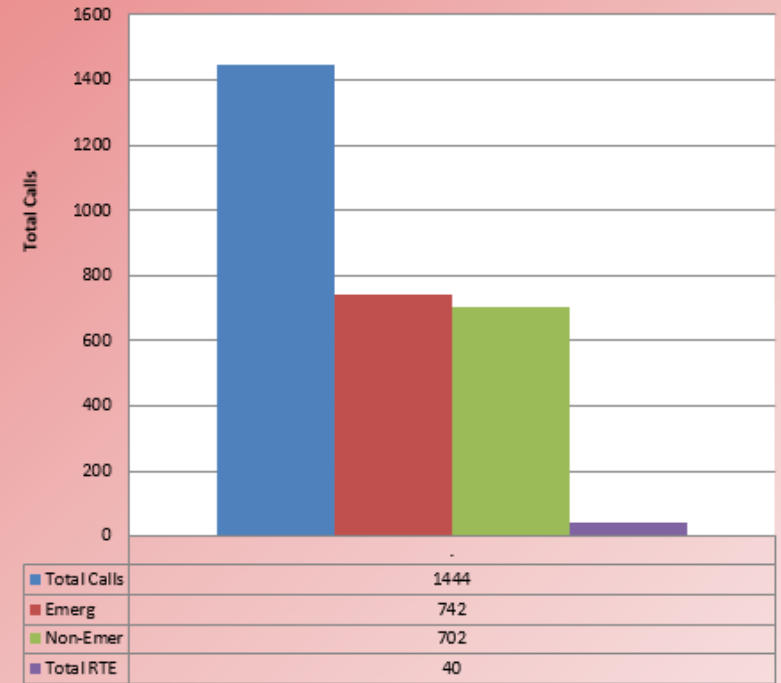


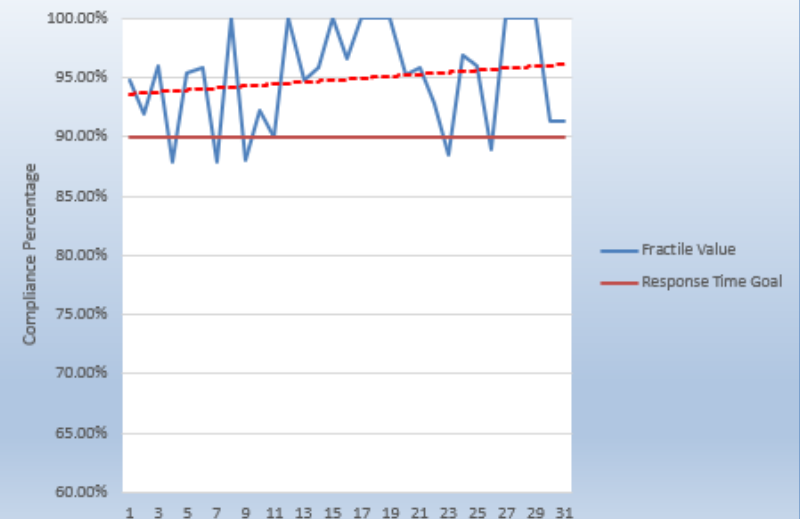
City of Fargo Response Times - October 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	46	19	27	1	1. Chute time	1.3	1. 9:24	94.74%	90%
2	63	37	26	3	1. Disp Error 2. Chute time 3. Out of SSM	1.7 2.2 3.4	1. 10:06 2. 9:04 3. 10:26	91.89%	90%
3	53	25	28	1	1. Status	1.1	1. 11:10	96.00%	90%
4	48	33	15	4	1. Out of SSM 2. Disp Error 3. Reassign delay 4. Status	1.4 2.3 3.4 4.3	1. 10:25 2. 11:46 3. 9:40 4. 14:17	87.88%	90%
5	40	22	18	1	1. Out of SSM	1.4	1. 9:04	95.45%	90%
6	44	24	20	1	1. OOSM / Chute	1.6	1. 11:18	95.83%	90%
7	64	33	31	4	1. Reassign/OOSM 2. OOSM/Chute 3. Status 4. Out of SSM	1.4 2.7 3.1 4.1	1. 10:04 2. 10:28 3. 10:03 4. 9:32	87.88%	90%
8	41	24	17	0				100.00%	90%
9	45	25	20	3	1. Chute time/Dist 2. Status 3. Status	1.7 2.1 3.1	1. 10:07 2. 10:02 3. 15:16	88.00%	90%
10	57	26	31	2	1. Distance 2. Reassign / Chute	1.5 2.5	1. 10:44 2. 10:26	92.31%	90%
11	51	20	31	2	1. Chute time 2. Distance	1.6 2.4	1. 9:58 2. 15:26	90.00%	90%
12	43	23	20	0				100.00%	90%
13	33	19	14	1	1. Chute time	1.5	1. 10:01	94.74%	90%
14	49	24	25	1	1. Reassign delay	1.6	1. 11:21	95.83%	90%
15	39	19	20	0				100.00%	90%
16	46	30	16	1	1. Chute time	1.6	1. 9:20	96.67%	90%
17	43	22	21	0				100.00%	90%
18	31	14	17	0				100.00%	90%
19	43	22	21	0				100.00%	90%
20	47	21	26	1	1. Out of SSM	1.7	1. 12:11	95.24%	90%
21	51	24	27	1	1. Chute / Distance	1.4	1. 10:40	95.83%	90%
22	38	14	24	1	1. Out of SSM	1.5	1. 11:20	92.86%	90%
23	47	26	21	3	1. Distance 2. Out of SSM 3. Out of SSM	1.6 2.4 3.3	1. 9:17 2. 11:02 3. 9:01	88.46%	90%
24	48	32	16	1	1. Out of SSM / Chute	1.4	1. 10:56	96.88%	90%
25	50	25	25	1	1. Reassigned delay	1.3	1. 9:18	96.00%	90%
26	53	27	26	3	1. Out of SSM 2. Out of SSM 3. Status	1.5 2.5 3.2	1. 9:55 2. 11:41 3. 9:20	88.89%	90%
27	54	30	24	0				100.00%	90%
28	44	21	23	0				100.00%	90%
29	38	15	23	0				100.00%	90%
30	48	23	25	2	1. Distance 2. Chute time	1.5 1.8	1. 9:29 2. 9:21	91.30%	90%
31	47	23	24	2	1. Out of SSM 2. Status / Chute time	1.4 2.2	1. 11:39 2. 15:16	91.30%	90%
	1444	742	702	40				94.97%	

