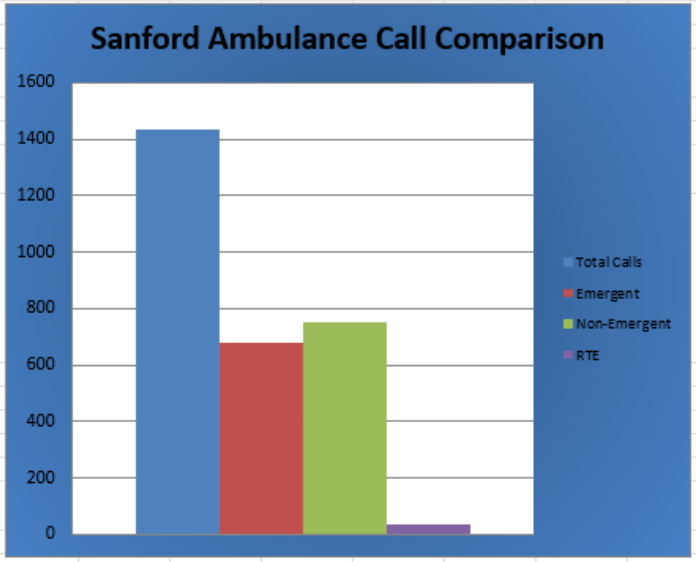
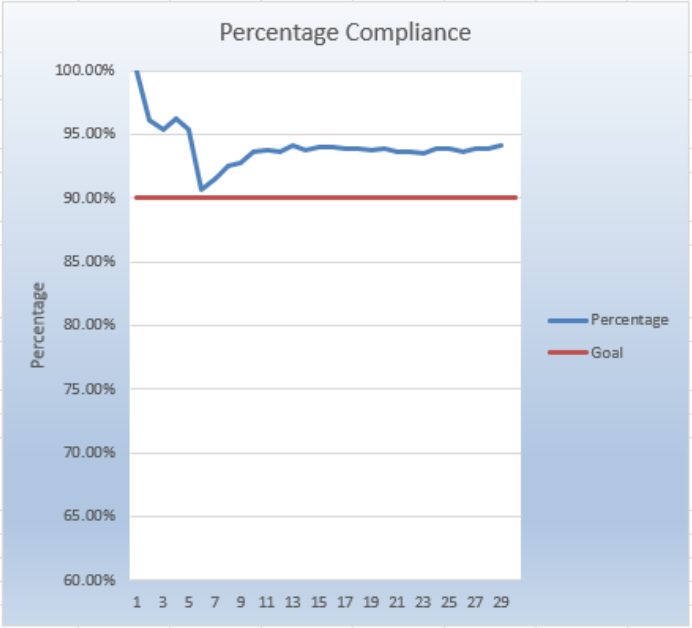
City of Fargo Response Times - April 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Dailiy	Goal
1	48	21	27	0				100.00%	100.00%	90%
2	47	30	17	2	1. Distance 2. Distance	1. 6 2. 5	1. 9:24 2. 9:57	96.08%	93.33%	90%
3	30	13	17	1	1. Out of SSM	1. 4	1. 13:47	95.31%	92.31%	90%
4	44	16	28	0				96.25%	100.00%	90%
5	55	29	26	2	1. Status 2. Distance	1. 1 2. 5	1. 12:05 2. 10:01	95.41%	93.10%	90%
6	44	20	24	7	1. Distance 2. Out of SSM 4. Distance 5. Out of SSM 6. Distance 7. Status 8. Distance	1. 1 2. 3 4. 4 5. 3 6. 4 7. 2 8. 3	1. 9:29 2. 9:02 4. 10:34 5. 10:31 6. 9:15 7. 11:35 8. 10:13	90.70%	65.00%	90%
7	39	24	15	1	1. Out of SSM	1. 4	1. 10:41	91.50%	95.83%	90%
8	50	21	29	0				92.53%	100.00%	90%
9	57	19	38	1	1. Out of SSM	1. 4	1. 10:00	92.75%	94.74%	90%
10	49	26	23	0				93.61%	100.00%	90%
11	41	22	19	1	1. Reassign delay	1. 2	1. 11:36	93.78%	95.45%	90%
12	52	25	27	2	1. Distance 2. Status	1. 4 2. 3	1. 09:51 2. 11:01	93.61%	92.00%	90%
13	57	23	34	0				94.12%	100.00%	90%
14	56	28	28	3	1. Reassign delay 2. Out of SSM 3. Status	1. 2 2. 4 3. 2	1. 9:33 2. 11:18 3. 11:36	93.69%	89.29%	90%
15	52	30	22	1	1. Disp. Error	1. 5	1. 11:18	93.95%	96.67%	90%
16	47	22	25	1	1. Chute time	1. 9	1. 10:06	94.04%	95.45%	90%
17	37	19	18	2	1. Reassign delay 2. Out of SSM	1. 4 2. 4	1. 13:36 2. 13:25	93.81%	89.47%	90%
18	43	24	19	1	1. Distance	1. 5	1. 10:12	93.93%	95.83%	90%
19	41	23	18	2	1. Out of SSM 2. Distance	1. 4 2. 4	1. 10:27 2. 9:33	93.79%	91.30%	90%
20	58	20	38	1	1. Out of SSM	1. 2	1. 10:05	93.85%	95.00%	90%
21	60	30	30	3	1. Status 2. Distance 3. Status	1. 1 2. 3 3. 3	1. 10:02 2. 10:26 3. 9:02	93.61%	90.00%	90%
22	51	20	31	1	1. Out of SSM	1. 4	1. 11:45	93.66%	95.00%	90%
23	41	19	22	2	1. Distance 2. Status	1. 6 2. 3	1. 9:25 2. 9:57	93.51%	89.47%	90%
24	46	26	20	0				93.82%	100.00%	90%
25	50	25	25	1	1. Status	1. 2	1. 12:12	93.91%	96.00%	90%
26	55	24	31	3	1. Reassign delay 2. Distance 3. Reassign delay	1. 4 2. 5 3. 4	1. 9:25 2. 9:37 3. 10:13	93.66%	87.50%	90%
27	39	15	24	0				93.81%	100.00%	90%
28	46	20	26	1	1. Status	1. 3	1. 10:21	93.85%	95.00%	90%
29	58	27	31	0				94.10%	100.00%	90%
30	39	17	22	0					100.00%	90%
	1432	678	754	39				94.02%	94.26%	
	97.28%	94.25%								

