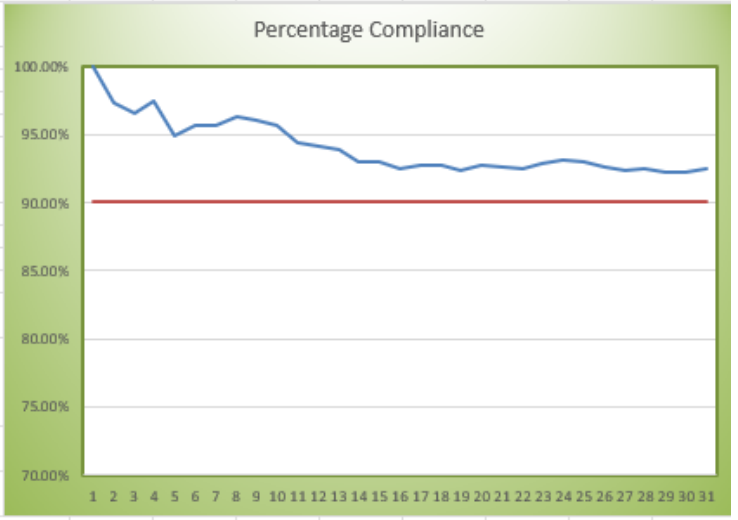
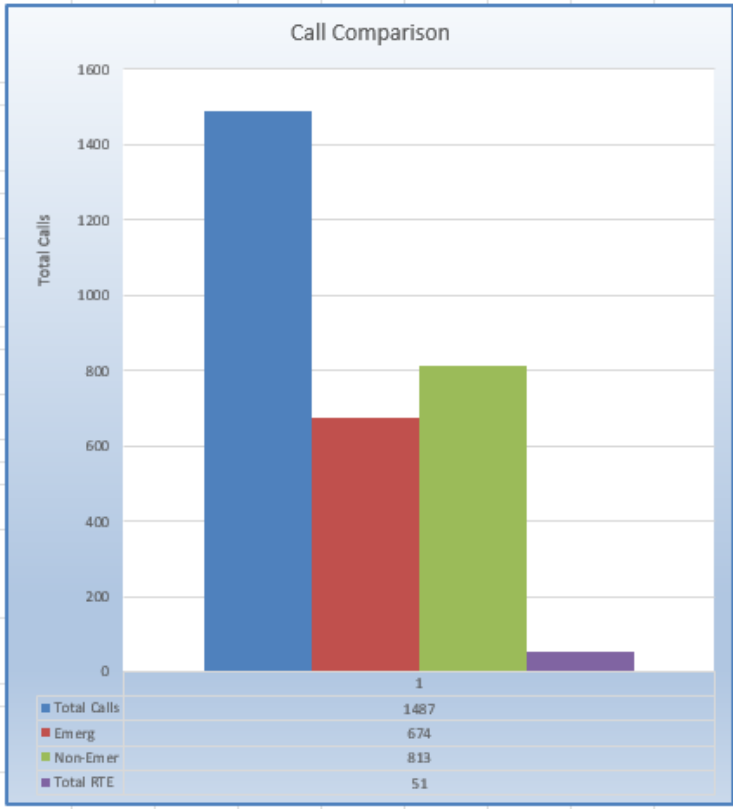
City of Fargo Response Times - July 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage of Compliance	Daily	Goal
1	43	16	27	0				100.00%	100.00%	90%
2	44	21	23	1	1. Out of SSM	1. 3	1. 9:33	97.30%	95.24%	90%
3	44	21	23	1	1. Out of SSM	1. 6	1. 9:37	96.55%	95.24%	90%
4	38	21	17	0				97.47%	100.00%	90%
5	38	18	20	3	1. Status 2. Status 3. Distance	1. 2 2. 3 3. 4	1. 15:34 2. 9:50 3. 9:53	94.85%	83.33%	90%
6	46	19	27	0				95.69%	100.00%	90%
7	44	22	22	1	1. Distance	1. 2	1. 9:02	95.65%	95.45%	90%
8	51	25	26	0				96.32%	100.00%	90%
9	43	16	27	1	1. Status	1. 4	1. 9:02	96.09%	93.75%	90%
10	56	30	26	2	1. Distance 2. Out of SSM	1. 4 2. 4	1. 10:00 2. 11:08	95.69%	93.33%	90%
11	54	21	33	4	1. Status 2. Status 3. Status 4. Out of SSM	1. 3 2. 2 3. 3 4. 4	1. 9:37 2. 11:16 3. 9:29 4. 11:51	94.35%	80.95%	90%
12	52	25	27	2	1. Out of SSM 2. Reassign delay	1. 2 2. 2	1. 10:51 2. 10:51	94.12%	92.00%	90%
13	48	20	28	2	1. Status 2. Reassign delay	1. 1 2. 4	1. 13:45 2. 9:19	93.82%	90.00%	90%
14	49	25	24	4	1. Status 2. Distance 3. Out of SSM 4. Status	1. 3 2. 4 3. 3 4. 3	1. 11:47 2. 10:23 3. 9:34 4. 10:32	93.00%	84.00%	90%
15	46	15	31	1	1. Out of SSM	1. 6	1. 11:27	93.02%	93.33%	90%
