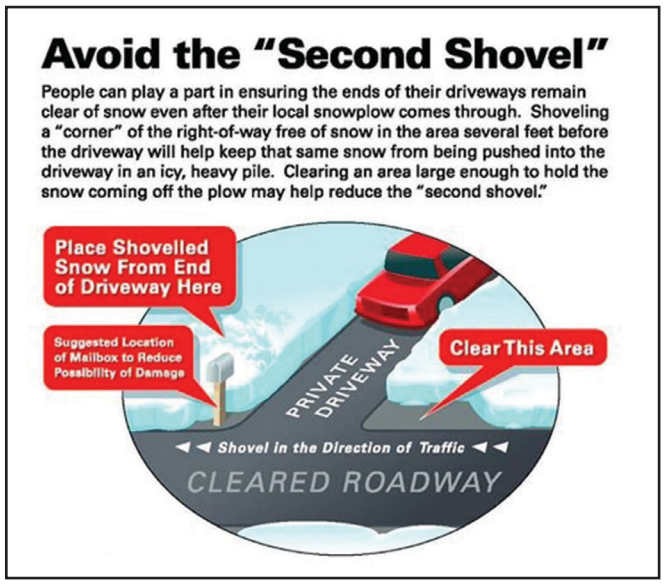
- Secure your accounts: Ask for protection beyond passwords. Many account providers now offer additional ways for you verify who you are before you conduct business on that site.
- When in doubt, throw it out: Links in email, tweets, posts, and online advertising are often the way cyber criminals compromise your computer. If it looks suspicious, even if you know the source, it's best to delete or if appropriate, mark as junk email.
- Stay current. Keep pace with new ways to stay safe online: Check trusted websites for the latest information, and share with friends, family, and colleagues and encourage them to be web wise.
- Be a good online citizen: What you do online has the potential to affect everyone – at home, at work and around the world. Practicing good online habits benefits the global digital community.

Learn more at www.StopThinkConnect.org.

Dust off your winter driving/ shoveling skills!

At Public Works, crews are busy preparing staff and equipment for this year's winter season and with resident assistance we can ensure that streets and sidewalks are kept snow free. After a snow event, the primary focus of the Public Works Department is to restore traffic to normal driving conditions as quickly and safely as possible. In doing so, we ask residents to remember the following:

- Always expect snow plows to make unanticipated maneuvers such as backing up and wide turns.
- When driving, ensure that operators can see you by staying at least 70 feet (four car lengths) back when you are following city snow removal equipment.
- Avoid driving through "whiteouts" caused by plows and never try to pass the plow.
- Try not to get between plows that are in formation, they create windrows that will make it difficult for your vehicle to maneuver.
- Keep the full width of your driveway approach and access to your mailbox clear of ice and snow. Postal Service delivery depends on it.



- Don't shovel or blow snow from sidewalks, crosswalks, driveways, or parking lots onto streets. It is a violation of City Ordinance and may result in a $500 fine.
- Pay attention to parking restrictions and move your vehicle off the street at the posted times.
- Remove snow and ice from sidewalks and crosswalks adjoining your property within 48 hours of an accumulation of snowfall ending. If you fail to clear them you will be subject to a fine and a bill from the City to complete the work.
- Report any street that has not been cleared within 48 hours after a storm event. You can do this via the Fargo One mobile app (download it for free today!).
- Listen for street closures and snow related announcements via the local media, and eliminate unnecessary travel during snow events.

Let's work together so Public Works can provide the best service possible to the residents of Fargo.
If you have questions or concerns contact Public Works at 241-1453 or by e-mail at publicworks@cityoffargo.com. More snow removal information is also available at http://www.cityoffargo.com/Residential/SnowRemoval/.

Fargo Housing Rehab Program improved!

The Fargo Housing Rehab Program just became more of a possibility for many low-to-moderate income homeowners. In order for the house to qualify for the program, it must have a taxable assessed value under the program limit – the limit was previously $135,000 but has now been raised to $175,000, making more homes eligible.

Since 1975, the Fargo Housing Rehab Program has helped hundreds of homeowners in Fargo's older neighborhoods maintain their residences as safe, sanitary dwellings that meet local housing codes. The program can make improvements such as roof replacement, furnace replacement, electrical upgrades, sewer/water repair, home accessibility remodeling for persons with disabilities, etc.

