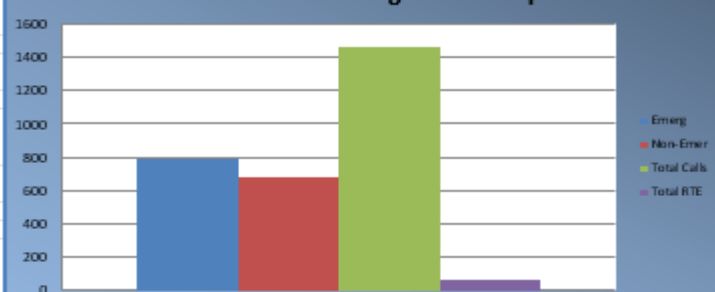


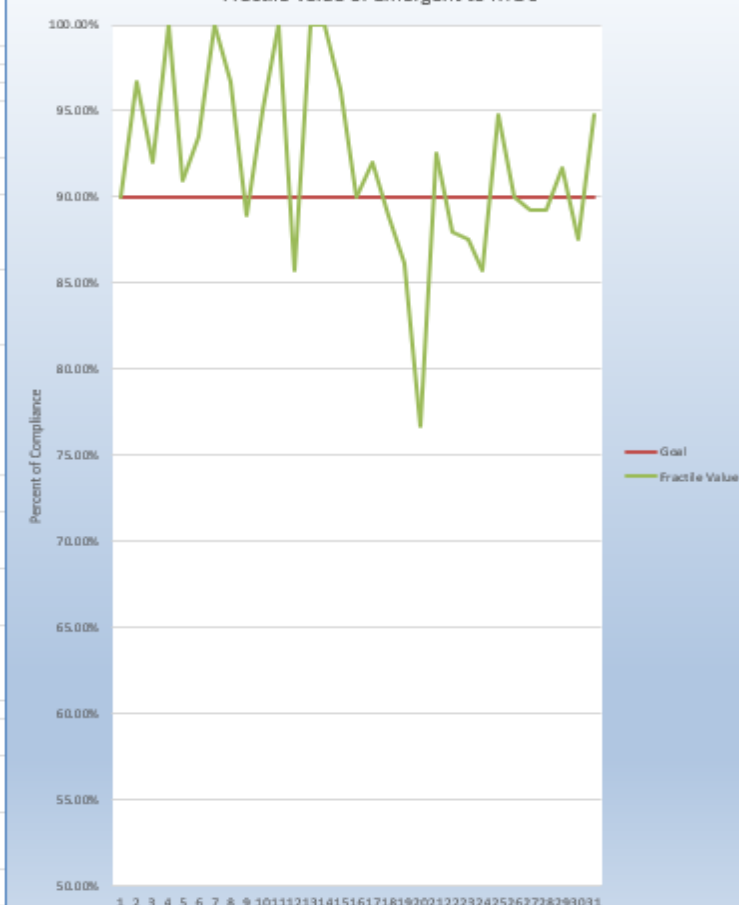
City of Fargo Response Times - January 2026

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	39	20	19	2	1. Reassign delay	1.5	1.10:48	90.00%	90%
2	58	30	28	1	2. Chute time / OOSM	2.2	2. 9:44	96.67%	90%
3	56	25	31	2	1. Status	1.2	1.12:51	96.67%	90%
4	45	18	27	0	1. Distance	1.4	1.10:06	92.00%	90%
5					2. Out of SSM	2.5	2.10:21	100.00%	90%
6	56	33	23	3	1. Status / Chute time	1.1	1. 9:06	90.91%	90%
7	54	31	23	2	2. Distance / Chute time	2.4	2. 9:43	93.55%	90%
8	48	27	21	0	3. Reassign / OOSM	3.5	3.11:04	100.00%	90%
9	43	30	13	1	1. Chute time	1.5	1. 10	96.67%	90%
10	39	20	19	1	2. Reassign delay	2.2	2. 10	95.00%	90%
11	42	13	29	0	1. Out of SSM / Chute	1.4	1.10:38	96.67%	90%
12	40	21	19	3	1. Distance	1.2	1. 9:10	88.89%	90%
13	43	21	22	0	2. Distance / Status	2.1	2.12:17	95.00%	90%
14	39	20	19	1	3. Distance / Status	3.1	3.11:46	95.00%	90%
15	62	27	35	1	1. Status	1.1	1.10:25	100.00%	90%
16	57	30	27	3	1. Distance	1.7	1. 9:47	85.71%	90%
17	50	25	25	2	2. Chute time / OOSM	2.3	2. 9:50	100.00%	90%
18	56	36	20	4	3. Chute time / OOSM	3.8	3.10:22	100.00%	90%
19	48	29	19	4	1. Status / Chute time	1.1	1.11:25	96.30%	90%
20	48	30	18	7	1. Distance	1.3	1.11:14	90.00%	90%
21	45	27	18	2	2. Routing	2.3	2.10:24	92.59%	90%
22	46	25	21	3	3. Status	3.1	3.12:37	88.00%	90%
23	41	24	17	3	1. Status	1.2	1.11:05	87.50%	90%
24	47	28	19	4	2. Out of SSM	2.5	2. 9:10	85.71%	90%
25	35	19	16	1	1. Status	1.1	1.15:11	94.74%	90%
26	43	20	23	2	2. Chute time	2.3	2. 9:27	90.00%	90%
27	43	28	15	3	3. Chute time	3.3	3.10:46	89.29%	90%
28	41	28	13	3	4. Status	4.3	4. 9:54	89.29%	90%
29	57	24	33	2	1. Chute time / Distance	1.3	1. 9:35	91.67%	90%
30	48	24	24	3	2. Chute time / Distance	2.3	2.10:35	87.50%	90%
31	36	19	17	1	3. Distance	3.2	3.11:10	94.74%	90%
Totals	1462	785	677	66	4. Chute time / Distance	4.4	4.14:21	91.59%	90%