16	42	19	23	3	1. Status 0 2. Out of SSM 3. Distance	1. 0 2. 4 3. 3	1. 9:31 2. 11:07 3. 9:02	92.51%	84.21%	90%
17	45	22	23	1	1. Status	1. 2	1. 13:26	92.70%	95.45%	90%
18	59	30	29	2	1. Distance 2. Out of SSM	1. 5 2. 4	1. 10:01 2. 12:37	92.75%	93.33%	90%
19	62	34	28	4	1. Out of SSM 2. Distance 3. Chute time 4. Status 0	1. 6 2. 3 3. 5 4. 0	1. 13:07 2. 12:04 3. 9:06 4. 22:38	92.38%	88.24%	90%
20	46	22	24	0				92.76%	100.00%	90%
21	43	21	22	2	1. Out of SSM 2. Distance	1. 3 2. 6	1. 11:30 2. 12:10	92.66%	90.48%	90%
22	50	18	32	2	1. Distance 2. Status	1. 4 2. 2	1. 10:00 2. 9:28	92.52%	88.89%	90%
23	51	26	25	0				92.90%	100.00%	90%
24	43	19	24	0				93.16%	100.00%	90%
25	38	17	21	2	1. Status 2. Distance	1. 2 2. 4	1. 9:56 2. 9:05	93.00%	88.24%	90%
26	55	29	26	4	1. Distance 2. Distance 3. Status 4. Status	1. 3 2. 5 3. 1 4. 3	1. 10:15 2. 10:58 3. 10:02 4. 11:42	92.66%	86.21%	90%
27	53	20	33	3	1. Out of SSM 2. Distance 3. Distance	1. 4 2. 4 3. 3	1. 9:25 2. 9:44 3. 12:02	92.40%	85.00%	90%
28	56	22	34	1	1. Status	1. 1	1. 9:53	92.51%	95.45%	90%
29	46	19	27	3	1. Distance 2. Distance 3. Status	1. 5 2. 4 3. 1	1. 9:00 2. 11:29 3. 10:39	92.26%	84.21%	90%
30	62	25	37	2	1. Status 2. Distance	1. 1 2. 6	1. 9:11 2. 10:03	92.25%	92.00%	90%
31	40	16	24	0				92.43%	100.00%	90%
	1487	674	813	51				94.06%	92.53%	
	96.57%	92.43%	26.23							

