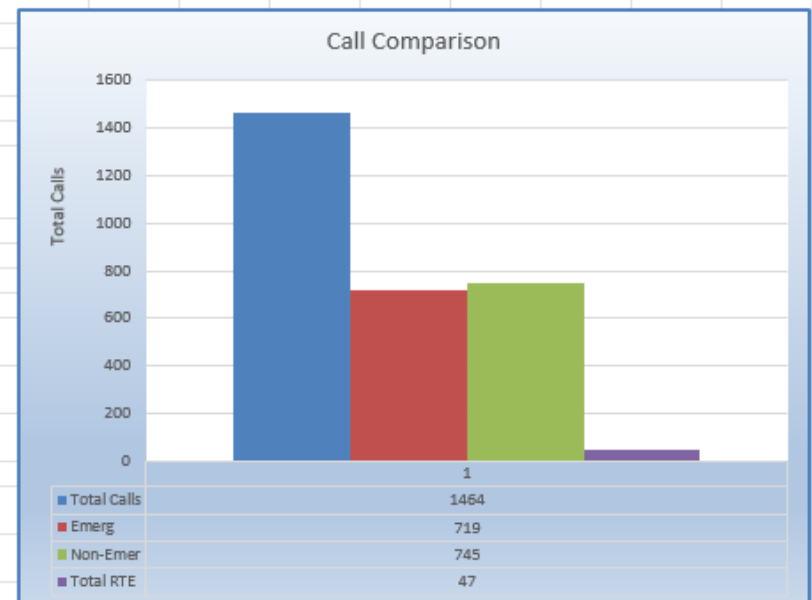
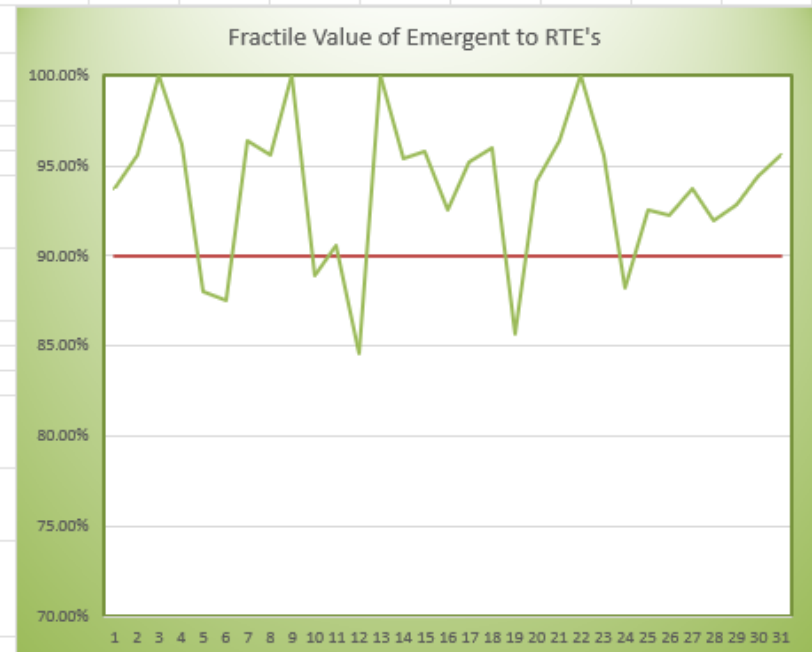


City of Fargo Response Times - July 2025

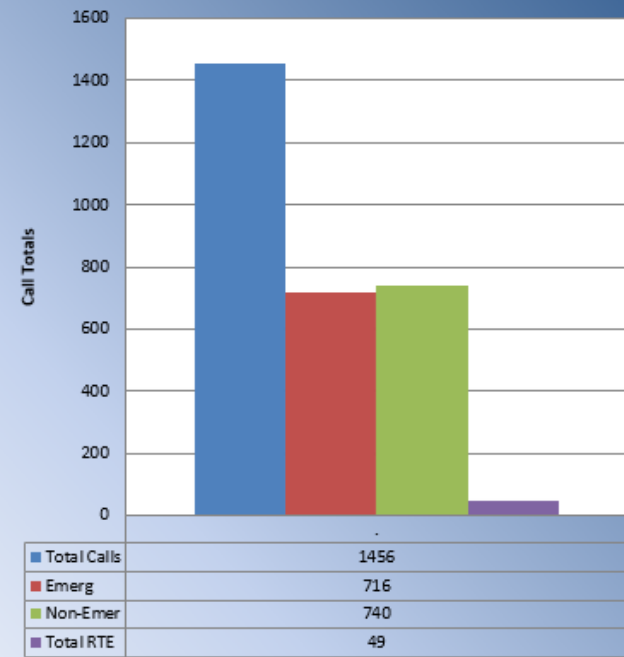
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	56	32	24	2	1. Chute time 2. Distance	1. 7 2. 3	1. 11:53 2. 10:45	93.75%	90%
2	53	23	30	1	1. Distance	1. 5	1. 9:42	95.65%	90%
3	50	16	34	0				100.00%	90%
4	48	26	22	1	1. Out of SSM	1. 4	1. 12:00	96.15%	90%
5	42	25	17	3	1. Status 2. Distance 3. Distance	1. 2 2. 4 3. 3	1. 10:10 2. 9:09 3. 10:09	88.00%	90%
6	46	24	22	3	1. Distance 2. Chute time 3. Chute time	1. 3 2. 4 3. 3	1. 9:34 2. 9:07 3. 9:42	87.50%	90%
7	45	28	17	1	1. Routing	1. 3	1. 16:00	96.43%	90%
8	51	23	28	1	1. Out of SSM	1. 1	1. 9:46	95.65%	90%
9	34	14	20	0				100.00%	90%
10	60	27	33	3	1. Out of SSM 2. Distance 3. Chute time	1. 4 2. 4 3. 6	1. 10:04 2. 10:46 3. 9:57	88.89%	90%
11	54	32	22	3	1. Distance 2. Out of SSM 3. Chute time	1. 4 2. 4 3. 3	1. 10:02 2. 14:36 3. 10:50	90.63%	90%
12	51	26	25	4	1. Distance 2. Status 3. Out of SSM 4. Reassign delay	1. 3 2. 1 3. 6 4. 2	1. 11:51 2. 10:13 3. 9:39 4. 11:40	84.62%	90%
13	36	13	23	0				100.00%	90%
14	43	22	21	1	1. Chute time	1. 4	1. 13:00	95.45%	90%
15	50	24	26	1	1. Out of SSM	1. 4	1. 9:56	95.83%	90%
16	53	27	26	2	1. Chute time 2. Distance	1. 5 2. 4	1. 10:26 2. 10:13	92.59%	90%
17	46	21	25	1	1. Distance	1. 6	1. 9:56	95.24%	90%
18	51	25	26	1	1. Distance	1. 7	1. 10:41	96.00%	90%
19	44	21	23	3	1. Distance 2. Out of SSM 3. Status	1. 5 2. 4 3. 1	1. 12:35 2. 9:26 3. 10:39	85.71%	90%
20	36	17	19	1	1. Out of SSM	1. 5	1. 9:10	94.12%	90%
21	46	28	18	1	1. Chute time	1. 6	1. 10:56	96.43%	90%
22	46	22	24	0				100.00%	90%
23	47	23	24	1	1. Chute time	1. 1	1. 10:13	95.65%	90%
24	39	17	22	2	1. Status 2. Distance	1. 2 2. 4	1. 9:36 2. 9:23	88.24%	90%
25	53	27	26	2	1. Status 2. Out of SSM	1. 2 2. 4	1. 13:03 2. 11:47	92.59%	90%
26	52	26	26	2	1. Distance 2. Out of SSM	1. 4 2. 5	1. 9:44 2. 10:23	92.31%	90%
27	45	16	29	1	1. Out of SSM	1. 3	1. 9:43	93.75%	90%
28	54	25	29	2	1. Distance 2. Distance	1. 4 2. 2	1. 11:31 2. 13:22	92.00%	90%
29	45	28	17	2	1. Distance 2. Reassign delays	1. 5 2. 3	1. 10:42 2. 11:05	92.86%	90%
30	38	18	20	1	1. Out of SSM	1. 4	1. 9:25	94.44%	90%
31	50	23	27	1	1. Distance	1. 4	1. 11:28	95.65%	90%
Total	1464	719	745	47					
Average	47	23	24	2				93.75%	



