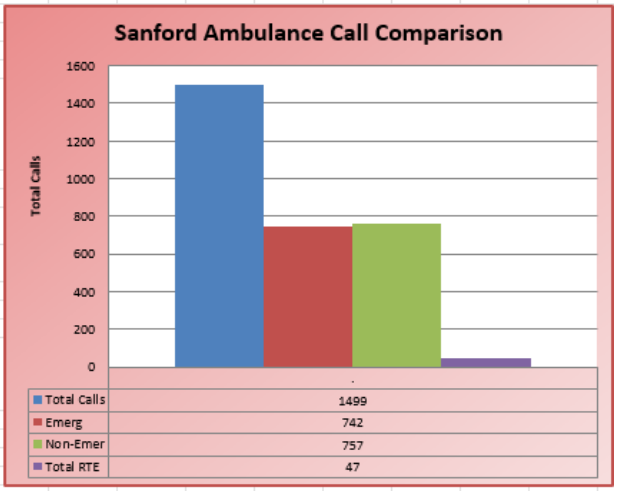
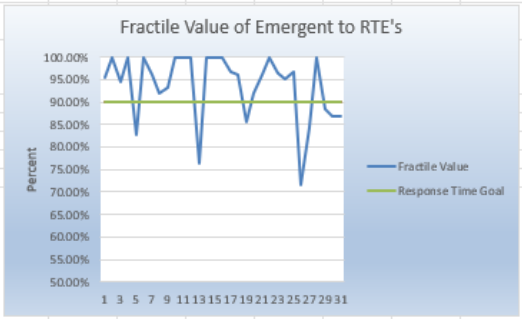
City of Fargo Response Times - October 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	45	22	23	1	1. Distance	1. 5	1. 9:26	95.45%	90%
2	43	22	21	0				100.00%	90%
3	37	18	19	1	1. Chute time	1. 6	1. 9:43	94.44%	90%
4	52	22	30	0				100.00%	90%
5	63	29	34	5	1. Distance 2. Distance 3. Distance 4. Distance 5. Out of SSM	1. 3 2. 5 3. 4 4. 6 5. 3	1. 12:43 2. 9:12 3. 16:28 4. 10:36 5. 9:22	82.76%	90%
6	40	17	23	0				100.00%	90%
7	45	25	20	1	1. Distance	1. 4	1. 11:02	96.00%	90%
8	56	25	31	2	1. Status 2. Distance	1. 1 2. 7	1. 9:57 2. 9:46	92.00%	90%
9	48	29	19	2	1. Out of SSM 2. Distance	1. 4 2. 4	1. 10:13 2. 9:15	93.10%	90%
10	52	26	26	0				100.00%	90%
11	51	19	32	0				100.00%	90%
12	40	15	25	0				100.00%	90%
13	47	17	30	4	1. Status 2. Status 0 3. Status 4. Distance	1. 1 2. 0 3. 2 4. 3	1. 9:07 2. 10:53 3. 11:07 4. 9:09	76.47%	90%
14	57	29	28	0				100.00%	90%
15	54	24	30	0				100.00%	90%
16	40	23	17	0				100.00%	90%
17	51	29	22	1	1. Distance	1. 5	1. 9:56	96.55%	90%
18	54	25	29	1	1. Distance	1. 4	1. 11:24	96.00%	90%
19	39	14	25	2	1. Distance 2. Out of SSM	1. 5 2. 4	1. 10:01 2. 10:18	85.71%	90%
20	59	37	22	3	1. Out of SSM 2. Out of SSM 3. Out of SSM	1. 3 2. 3 3. 4	1. 12:00 2. 12:46 3. 10:40	91.89%	90%
21	48	26	22	1	1. Distance	1. 8	1. 12:50	96.15%	90%
22	50	25	25	0				100.00%	90%
23	54	27	27	1	1. Distance	1. 3	1. 12:00	96.30%	90%
24	48	21	27	1	1. Distance	1. 4	1. 9:32	95.24%	90%
25	52	30	22	1	1. Status	1. 2	1. 12:49	96.67%	90%
26	59	28	31	8	1. Distance 2. Disp. Delay 3. Distance 4. Disp. Delay 5. Distance 6. Status 7. Status 8. Distance	1. 4 2. 1 3. 5 4. 3 5. 5 6. 2 7. 2 8. 6	1. 11:05 2. 13:12 3. 9:41 4. 10:41 5. 9:43 6. 12:08 7. 16:13 8. 11:07	71.43%	90%
27	42	19	23	3	1. Status 2. Distance 3. Distance	1. 2 2. 6 3. 5	1. 15:29 2. 9:15 3. 15:14	84.21%	90%
28	48	27	21	0				100.00%	90%
29	49	26	23	3	1. Out of SSM 2. Out of SSM 3. Distance	1. 3 2. 5 3. 3	1. 10:10 2. 14:45 3. 9:31	88.46%	90%
30	40	23	17	3	1. Distance 2. Out of SSM 3. Out of SSM	1. 6 2. 6 3. 4	1. 9:51 2. 10:11 3. 9:08	86.96%	90%
31	36	23	13	3	1. Out of SSM 2. Out of SSM 3. Routing	1. 6 2. 7 3. 7	1. 10:34 2. 13:03 3. 15:08	86.96%	90%
	1499	742	757	47			RT Compliance	93.67%	

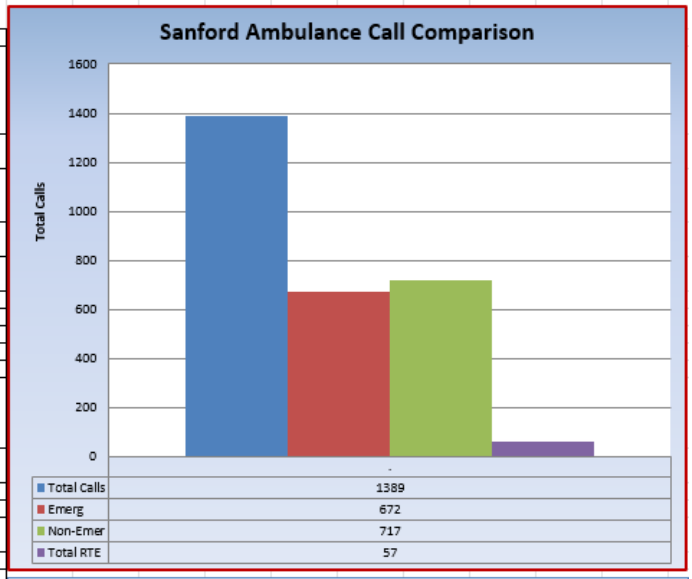


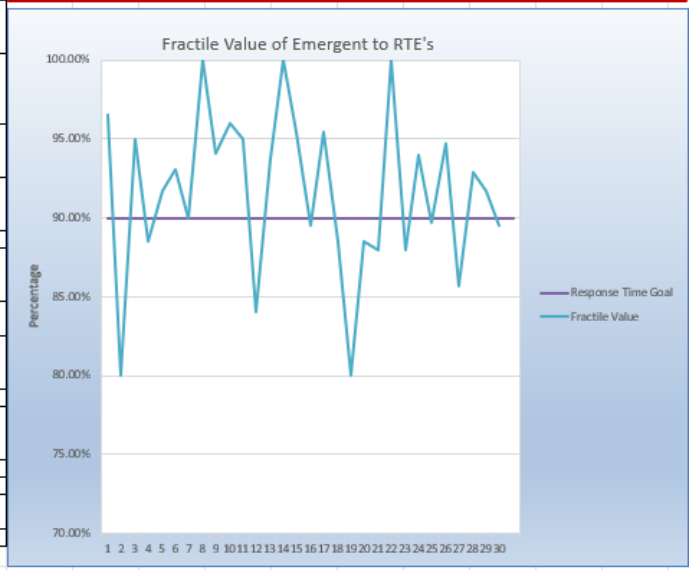


Compiled 1/15/25

City of Fargo Response Times - November 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Response Time Goal
1	50	29	21	1	1. Status	1. 1	1. 10:34	96.55%	90%
2	43	25	18	5	1. Out of SSM 2. Distance 3. Distance 4. Disp. Error 5. Out of SSM	1. 3 2. 2 3. 4 4. 6 5. 5	1. 9:52 2. 11:32 3. 9:04 4. 9:05 5. 9:22	80.00%	90%
3	48	20	28	1	1. Out of SSM	1. 3	1. 9:02	95.00%	90%
4	51	26	25	3	1. Distance 2. Status 3. Status	1. 4 2. 1 3. 3	1. 1 2. Enrt 5 3. 2	88.46%	90%
5	52	24	28	2	1. Disp. Delay 2. Out of SSM	1. 1 2. 7	1. 14:40 2. 9:29	91.67%	90%
6	52	29	23	2	1. Status 0 2. Status	1. 0 2. 1	1. 16:02 2. 9:09	93.10%	90%
7	36	10	26	1	1. Distance	1. 4	1. 10:51	90.00%	90%
8	40	16	24	0				100.00%	90%
9	42	17	25	1	1. Distance	1. 6	1. 11:09	94.12%	90%
10	38	25	13	1	1. Out of SSM	1. 3	1. 13:11	96.00%	90%
11	45	20	25	1	1. Out of SSM	1. 3	1. 9:02	95.00%	90%
12	54	25	29	4	1. Status 2. Diff Address 3. Status 4. Status	1. 1 2. 5 3. 2 4. 1	1. 10:39 2. 9:49 3. 10:31 4. 26:51?	84.00%	90%
13	58	32	26	2	1. Status 2. Status	1. 2 2. 1	1. 9:47 2. 9:21	93.75%	90%
14	47	17	30	0				100.00%	90%
15	56	22	34	1	1. Out of SSM	1. 4	1. 10:53	95.45%	90%
16	48	19	29	2	1. Status 2. Out of SSM	1. 2 2. 6	1. 13:13 2. 9:04	89.47%	90%
17	40	22	18	1	1. Distance	1. 7	1. 9:45	95.45%	90%
18	40	26	14	3	1. Status 2. Distance 3. Reassign delay	1. 3 2. 6 3. 7	1. 10:04 2. 9:53 3. 11:01	88.46%	90%
19	46	20	26	4	1. Status 2. Out of SSM 3. Status 4. Status	1. 3 2. 5 3. 2 4. 1	1. 12:57 2. 10:33 3. 14:46 4. 9:10	80.00%	90%
20	58	26	32	3	1. Distance 2. Status 3. Status	1. 4 2. 2 3. 1	1. 21:58 2. 13:26 3. 10:38	88.46%	90%
21	46	25	21	3	1. Distance 2. Out of SSM 3. Status	1. 4 2. 3 3. 1	1. 10:40 2. 9:44 3. 11:25	88.00%	90%
22	52	25	27	0				100.00%	90%
23	50	25	25	3	1. Reassign delay 2. Status 3. Routing	1. 4 2. 3 3. 5	1. 9:25 2. 10:11 3. 10:07	88.00%	90%
24	52	33	19	2	1. Out of SSM 2. Status	1. 5 2. 2	1. 10:12 2. 13:19	93.94%	90%
25	56	29	27	3	1. Out of SSM 2. Out of SSM 3. Distance	1. 4 2. 5 3. 5	1. 9:40 2. 11:23 3. 9:44	89.66%	90%
26	44	19	25	1	1. Distance	1. 5	1. 10:02	94.74%	90%
27	43	21	22	3	1. Distance 2. Out of SSM 3. Distance	1. 6 2. 6 3. 6	1. 10:12 2. 12:45 3. 14:20	85.71%	90%
28	31	14	17	1	1. Reassign delay	1. 6	1. 12:14	92.86%	90%
29	30	12	18	1	1. Distance	1. 5	1. 9:48	91.67%	90%
30	41	19	22	2	1. Distance 2. Statusq	1. 4 2. 3	1. 9:30 2. 9:39	89.47%	90%
									90%
	1389	672	717	57			Compliance	91.52%	

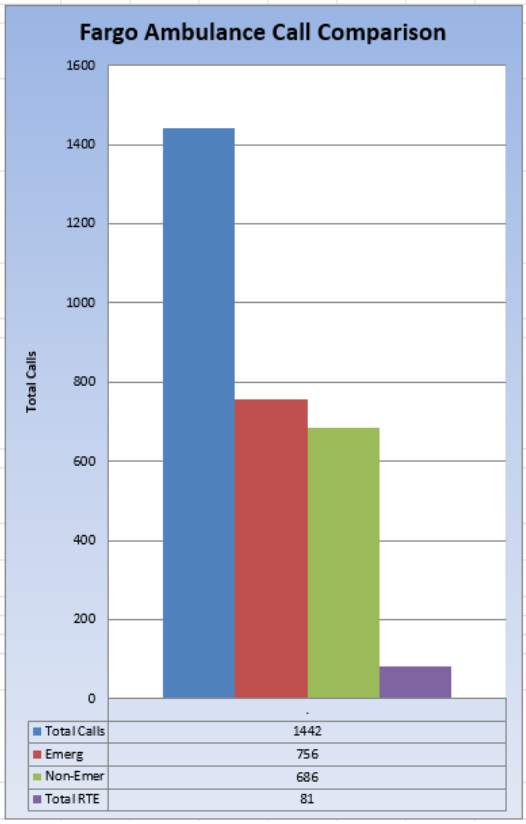


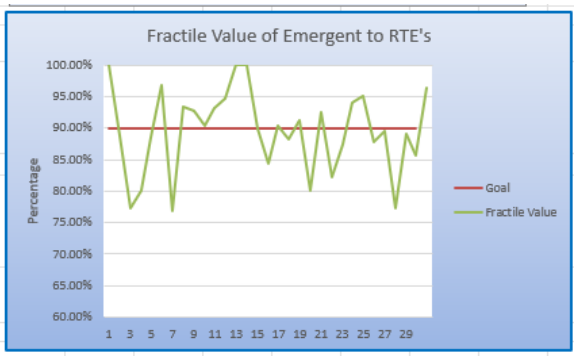


Compiled 1/15/25

City of Fargo Response Times - December 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Fractile Value	Goal
1	34	18	16	0				100.00%	90%
2	62	27	35	3	1. Status 2. Status 0 3. Status	1. 1 2. 0 3. 1	1. 13:38 2. 21:57 3. 10:53	88.89%	90%
3	47	22	25	5	1. Out of SSM 2. Out of SSM 3. Chute time 4. Out of SSM 5. Out of SSM	1. 5 2. 6 3. 5 4. 4 5. 3	1. 11:07 2. 9:19 3. 10:19 4. 14:05 5. 9:51	77.27%	90%
4	47	25	22	5	1. Distance 2. Distance 3. Distance 4. Distance 5. Out of SSM	1. 6 2. 7 3. 5 4. 5 5. 3	1. 10:43 2. 9:47 3. 9:01 4. 12:08 5. 11:16	80.00%	90%
5	43	26	17	3	1. Out of SSM 2. Distance 3. Distance	1. 3 2. 6 3. 6	1. 9:28 2. 9:01 3. 9:35	88.46%	90%
6	52	32	20	1	1. Out of SSM	1. 5	1. 10:34	96.88%	90%
7	53	26	27	6	1. Out of SSM 2. Distance 3. Distace 4. Distance 5. Reassign delay 6. Status	1. 5 2. 3 3. 4 4. 6 5. 2 6. 1	1. 14:35 2. 9:20 3. 9:13 4. 10:26 5. 11:16 6. 9:35	76.92%	90%
8	30	15	15	1	1. Distance	1. 5	1. 13:25	93.33%	90%
9	58	28	30	2	1. Status 2. Out of SSM	1. 2 2. 5	1. 16:35 2. 9:47	92.86%	90%
10	53	21	32	2	1. Status 2. Distance	1. 2 2. 6	1. 10:00 2. 11:09	90.48%	90%
11	56	29	27	2	1. Out of SSM 2. Out of SSM	1. 3 2. 5	1. 10:51 2. 12:59	93.10%	90%
12	41	19	22	1	1. Chute time	1. 4	1. 12:58	94.74%	90%
13	31	20	11	0				100.00%	90%
14	52	26	26	0				100.00%	90%
15	39	20	19	2	1. Status 2. Out of SSM	1. 1 2. 3	1. 11:46 2. 12:52	90.00%	90%
16	51	32	19	5	1. Status 2. Status 0 3. Out of SSM 4. Status 5. Distance	1. 1 2. 0 3. 4 4. 2 5. 4	1. 15:46 2. 17:59 3. 14:57 4. 9:23 5. 10:12	84.38%	90%
17	36	21	15	2	1. Distance 2. Dispatch Delay	1. 4 2 7	1. 10:29 2. 11:05	90.48%	90%
18	38	17	21	2				88.24%	90%
19	53	23	30	2	1. Routing 2. Distance	1. 4 2. 4	1. 12:51 2. 17:24	91.30%	90%
20	53	25	28	5	1. Out of SSM 2. Status 3. Distance 4. Out of SSM 5. Out of SSm	1. 5 2. 2 3. 4 5. 7 6. 4	1. 9:41 2. 11:44 3. 10:09 4. 16:05 5. 12:09	80.00%	90%
21	48	27	21	2	2. Status	2. 3	2. 9:07	92.59%	90%
22	41	28	13	5	1. Status 2. Status 3. Reassign delay 4. Reassign delay 5. Distance	1. 1 2. 2 3. 2 4. 2 5. 4	1. 10:29 2. 11:21 3. 11:45 4. 9:08 5. 9:58	82.14%	90%
23	47	24	23	3	1. Out of SSM 2. Status 3.	1. 3 2. 3 3. 4	1. 10:29 2. 12:54 3. 14:03	87.50%	90%
24	37	17	20	1	1. Distance	1. 2	1. 9:30	94.12%	90%
25	44	21	23	1	1. Reassign delay	1. 5	1. 11:02	95.24%	90%
26	61	33	28	4	1. Out of SSM 2. Status 3. Status 4. Distance	1. 5 2. 1 3. 1 4. 3	1. 9:52 2. 10:20 3. 11:07 4. 9:19	87.88%	90%
27	38	19	19	2	1. Out of SSM 2. Status	1. 3 2. 2	1. 11:35 2. 10:06	89.47%	90%
28	46	22	24	5	1. Status 2. Status 0 3. Status 0 4. Status 0 5. Distance	1. 2 2. 2 3. 1 4. 0 5. 4	1. 11:28 2. 26:26 3. 14:31 4. 9:44 5. 9:33	77.27%	90%
29	54	37	17	4	1. Status 2. Status 3. Distance 4. Status	1. 1 2. 1 3. 3 4. 1	1. 10:16 2. 10:53 3. 9:55 4. 9:07	89.19%	90%
30	50	28	22	4	1. Status 2. Status 3. Reassign delay 4. Out of SSM	1. 1 2. 1 3. 2 4. 3	1. 11:33 2. 10:21 3. 14:09 4. 9:11	85.71%	90%
	47	28	19	1	1. Out of SSM	1. 4	1. 10:56	96.43%	90%
Total	1442	756	686	81			RT Compliance	89.29%	





Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

67.61%

Total Transports 933

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

32.39%

Total Non-Transport 447

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

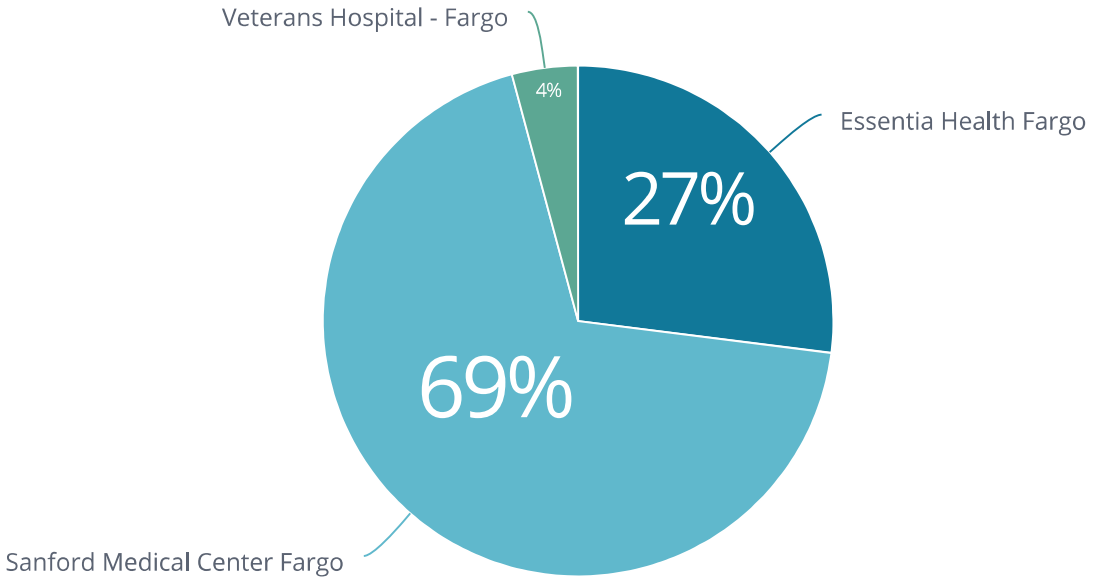
Transport Disposition	Total Records	Percentage of Records
No Transport	57	4%
Patient Refused Transport	173	13%
Transport by Another EMS Unit	1	0%
Transport by This EMS Unit (This Crew Only)	931	67%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N\A	217	16%
Grand Total	1,380	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	252
Sanford Medical Center Fargo	642
Veterans Hospital - Fargo	39

Hospital Destinations by Percentage

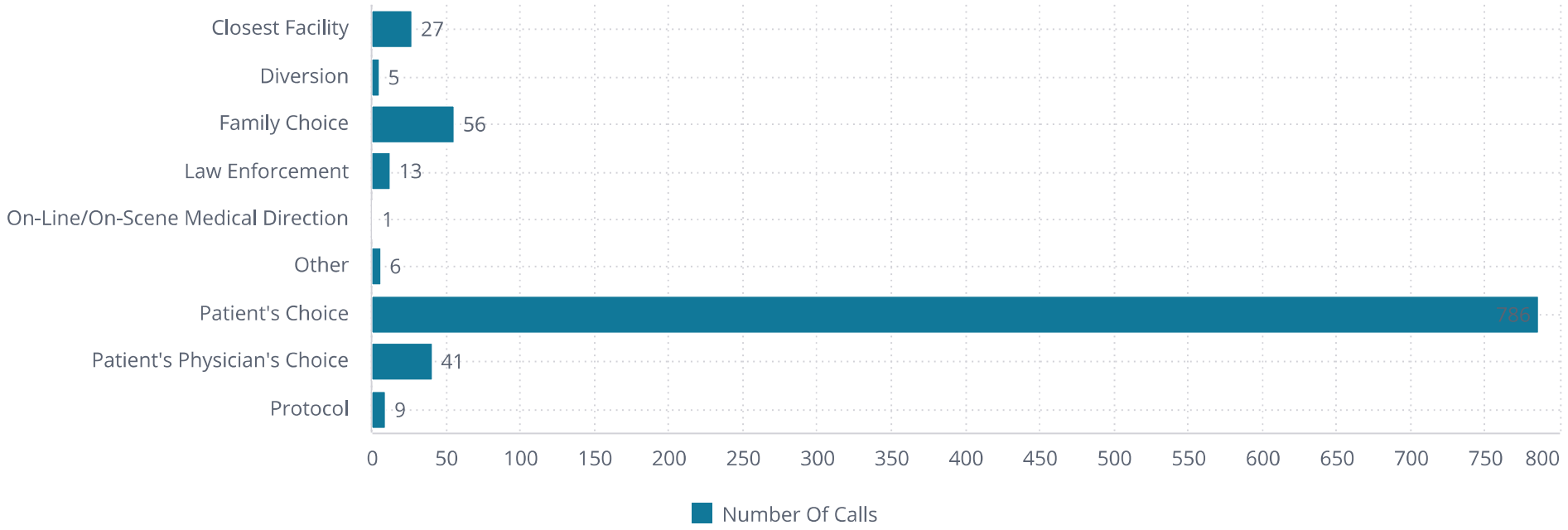


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 had choice made by other healthcare professionals involved in their care
- 1 was taken where patient has been taken in the past as they were unwilling or unable to answer the question
- 1 was decided based on school records when we couldn't reach parents
- 1 was decided by roommate

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	29
Other, Not Listed	2
Patient/Guardian Indicates Ambulance Transport is Not Necessary	141
Patient/Guardian States Intent to Transport by Other Means	36
Released Following Protocol Guidelines	15
Released to Law Enforcement	20
N\A	1,156

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

66.86%

Total Transports 821

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

33.14%

Total Non-Transport 407

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

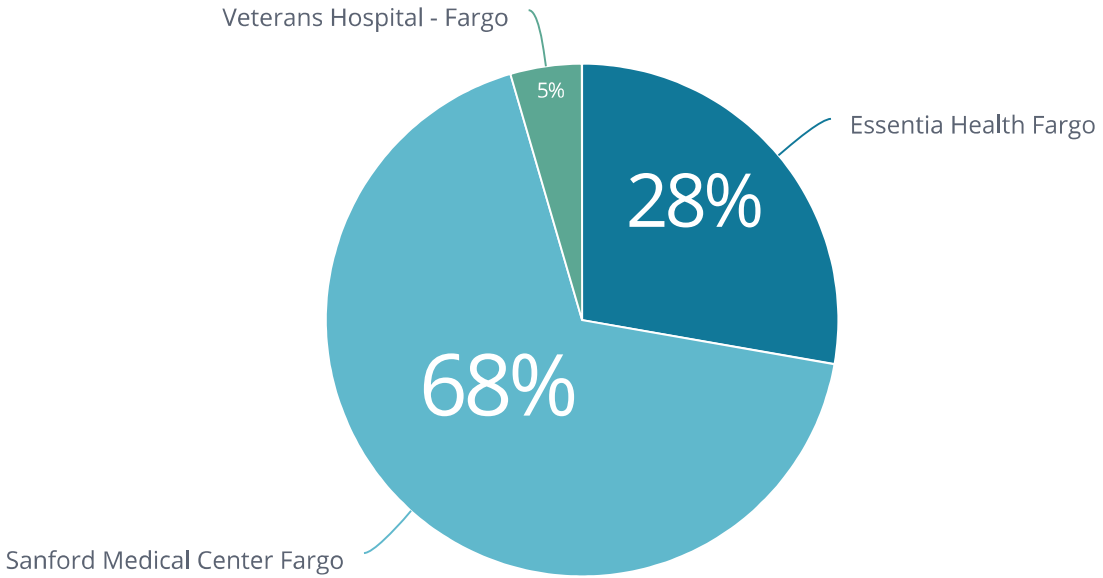
Transport Disposition	Total Records	Percentage of Records
No Transport	57	5%
Patient Refused Transport	141	11%
Transport by This EMS Unit (This Crew Only)	820	67%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
N\A	209	17%
Grand Total	1,228	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	228
Sanford Medical Center Fargo	556
Veterans Hospital - Fargo	37

Hospital Destinations by Percentage

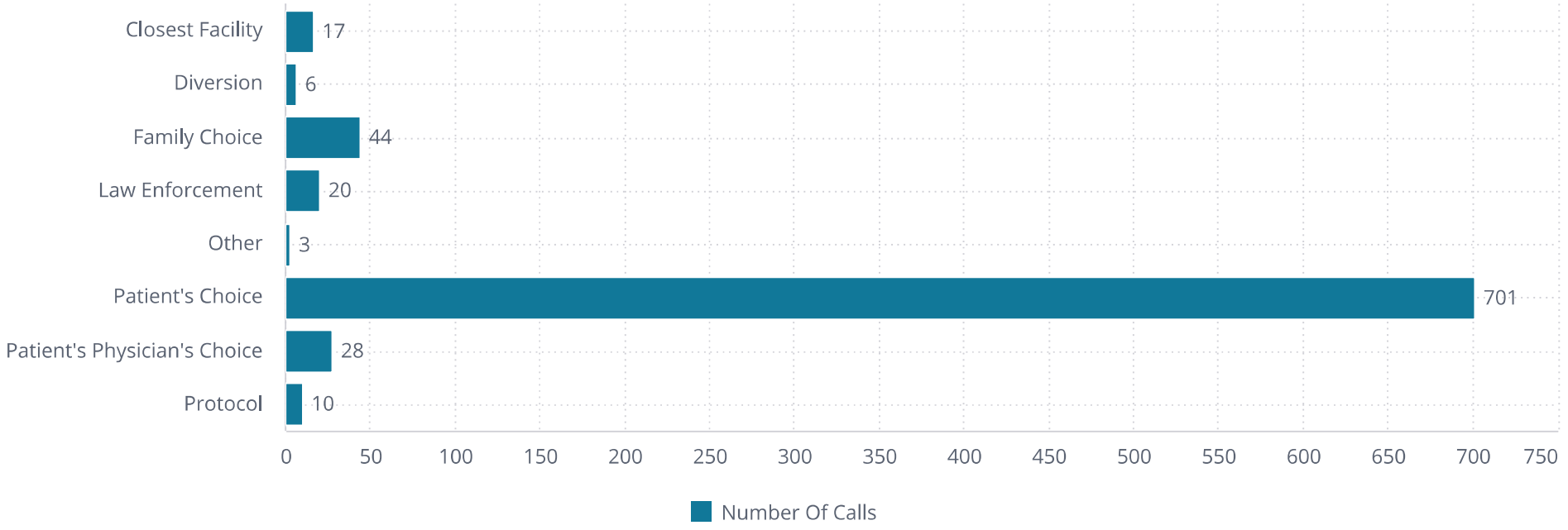


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 5 had choice made by other healthcare professionals involved in their care
- 2 had choice made by foster parent/guardian
- 2 had choice made by jail staff/law enforcement
- 1 had friend make choice when patient unresponsive
- 2 the patient was uncooperative and no other clues were found so the crews picked

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	20
DNR	1
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	1
Patient/Guardian Indicates Ambulance Transport is Not Necessary	124
Patient/Guardian States Intent to Transport by Other Means	30
Released Following Protocol Guidelines	11
Released to Law Enforcement	20
N\A	1,035

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

72.15%

Total Transports 935

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

27.85%

Total Non-Transport 361

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

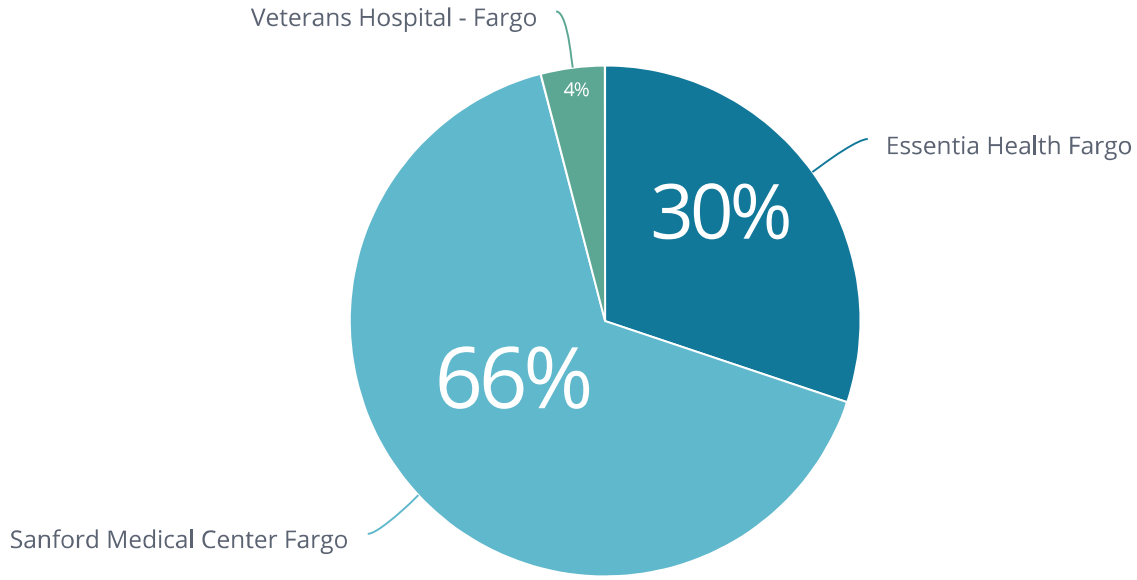
Transport Disposition	Total Records	Percentage of Records
No Transport	57	4%
Patient Refused Transport	113	9%
Transport by This EMS Unit (This Crew Only)	927	72%
Transport by This EMS Unit, with a Member of Another Crew	8	1%
N\A	191	15%
Grand Total	1,296	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	282
Sanford Medical Center Fargo	615
Veterans Hospital - Fargo	38

Hospital Destinations by Percentage

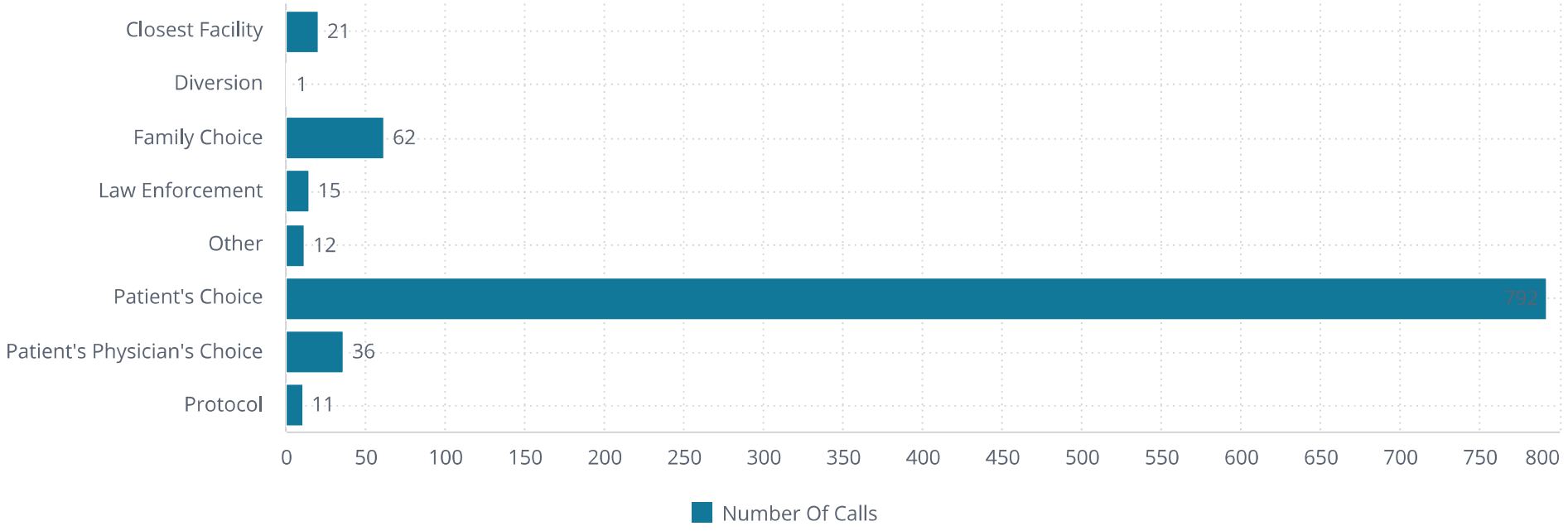


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 5 had choice made by other healthcare professionals involved in their care
- 2 had choice made by foster parent/guardian
- 2 had choice made by jail staff/law enforcement
- 1 had friend make choice when patient unresponsive
- 2 the patient was uncooperative and no other clues were found so the crews picked

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	16
Other, Not Listed	5
Patient/Guardian Indicates Ambulance Transport is Not Necessary	107
Patient/Guardian States Intent to Transport by Other Means	35
Released Following Protocol Guidelines	11
Released to Law Enforcement	7
N\A	1,130