Sanford Ambulance Call Comparison



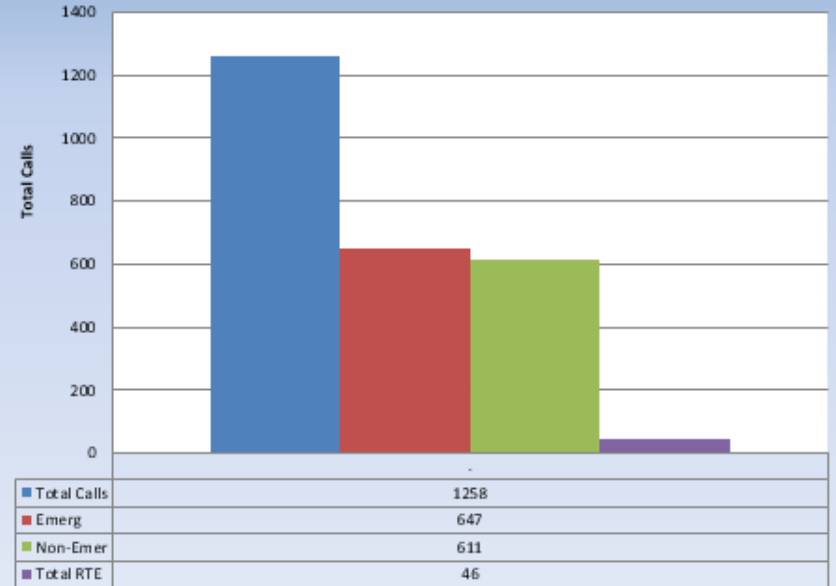
Response Percentage Daily Change



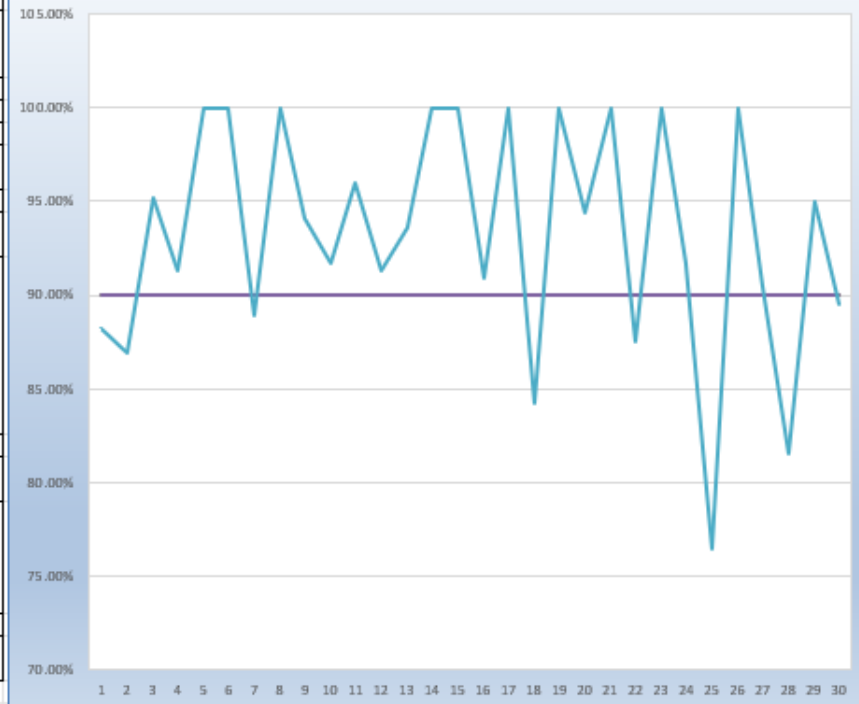
City of Fargo Response Times - November 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	43	17	26	2	1. Status Disp Error / Chute	1.2 2.4	1.10:01 2.9:39	88.24%	90%
2	47	23	24	3	1.1. Status 0 Reassign delay / Chute time	1.1 2.4	1.10:34 2.12:53	86.96%	90%
3	46	21	25	1	3. Status 1. Status	3.3 1.2	3.9:42 1.10:10	95.24%	90%
4	36	23	13	2	1. Status/OOSSM/Chute time	1.1	1.14:14	91.30%	90%
5	37	20	17	0	2. Distance	2.5	2.10:22	100.00%	90%
6	43	23	20	0				100.00%	90%
7	59	27	32	3	1. Distance Chute time Out of SSM	1.3 2.4 3.4	1.12:05 2.21:14 3.9:20	88.89%	90%
8	43	16	27	0				100.00%	90%
9	33	17	16	1	1. Distance	1.4	1.10:07	94.12%	90%
10	27	12	15	1	1. Chute time	1.4	1.11:16	91.67%	90%
11	43	25	18	1	1. Distance	1.6	1.9:14	96.00%	90%
12	38	23	15	2	1. Chute time Chute time	1.5 2.3	1.9:01 2.9:25	91.30%	90%
13	49	31	18	2	1. Routing Out of SSM	1.4 2.6	1.10:57 2.9:20	93.55%	90%
14	43	19	24	0				100.00%	90%
15	45	18	27	0				100.00%	90%
16	45	22	23	2	1. Reassign delay Out of SSM	1.2 2.4	1.10:52 2.11:40	90.91%	90%