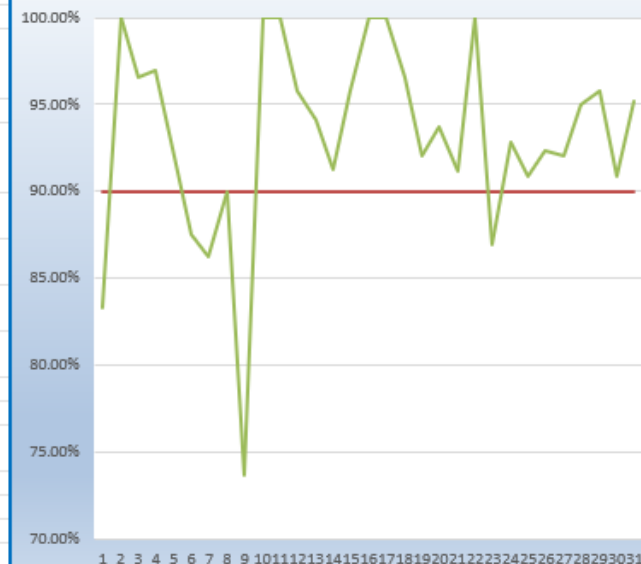
City of Fargo Response Times - August 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	45	12	33	2	1. Status	1. 3	1. 9:07	83.33%	90%
2	45	17	28	0	2. Distance	2. 4	2. 9:17	100.00%	90%
3	46	29	17	1	1. Status	1. 1	1. 13:34	96.55%	90%
4	59	33	26	1	1. Chute time / Distance	1. 4	1. 10:38	96.97%	90%
5	48	25	23	2	1. Reassign delay	1. 5	1. 10:57	92.00%	90%
					2. Status	2. 2	2. 11:16		
					1. Chute time / Distance	1. 4	1. 9:39		
6	46	24	22	3	2. Out of SSM	2. 5	2. 9:51	87.50%	90%
					3. Chute time	3. 8	3. 9:08		
					1. Chute time	1. 3	1. 9:00		
					2. Distance	2. 5	2. 11:27		
7	49	29	20	4	3. Out of SSM	3. 3	3. 9:58	86.21%	90%
					4. Status	4. 1	4. 10:36		
					1. Out of SSM	1. 4	1. 10:02		
8	43	30	13	3	2. Chute time	2. 7	2. 9:40	90.00%	90%
					3. Out of SSM / Chute	3. 3	3. 9:40		
					1. Dispatch Error	1. 2	1. 15:11		
					2. Out of SSM	2. 2	2. 13:18		
					3. Out of SSM / Chute	3. 2	3. 14:53		
9	46	19	27	5	4. Out of SSM	4. 4	4. 15:14	73.68%	90%
					5. Chute time	5. 5	5. 9:24		
10	36	18	18	0				100.00%	90%
11	54	25	29	0				100.00%	90%
12	52	24	28	1	1. Distance	1. 7	1. 9:34	95.83%	90%
13	46	17	29	1	1. Reassign delay/OOSSM	1. 3	1. 9:33	94.12%	90%
					1. Chute time	1. 3	1. 9:07		
14	53	23	30	2	2. Distance	2. 6	2. 10:30	91.30%	90%
15	48	24	24	1	1. Reassign delay	1. 3	1. 9:59	95.83%	90%
16	45	22	23	0				100.00%	90%
17	33	8	25	0				100.00%	90%
18	51	29	22	1	1. Status	1. 1	1. 9:33	96.55%	90%
					1. Distance	1. 5	1. 11:16		
19	47	25	22	2	2. Distance	2. 8	2. 9:24	92.00%	90%
20	35	16	19	1	1. Distance	1. 4	1. 9:43	93.75%	90%
					1. Status	1. 2	1. 10:25		
21	57	34	23	3	2. Status	2. 3	2. 11:39	91.18%	90%
					3. Out of SSM	3. 4	3. 9:05		
22	47	22	25	0				100.00%	90%
					1. Distance	1. 2	1. 10:40		
					2. Chute time / Distance	2. 7	2. 11:10		
23	46	23	23	3	3. Distance	3. 3	3. 10:15	86.96%	90%
					1. Status	1. 1	1. 10:13		
24	49	28	21	2	2. Status	2. 3	2. 10:42	92.86%	90%
					1. Reassign delay	1. 2	1. 9:30		
25	40	22	18	2	2. Distance	2. 5	2. 9:43	90.91%	90%
					1. Status	1. 1	1. 14:31		
26	56	26	30	2	2. Out of SSM	2. 2	2. 10:14	92.31%	90%
					1. Status	1. 3	1. 11:50		
27	51	25	26	2	2. Distance	2. 5	2. 10:30	92.00%	90%
28	48	20	28	1	1. Status	1. 3	1. 10:55	95.00%	90%
29	54	24	30	1	1. Status	1. 3	1. 9:21	95.83%	90%
					1. Chute time	1. 6	1. 9:15		
30	44	22	22	2	2. Distance	2. 7	2. 10:01	90.91%	90%
31	37	21	16	1	1. Status	1. 2	1. 9:42	95.24%	90%
	1456	716	740	49				93.19%	

Sanford Ambulance Call Comparision



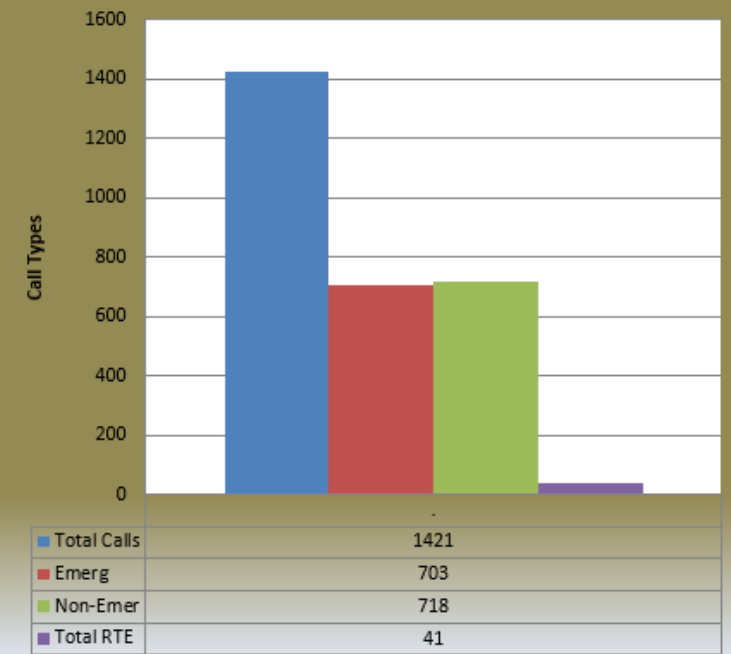
Percentage Compliance



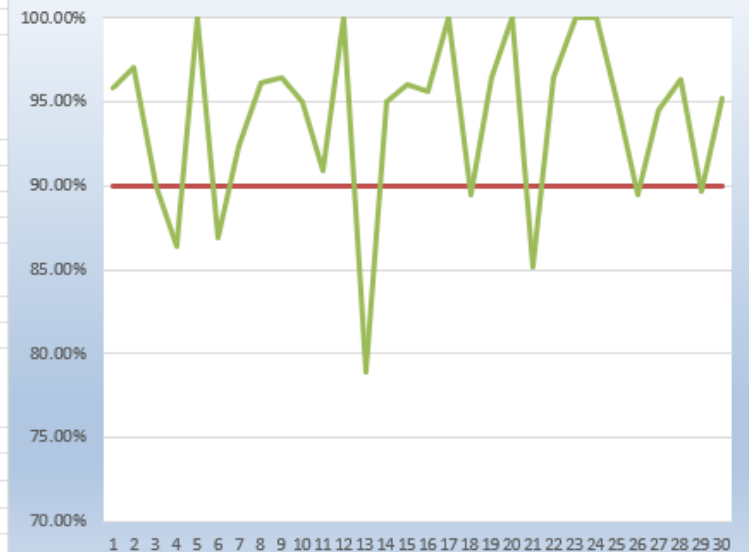
City of Fargo Response Times - September 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	42	24	18	1				95.83%	90%
2	56	34	22	1				97.06%	90%
3	44	20	24	2	1. Chute time 2. Out of SSM	1. 4 2. 5	1. 9:24 2. 10:02	90.00%	90%
4	36	22	14	3	1. Out of SSM 2. Reassign delay 3. Chute time	1. 3 2. 7 3. 8	1. 9:27 2. 9:05 3. 9:47	86.36%	90%
5	46	20	26	0				100.00%	90%
6	39	23	16	3	1. Distance 2. OOSM/Chute 3. Chute time	1. 4 2. 3 3. 5	1. 9:26 2. 10:20 3. 16:36	86.96%	90%
7	44	26	18	2	1. Distance 2. Out of SSM	1. 4 2. 4	1. 10:28 2. 9:14	92.31%	90%
8	49	26	23	1	1. Out of SSM	1. 4	1. 12:22	96.15%	90%
9	48	28	20	1	1. Distance	1. 6	1. 9:42	96.43%	90%
10	47	20	27	1	1. Status	1. 1	1. 9:22	95.00%	90%
11	51	22	29	2	1. Chute time 2. Chute time	1. 5 2. 5	1. 9:01 2. 10:20	90.91%	90%
12	47	20	27	0				100.00%	90%
13	49	19	30	4	1. Chute time 2. Distance 3. Status 4. Out of SSM	1. 7 2. 2 3. 3 4. 4	1. 11:12 2. 10:42 3. 14:36 4. 9:46	78.95%	90%
14	50	20	30	1	1. Status	1. 1	1. 9:06	95.00%	90%
15	52	25	27	1	1. Distance	1. 5	1. 9:32	96.00%	90%
16	50	23	27	1	1. Routing	1. 5	1. 10:01	95.65%	90%
17	52	28	24	0				100.00%	90%
18	35	19	16	2	1. Distance 2. Distance	1. 3 2. 5	1. 9:11 2. 11:55	89.47%	90%
19	63	28	35	1	1. Status	1. 2	1. 9:47	96.43%	90%
20	45	22	23	0				100.00%	90%
21	52	27	25	4	1. Distance 2. Out of SSM 3. Out of SSM 4. Out of SSM	1. 7 2. 6 3. 3 4. 3	1. 10:10 2. 11:02 3. 10:07 4. 9:29	85.19%	90%
22	47	28	19	1	1. Status	1. 1	1. 15:36	96.43%	90%
23	47	24	23	0				100.00%	90%
24	47	21	26	0				100.00%	90%
25	50	20	30	1	1. Status	1. 1	1. 17:41	95.00%	90%
26	44	19	25	2	1. Chute time 2. Distance	1. 7 2. 5	1. 9:27 2. 10:06	89.47%	90%
27	39	18	21	1	1. OOSM/Chute	1. 5	1. 11:07	94.44%	90%
28	54	27	27	1	1. Status	1. 1	1. 17:32	96.30%	90%
29	49	29	20	3	1. Reassign Delay 2. Chute time 3. Status	1. 3 2. 3 3. 2	1. 9:37 2. 9:36 3. 9:38	89.66%	90%
30	47	21	26	1	1. Status	1. 1	1. 12:06	95.24%	90%
	1421	703	718	41				94.01%	

Sanford Ambulance Call Comparison



Fargo Compliance Percentage



Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
65.35%
Total Transports **892**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
34.65%
Total Non-Transport **473**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

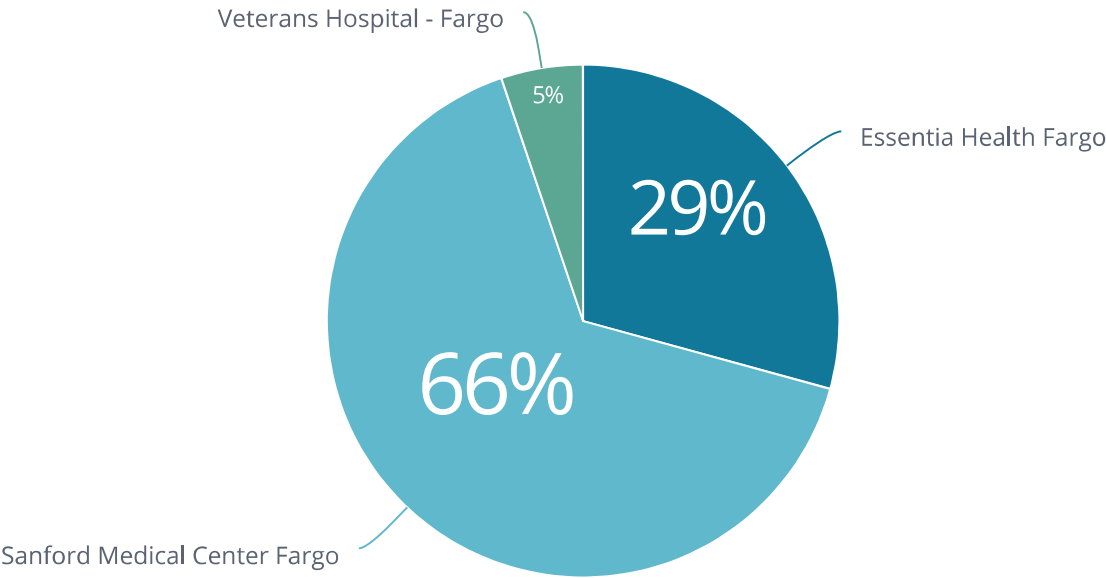
Transport Disposition	Total Records	Percentage of Records
No Transport	64	5%
Patient Refused Transport	117	9%
Transport by This EMS Unit (This Crew Only)	885	65%
Transport by This EMS Unit, with a Member of Another Crew	7	1%
N/A	292	21%
Grand Total	1,365	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	261
Sanford Medical Center Fargo	585
Veterans Hospital - Fargo	46

Hospital Destinations by Percentage

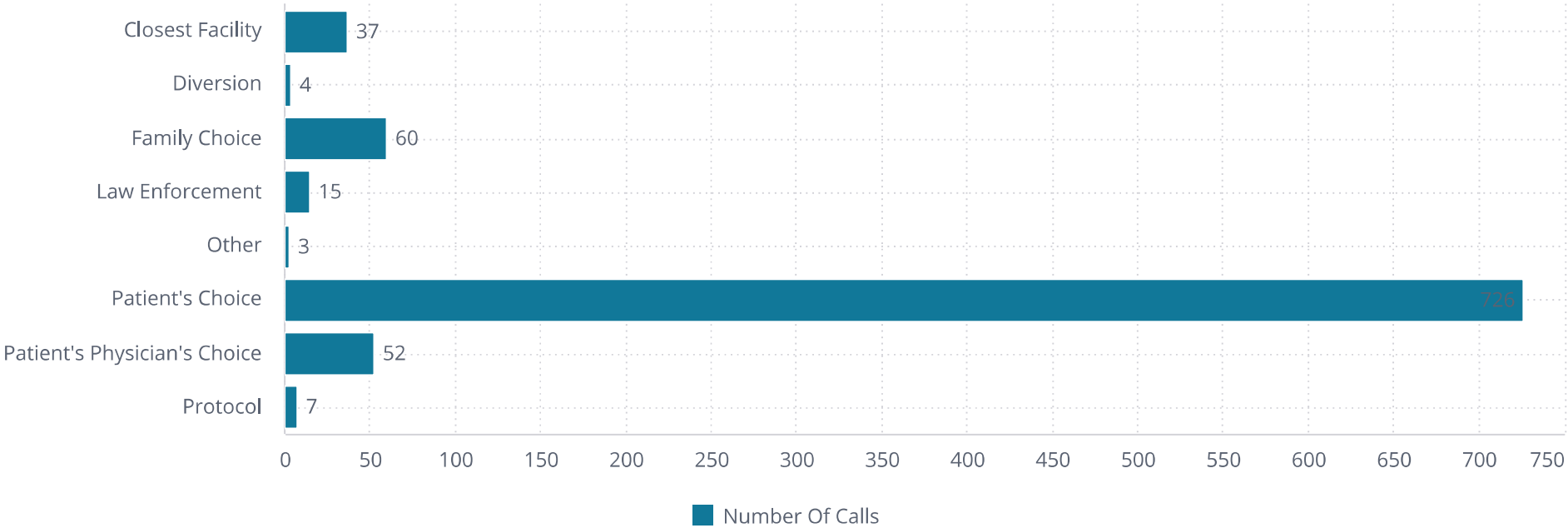


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 patient was unable to make a decision
- 1 was decided by group home staff
- 1 were decided by SouthEast Human Services

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	32
Patient/Guardian Indicates Ambulance Transport is Not Necessary	113
Patient/Guardian States Intent to Transport by Other Means	24
Released Following Protocol Guidelines	23
Released to Law Enforcement	9
N/A	1,192

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
65.44%
Total Transports **890**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
34.56%
Total Non-Transport **470**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

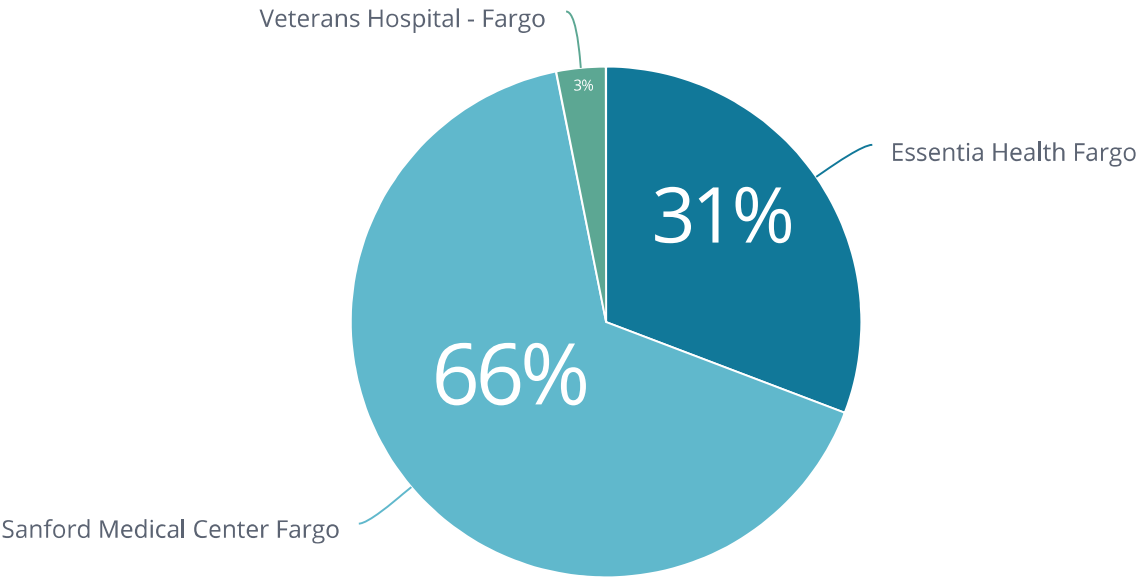
Transport Disposition	Total Records	Percentage of Records
No Transport	64	5%
Patient Refused Transport	122	9%
Transport by Another EMS Unit, with a Member of This Crew	2	0%
Transport by This EMS Unit (This Crew Only)	884	65%
Transport by This EMS Unit, with a Member of Another Crew	4	0%
N/A	284	21%
Grand Total	1,360	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	274
Sanford Medical Center Fargo	588
Veterans Hospital - Fargo	28

Hospital Destinations by Percentage

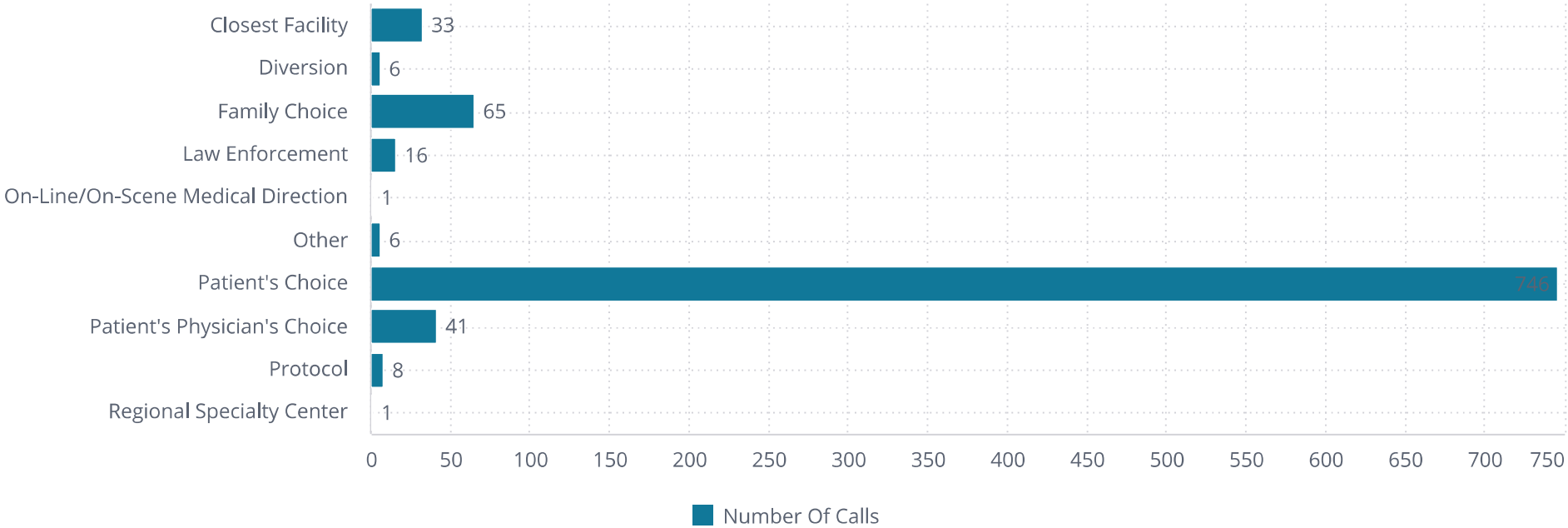


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 was decided by mobile outreach
- 3 was decided by nursing home/home health staff
- 2 decided by Prairie St John's

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	25
Other, Not Listed	2
Patient/Guardian Indicates Ambulance Transport is Not Necessary	120
Patient/Guardian States Intent to Transport by Other Means	24
Released Following Protocol Guidelines	19
Released to Law Enforcement	6
N/A	1,182

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
68.08%
Total Transports **885**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
31.92%
Total Non-Transport **415**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

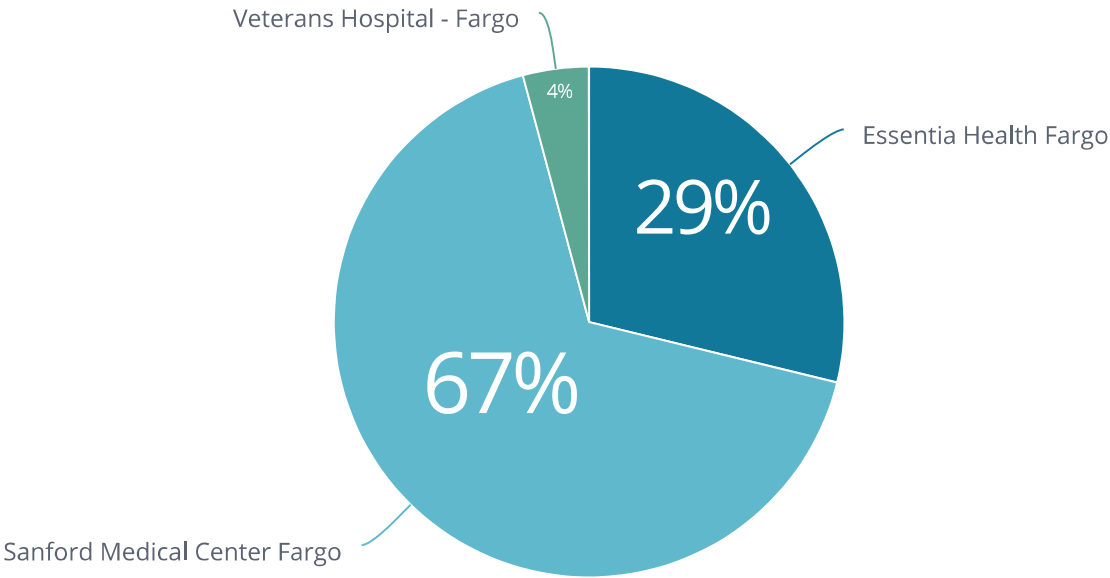
Transport Disposition	Total Records	Percentage of Records
No Transport	59	5%
Non-Patient Transport (Not Otherwise Listed)	1	0%
Patient Refused Transport	119	9%
Transport by This EMS Unit (This Crew Only)	883	68%
Transport by This EMS Unit, with a Member of Another Crew	2	0%
N/A	236	18%
Grand Total	1,300	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	255
Sanford Medical Center Fargo	593
Veterans Hospital - Fargo	37

Hospital Destinations by Percentage

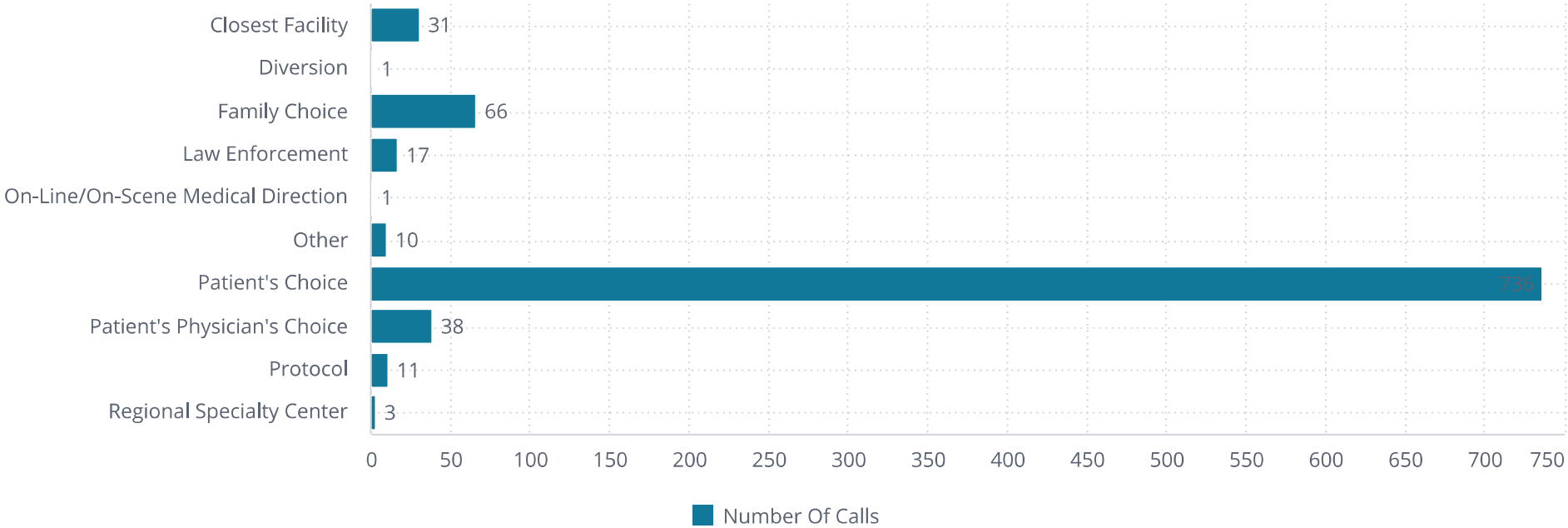


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 5 were decided by an outreach program or case manager
- 1 was closest trauma center
- 2 was patient or family's choice and mistakenly marked as other
- 2 were by law enforcement

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	25
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	4
Patient/Guardian Indicates Ambulance Transport is Not Necessary	120
Patient/Guardian States Intent to Transport by Other Means	23
Released Following Protocol Guidelines	16
Released to Law Enforcement	9
N/A	1,125