More information about the program and the application form can be found on the web at http://www.cityoffargo.com/Residential/Housing/HousingRehab/ or by calling Fargo Community Development at 241-1474.

FROM THE FIREHOUSE

Carbon monoxide, also known as CO, is called the "Invisible Killer" because it's a colorless, odorless, poisonous gas. The danger of CO poisoning is greater during the winter when doors and windows stay closed and fireplaces, gas heaters or other fuel burning appliances are in use. In addition, people can also be exposed to deadly CO levels when "warming up" their cars in garages or keeping them running when stuck in snow. Here's how to protect yourself:

- Install and maintain CO alarms inside your home to provide early warning of carbon monoxide.
- CO alarms should be installed in a central location outside each separate sleeping area and on every level of the home.
- Choose a CO alarm that has the label of a recognized testing laboratory.
- CO alarms are not substitutes for smoke alarms. Know the difference between the sound of smoke alarms and the sound of CO alarms.

Choose a carbon monoxide alarm that has the label of a recognized testing laboratory.

The Fargo Fire Department would also like to remind residents to clean snow away from their nearest hydrant. Doing so will save the Fire Department valuable time in the event of a fire. The Fargo Fire Department greatly appreciates your assistance with this.

Respectfully, Fire Marshal Ryan Erickson

Snowbirds reminded to protect homes

The Fargo Police Department in the past has seen numerous burglaries to homes and garages during the winter months to those who leave town for longer periods of time. We would like to remind you of a few helpful crime prevention tips:

- Make your home look occupied.
- Connect lamps to automatic timers to turn them on in the evening and off during the day.
- Don't allow daily deliveries of mail, newspapers or flyers to build up. Notify the Post Office of your absence, cancel or suspend any paper subscriptions, and ask a neighbor to regularly check your door and mail box for flyers.
- Arrange for snow removal for your driveway and sidewalks.
- Don't announce your absence on your answering machine, and turn your phone ringers off.
- Register your valuable property's serial number and descriptions, such as jewelry and electronics, for free on the city of Fargo's My Property program https://myproperty.cityoffargo.com/.
- Notify a trusted neighbor of your absence so they can keep an extra eye out on your property. Join your neighborhood on Nextdoor to help build neighborhood relationships that help keep your neighborhood safe.

Public Health
Prevent. Promote. Protect.
Fargo Cass Public Health

NDQUITS

Quitting tobacco use can be a journey. It's something that takes pre-planning, a commitment to continue and the ability to overcome obstacles that might get in the way. The great thing is people don't have to go on this journey by themselves. NDQuits is there to help every step of the way. NDQuits counselors will help you plan for your quit day, support you when you feel like giving up and help you learn to deal with things like nicotine cravings and the stress of quitting with a plan just for you. Every journey starts with a first step.

NDQuits offers a variety of options for quitting, all free, so you can find the way that works best for you. All NDQuits services include free counseling, advice and support and free nicotine replacement products for those who qualify. Call 1.800.QUIT.NOW or visit www.ndhealth/gov/ndquits. Contact Fargo Cass Public Health's Tobacco Cessation Specialist for more information on quitting at 701-476-4083.

Fargo Public Schools 2014-15 Annual report

As evidence of Fargo Public Schools' commitment to our patrons, a new online document is available that showcases the qualities and services of our school district. FPS Annual Report 2014-15 is a publication that provides a wide array of information to familiarize families and the community with Fargo Public Schools. Report details include enrollment, staffing, and budget numbers, and overviews student services and student assessment data. Access the full document at www.fargo.k12.nd.us/AnnualReport.

Fargo Fact:

You can start and end your Fargo utility service online at www.cityoffargo.com/utilities.

CPR CHANGES YOU NEED TO KNOW

For the last 49 years, the American Heart Association (AHA) has been giving guidance through research about best practices in Cardio Pulmonary Resuscitation. The AHA recently released its latest recommendations. These recommendations further recognize the importance of citizen responders to improve survival. They include:

- Communities may consider training bystanders in compression-only CPR for adult patients
- Use of Automated External Defibrillators (AEDs) should not be limited to trained personnel. While training is still recommended, to reduce time to shock, the use of Public Access Defibrillator does not require training.
- Chest compressions should be performed at a rate of 100-120 per minute at a depth between 2-2.4 inches.
- Initial recognition of cardiac arrest and immediate compressions are critical. It is important to call 911 and begin CPR as soon as possible.
- Reducing pauses in compressions can increase survival. After calling 911 place your cell phone on the floor next to the patient and listen to the dispatchers instructions.