17	48	26	22	0				100.00%	90%
18	36	19	17	3	1. OOSSM / Chute 2. Status Out of SSM	1.6 2.2 3.4	1.9:50 2.10:31 3.9:02	84.21%	90%
19	42	20	22	0				100.00%	90%
20	32	18	14	1	1. Status	1.3	1.12:05	94.44%	90%
21	38	20	18	0				100.00%	90%
22	50	16	34	2	1. Chute / Distance Chute / OOSSM	1.3 2.2	1.9:07 2.10:08	87.50%	90%
23	41	18	23	0				100.00%	90%
24	35	24	11	2	1. Chute / Distance 2. Status	1.6 2.1	1.9:31 2.11:51	91.67%	90%
25	54	34	20	8	1. Status Chute time / OOSSM 3. Distance Out of SSM 5. Out of SSM 6. Status 7. Out of SSM 8. Chute time	1.2 2.8 3.6 4.5 5.3 6.2 7.3 8.6	1.9:31 2.10:13 3.12:44 4.11:58 5.11:22 6.11:16 7.10:15 8.13:07	76.47%	90%
26	41	28	13	0				100.00%	90%
27	34	21	13	2	1. Disp. Error 2. Out of SSM	1.4 2.4	1.10:56 2.10:33	90.48%	90%
28	46	27	19	5	1. Reassign delay/ OOSSM 2. Distance / Chute 3. Status 4. Reassign delay/Disp Error 5. Status	1.5 2.5 3.1 4.5 5.3	1.11:22 2.10:08 3.11:57 4.9:51 5.11:30	81.48%	90%
29	40	20	20	1	1. Distance / Chute time	1.5	1.11:35	95.00%	90%
30	44	19	25	2	1. Distance / Chute time 2. Distance / Chute time	1.3 2.3	1.9:44 2.9:42	89.47%	90%
	1258	647	611	46				93.30%	

Sanford Ambulance Call Comparison



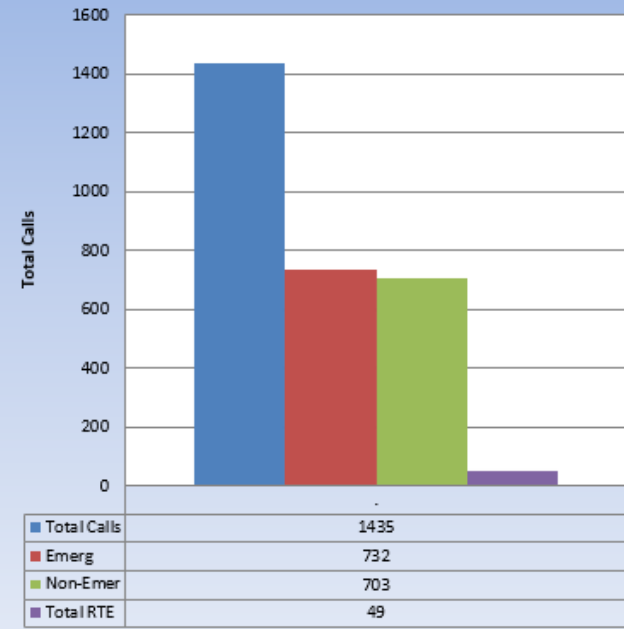
Daily Response Time Compliance



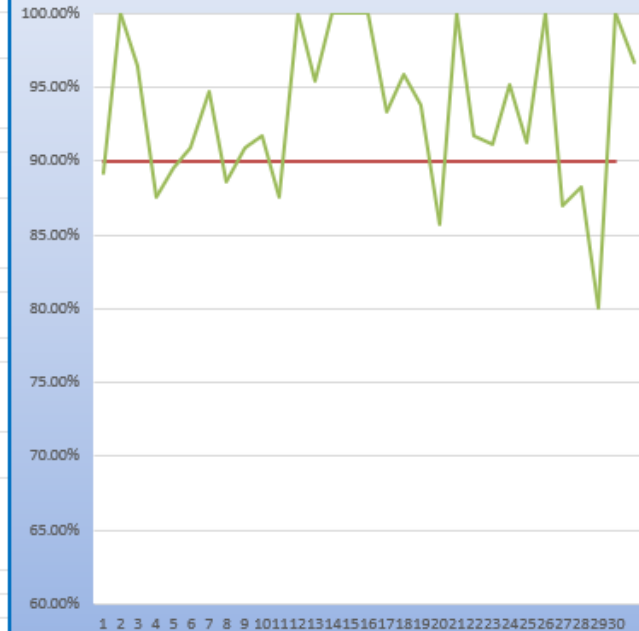
City of Fargo Response Times - December 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	56	37	19	4	1. Distance 2. Reassign delay 3. Out of SSM 4. Reassign delay	1. 5 2. 2 3. 4 4. 2	1. 9:47 2. 9:03 3. 12:14 4. 9:11	89.19%	90%
2	49	21	28	0				100.00%	90%
3	59	28	31	1	1. Out of SSM	1. 4	1. 12:38	96.43%	90%
4	43	16	27	2	1. Out of SSM 2. Out of SSM	1. 4 2. 3	1. 11:14 2. 13:17	87.50%	90%
5	40	19	21	2	1. Chute time 2. Reassign delay	1. 3 2. 2	1. 11:30 2. 10:00	89.47%	90%
6	55	22	33	2	1. Status 2. Status	1. 1 2. 1	1. 11:51 2. 9:04	90.91%	90%
7	37	19	18	1	1. Status / Chute time	1. 2	1. 13:18	94.74%	90%
8	59	35	24	4	1. Distance 2. Status 3. Out of SSM / Chute 4. Status	1. 6 2. 2 3. 4 4. 1	1. 15:40 2. 9:46 3. 12:15 4. 12:56	88.57%	90%
9	48	22	26	2	1. Status / Distance 2. Status / Distance	1. 2 2. 2	1. 10:56 2. 10:50	90.91%	90%
10	43	24	19	2	1. Distance 2. Status	1. 5 2. 1	1. 9:46 2. 10:52	91.67%	90%
11	59	24	35	3	1. Chute time 2. Chute time 3. Chute time / Distance	1. 4 2. 3 3. 5	1. 9:01 2. 10:03 3. 10:11	87.50%	90%
12	39	20	19	0				100.00%	90%
13	45	22	23	1	1. Chute time / OOSM	2. 7	1. 9:17	95.45%	90%
14	36	20	16	0				100.00%	90%
15	56	30	26	0				100.00%	90%
16	47	24	23	0				100.00%	90%
17	39	15	24	1	1. Status	1. 3	1. 9:12	93.33%	90%
18	46	24	22	1	1. Chute time / Distance	1. 3	1. 10:47	95.83%	90%
19	51	32	19	2	1. Chute time 2. Chute time	1. 2 2. 4	1. 11:33 2. 23:57	93.75%	90%
20	43	21	22	3	1. Distance / Chute time 2. Distance 3. OOSM / Chute time	1. 5 2. 5 3. 4	1. 9:08 2. 9:35 3. 10:13	85.71%	90%
21	36	19	17	0				100.00%	90%
22	44	24	20	2	1. Status 2. Chute time	1. 1 2. 3	1. 9:21 2. 9:34	91.67%	90%
23	54	34	20	3	1. Out of SSM 2. Out of SSM 3. Status	1. 4 2. 3 3. 2	1. 9:46 2. 9:09 3. 17:13	91.18%	90%
24	42	21	21	1	1. Chute time	1. 5	1. 11:40	95.24%	90%
25	39	23	16	2	1. Out of SSM 2. Out of SSM / Chute time	1. 7 2. 4	1. 9:39 2. 9:12	91.30%	90%
26	32	20	12	0				100.00%	90%
27	49	23	26	3	1. Out of SSM / Status 2. Status 3. Status / Dispatch Error	1. 3 2. 1 3. 2	1. 9:11 2. 10:22 3. 10:40	86.96%	90%
28	46	17	29	2	1. Status 2. Out of SSM	1. 1 2. 4	1. 9:32 2. 10:16	88.24%	90%
29	39	20	19	4	1. Status / Distance 2. Chute time 3. Chute time 4. Routing / Chute time	1. 2 2. 5 3. 4 4. 5	1. 13:54 2. 9:24 3. 9:52 4. 9:35	80.00%	90%
30	49	26	23	0				100.00%	90%
31	55	30	25	1	1. Distance / Chute time	1. 4	1. 9:47	96.67%	90%
	1435	732	703	49				93.30%	

Fargo Ambulance Call Comparison



Percentage Daily Change



Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
64.39%
Total Transports **857**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
35.61%
Total Non-Transport **474**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

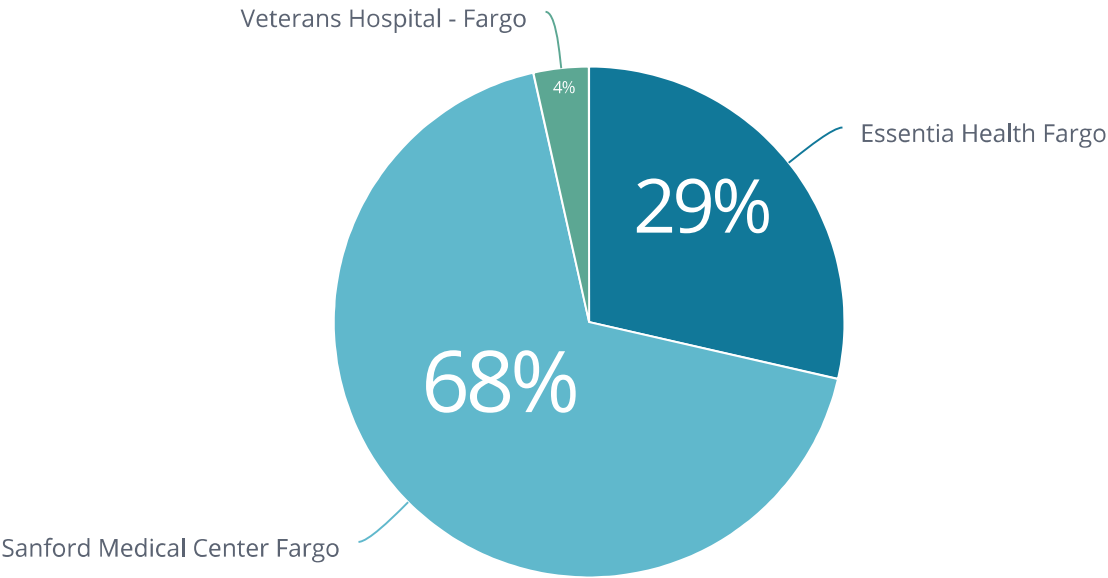
Transport Disposition	Total Records	Percentage of Records
No Transport	78	6%
Patient Refused Transport	141	11%
Transport by Another EMS Unit	2	0%
Transport by This EMS Unit (This Crew Only)	852	64%
Transport by This EMS Unit, with a Member of Another Crew	3	0%
N/A	255	19%
Grand Total	1,331	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	245
Sanford Medical Center Fargo	582
Veterans Hospital - Fargo	30

Hospital Destinations by Percentage

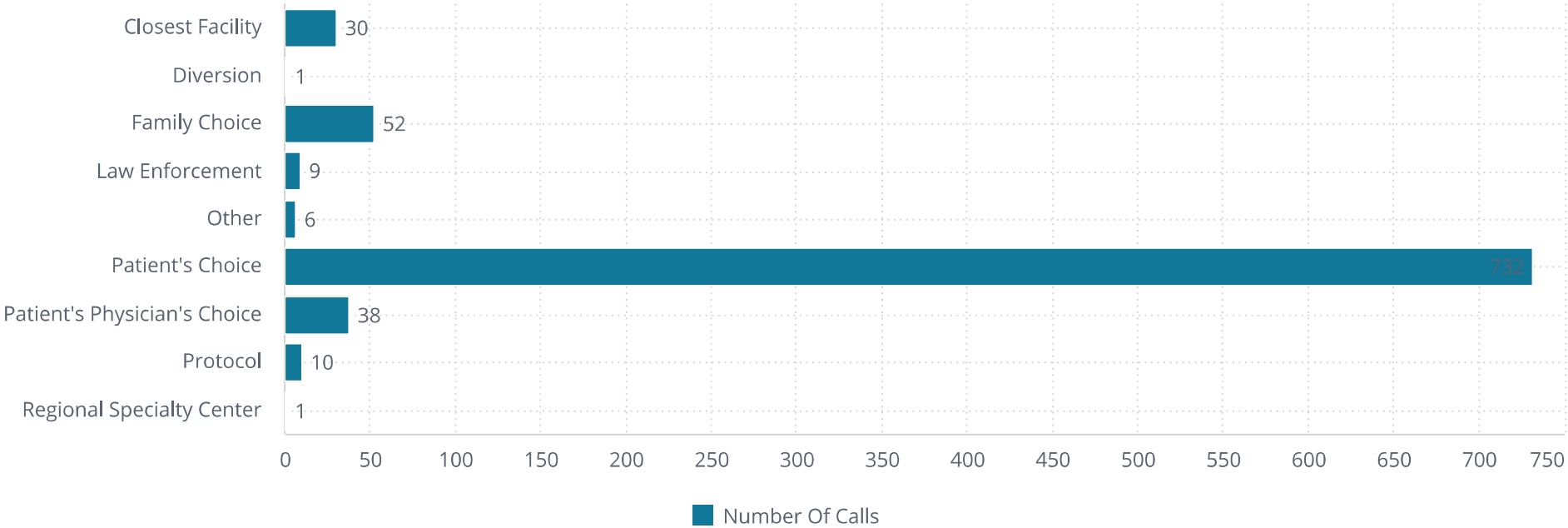


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 was decided by shelter staff that knew where patient doctored
- 1 was decided by medical papers that were at the residence
- 2 were decided by SouthEast Human Services
- 1 was decided by law enforcement
- 1 was unresponsive and taken to closest facility

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	28
DNR	1
Other, Not Listed	3
Patient/Guardian Indicates Ambulance Transport is Not Necessary	144
Patient/Guardian States Intent to Transport by Other Means	29
Released Following Protocol Guidelines	24
Released to Law Enforcement	17
N/A	1,122

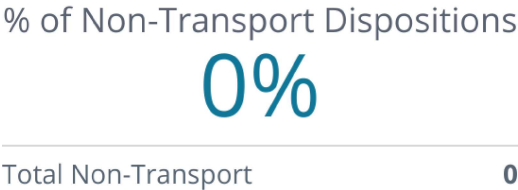
Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions



Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions



Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

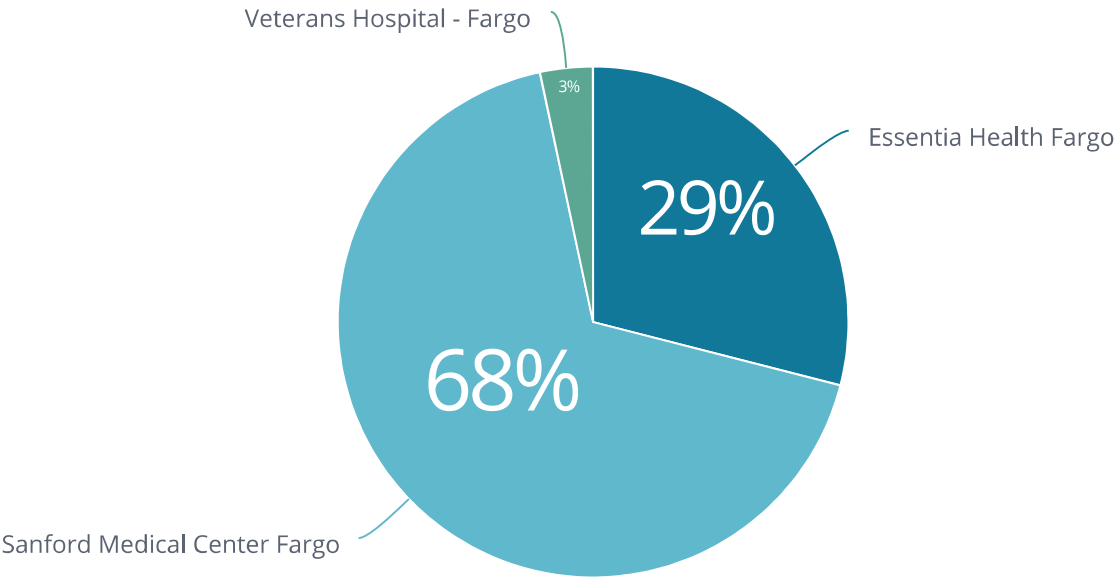
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	1	100%
Grand Total	1	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	234
Sanford Medical Center Fargo	546
Veterans Hospital - Fargo	27

Hospital Destinations by Percentage



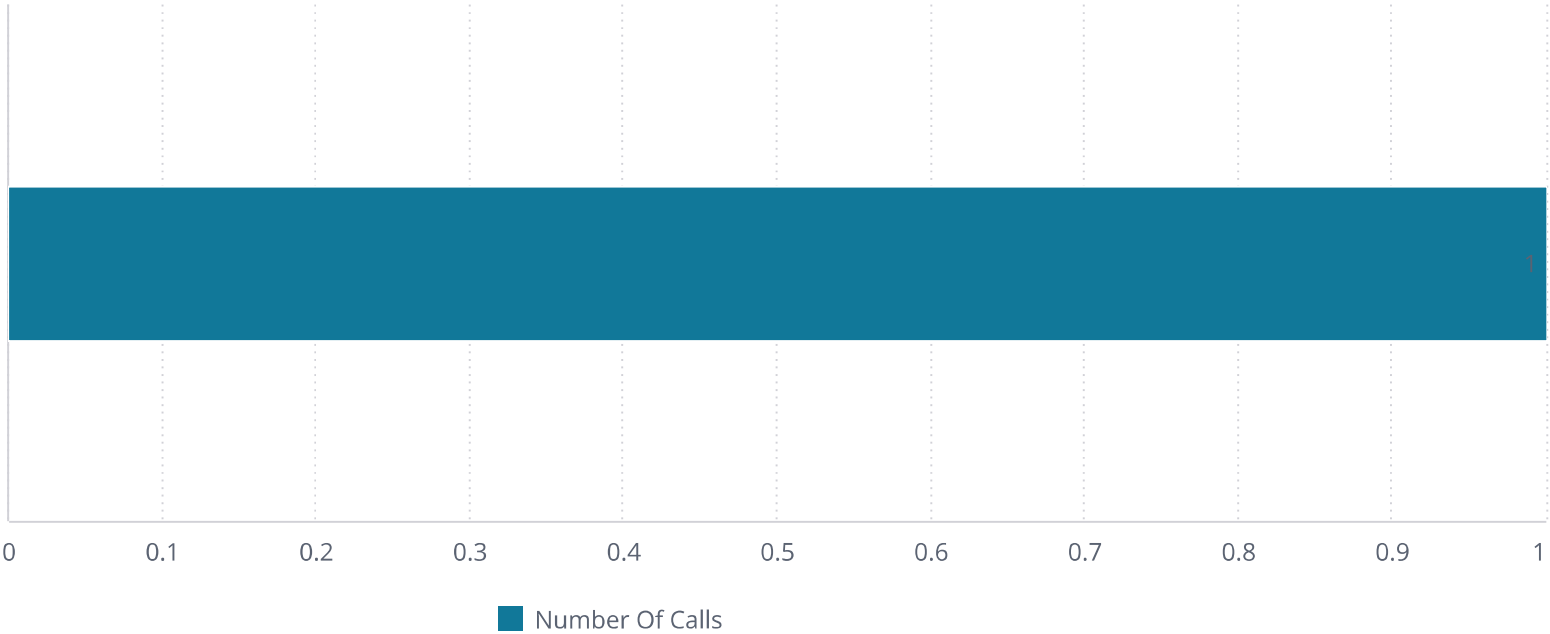
How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 was decided by assisted living/nursing home staff
- 1 was decided by on scene medical staff
- 1 was decided by insurance preference
- 1 was actually closest facility

Transport Due To

Patient's Physician's Choice



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
N/A	1

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
68.42%
Total Transports **934**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
31.58%
Total Non-Transport **431**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

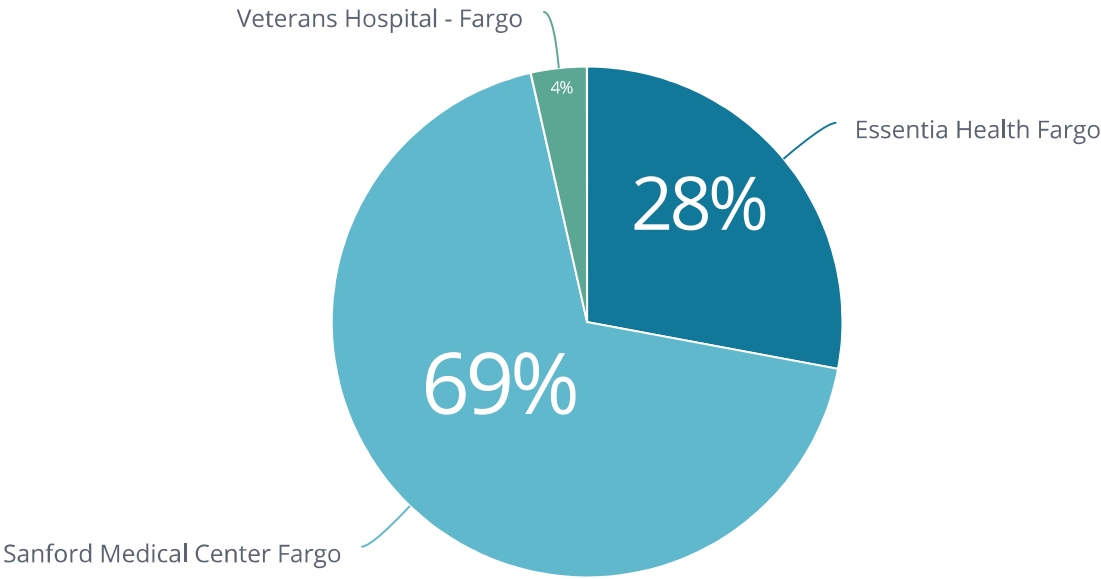
Transport Disposition	Total Records	Percentage of Records
No Transport	75	5%
Patient Refused Transport	116	8%
Transport by This EMS Unit (This Crew Only)	933	68%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N/A	240	18%
Grand Total	1,365	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	261
Sanford Medical Center Fargo	640
Veterans Hospital - Fargo	33

Hospital Destinations by Percentage

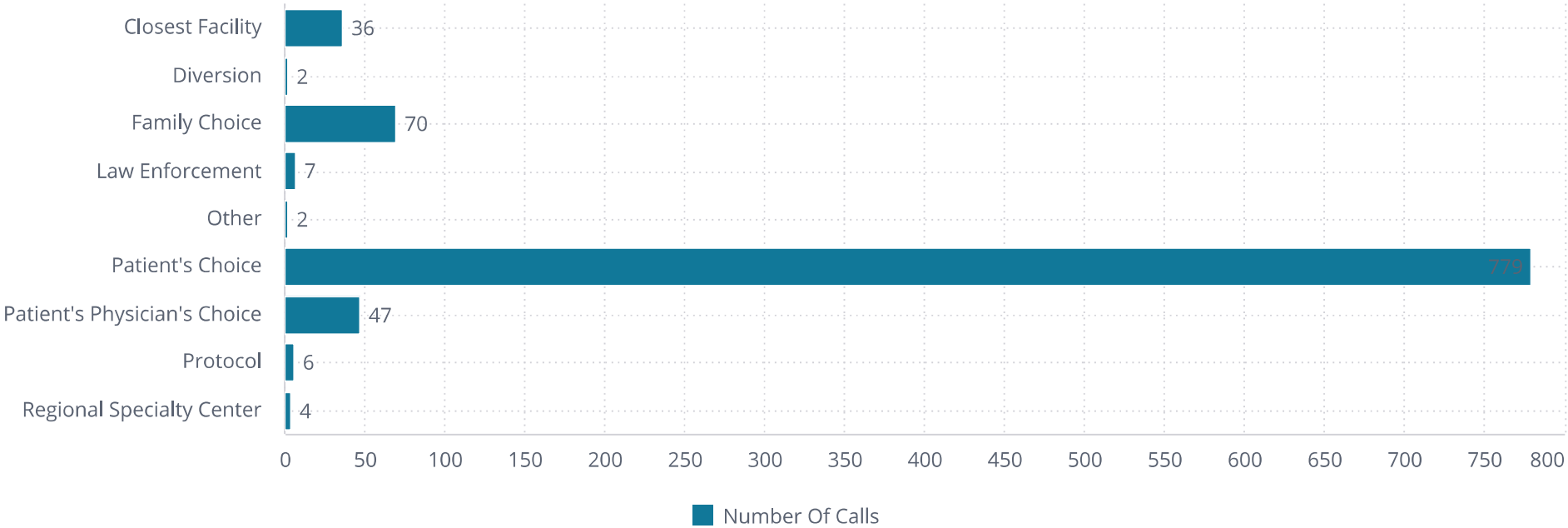


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 was decided by assisted living/nursing home staff
- 1 was decided by insurance preference

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	21
Medical/Physician Orders for Life Sustaining Treatment	3
Other, Not Listed	3
Patient/Guardian Indicates Ambulance Transport is Not Necessary	124
Patient/Guardian States Intent to Transport by Other Means	29
Released Following Protocol Guidelines	14
Released to Law Enforcement	9
N/A	1,182