Sanford Ambulance Fargo Call Comparison

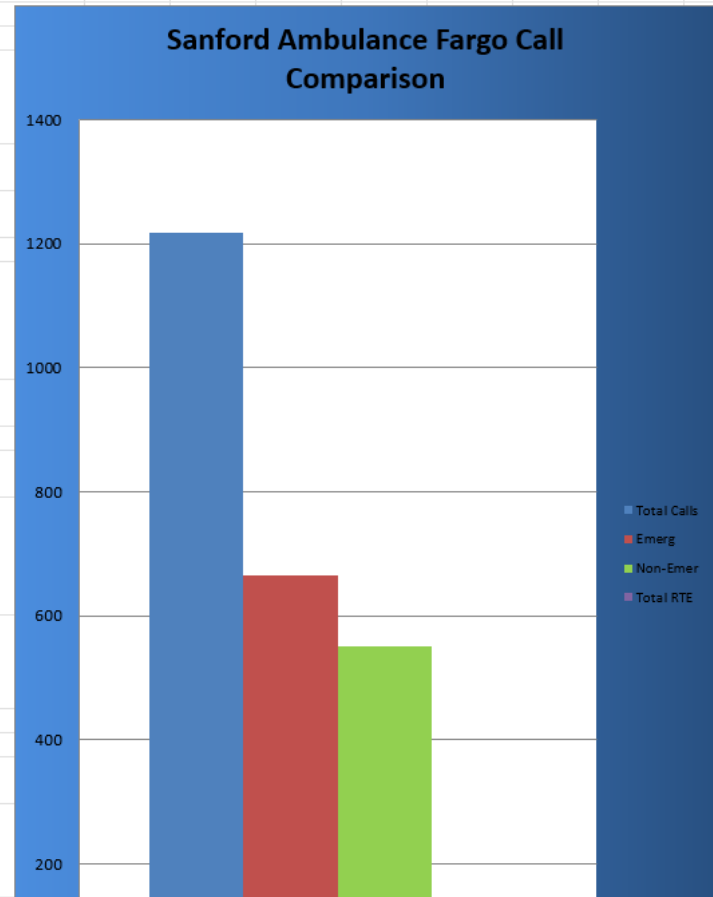


Fractile Value of Emergent to RTE's

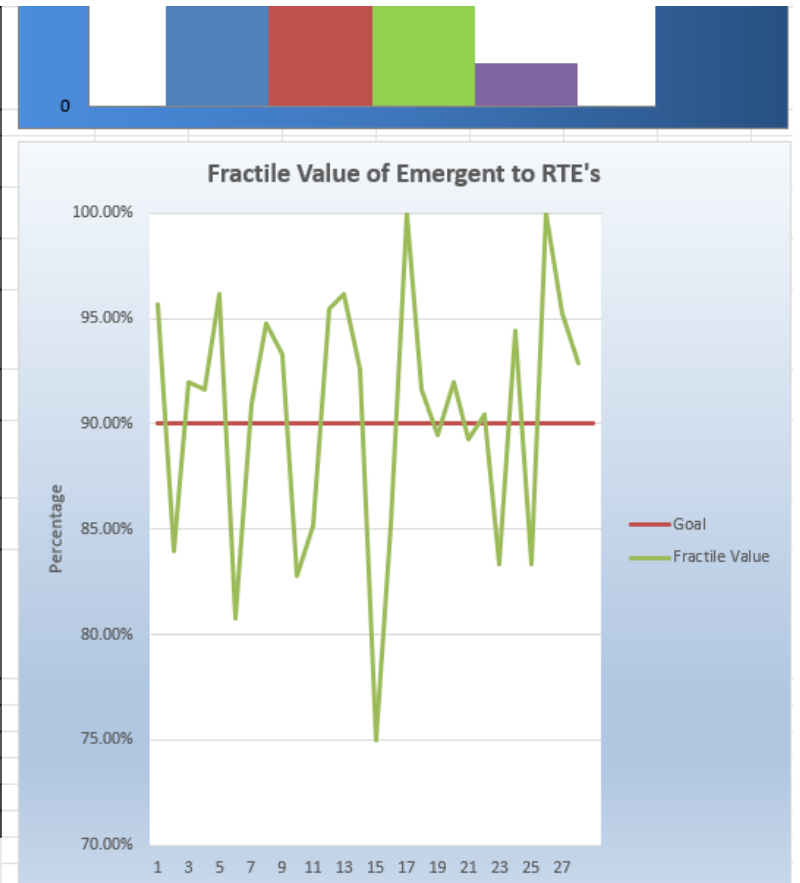


City of Fargo Response Times - February 2026

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	45	23	22	1	1. Chute time / Distance	1. 3	1. 14:14	95.65%	90%
					1. Chute time	1. 4	1. 9:50		
					2. Chute time / OOSM	2. 3	2. 10:04		
					3. Chute time / OOSM	3. 4	3. 11:04		
2	45	25	20	4	4. Out of SSM	4. 4	4. 9:33	84.00%	90%
					1. Status	1. 3	1. 9:34		
3	40	25	15	2	2. Chute time / Distance	2. 6	2. 10:11	92.00%	90%
					1. Distance	1. 5	1. 11:10		
4	54	24	30	2	2. Status 0	2. 0	2. 9:44	91.67%	90%
5	51	26	25	1	1. Chute time / Distance	1. 4	1. 11:07	96.15%	90%
					1. Chute time / Status	1. 2	1. 10:38		
					2. Distance	2. 3	2. 10:09		
					3. Chute time / Status	3. 2	3. 9:15		
					4. Chute time / Status	4. 3	4. 9:25		
6	50	26	24	5	5. Status	5. 3	5. 12:50	80.77%	90%
					1. Reassign delay	1. 3	1. 11:35		
7	38	22	16	2	2. Out of SSM	2. 3	2. 9:23	90.91%	90%
8	37	19	18	1	1. OOSM / Reassigned	1. 3	1. 10:18	94.74%	90%
					1. Status	1. 1	1. 10:35		
9	48	30	18	2	2. Status	2. 3	2. 10:07	93.33%	90%
					1. Chute time	1. 2	1. 9:00		
					2. Reassign delay	2. 2	2. 9:31		
					3. Status	3. 1	3. 13:35		
					4. Status	4. 1	4. 16:45		
10	49	29	20	5	6. Status	5. 3	5. 16:11	82.76%	90%
					1. Reassign delay	1. 6	1. 9:07		
					2. Chute time	2. 6	2. 10:52		
					3. Out of SSM	3. 4	3. 9:34		
11	42	27	15	4	4. Status	4. 2	4. 15:19	85.19%	90%
12	44	22	22	1	1. Chute time	1. 5	1. 10:05	95.45%	90%
13	44	26	18	1	1. Chute time / Disp Err	1. 3	1. 9:37	96.15%	90%
					1. Status	1. 1	1. 9:26		
14	46	27	19	2	2. Chute time / OOSM	2. 4	2. 9:05	92.59%	90%
					1. Status	1. 2	1. 10:32		
					2. Status	2. 3	2. 9:41		
					3. Status / OOSM	3. 1	3. 13:09		
15	37	16	21	4	4. Chute time / OOSM	4. 3	4. 9:22	75.00%	90%