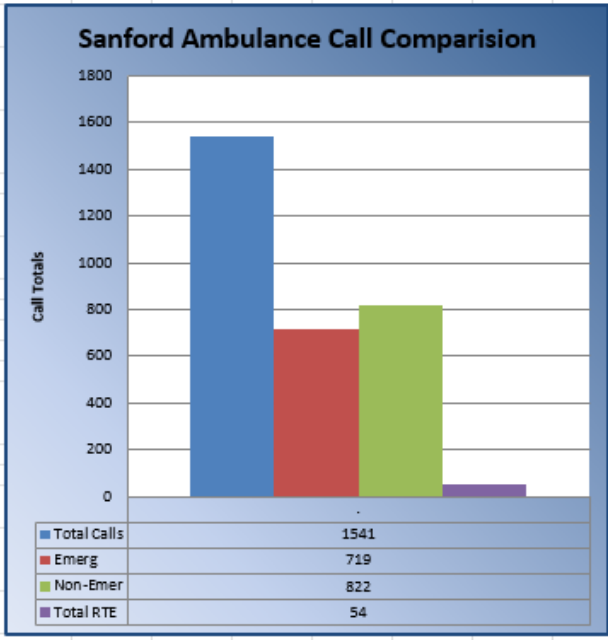


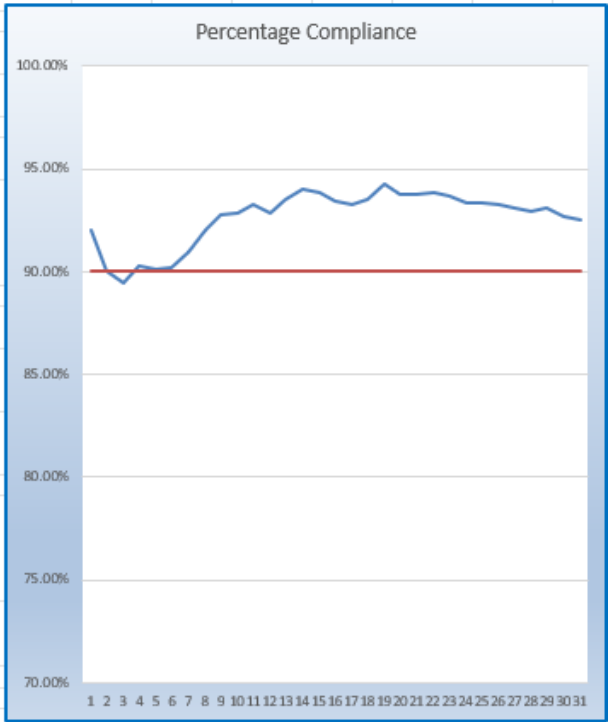


Compiled 10/7/24

City of Fargo Response Times - August 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Compliance Percentage	Daily	Goal
1	51	25	26	2	1. Status 2. Status	1. 3 2. 2	1. 16:25 2. 9:28	92.00%	92.00%	90%
2	50	25	25	3	1. Distance 2. Out of SSM 3. Distance	1. 3 2. 3 3. 6	1. 13:51 2. 14:03 3. 9:25	90.00%	88.00%	90%
3	55	26	29	3	1. Dispatch Error 2. Dispatch Error 3. Status	1. 5 2. 2 3. 1	1. 10:26 2. 11:25 3. 19:39	89.47%	88.46%	90%
4	44	17	27	1	1. Status	1. 3	1. 9:32	90.32%	94.12%	90%
5	49	18	31	2	1. Distance 2. Distance	1. 4 2. 5	1. 9:34 2. 11:25	90.09%	88.89%	90%
6	69	22	47	2	1. Distance 2. Status	1. 4 2. 2	1. 11:09 2. 11:06	90.23%	90.91%	90%
7	45	21	24	1	1. Distance	1. 4	1. 9:10	90.91%	95.24%	90%
8	45	21	24	0				92.00%	100.00%	90%
9	43	18	25	0				92.75%	100.00%	90%
10	40	18	22	1	1. Status	1. 1	1. 10:20	92.89%	94.44%	90%
11	44	13	31	0				93.30%	100.00%	90%
12	51	27	24	3	1. Status 2. Status 3. Distance	1. 2 2. 3 3. 4	1. 9:15 2. 10:43 3. 9:08	92.83%	88.89%	90%
13	53	28	25	0				93.55%	100.00%	90%
14	49	23	26	0				94.04%	100.00%	90%
15	60	25	35	2	1. Distance 2. Reassign delay	1. 5 2. 2	1. 11:19 2. 10:44	93.88%	92.00%	90%
16	58	23	35	3	1. Distance 2. Out of SSM 3. Status	1. 3 2. 4 3. 2	1. 11:11 2. 9:21 3. 10:52	93.43%	86.96%	90%
17	54	21	33	2	1. Status 2. Out of SSM	1. 1 2. 3	1. 10:09 2. 9:48	93.26%	90.48%	90%
18	52	28	24	1	1. Distance	1. 3	1. 10:51	93.48%	96.43%	90%
19	44	27	17	0				94.24%	100.00%	90%
20	57	25	32	2	1. Distance 2. Distance	1. 7 2. 5	1. 9:04 2. 9:55	93.79%	92.00%	90%
21	54	31	23	2	1. Distance 2. Distance	1. 3 2. 3	1. 9:44 2. 9:58	93.78%	93.55%	90%
22	47	21	26	1	1. Distance	1. 6	1. 14:02	93.84%	95.24%	90%
23	44	22	22	2	1. Status 2. Distance	1. 2 2. 3	1. 11:21 2. 12:52	93.71%	90.91%	90%
24	55	28	27	4	1. Distance 2. Distance 3. Distance 4. Reassign delay / Status	1. 3 2. 6 3. 3 4. 2	1. 13:15 2. 9:30 3. 9:46 4. 11:21	93.31%	85.71%	90%
25	45	18	27	1	1. Status	1. 2	1. 10:51	93.35%	94.44%	90%
26	53	23	30	2	1. Status 2. Distance	1. 3 2. 5	1. 9:01 2. 9:20	93.27%	91.30%	90%
27	43	30	13	3	1. Distance 2. Distance 3. Reassign delay	1. 6 2. 3 3. 2	1. 10:47 2. 11:17 3. 9:42	93.11%	90.00%	90%
28	42	24	18	3	1. Distance 2. Distance 3. Route	1. 6 2. 3 3. 6	1. 10:24 2. 10:37 3. 10:14	92.90%	87.50%	90%
29	48	19	29	0				93.10%	100.00%	90%
30	49	28	21	5	1. Out of SSM 2. Status 3. Distance 5. Out of SSM 6. Distance	1. 4 2. 1 3. 4 4. 7 5. 6	1. 9:39 2. 9:02 3. 12:35 4. 19:14 5. 9:54	92.66%	82.14%	90%
31	48	24	24	3	1. Status 2. Distance 3. Out of SSM	1. 1 2. 4 3. 2	1. 9:32 2. 10:01 3. 9:30	92.49%	87.50%	90%
	1541	719	822	54				92.64%	92.81%	
	96.50%	92.49%								

