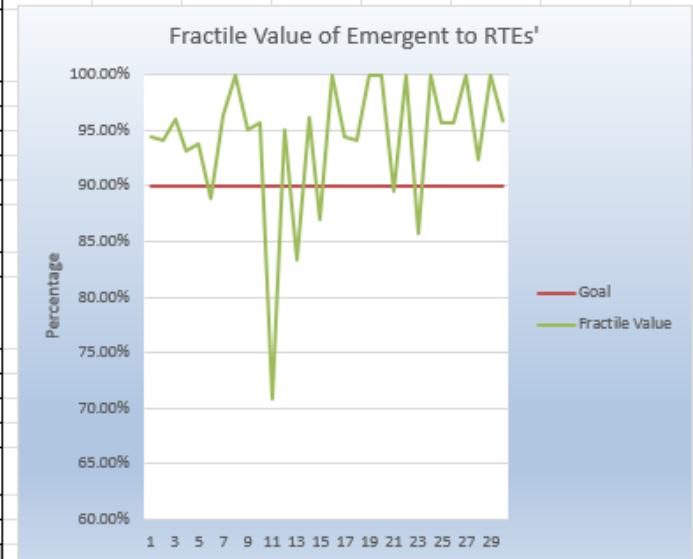
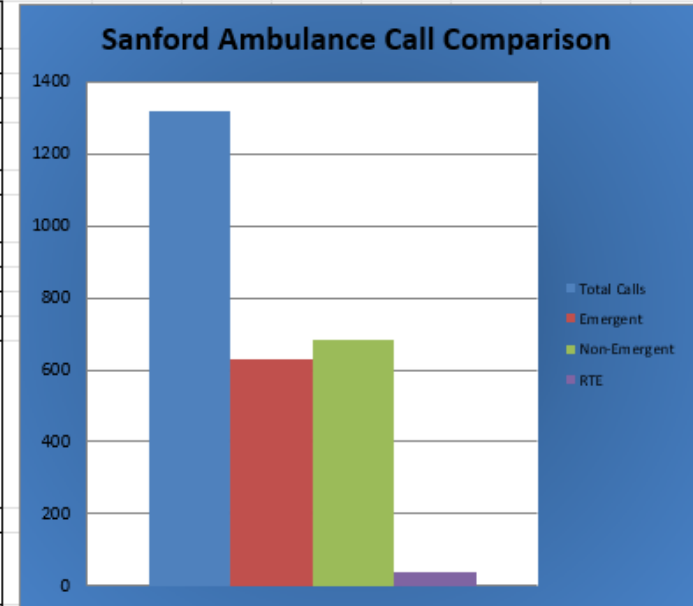


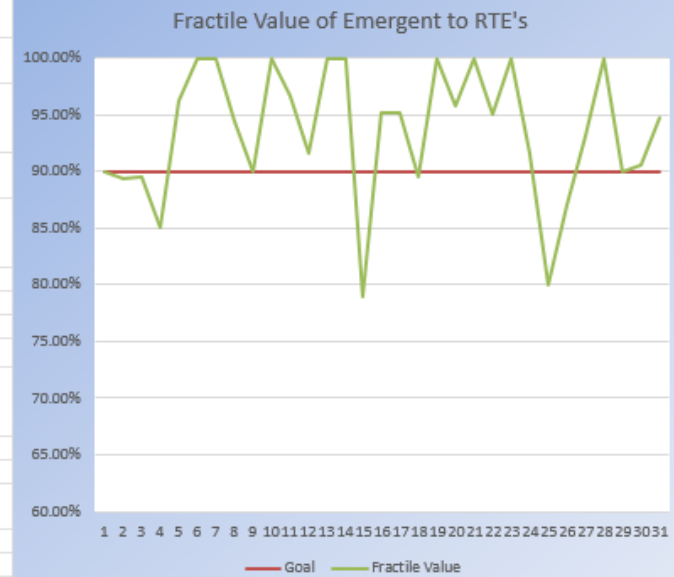
City of Fargo Response Times - April 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	36	18	18	1	1. Out of SSM	1. 5	1. 9:16	94.44%	90%
2	34	17	17	1	1. Reassign delay	1. 5	1. 10:43	94.12%	90%
3	50	25	25	1	1. Distance	1. 3	1. 10:42	96.00%	90%
4	55	29	26	2	1. Status 0	1. 0	1. 11:26		
5	39	16	23	1	2. Out of SSM	2. 3	2. 12:06	93.10%	90%
6	36	18	18	2	1. Chute time	1. 4	1. 9:10	93.75%	90%
7	53	27	26	1	1. Status	1. 1	1. 11:26		
8	46	22	24	0	2. Status	2. 3	2. 11:20	88.89%	90%
9	43	20	23	1	1. Distance	1. 3	1. 9:45	96.30%	90%
10	47	23	24	1	1. Out of SSM	1. 3	1. 9:59	95.00%	90%
11	46	24	22	7	1. Out of sSM	1. 4	1. 14:47	95.65%	90%
12	49	20	29	1	1. Status	1. 3	1. 14:08		
13	46	18	28	3	2. Distance	2. 3	2. 10:03		
14	46	26	20	1	3. Status	3. 3	3. 12:38		
15	47	23	24	3	4. Status	4. 2	4. 17:25		
16	42	18	24	0	5. Distance	5. 7	5. 10:29		
17	43	18	25	1	6. Distance	6. 5	6. 9:08		
18	41	17	24	1	7. Status	7. 1	7. 10:16	70.83%	90%
19	36	18	18	0	1. Status	1. 3	1. 9:41	95.00%	90%
20	38	17	21	0	1. Reassign delay	1. 2	1. 10:54		
21	37	19	18	2	2. Status	2. 2	2. 17:43		
22	33	19	14	0	3. Out of SSM	3. 3	3. 9:36	83.33%	90%
23	41	21	20	3	1. Status	1. 1	1. 12:51	96.15%	90%
24	47	24	23	0	1. Chute time/Crew Err	1. 2	1. 12:55		
25	56	23	33	1	2. Out of SSM	2. 4	2. 9:53		
26	46	23	23	1	3. Out of SSM	3. 5	3. 11:01	86.96%	90%
27	42	21	21	0				100.00%	90%
28	51	26	25	2	1. Chute time / Dist	1. 7	1. 12:49	94.44%	90%
29	49	18	31	0	1. Location	1. 2	1. 10:50	94.12%	90%
30	42	24	18	1				100.00%	90%
Total	1317	632	685	38					
								94.09%	



City of Fargo Response Times - May 2025

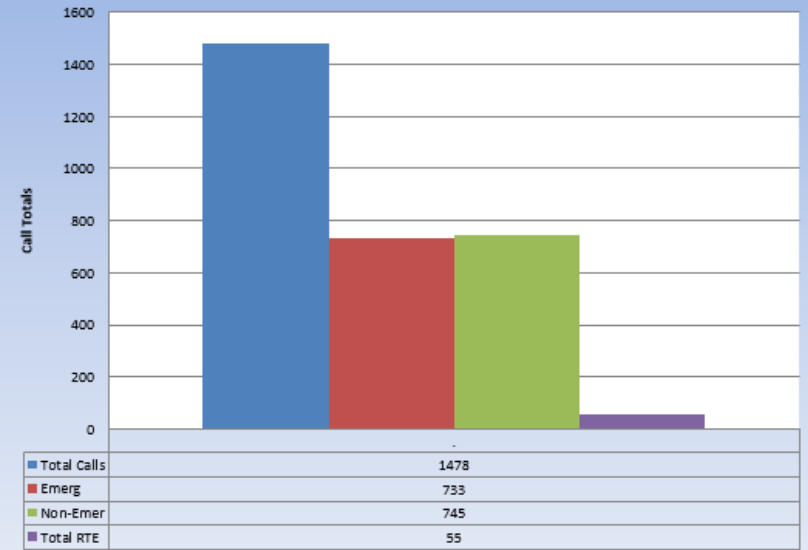
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	42	20	22	2	1. Chute Time 2. Distance	1. 7 2. 5	1. 9:44 2. 9:45	90.00%	90%
2	51	28	23	3	1. Status 2. Out of SSM 3. Out of SSM	1. 3 2. 3 3. 3	1. 10:39 2. 11:31 3. 10:28	89.29%	90%
3	46	19	27	2	1. Status 2. Status	1. 1 2. 2	1. 12:38 2. 11:00	89.47%	90%
4	48	20	28	3	1. Status 2. Status 3. Out of SSM	1. 1 2. 1 3. 3	1. 9:02 2. 17:05 3. 11:58	85.00%	90%
5	52	26	26	1	1. Status	1. 3	1. 9:44	96.15%	90%
6	44	25	19	0				100.00%	90%
7	41	21	20	0				100.00%	90%
8	42	18	24	1	1. Reassigned/OOSSM	1. 5	1. 9:38	94.44%	90%
9	59	30	29	3	1. Status 2. Status 0 3. Reassign Delay	1. 2 2. 0 3. 4	1. 12:29 2. 11:08 3. 12:53	90.00%	90%
10	37	17	20	0				100.00%	90%
11	41	30	11	1	1. Status	1. 2	1. 10:23	96.67%	90%
12	45	24	21	2	1. Chute time / Route 2. Distance	1. 4 2. 4	1. 9:13 2. 9:56	91.67%	90%
13	43	24	19	0				100.00%	90%
14	52	19	33	0				100.00%	90%
15	43	19	24	4	1. Status 2. Status 0 3. Dispatch Error 4. Distance	1. 2 2. 0 3. 2 4. 4	1. 12:06 2. 11:23 3. 11:46 4. 9:42	78.95%	90%
16	42	21	21	1	1. Out of SSM	1. 4	1. 12:08	95.24%	90%
17	51	21	30	1	1. Status	1. 2	1. 9:14	95.24%	90%
18	45	19	26	2	1. Status 2. Out of SSM	1. 1 2. 4	1. 10:31 2. 12:20	89.47%	90%
19	54	24	30	0				100.00%	90%
20	43	24	19	1	1. Distance	1. 4	1. 9:39	95.83%	90%
21	43	26	17	0				100.00%	90%
22	40	20	20	1	1. Out of SSM	1. 4	1. 9:35	95.00%	90%
23	47	22	25	0				100.00%	90%
24	37	24	13	2	1. Out of SSM 2. Status	1. 4 2. 3	1. 11:10 2. 11:19	91.67%	90%
25	49	25	24	5	1. Distance 2. Status 3. Status 4. Distance 5. Chute time	1. 2 2. 2 3. 3 4. 4 5. 6	1. 9:29 2. 11:41 3. 9:25 4. 10:45 5. 10:07	80.00%	90%
26	38	23	15	3	1. Distance 2. Status 3. Chute time	1. 3 2. 1 3. 5	1. 9:22 2. 13:31 3. 9:18	86.96%	90%
27	56	29	27	2	1. Out of SSM 2. Out of SSM	1. 5 2. 4	1. 9:12 2. 14:00	93.10%	90%
28	44	18	26	0				100.00%	90%
29	59	30	29	3	1. Distance 2. Reassign delay 3. Distance	1. 4 2. 5 3. 5	1. 12:12 2. 9:38 3. 10:54	90.00%	90%
30	40	21	19	2	1. Chute time 2. Out of SSM	1. 6 2. 3	1. 9:08 2. 9:42	90.48%	90%
31	53	19	34	1	1. Chute time	1. 5	1. 9:59	94.74%	90%
Total	1427	706	721	46				93.53%	



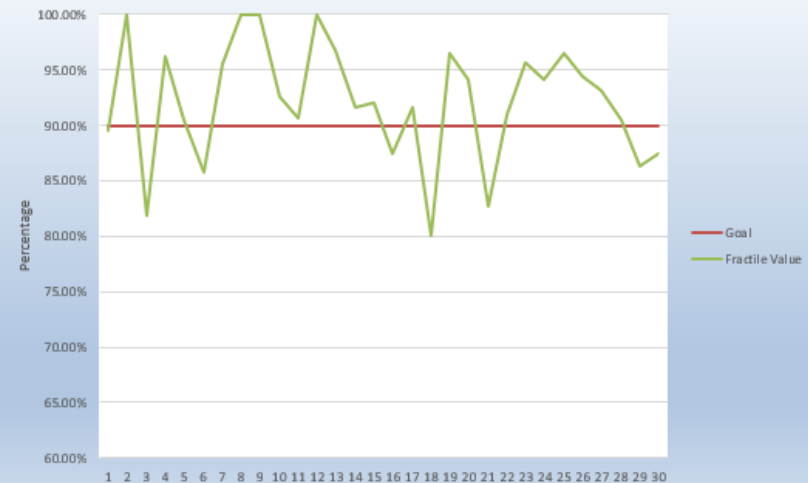
City of Fargo Response Times - June 2025

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile	Goal
1	39	19	20	2	1. Chute time	1.3	1.11:11	89.47%	90%
2	55	34	21	0	2. Distance	2.7	2.10:07	100.00%	90%
3	36	11	25	2	1. Status	1.3	1.10:17	81.82%	90%
4	61	26	35	1	2. distance	2.4	2.9:16	96.15%	90%
5	45	21	24	2	1. Distance	1.4	1.11:16	90.48%	90%
6	46	21	25	3	1. Status	1.3	1.11:11	85.71%	90%
7	41	22	19	1	2. Distance	2.5	2.10:16	95.45%	90%
8	43	18	25	0	1. Distance	1.4	1.9:23	100.00%	90%
9	44	22	22	0	2. Status	2.1	2.9:08	100.00%	90%
10	60	27	33	2	3. Out of SSM	2.4	3.10:20	92.59%	90%
11	58	32	26	3	1. Chute time	1.8	1.9:06	90.63%	90%
12	46	22	24	0	1. Status	1.5	1.9:01	100.00%	90%
13	58	31	27	1	2. Status	2.1	2.10:48	96.77%	90%
14	38	12	26	1	1. Status	1.1	1.10:22	91.67%	90%
15	40	25	15	2	2. Chute time	2.2	2.20:54	92.00%	90%
16	61	32	29	4	3. Status	3.2	3.9:02	87.50%	90%
17	55	24	31	2	1. Out of SSM	1.3	1.9:24	91.67%	90%
18	52	20	32	4	1. Out of SSM	1.4	1.10:42	80.00%	90%
19	53	29	24	1	1. Distance	1.4	1.11:10	96.55%	90%
20	64	34	30	2	2. Distance	2.4	2.9:45	94.12%	90%
21	58	29	29	5	1. Out of SSM	1.4	1.9:18	82.76%	90%
22	44	22	22	2	2. Distance	2.4	2.9:23	90.91%	90%
23	42	23	19	1	3. Routing	3.3	3.9:42	95.65%	90%
24	54	34	20	2	4. Distance	4.1	4.10:19	94.12%	90%
25	52	29	23	1	1. Status	1.3	1.9:59	96.55%	90%
26	46	18	28	1	2. Chute time	2.8	2.9:39	94.44%	90%
27	56	29	27	2	1. Chute time	1.7	1.11:10	93.10%	90%
28	38	21	17	2	2. Reassign delay	2.8	2.9:02	90.48%	90%
29	50	22	28	3	3. Reassign delay	3.5	3.10:03	86.36%	90%
30	43	24	19	3	4. Status	4.1	4.15:02	87.50%	90%
Total	1478	733	745	55	1. Status	1.3	1.9:07		
Average	49	24	25	2	1. Distance	1.5	1.9:13	92.15%	

Sanford Ambulance Call Comparison



Fractile Value of Emergent to RTE's



Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
67.68%
Total Transports 800

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
32.32%
Total Non-Transport 382

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

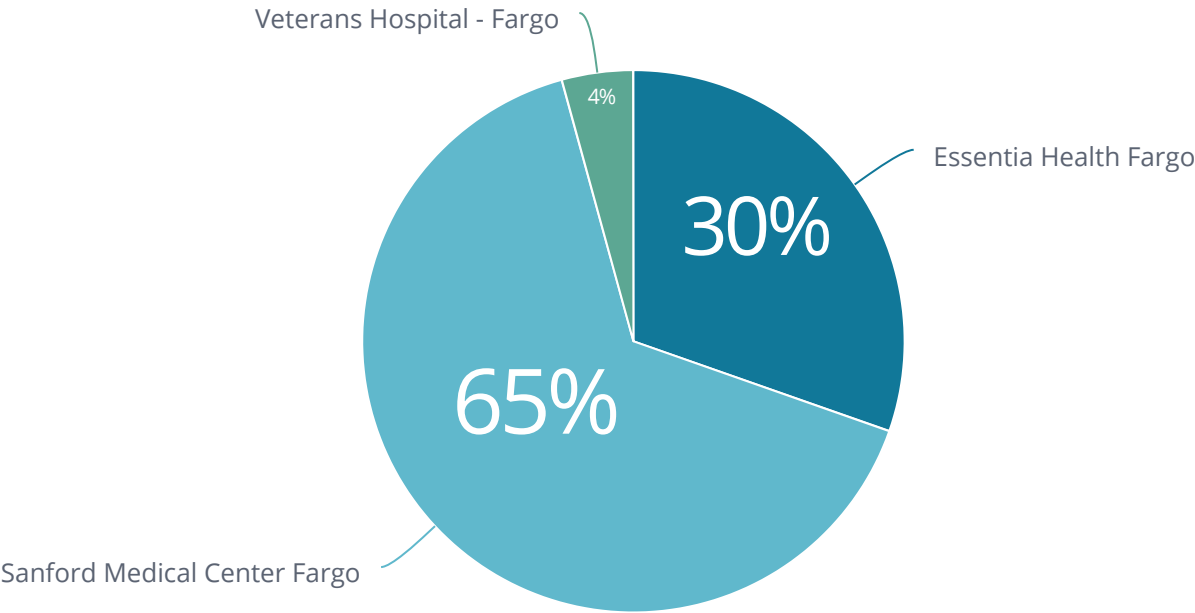
Transport Disposition	Total Records	Percentage of Records
No Transport	55	5%
Patient Refused Transport	130	11%
Transport by Another EMS Unit	1	0%
Transport by This EMS Unit (This Crew Only)	797	67%
Transport by This EMS Unit, with a Member of Another Crew	2	0%
N/A	197	17%
Grand Total	1,182	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	243
Sanford Medical Center Fargo	523
Veterans Hospital - Fargo	34

Hospital Destinations by Percentage

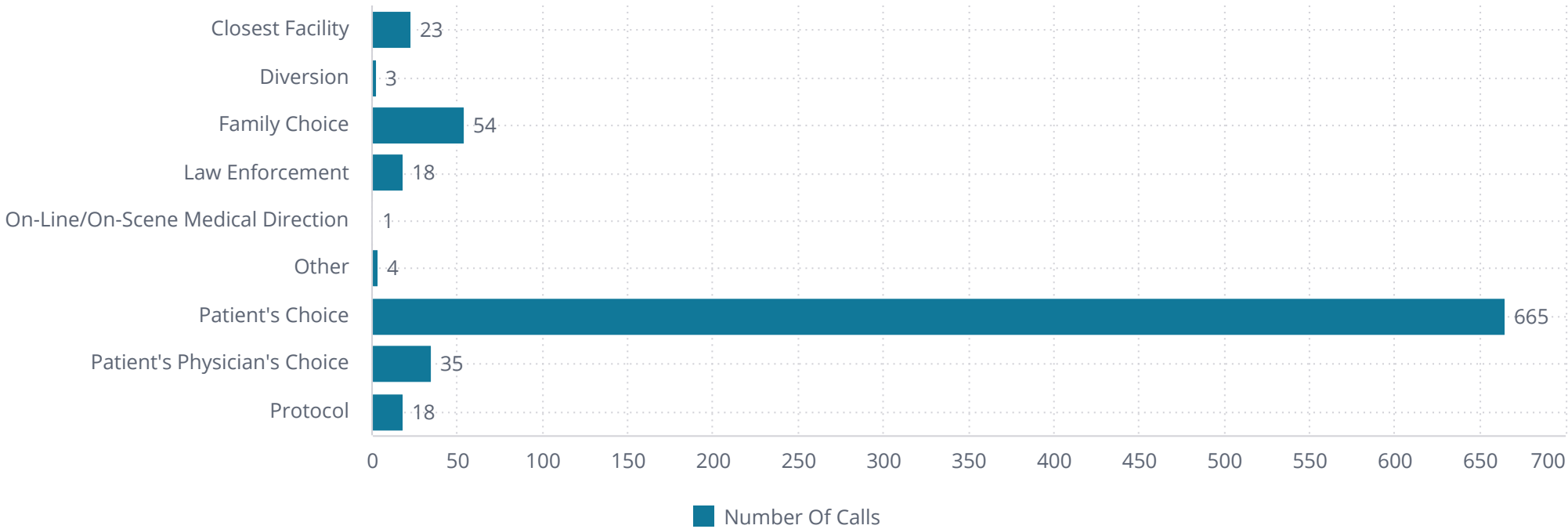


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 were taken to the closest then the patient had no preference
- 1 was a duplicate where crew also marked protocol

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	25
Other, Not Listed	4
Patient/Guardian Indicates Ambulance Transport is Not Necessary	113
Patient/Guardian States Intent to Transport by Other Means	35
Released Following Protocol Guidelines	12
Released to Law Enforcement	8
N/A	1,003

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
67.02%
Total Transports **886**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
32.98%
Total Non-Transport **436**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

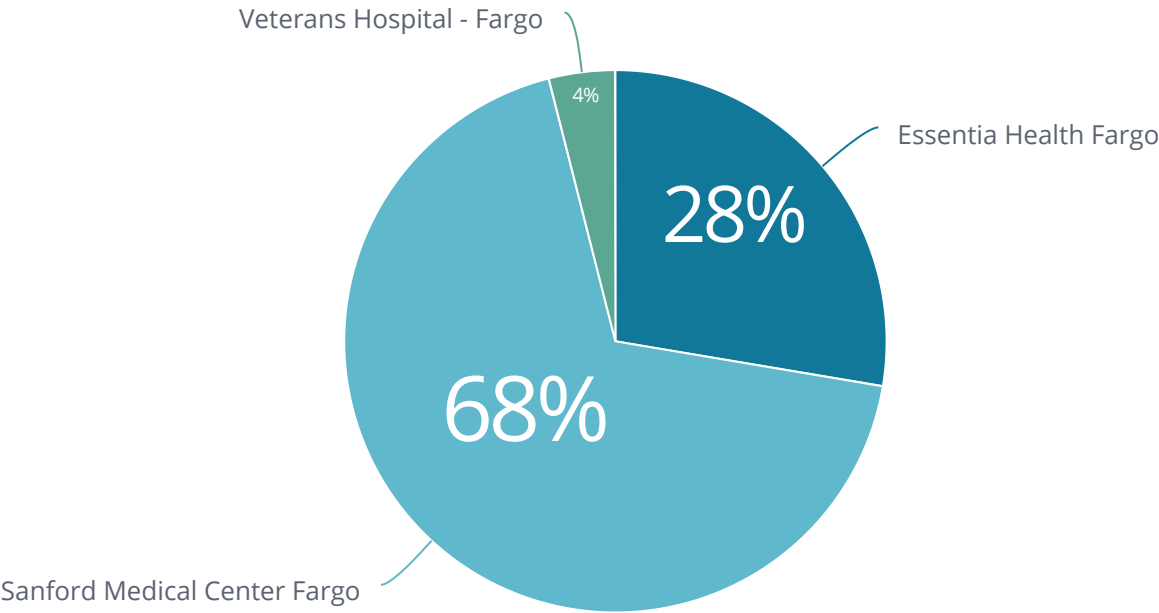
Transport Disposition	Total Records	Percentage of Records
No Transport	71	5%
Patient Refused Transport	133	10%
Transport by This EMS Unit (This Crew Only)	881	67%
Transport by This EMS Unit, with a Member of Another Crew	5	0%
N/A	232	18%
Grand Total	1,322	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	245
Sanford Medical Center Fargo	606
Veterans Hospital - Fargo	35

Hospital Destinations by Percentage

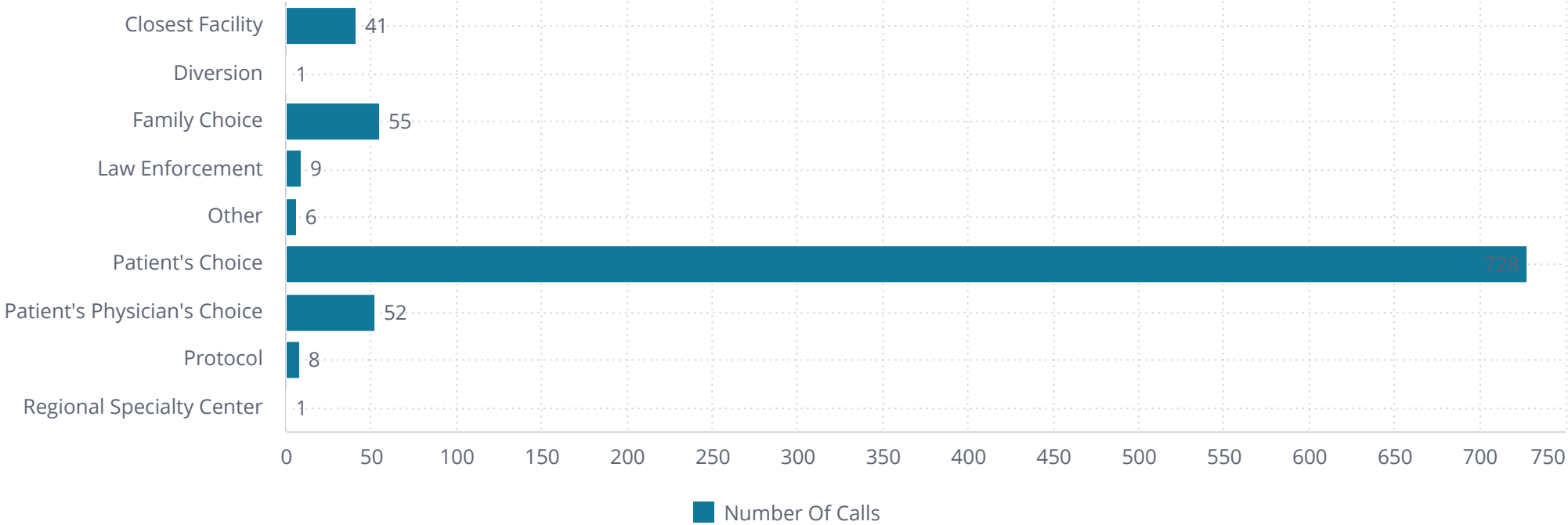


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 4 were decided by other facility staff (nursing home, detox, etc)
- 1 was requested by an employer when patient was unresponsive
- 1 had a wrist band from a previous hospital visit and was taken back there

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	34
DNR	2
Medical/Physician Orders for Life Sustaining Treatment	2
Other, Not Listed	1
Patient/Guardian Indicates Ambulance Transport is Not Necessary	117
Patient/Guardian States Intent to Transport by Other Means	34
Released Following Protocol Guidelines	13
Released to Law Enforcement	9
N/A	1,127

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions
64.77%
Total Transports **886**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions
35.23%
Total Non-Transport **482**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

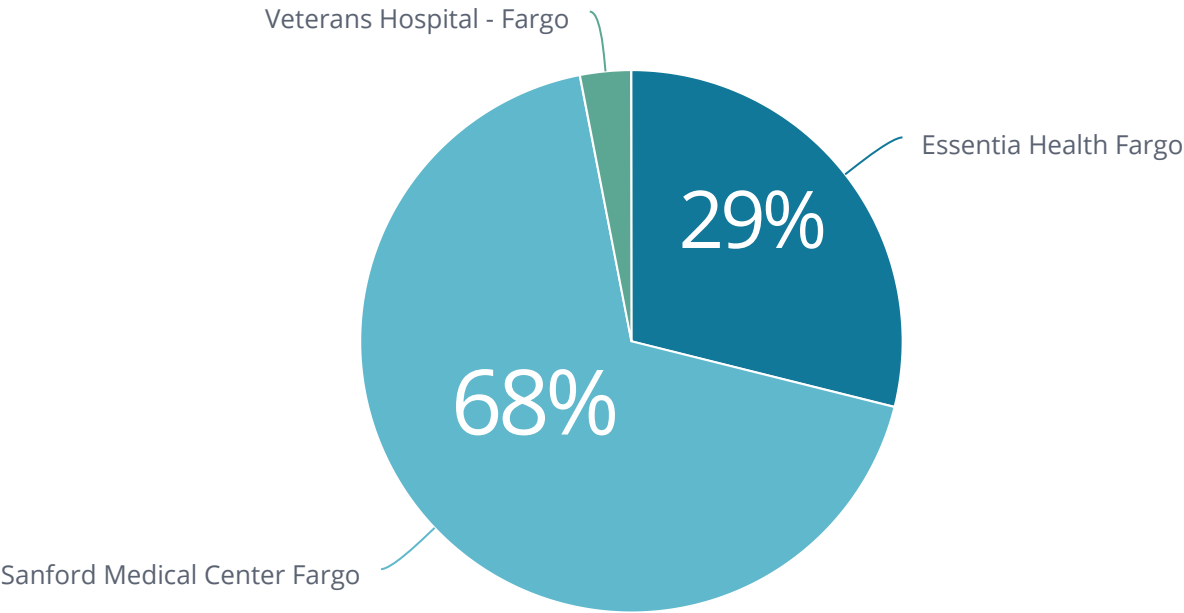
Transport Disposition	Total Records	Percentage of Records
No Transport	81	6%
Patient Refused Transport	144	11%
Transport by Another EMS Unit, with a Member of This Crew	2	0%
Transport by This EMS Unit (This Crew Only)	883	65%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N/A	257	19%
Grand Total	1,368	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	256
Sanford Medical Center Fargo	603
Veterans Hospital - Fargo	27

Hospital Destinations by Percentage

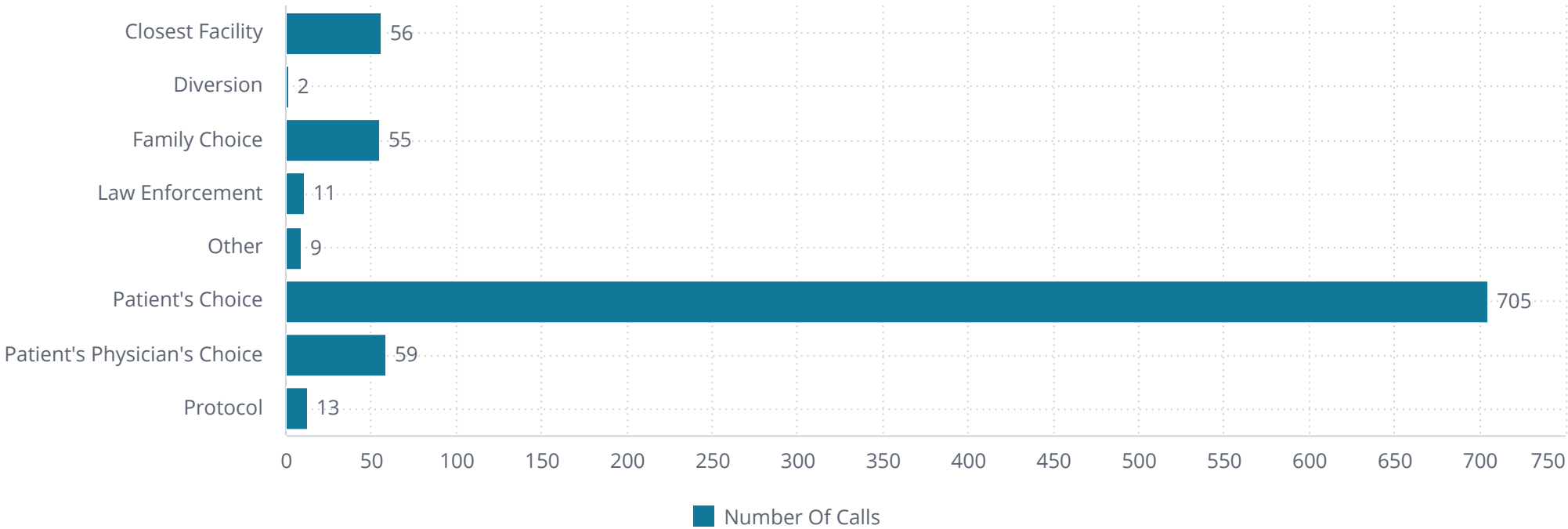


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 4 were decided by other facility staff (nursing home, Prairie, etc)
- 1 was a duplicate and patient actually chose
- 2 were decided by law enforcement
- 1 was decided by a neighbor
- 1 was a coin toss

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	27
DNR	2
Other, Not Listed	4
Patient/Guardian Indicates Ambulance Transport is Not Necessary	137
Patient/Guardian States Intent to Transport by Other Means	36
Released Following Protocol Guidelines	15
Released to Law Enforcement	16
N/A	1,150