Save a Life Saturday: **Saturday, Feb. 13, 2016**

The Fargo Fire Department and FM Ambulance will be partnering again to teach hands only CPR at the West Acres Mall. For more information and updates follow us on Facebook.

Gingerbread house workshop for teens

'Tis the season to make gingerbread houses and the library is holding a teens-only gingerbread house workshop. Area teens, ages 11 to 18 years old, are invited to make a variety of gingerbread houses with lots of different shapes, colors and flavors of candy. The gingerbread house workshop is scheduled for Thursday, Dec. 17, at 6:30 p.m. at the Dr. James Carlson Library. All materials will be provided. Space is limited; registration is required. Register online or email teens@cityoffargo.com. For further details about upcoming teen events, visit www.fargolibrary.org or call the Teen Librarian at 476-5978.

Cultures & colors of Bhutan

In an effort to appreciate and better understand the rich cultural diversity in the Fargo-Moorhead area, join us for a special presentation by Ghana Shyam centered on the Bhutanese culture. The session will include images of the country, a display of garments and textiles, and a presentation on cultural celebrations and festivals in Bhutan. Light snacks will be served. The event is set for Sunday, Feb. 21, starting at 2 p.m. at the downtown Main Library. This program is in partnership with Cultural Diversity Resources Center. For details, contact Diane Briggs at 241-1492 or visit www.fargolibrary.org.

Library programs are free and open to the public. For more information about these library programs and resources, please visit the library's website at www.fargolibrary.org.

Fargo Public Library

LEGO design contests

LEGOs are no longer just for kids! With that in mind, the Fargo Public Library will hold two LEGO Design Contests this holiday season. The first event is for kids, ages 3 to 12 years old, and is set for Tuesday, Dec. 29, starting 2 p.m. The second LEGO event is for teens and adults and is scheduled for Sunday, Jan. 3, at 2 p.m., as well. Both contests will be held at the Main Library. Entries will be accepted between 2 and 3 p.m. each day, and judges will announce the winners at 4 p.m. Prizes will be awarded in different age groups. For contest guidelines and more details, visit our website at **www.fargolibrary.org** or call 241-1495.

Pete the Cat's Rockin' New Year's Eve Party!

School's out and all the presents are opened, so now what? If you love all of the "Pete the Cat" books, then the library has a party for you! Youngsters will have a cool and groovy time at this special New Year's Eve event. Kids will get to meet Pete the Cat, listen to some Pete the Cat stories, rock out to some of Pete's favorite songs, play games and make a small craft. Join us Thursday, Dec. 31, starting at 10 a.m. at the Main Library. All materials will be provided, and snacks will be served. For kids age 12 and younger. Pre-registration is required. Register online or call 241-1495.

Winter 2016 Storytime

Registration for the library's free Winter Storytime series starts Tuesday, Dec. 1. Weekly storytime sessions for toddlers and preschoolers runs Monday, Jan. 11, through Wednesday, April 13. Register online at **www.fargolibrary.org**.

Fargo City Commission
200 North 3rd Street
Fargo, ND 58102

PRESORTED
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ECRWSS
RESIDENTIAL CUSTOMER

Your opportunity to make a "Big" difference!

Big Brothers Big Sisters Fargo-Moorhead connects young people who need a friend and mentor with adults who want to impact a child's life. BBBS has community-based and school-based programs. Volunteers in the community-based program spend two hours every other week with their "Little," playing video games, shooting hoops, or whatever they enjoy doing. In the school-based program, mentors visit their Little Brother/Sister at school for an hour or so once a week.

The program has existed in the U.S. for more than a century. And the impact on youth is powerful. Research shows that kids with a Big Brother/Sister are more confident in their school performance, able to get along better with their families, and 52% less likely to skip school.

BBBS has a great need for male mentors in the Fargo-Moorhead area. Many boys have to wait for months or even over a year to be matched with a mentor in large part because there simply aren't enough volunteers.

If you, your organization, or your business would like to help meet this need, contact us at www.bbbsfargo.org or at 701-451-4877.

Follow the City of Fargo: