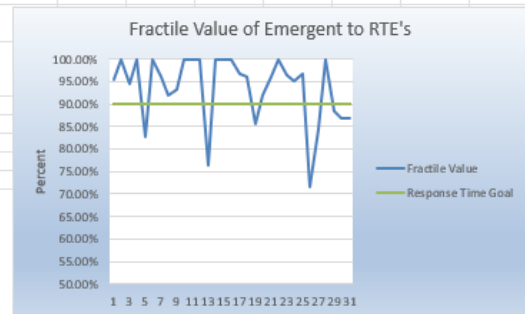
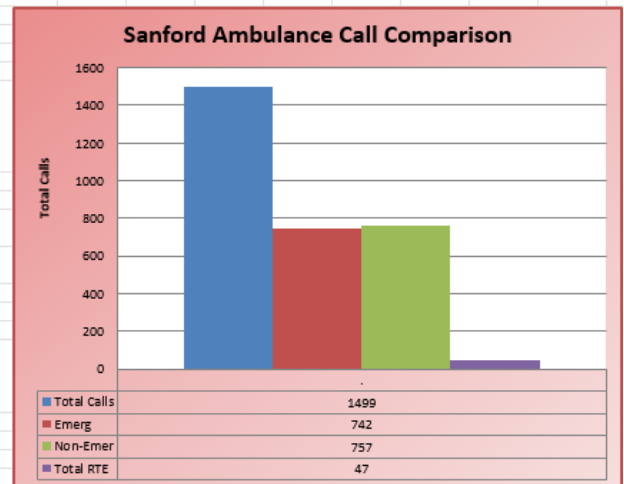


# City of Fargo Response Times - October 2024

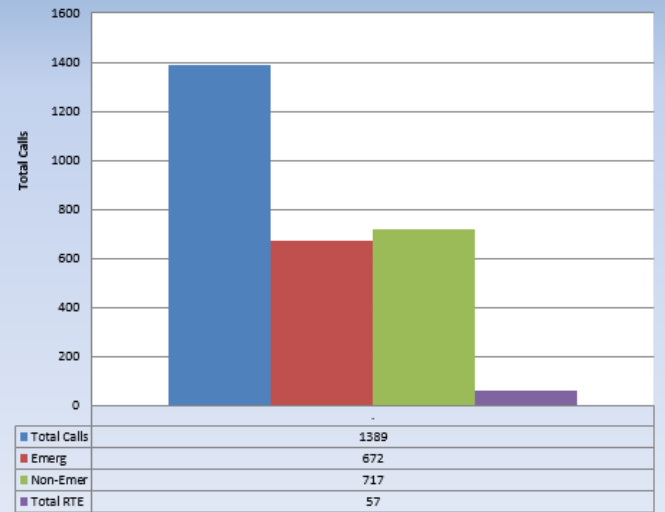
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	45	22	23	1	1. Distance	1.5	1.9:26	95.45%	90%
2	43	22	21	0				100.00%	90%
3	37	18	19	1	1. Chute time	1.6	1.9:43	94.44%	90%
4	52	22	30	0				100.00%	90%
5	63	29	34	5	1. Distance	1.3	1.12:43	82.76%	90%
					2. Distance	2.5	2.9:12		
					3. Distance	3.4	3.16:28		
					4. Distance	4.6	4.10:36		
					5. Out of SSM	5.3	5.9:22		
6	40	17	23	0				100.00%	90%
7	45	25	20	1	1. Distance	1.4	1.11:02	96.00%	90%
8	56	25	31	2	1. Status	1.1	1.9:57	92.00%	90%
					2. Distance	2.7	2.9:46		
9	48	29	19	2	1. Out of SSM	1.4	1.10:13	93.10%	90%
					2. Distance	2.4	2.9:15		
10	52	26	26	0				100.00%	90%
11	51	19	32	0				100.00%	90%
12	40	15	25	0				100.00%	90%
13	47	17	30	4	1. Status	1.1	1.9:07	76.47%	90%
					2. Status 0	2.0	2.10:53		
					3. Status	3.2	3.11:07		
					4. Distance	4.3	4.9:09		
14	57	29	28	0				100.00%	90%
15	54	24	30	0				100.00%	90%
16	40	23	17	0				100.00%	90%
17	51	29	22	1	1. Distance	1.5	1.9:56	96.55%	90%
18	54	25	29	1	1. Distance	1.4	1.11:24	96.00%	90%
19	39	14	25	2	1. Distance	1.5	1.10:01	85.71%	90%
					2. Out of SSM	2.4	2.10:18		
20	59	37	22	3	1. Out of SSM	1.3	1.12:00	91.89%	90%
					2. Out of SSM	2.3	2.12:46		
					3. Out of SSM	3.4	3.10:40		
21	48	26	22	1	1. Distance	1.8	1.12:50	96.15%	90%
22	50	25	25	0				100.00%	90%
23	54	27	27	1	1. Distance	1.3	1.12:00	96.30%	90%
24	48	21	27	1	1. Distance	1.4	1.9:32	95.24%	90%
25	52	30	22	1	1. Status	1.2	1.12:49	96.67%	90%
26	59	28	31	8	1. Distance	1.4	1.11:05	71.43%	90%
					2. Disp. Delay	2.1	2.13:12		
					3. Distance	3.5	3.9:41		
					4. Disp. Delay	4.3	4.10:41		
					5. Distance	5.5	5.9:43		
					6. Status	6.2	6.12:08		
					7. Status	7.2	7.16:13		
					8. Distance	8.6	8.11:07		
27	42	19	23	3	1. Status	1.2	1.15:29	84.21%	90%
					2. Distance	2.6	2.9:15		
					3. Distance	3.5	3.15:14		
28	48	27	21	0				100.00%	90%
29	49	26	23	3	1. Out of SSM	1.3	1.10:10	88.46%	90%
					2. Out of SSM	2.5	2.14:45		
					3. Distance	3.3	3.9:31		
30	40	23	17	3	1. Distance	1.6	1.9:51	86.96%	90%
					2. Out of SSM	2.6	2.10:11		
					3. Out of SSM	3.4	3.9:08		
31	36	23	13	3	1. Out of SSM	1.6	1.10:34	86.96%	90%
					2. Out of SSM	2.7	2.13:03		
					3. Routing	3.7	3.15:08		
	1499	742	757	47			RT Compliance	93.67%	



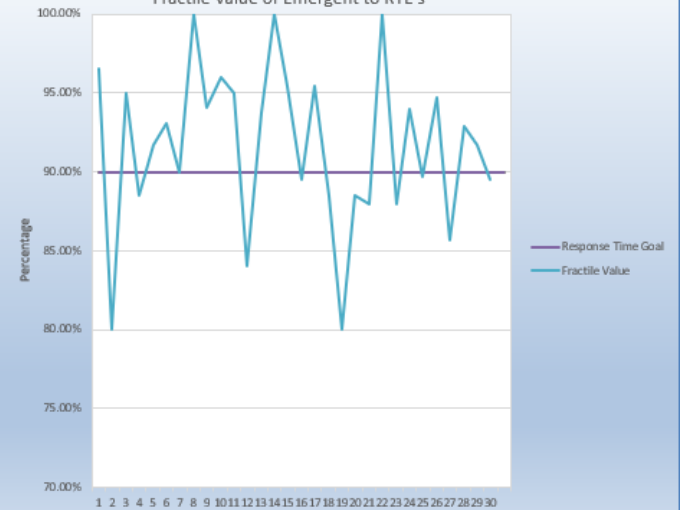
# City of Fargo Response Times - November 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	50	29	21	1	1. Out of SSM 2. Distance 3. Distance 4. Disp. Error 5. Out of SSM	1.3 2.2 3.4 4.6 5.5	1.9:52 2.11:32 3.9:04 4.9:05 5.9:22	96.55%	90%
2	43	25	18	5	1. Out of SSM	1.3	1.9:02	95.00%	90%
3	48	20	28	1	1. Distance	1.4	1.1		
4	51	26	25	3	2. Status 3. Status	2.1 3.3	2. Enrt 5 3.2	88.46%	90%
5	52	24	28	2	1. Disp. Delay 2. Out of SSM	1.1 2.7	1.14:40 2.9:29	91.67%	90%
6	52	29	23	2	1. Status 0 2. Status	1.0 2.1	1.16:02 2.9:09	93.10%	90%
7	36	10	26	1	1. Distance	1.4	1.10:51	90.00%	90%
8	40	16	24	0				100.00%	90%
9	42	17	25	1	1. Distance	1.6	1.11:09	94.12%	90%
10	38	25	13	1	1. Out of SSM	1.3	1.13:11	96.00%	90%
11	45	20	25	1	1. Out of SSM	1.3	1.9:02	95.00%	90%
12	54	25	29	4	1. Status 2. Diff Address 3. Status 4. Status	1.1 2.5 3.2 4.1	1.10:39 2.9:49 3.10:31 4.26:51?	84.00%	90%
13	58	32	26	2	1. Status 2. Status	1.2 2.1	1.9:47 2.9:21	93.75%	90%
14	47	17	30	0				100.00%	90%
15	56	22	34	1	1. Out of SSM	1.4	1.10:53	95.45%	90%
16	48	19	29	2	1. Status 2. Out of SSM	1.2 2.6	1.13:13 2.9:04	89.47%	90%
17	40	22	18	1	1. Distance	1.7	1.9:45	95.45%	90%
18	40	26	14	3	1. Status 2. Distance 3. Reassign delay	1.3 2.6 3.7	1.10:04 2.9:53 3.11:01	88.46%	90%
19	46	20	26	4	1. Status 2. Out of SSM 3. Status 4. Status	1.3 2.5 3.2 4.1	1.12:57 2.10:33 3.14:46 4.9:10	80.00%	90%
20	58	26	32	3	1. Distance 2. Status 3. Status	1.4 2.2 3.1	1.21:58 2.13:26 3.10:38	88.46%	90%
21	46	25	21	3	1. Distance 2. Out of SSM 3. Status	1.4 2.3 3.1	1.10:40 2.9:44 3.11:25	88.00%	90%
22	52	25	27	0				100.00%	90%
23	50	25	25	3	1. Reassign delay 2. Status 3. Routing	1.4 2.3 3.5	1.9:25 2.10:11 3.10:07	88.00%	90%
24	52	33	19	2	1. Out of SSM 2. Status	1.5 2.2	1.10:12 2.13:19	93.94%	90%
25	56	29	27	3	1. Out of SSM 2. Out of SSM 3. Distance	1.4 2.5 3.5	1.9:40 2.11:23 3.9:44	89.66%	90%
26	44	19	25	1	1. Distance	1.5	1.10:02	94.74%	90%
27	43	21	22	3	1. Distance 2. Out of SSM 3. Distance	1.6 2.6 3.6	1.10:12 2.12:45 3.14:20	85.71%	90%
28	31	14	17	1	1. Reassign delay	1.6	1.12:14	92.86%	90%
29	30	12	18	1	1. Distance	1.5	1.9:48	91.67%	90%
30	41	19	22	2	1. Distance 2. Statusq	1.4 2.3	1.9:30 2.9:39	89.47%	90%
	1389	672	717	57			Compliance	91.52%	

## Sanford Ambulance Call Comparison

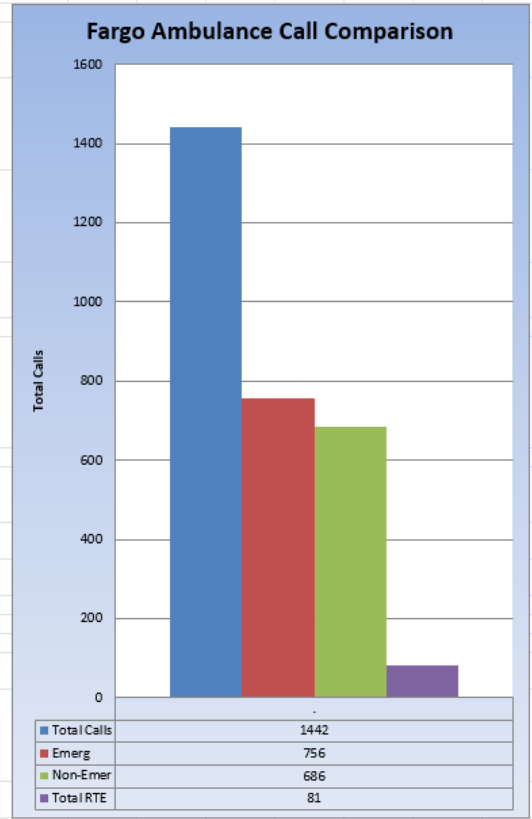


## Fractile Value of Emergent to RTE's

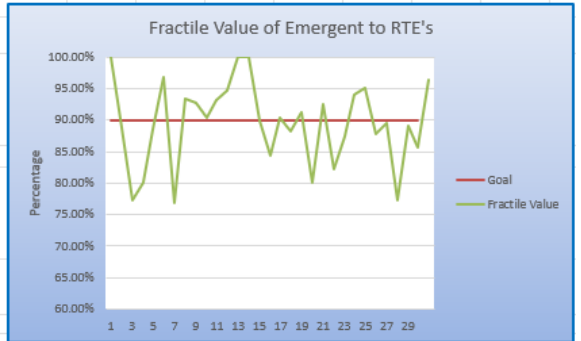


# City of Fargo Response Times - December 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	34	18	16	0	1. Status	1.1	1. 13:38	100.00%	90%
2	62	27	35	3	2. Status 0	2.0	2. 21:57	88.89%	90%
3	47	22	25	5	3. Status	3.1	3. 10:53	77.27%	90%
4	47	25	22	5	1. Out of SSM	1.5	1. 11:07	80.00%	90%
5	43	26	17	3	2. Out of SSM	2.6	2. 9:19		
6	52	32	20	1	3. Chute time	3.5	3. 10:19		
7	53	26	27	6	4. Out of SSM	4.4	4. 14:05		
8	30	15	15	1	5. Out of SSM	5.3	5. 9:51		
9	58	28	30	2	1. Distance	1.6	1. 10:43		
10	53	21	32	2	2. Distance	2.7	2. 9:47		
11	56	29	27	2	3. Distance	3.5	3. 9:01		
12	41	19	22	1	4. Distance	4.5	4. 12:08		
13	31	20	11	0	5. Out of SSM	5.3	5. 11:16		
14	52	26	26	0	1. Out of SSM	1.5	1. 10:34		
15	39	20	19	2	1. Out of SSM	1.5	1. 14:35		
16	51	32	19	5	2. Distance	2.3	2. 9:20		
17	36	21	15	2	3. Distance	3.4	3. 9:13		
18	38	17	21	2	4. Distance	4.6	4. 10:26		
19	53	23	30	2	5. Reassign delay	5.2	5. 11:16		
20	53	25	28	5	6. Status	6.1	6. 9:35		
21	48	27	21	2	1. Distance	1.5	1. 13:25		
22	41	28	13	5	1. Status	1.2	1. 16:35		
23	47	24	23	3	2. Out of SSM	2.5	2. 9:47		
24	37	17	20	1	1. Status	1.2	1. 10:00		
25	44	21	23	1	2. Distance	2.6	2. 11:09		
26	61	33	28	4	1. Out of SSM	1.3	1. 10:51		
27	38	19	19	2	2. Out of SSM	2.5	2. 12:59		
28	46	22	24	5	1. Chute time	1.4	1. 12:58		
29	54	37	17	4				100.00%	90%
30	50	28	22	4				100.00%	90%
31	47	28	19	1				100.00%	90%
Total	1442	756	686	81					



18	38	17	21	2				88.24%	90%
19	53	23	30	2	1. Routing	1.4	1. 12:51		
20	53	25	28	5	2. Distance	2.4	2. 17:24	91.30%	90%
21	48	27	21	2	1. Out of SSM	1.5	1. 9:41		
22	41	28	13	5	2. Status	2.2	2. 11:44		
23	47	24	23	3	3. Distance	3.4	3. 10:09		
24	37	17	20	1	4. Out of SSM	5.7	4. 16:05		
25	44	21	23	1	5. Out of SSM	6.4	5. 12:09	80.00%	90%
26	61	33	28	4	2. Status	2.3	2. 9:07	92.59%	90%
27	38	19	19	2	1. Status	1.1	1. 10:29		
28	46	22	24	5	2. Status 0	2.2	2. 11:21		
29	54	37	17	4	3. Reassign delay	3.2	3. 11:45		
30	50	28	22	4	4. Reassign delay	4.2	4. 9:08		
31	47	28	19	1	5. Distance	5.4	5. 9:58	82.14%	90%
32	47	28	19	1	1. Out of SSM	1.3	1. 10:29		
33	47	28	19	1	2. Status	2.3	2. 12:54		
34	47	28	19	1	3.	3.4	3. 14:03	87.50%	90%
35	47	28	19	1	1. Distance	1.2	1. 9:30	94.12%	90%
36	47	28	19	1	1. Reassign delay	1.5	1. 11:02	95.24%	90%
37	47	28	19	1	1. Out of SSM	1.5	1. 9:52		
38	47	28	19	1	2. Status	2.1	2. 10:20		
39	47	28	19	1	3. Status	3.1	3. 11:07		
40	47	28	19	1	4. Distance	4.3	4. 9:19	87.88%	90%
41	47	28	19	1	1. Out of SSM	1.3	1. 11:35		
42	47	28	19	1	2. Status	2.2	2. 10:06	89.47%	90%
43	47	28	19	1	1. Status	1.2	1. 11:28		
44	47	28	19	1	2. Status 0	2.2	2. 26:26		
45	47	28	19	1	3. Status 0	3.1	3. 14:31		
46	47	28	19	1	4. Status 0	4.0	4. 9:44		
47	47	28	19	1	5. Distance	5.4	5. 9:33	77.27%	90%
48	47	28	19	1	1. Status	1.1	1. 10:16		
49	47	28	19	1	2. Status	2.1	2. 10:53		
50	47	28	19	1	3. Distance	3.3	3. 9:55		
51	47	28	19	1	4. Status	4.1	4. 9:07	89.19%	90%
52	47	28	19	1	1. Status	1.1	1. 11:33		
53	47	28	19	1	2. Status	2.1	2. 10:21		
54	47	28	19	1	3. Reassign delay	3.2	3. 14:09		
55	47	28	19	1	4. Out of SSM	4.3	4. 9:11	85.71%	90%
56	47	28	19	1	1. Out of SSM	1.4	1. 10:56	96.43%	90%
Total	1442	756	686	81			RT Compliance	89.29%	



## Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions  
**67.61%**  
Total Transports **933**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions  
**32.39%**  
Total Non-Transport **447**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

## Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

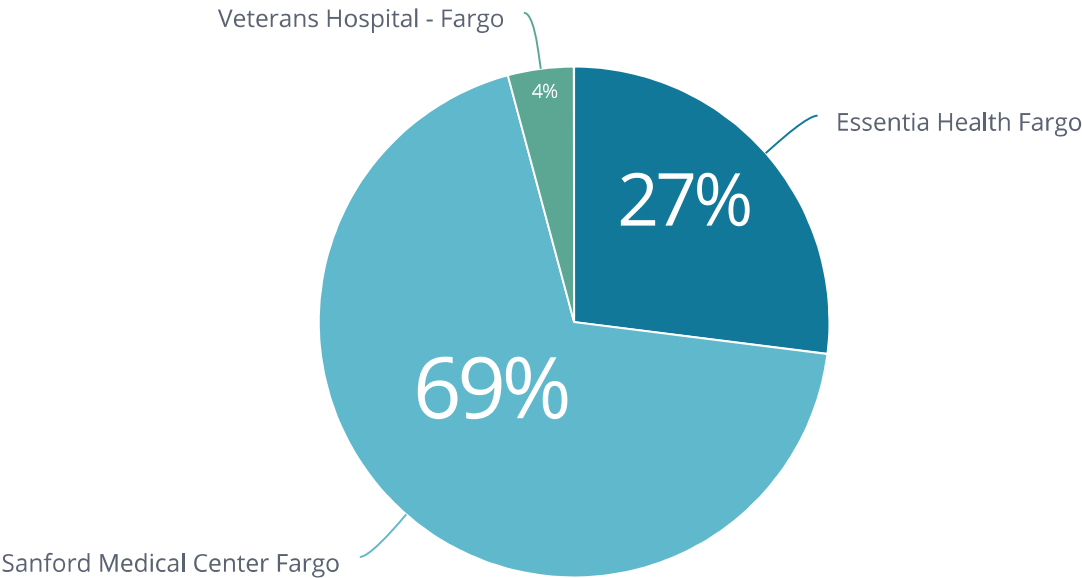
Transport Disposition	Total Records	Percentage of Records
No Transport	57	4%
Patient Refused Transport	173	13%
Transport by Another EMS Unit	1	0%
Transport by This EMS Unit (This Crew Only)	931	67%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N/A	217	16%
Grand Total	1,380	100%

## Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	252
Sanford Medical Center Fargo	642
Veterans Hospital - Fargo	39

Hospital Destinations by Percentage

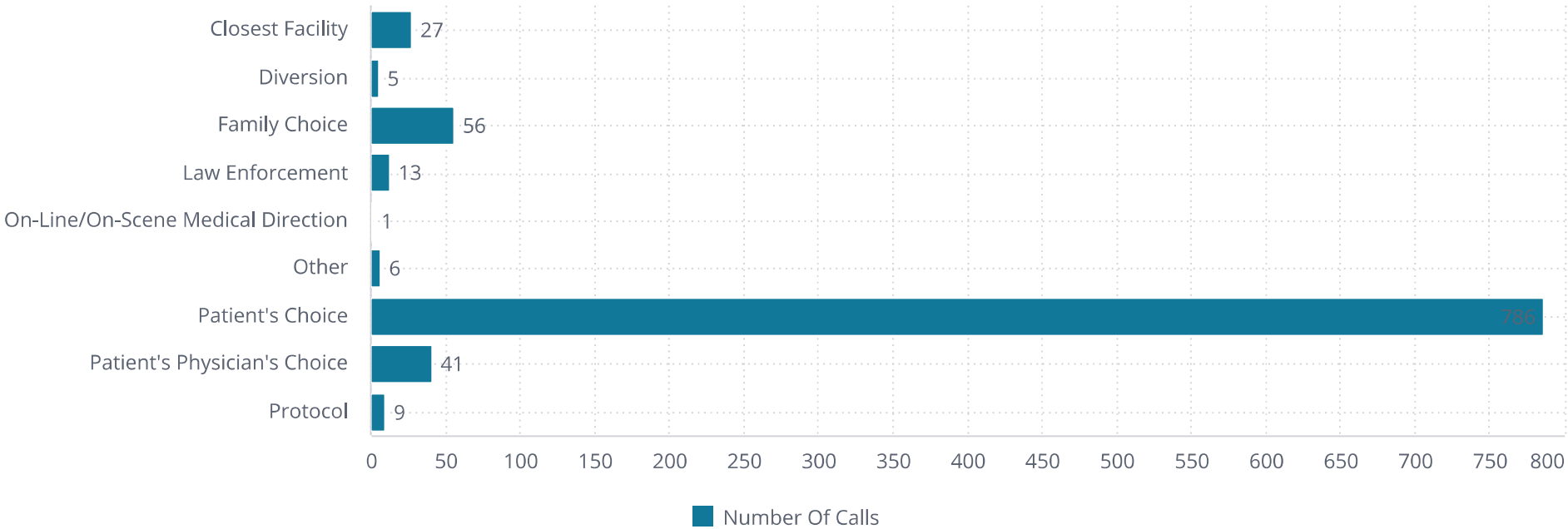


## How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 had choice made by other healthcare professionals involved in their care
- 1 was taken where patient has been taken in the past as they were unwilling or unable to answer the question
- 1 was decided based on school records when we couldn't reach parents
- 1 was decided by roommate

Transport Due To



## Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	29
Other, Not Listed	2
Patient/Guardian Indicates Ambulance Transport is Not Necessary	141
Patient/Guardian States Intent to Transport by Other Means	36
Released Following Protocol Guidelines	15
Released to Law Enforcement	20
N/A	1,156



## Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions  
**66.86%**  
Total Transports **821**

**Transport Dispositions: A patient was transported from the scene**

Non-Transport Dispositions

% of Non-Transport Dispositions  
**33.14%**  
Total Non-Transport **407**

**Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport**

## Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

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Transport Disposition

Transport Disposition	Total Records	Percentage of Records
No Transport	57	5%
Patient Refused Transport	141	11%
Transport by This EMS Unit (This Crew Only)	820	67%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N/A	209	17%
Grand Total	1,228	100%

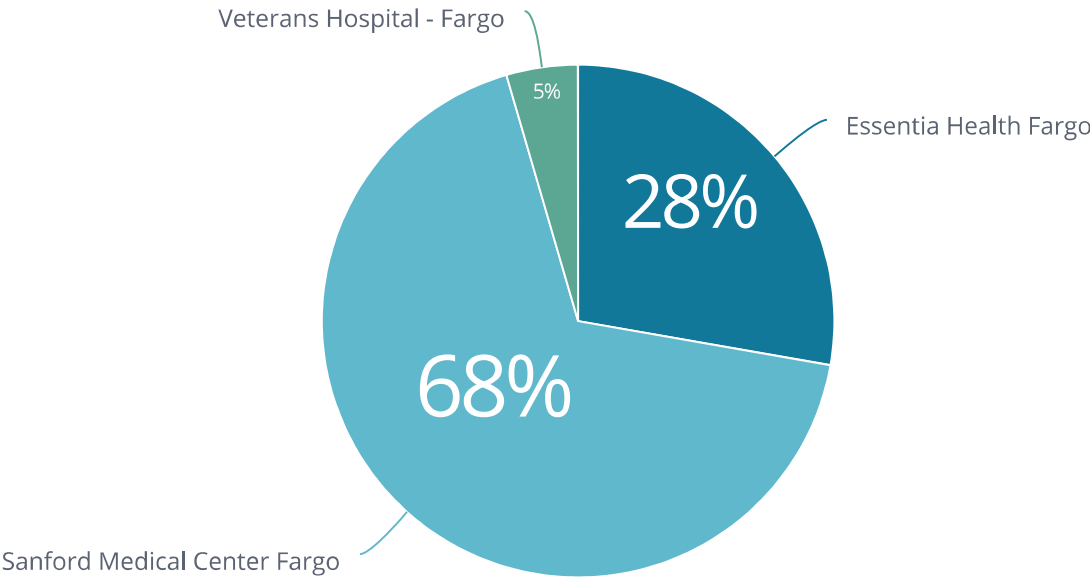
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## Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	228
Sanford Medical Center Fargo	556
Veterans Hospital - Fargo	37

Hospital Destinations by Percentage

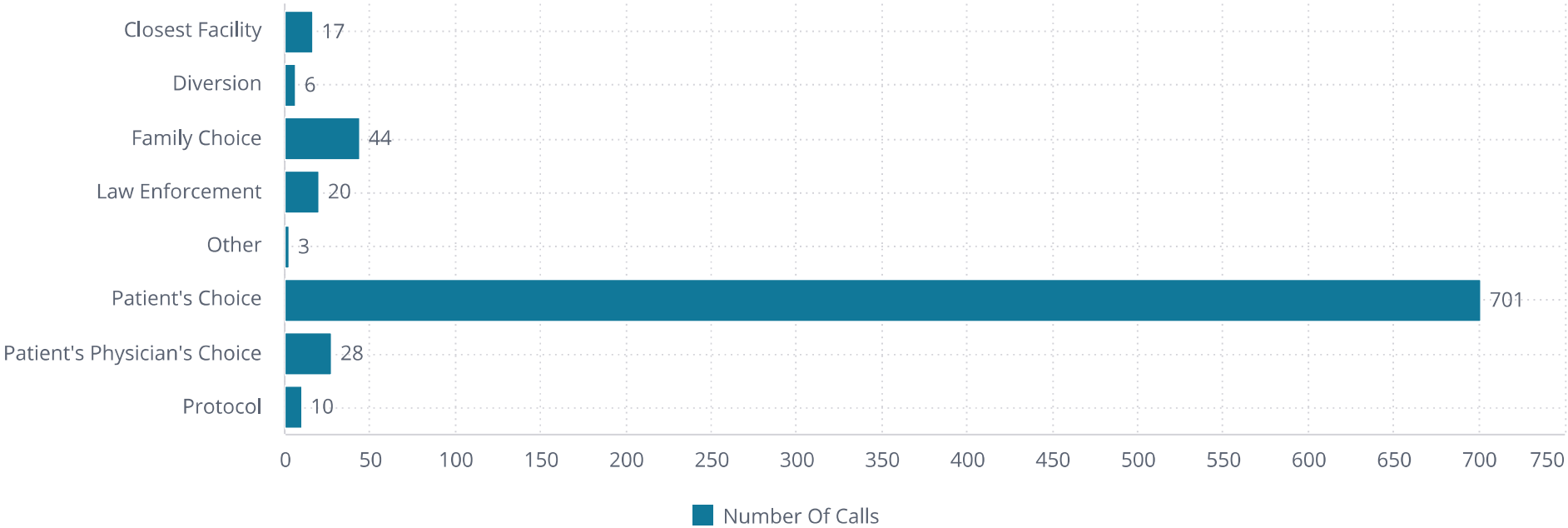


## How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 5 had choice made by other healthcare professionals involved in their care
- 2 had choice made by foster parent/guardian
- 2 had choice made by jail staff/law enforcement
- 1 had friend make choice when patient unresponsive
- 2 the patient was uncooperative and no other clues were found so the crews picked

Transport Due To



## Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	20
DNR	1
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	1
Patient/Guardian Indicates Ambulance Transport is Not Necessary	124
Patient/Guardian States Intent to Transport by Other Means	30
Released Following Protocol Guidelines	11
Released to Law Enforcement	20
N/A	1,035

## Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions  
**72.15%**  
Total Transports **935**

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions  
**27.85%**  
Total Non-Transport **361**

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

## Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

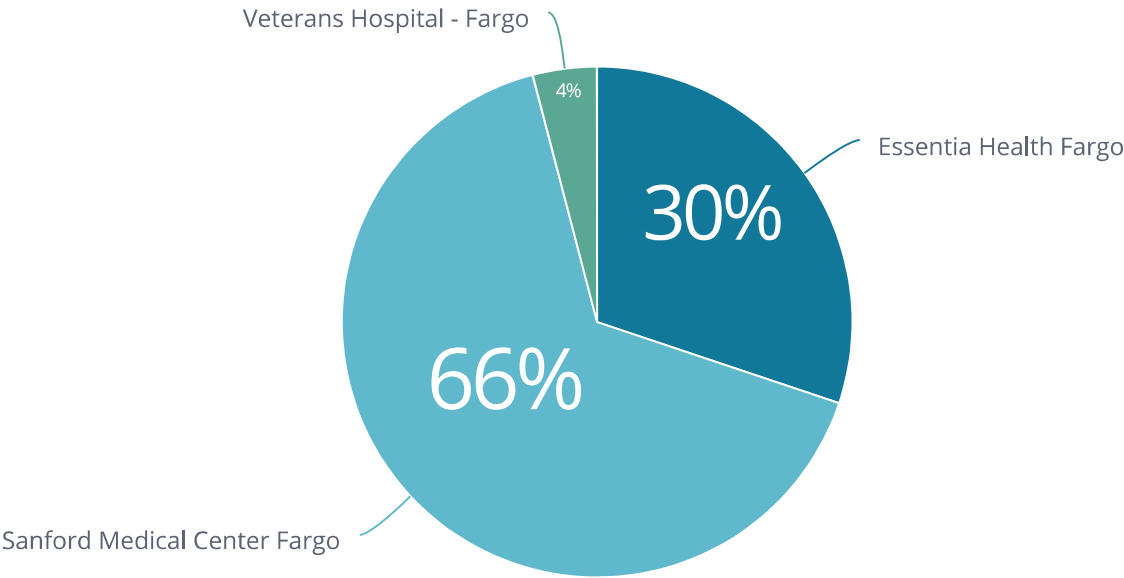
Transport Disposition	Total Records	Percentage of Records
No Transport	57	4%
Patient Refused Transport	113	9%
Transport by This EMS Unit (This Crew Only)	927	72%
Transport by This EMS Unit, with a Member of Another Crew	8	1%
N/A	191	15%
Grand Total	1,296	100%

## Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	282
Sanford Medical Center Fargo	615
Veterans Hospital - Fargo	38

Hospital Destinations by Percentage



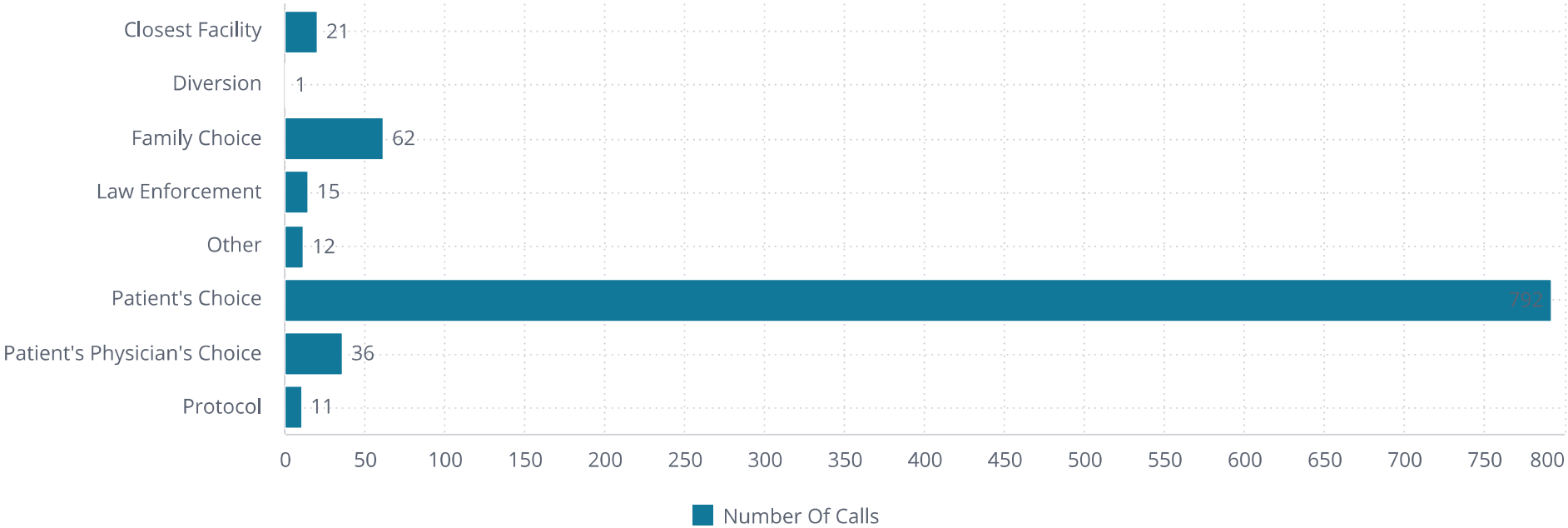


## How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 5 had choice made by other healthcare professionals involved in their care
- 2 had choice made by foster parent/guardian
- 2 had choice made by jail staff/law enforcement
- 1 had friend make choice when patient unresponsive
- 2 the patient was uncooperative and no other clues were found so the crews picked

Transport Due To



## Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	16
Other, Not Listed	5
Patient/Guardian Indicates Ambulance Transport is Not Necessary	107
Patient/Guardian States Intent to Transport by Other Means	35
Released Following Protocol Guidelines	11
Released to Law Enforcement	7
N/A	1,130