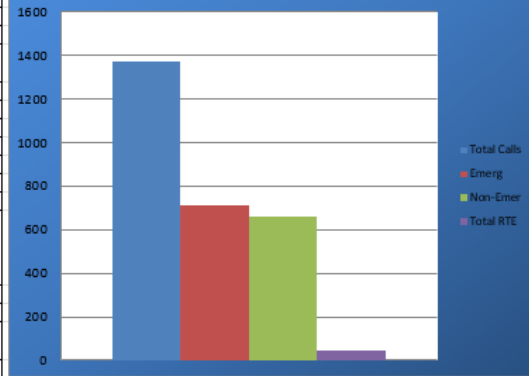
16	42	27	15	4	1. Distance 2. Distance 3. Out of SSM 4. Reassign delay	1. 5 2. 3 3. 2 4. 2	1. 9:36 2. 9:43 3. 9:50 4. 12:52	85.19%	90%
17	40	17	23	0				100.00%	90%
18	46	24	22	2	1. Chute time / Distance 2. Status 0	1. 6 2. 0	1. 14:29 2. 9:14	91.67%	90%
19	40	19	21	2	1. Chute time / OOSM 2. Distance	1. 3 2. 6	1. 9:03 2. 12:20	89.47%	90%
20	44	25	19	2	1. Reassign delay 2. Status	1. 5 2. 1	1. 9:34 2. 10:23	92.00%	90%
21	42	28	14	3	1. Out of SSM 2. Status 3. Status 0	1. 3 2. 2 3. 0	1. 15:29 2. 9:18 3. 10:28	89.29%	90%
22	37	21	16	2	1. Chute time / Status 2. Status 0	1. 3 2. 0	1. 13:11 2. 9:58	90.48%	90%
23	35	18	17	3	1. Status 2. Reassign delay 3. Status 0	1. 2 2. 3 3. 0	1. 13:22 2. 11:34 3. 9:44	83.33%	90%
24	54	36	18	2	1. Reassign delay 2. Reassigned / OOSM	1. 3 2. 3	1. 13:45 2. 9:27	94.44%	90%
25	46	30	16	5	1. Status 2. Status / Reassigned 3. Distance 4. Chute time / Reassign 5. Chute time / Status	1. 1 2. 1 3. 2 4. 1	1. 13:45 2. 14:56 3. 9:47 4. 9:06 5. 12:57	83.33%	90%
26	40	19	21	0				100.00%	90%
27	45	21	24	1	1. Chute time	1. 5	1. 9:23	95.24%	90%
28	36	14	22	1	1. Status / Distance	1. 1	1. 9:15	92.86%	90%
									90%
Totals	1217	666	551	64				90.39%	



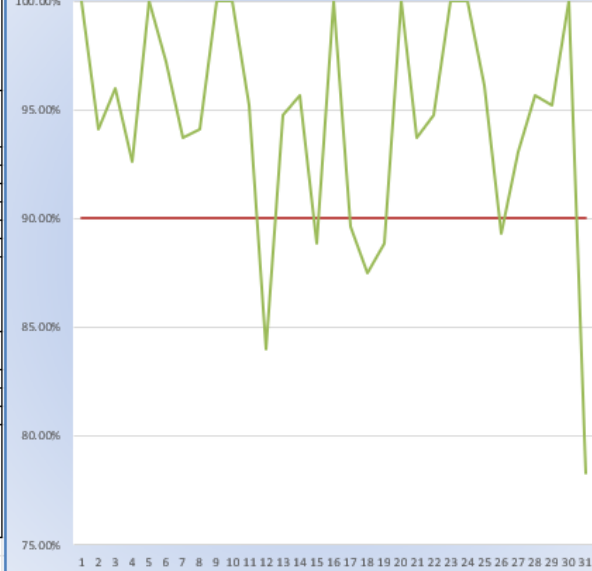
City of Fargo Response Times - March 2026

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	25	10	15	0				100.00%	90%
2	34	17	17	1	1. Diff Address	1.5	1.11:11	94.12%	90%
3	40	25	15	1	1. Disp Error	1.2	1.9:17	96.00%	90%
4	56	27	29	2	1. Chute time / OOSSM	1.3	1.11:45	92.53%	90%
5	52	23	29	0	2. Chute time	2.4	2.9:22	100.00%	90%
6	56	36	20	1	1. Out of SSM	1.4	1.9:10	97.22%	90%
7	36	16	22	1	1. Status	1.1	1.9:05	93.75%	90%
8	31	17	14	1	1. Reassign delay	1.2	1.9:09	94.12%	90%
9	48	25	23	0				100.00%	90%
10	34	19	15	0				100.00%	90%
11	51	21	30	1	1. chute time / Distance	1.3	1.9:38	95.24%	90%
12	44	25	19	4	1. chute time / Distance	1.4	1.10:37	84.00%	90%
13	35	19	16	1	2. chute time / OOSSM	2.4	2.10:14	94.74%	90%
14	41	23	18	1	3. Reassign delay	3.1	3.10:10	95.65%	90%
15	33	18	15	2	4. Status 0	4.0	4.9:48	88.89%	90%
16	50	28	22	0	1. Chute time / Status	1.3	1.10:48	100.00%	90%
17	50	29	21	3	2. Status	2.3	2.17:38	89.66%	90%
18	59	40	19	5	1. Status	1.1	1.9:56	87.50%	90%
19	61	27	34	3	2. Status 0	2.1	2.9:41	88.89%	90%
20	40	20	20	0	3. Status / Distance	3.1	3.14:54	100.00%	90%
21	31	16	15	1	1. Chute time	1.3	1.9:16	93.75%	90%
22	47	19	28	1	2. Out of SSM	2.4	2.10:54	94.74%	90%
23	38	18	20	0	3. Chute time / OOSSM	3.4	3.12:37	100.00%	90%
24	38	22	16	0	4. Status	4.1	4.9:09	100.00%	90%
25	59	26	33	1	5. Out of SSM	5.4	5.9:30	96.15%	90%
26	44	28	16	3	1. Chute time / Status	1.2	1.9:51	89.29%	90%
27	52	29	23	2	2. Chute time / Status	2.2	2.11:39	93.10%	90%
28	46	23	23	1	3. Chute time / OOSSM	3.5	3.9:18	95.65%	90%
29	43	21	22	1	1. Chute time / Status	1.3	1.13:31	95.24%	90%
30	47	22	25	0	1. Chute time / OOSSM	1.5	1.11:24	100.00%	90%
31	49	23	26	5	1. Chute time / Status	1.3	1.9:13	78.26%	90%
Total	1372	712	660	42	2. Chute time / OOSSM	2.4	2.10:52	94.10%	
					3. Chute time / Distance	3.5	3.9:44		
					1. Chute time / Status	1.2	1.10:23		
					2. Chute time / Status	2.3	2.9:20		
					1. Status	1.1	1.10:01		
					1. Reassign delay	1.3	1.10:18		
					1. Chute time / Distance	1.3	1.9:19		
					2. Status	2.1	2.15:28		
					3. Status	3.1	3.12:25		
					4. Chute time / OOSSM	4.3	4.9:45		
					5. Out of SSM	5.4	5.11:03		

Sanford Ambulance Call Comparison



Fractile Value of Emergent to RTE's



Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions	% of Transport Dispositions 71.35% Total Transports944	Transport Dispositions: A patient was transported from the scene
Non-Transport Dispositions	% of Non-Transport Dispositions 28.65% Total Non-Transport379	Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

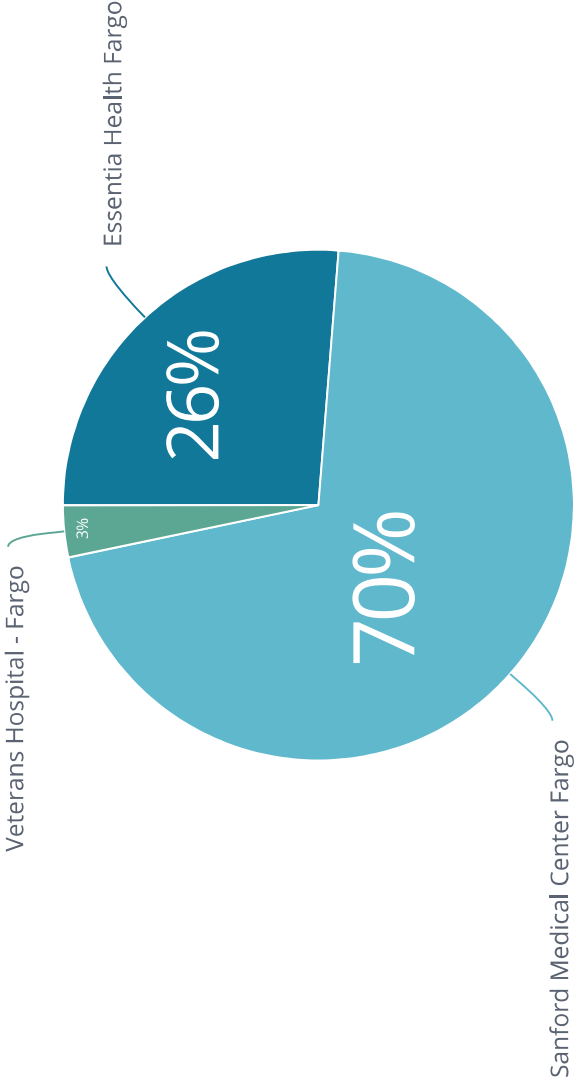
Transport Disposition	Total Records	Percentage of Records
No Transport	44	3%
Patient Refused Transport	113	9%
Transport by This EMS Unit (This Crew Only)	942	71%
Transport by This EMS Unit, with a Member of Another Crew	2	0%
N/A	222	17%
Grand Total	1,323	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	248
Sanford Medical Center Fargo	665
Veterans Hospital - Fargo	31

Hospital Destinations by Percentage

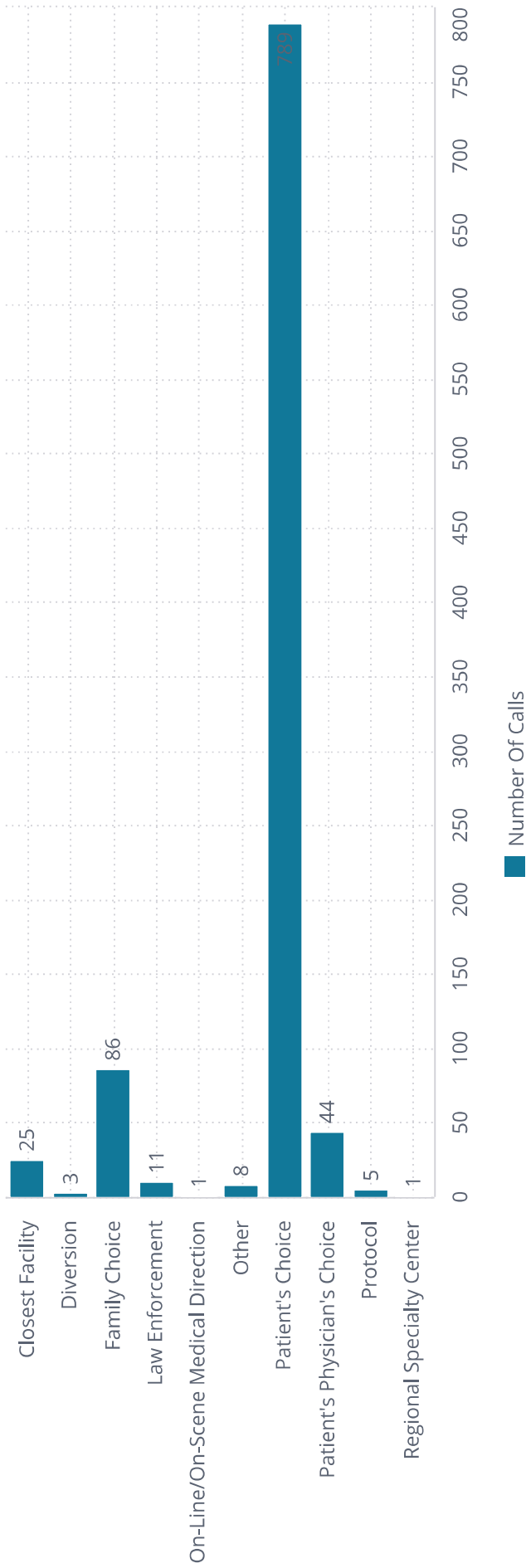


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 was decided by nursing home staff
- 3 were decided by social worker/case worker
- 2 were decided by family/friends

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	14
DNR	2
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	1
Patient/Guardian Indicates Ambulance Transport is Not Necessary	111
Patient/Guardian States Intent to Transport by Other Means	29
Released Following Protocol Guidelines	9
Released to Law Enforcement	9
N/A	1,166

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions	% of Transport Dispositions 69.71% Total Transports787	Transport Dispositions: A patient was transported from the scene
Non-Transport Dispositions	% of Non-Transport Dispositions 30.29% Total Non-Transport342	Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

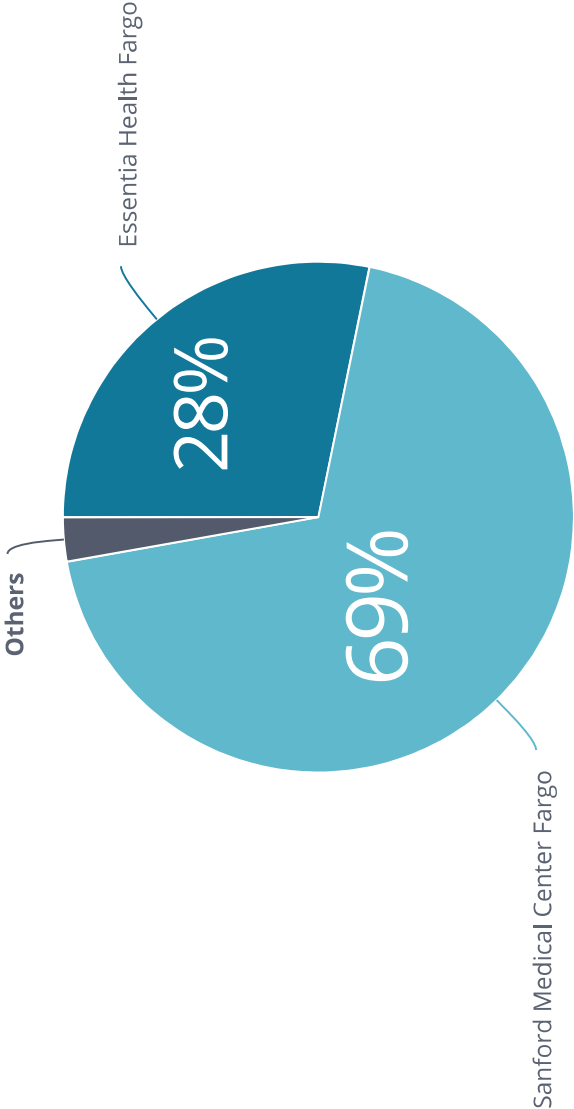
Transport Disposition	Total Records	Percentage of Records
No Transport	55	5%
Patient Refused Transport	87	8%
Transport by This EMS Unit (This Crew Only)	785	70%
Transport by This EMS Unit, with a Member of Another Crew	2	0%
N/A	200	18%
Grand Total	1,129	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	222
Sanford Medical Center Fargo	543
Veterans Hospital - Fargo	22

Hospital Destinations by Percentage

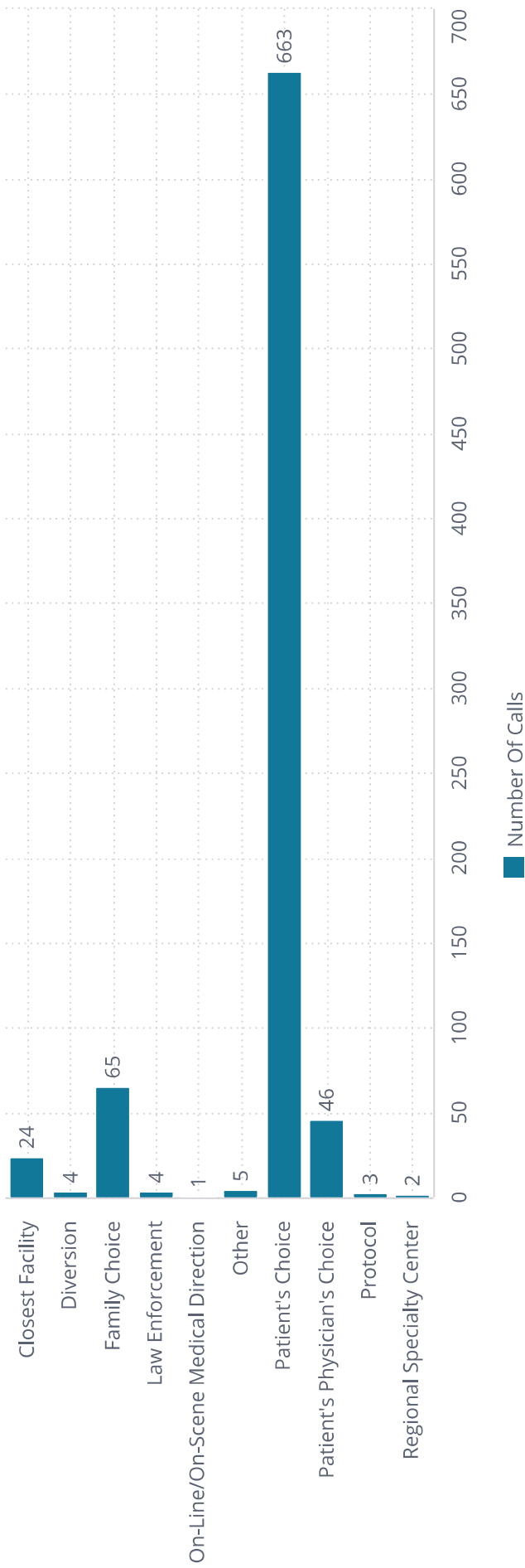


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 2 was decided by nursing home staff
- 1 was decided by other healthcare staff
- 1 were decided by family/friends
- 1 was decided by persons on scene known to patient

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	18
DNR	2
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	6
Patient/Guardian Indicates Ambulance Transport is Not Necessary	93
Patient/Guardian States Intent to Transport by Other Means	28
Released Following Protocol Guidelines	14
Released to Law Enforcement	7
N/A	992

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions	% of Transport Dispositions 69.62% Total Transports880	Transport Dispositions: A patient was transported from the scene
Non-Transport Dispositions	% of Non-Transport Dispositions 30.38% Total Non-Transport384	Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

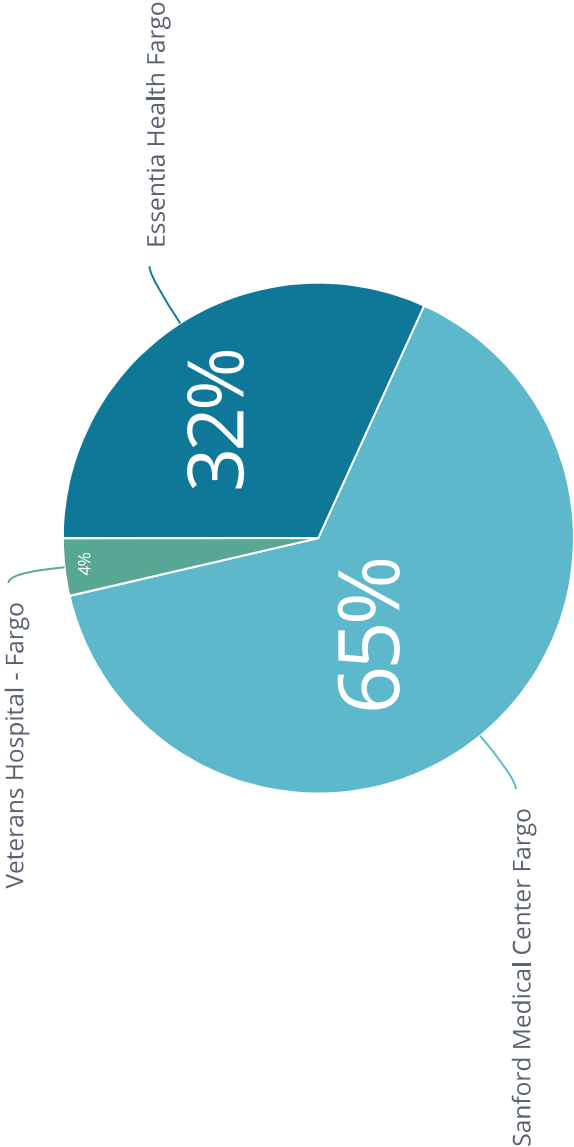
Transport Disposition		
Transport Disposition	Total Records	Percentage of Records
No Transport	55	4%
Patient Refused Transport	121	10%
Transport by Another EMS Unit	1	0%
Transport by Another EMS Unit, with a Member of This Crew	1	0%
Transport by This EMS Unit (This Crew Only)	877	69%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N/A	208	16%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	280
Sanford Medical Center Fargo	568
Veterans Hospital - Fargo	32

Hospital Destinations by Percentage

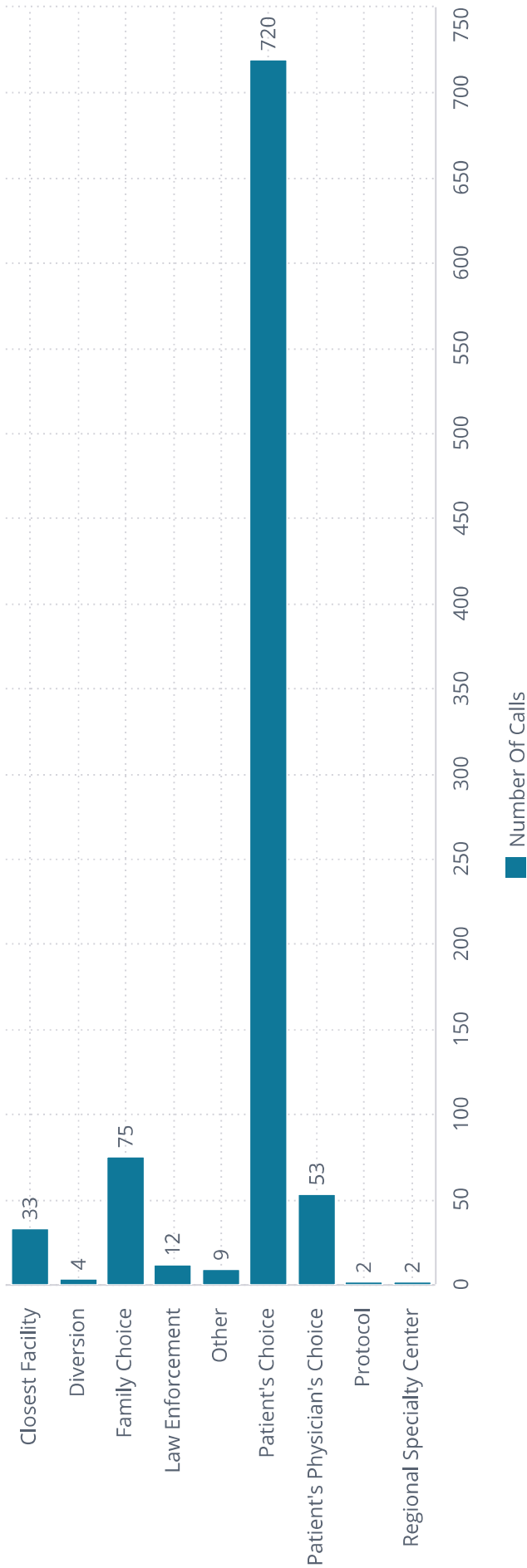


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 were decided by nursing home staff
- 1 was decided by case manager
- 3 were decided by family/friends, or other persons on scene known to patient
- 1 was quickest facility
- 1 was based on where patient had gone in the past

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	27
Other, Not Listed	2
Patient/Guardian Indicates Ambulance Transport is Not Necessary	121
Patient/Guardian States Intent to Transport by Other Means	25
Released Following Protocol Guidelines	23
Released to Law Enforcement	7
N/A	1,093