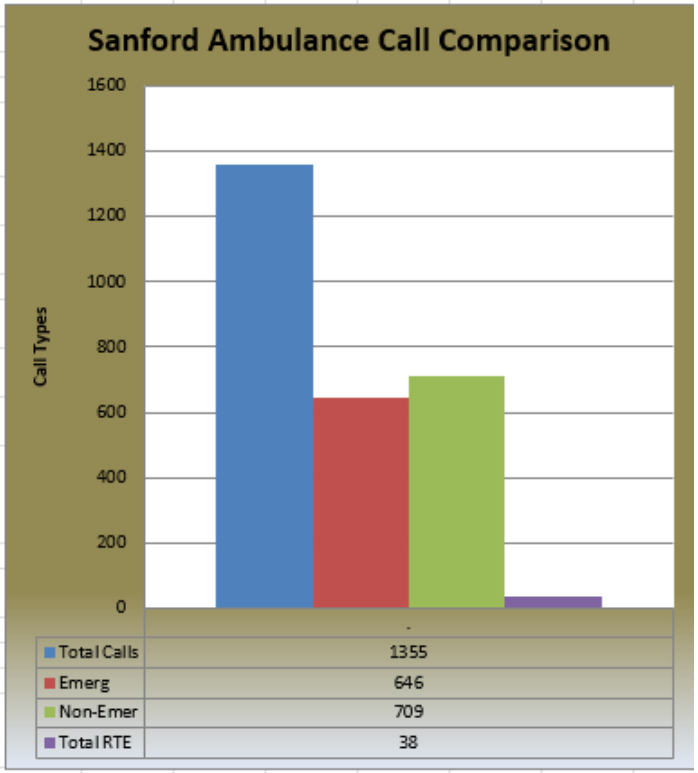


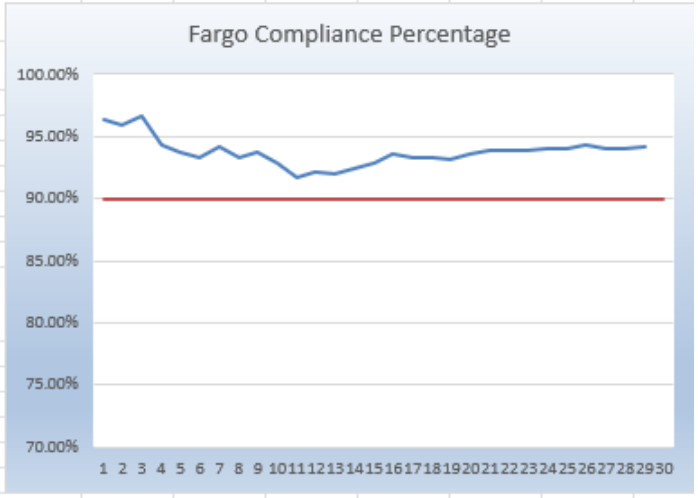


Compiled 10/7/24

City of Fargo Response Times - September 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Compliance Percentage	Daily	Goal
1	46	27	19	1	1. Distance	1. 4	1. 11:09	96.30%	96.30%	90%
2	41	22	19	1	1. Distance	1. 4	1. 9:28	95.92%	95.45%	90%
3	35	12	23	0				96.72%	100.00%	90%
4	55	27	28	3	1. Status 2. Reassigned 3. Distance	1. 1 2. 6 3. 5	1. 9:19 2. 11:00 3. 9:35	94.32%	88.89%	90%
5	46	25	21	2	1. Out of SSM 2. Out of SSM	1. 3 2. 9	1. 9:04 2. 11:27	93.81%	92.00%	90%
6	50	22	28	2	1. Status 2. Status	1. 2 2. 3	1. 12:33 2. 10:33	93.33%	90.91%	90%
7	41	18	23	0				94.12%	100.00%	90%
8	30	11	19	2	1. Distance 2. Status	1. 4 2. 1	1. 12:40 2. 12:00	93.29%	81.82%	90%
9	34	20	14	2	1. Distance 2. Distance	1. 6 2. 6	1. 9:07 2. 11:26	93.81%	90.00%	90%
10	51	26	25	2	1. Status 2. Status 0	1. 1 2. 0	1. 14:21 2. 12:56	92.86%	92.31%	90%
11	40	19	21	4	1. Status 0 2. Out of SSM 2. Out of SSM 3. Out of SSM	1. 0 2. 4 3. 4 5. 3	1. 15:48 2. 9:41 3. 9:09 4. 11:48	91.70%	78.95%	90%
12	51	27	24	1	1. Distance	1. 6	1. 9:27	92.19%	96.30%	90%
13	49	21	28	2	1. Status 2. Chute time	1. 1 2. 7	1. 9:17 2. 9:21	92.06%	90.48%	90%
14	40	16	24	0				92.49%	100.00%	90%
15	38	15	23	0				92.86%	100.00%	90%
16	57	34	23	0				93.57%	100.00%	90%
17	65	28	37	3	1. Out of SSM 2. Out of SSM 3. Reassign delay	1. 4 2. 4 3. 2	1. 14:42 2. 15:47 3. 10:42	93.24%	89.29%	90%
18	54	30	24	2	1. Distance 2. Distance	1. 7 2. 7	1. 9:22 2. 10:30	93.25%	93.33%	90%
19	62	28	34	2	1. Distance 2. Out of SSM	1. 4 2. 3	1. 9:24 2. 12:22	93.22%	92.86%	90%
20	45	22	23	0				93.56%	100.00%	90%
21	48	24	24	0				93.88%	100.00%	90%
22	46	19	27	1	1. Distance	1. 5	1. 12:02	93.91%	94.74%	90%
23	46	18	28	1	1. Distance	1. 4	1. 9:24	93.93%	94.44%	90%
24	53	27	26	1	1. Status 0	1. 0	1. 12:59	94.05%	96.30%	90%
25	43	20	23	1	1. Status	1. 3	1. 9:18	94.09%	95.00%	90%
26	42	18	24	0				94.27%	100.00%	90%
27	48	22	26	3	1. Distance 2. Disp. Delay 3. Distance	1. 3 2. 1 3. 7	1. 9:25 2. 9:20 3. 10:10	93.98%	86.36%	90%
28	51	26	25	1	1. Status	1. 2	1. 9:15	94.07%	96.15%	90%
29	48	22	26	1	1. Status	1. 2	1. 10:55	94.12%	95.45%	90%
30										90%
31										
	1355	646	709	38				93.76%	94.05%	
	97.20%	94.12%								





Compiled 10/7/24

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

63.49%

Total Transports 854

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

36.51%

Total Non-Transport 491

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

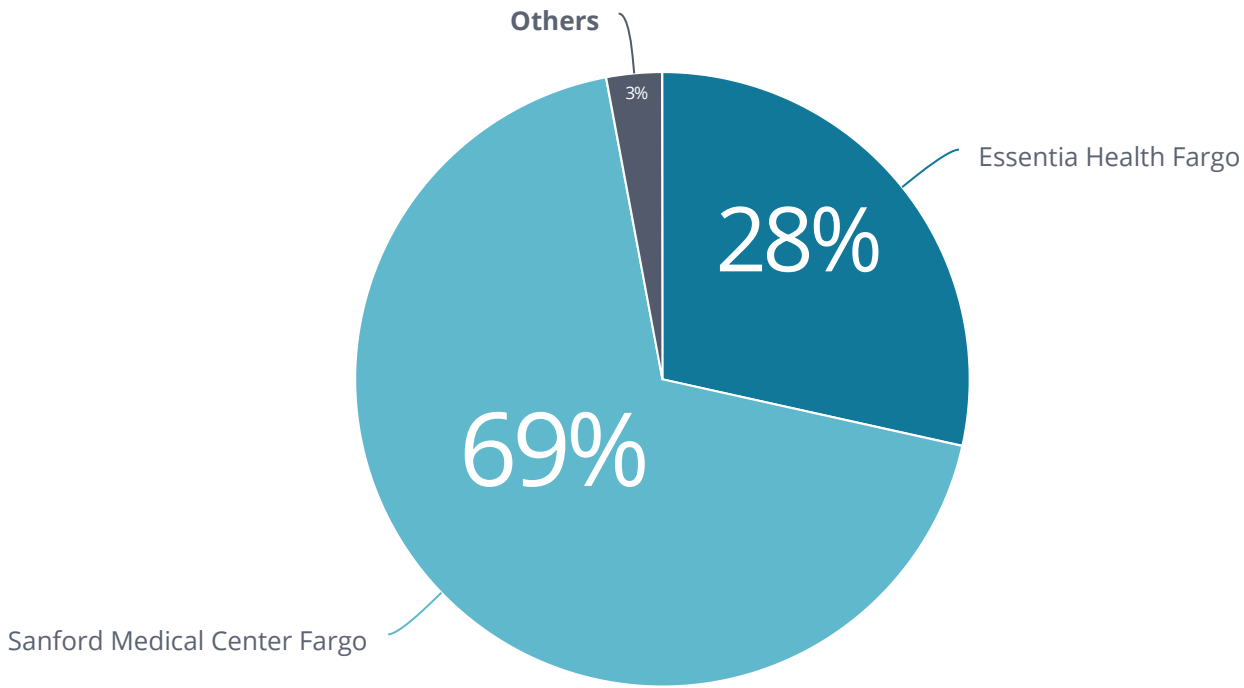
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	853	63%
N\A	283	21%
Patient Refused Transport	136	10%
No Transport	72	5%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
Grand Total	1,345	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	243
Sanford Medical Center Fargo	585
Veterans Hospital - Fargo	25

Hospital Destinations by Percentage

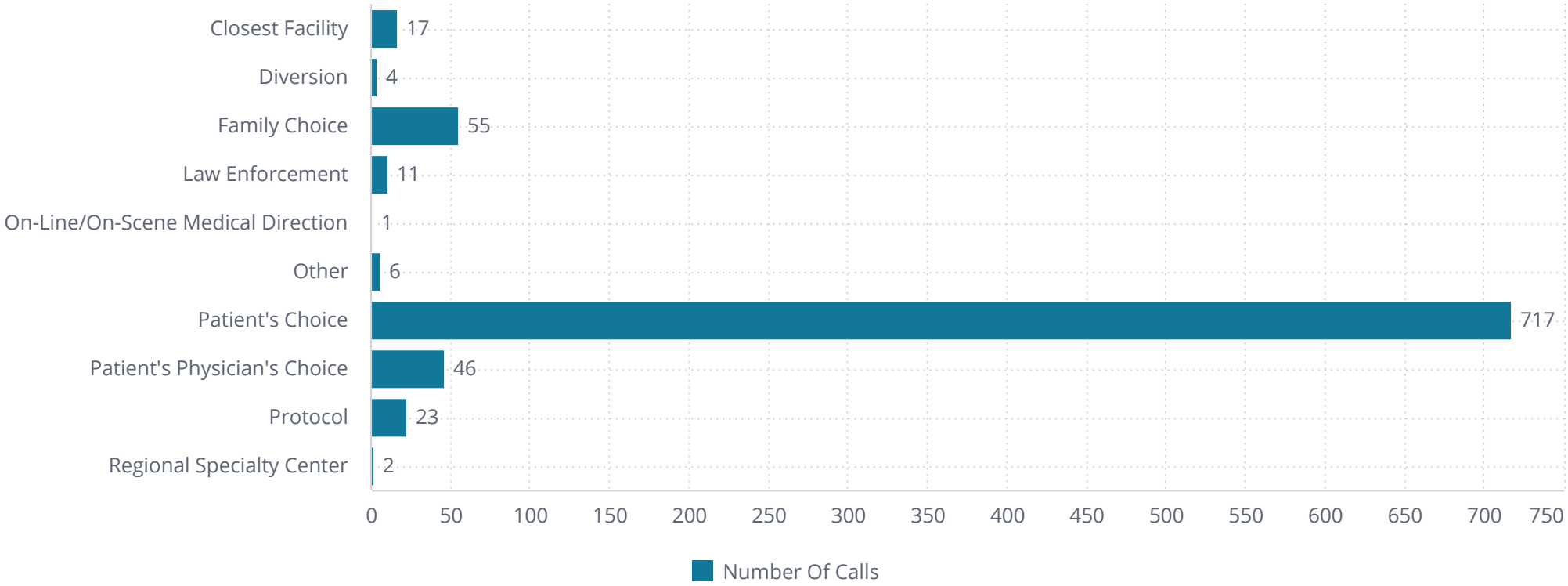


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 had choice made by family, crew mistakenly selected other as well
- 4 had choice made by skilled nursing facility or other healthcare professional
- 1 was closest as patient was unresponsive without an identifying information

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	30
DNR	2
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	7
Patient/Guardian Indicates Ambulance Transport is Not Necessary	123
Patient/Guardian States Intent to Transport by Other Means	30
Released Following Protocol Guidelines	22
Released to Law Enforcement	16

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

64.11%

Total Transports 927

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

35.89%

Total Non-Transport 519

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

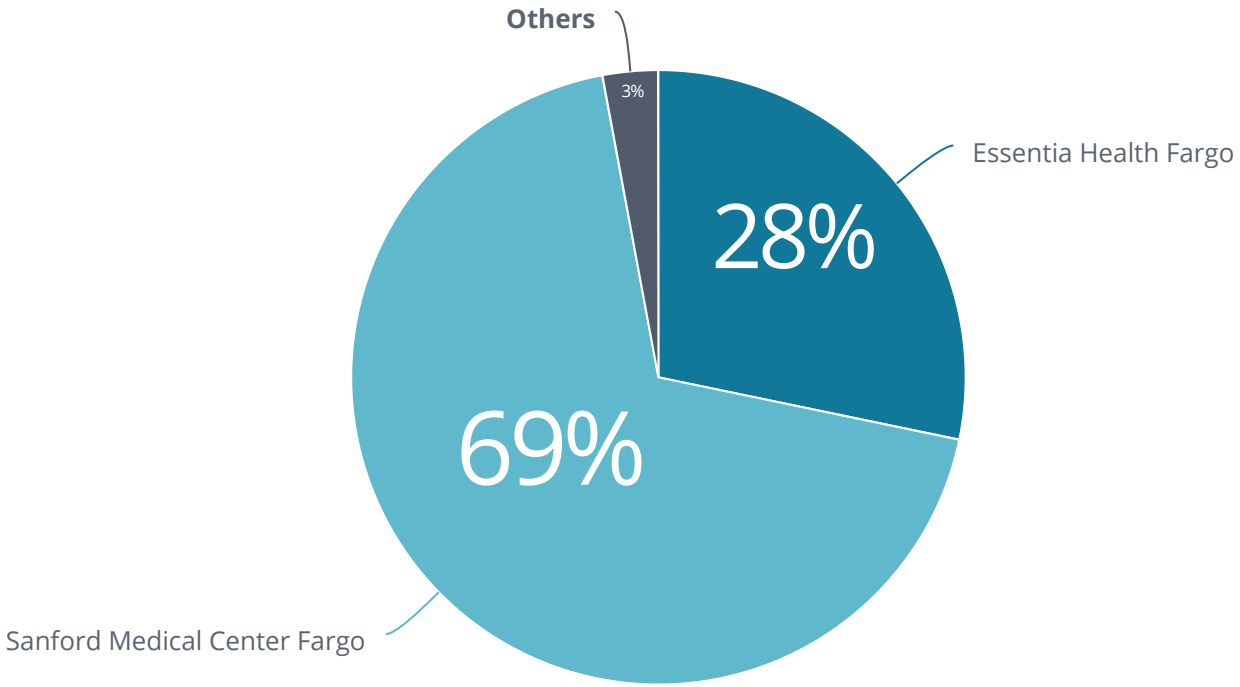
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	926	64%
N\A	276	19%
Patient Refused Transport	160	11%
No Transport	83	6%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
Grand Total	1,446	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	262
Sanford Medical Center Fargo	638
Veterans Hospital - Fargo	27

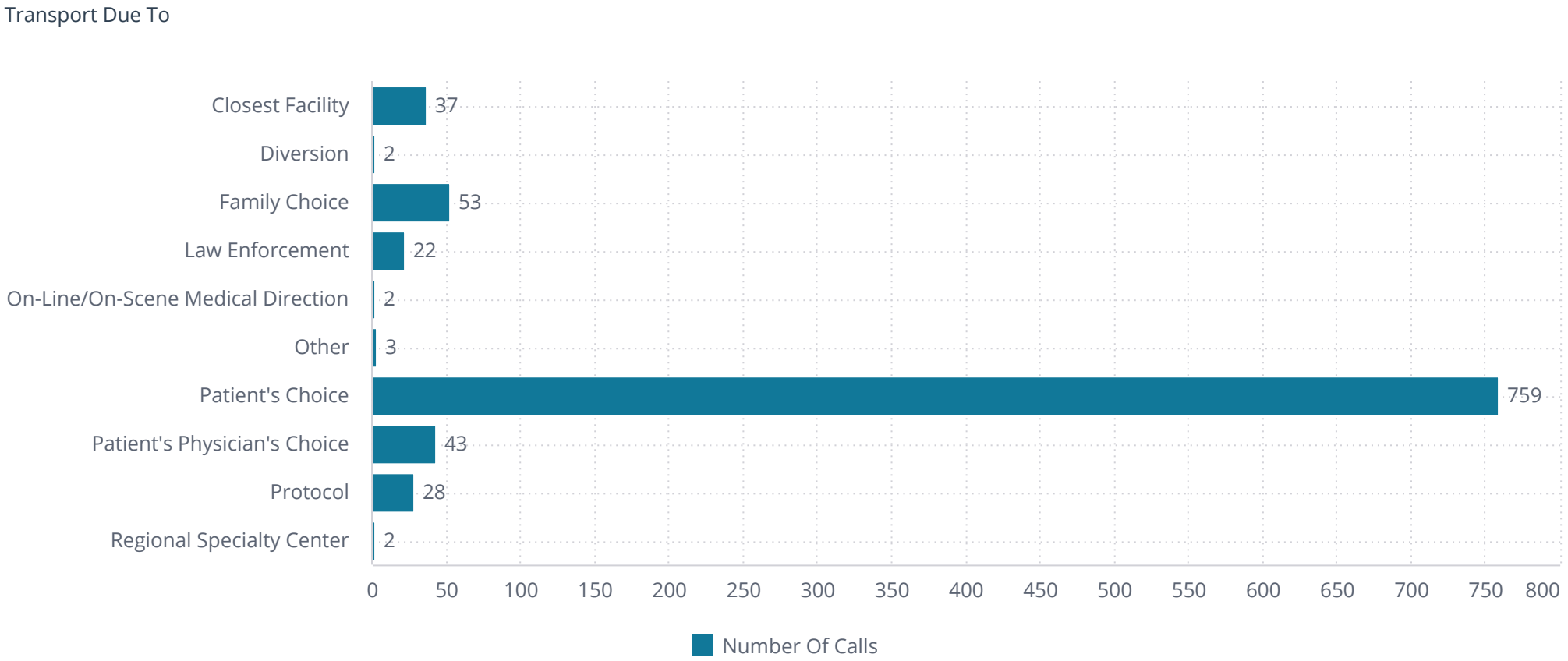
Hospital Destinations by Percentage



How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 2 had choice made by other healthcare professionals involved in their care
- 1 was closest as patient had no preference



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	22
Medical/Physician Orders for Life Sustaining Treatment	2
Other, Not Listed	6
Patient/Guardian Indicates Ambulance Transport is Not Necessary	156
Patient/Guardian States Intent to Transport by Other Means	32
Released Following Protocol Guidelines	23
Released to Law Enforcement	14
N\A	1,209

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

66.77%

Total Transports 850

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

33.23%

Total Non-Transport 423

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

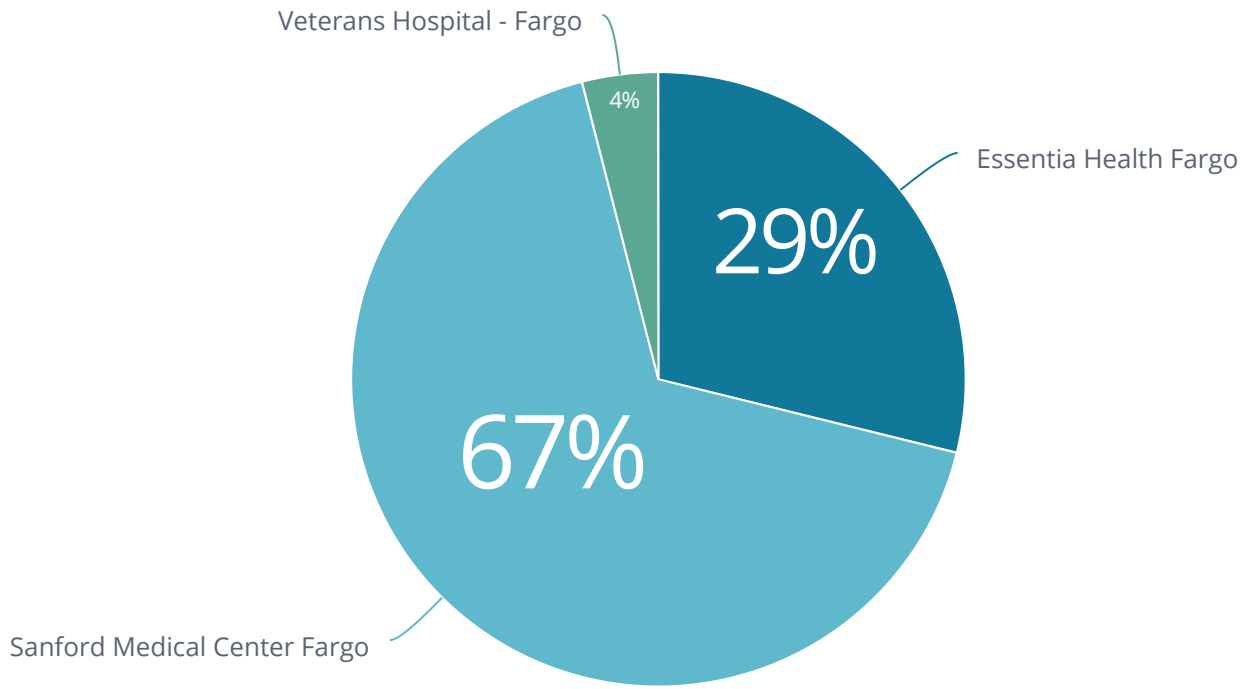
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	849	67%
N\A	233	18%
Patient Refused Transport	122	10%
No Transport	68	5%
Transport by This EMS Unit, with a Member of Another Crew	1	0%
Grand Total	1,273	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	245
Sanford Medical Center Fargo	570
Veterans Hospital - Fargo	34

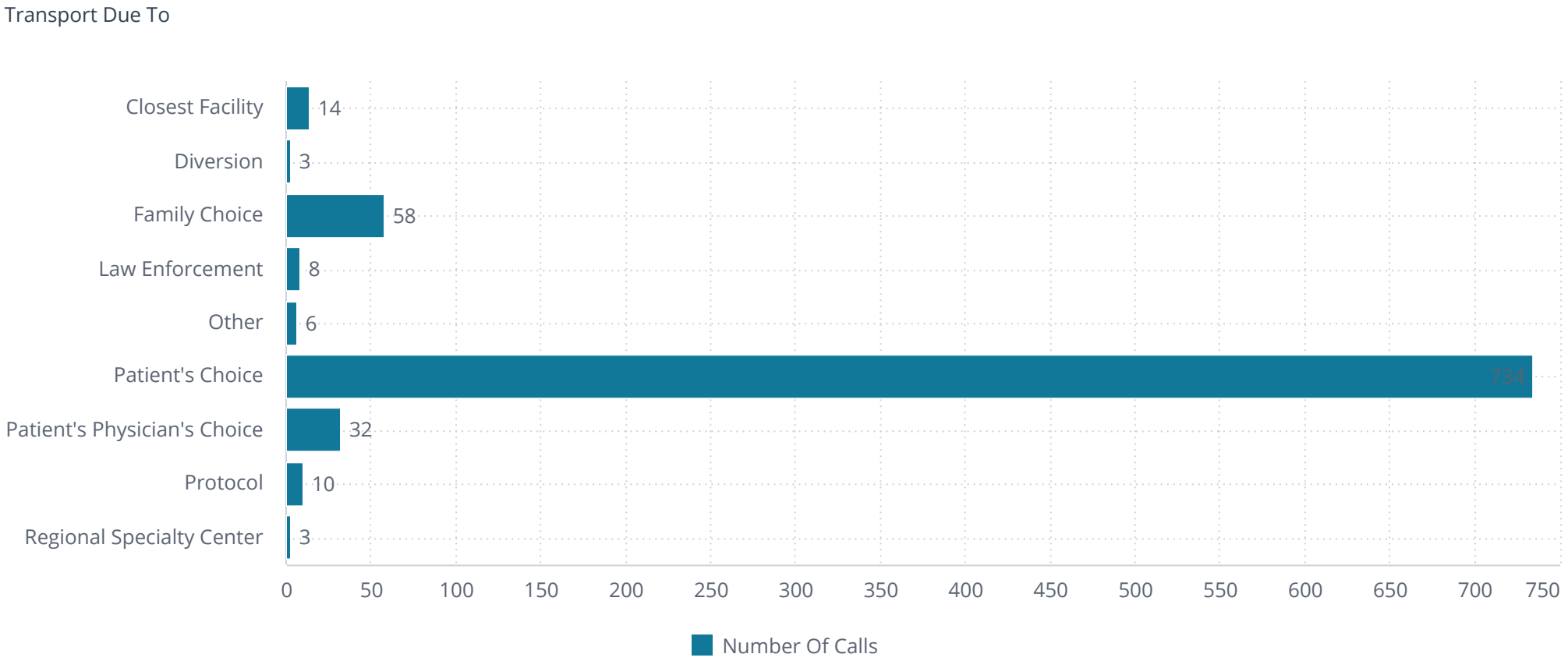
Hospital Destinations by Percentage



How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 had choice made by other healthcare professionals involved in their care
- 2 were closest as patient was unwilling or unable to answer the question
- 1 was decided by the patient's Power of Attorney



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	13
DNR	1
Medical/Physician Orders for Life Sustaining Treatment	2
Other, Not Listed	2
Patient/Guardian Indicates Ambulance Transport is Not Necessary	119
Patient/Guardian States Intent to Transport by Other Means	28
Released Following Protocol Guidelines	14
Released to Law Enforcement	21