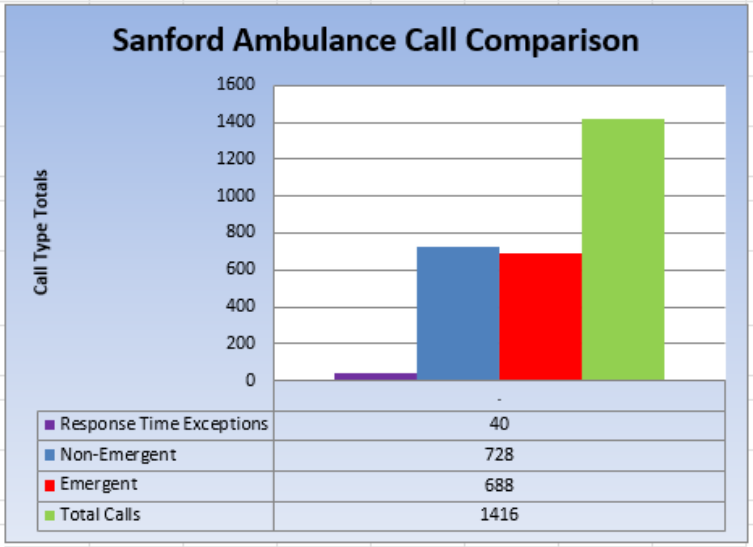


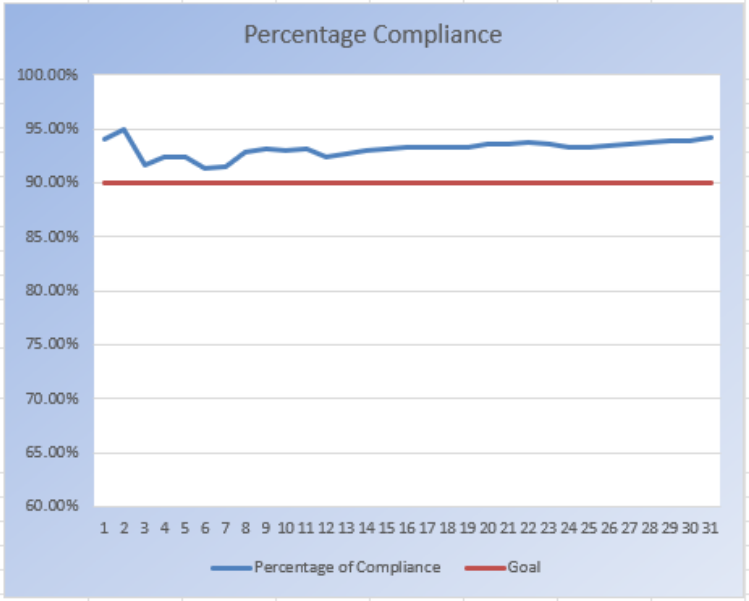


Compiled 7/11/24

City of Fargo Response Times - May 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage of Compliance	Daily	Goal
1	40	17	23	1	1. Status	1. 1	1. 10:01	94.12%	94.12%	90%
2	43	19	24	2	1. Distance 2. Status	1. 5 2. 2	1. 14:54 2. 14:00	95.00%	89.47%	90%
3	45	24	21	2	1. Reassign delay 2. Status	1. 2 2. 2	1. 10:12 2. 11:03	91.67%	91.67%	90%
4	43	19	24	1	1. Reassign delay	1. 2	1. 9:28	92.41%	94.74%	90%
5	40	26	14	2	1. Out of SSM 2. Out of SSM	1. 5 2. 4	1. 11:39 2. 10:12	92.38%	92.31%	90%
6	44	22	22	3	1. Out of SSM 2. Distance 3. Status	1. 7 2. 5 3. 3	1. 16:28 2. 9:11 3. 9:43	91.34%	86.36%	90%
7	48	27	21	2	1. Distance 2. Distance	1. 3 2. 5	1. 10:23 2. 9:54	91.56%	92.59%	90%
8	51	29	22	0				92.90%	100.00%	90%
9	57	37	20	2	1. Out of SSM 2. Distance	1. 5 2. 3	1. 10:36 2. 10:11	93.18%	94.59%	90%
10	43	21	22	2	1. Out of SSM 2. Status	1. 4 2. 2	1. 10:00 2. 16:20	92.95%	90.48%	90%
11	44	21	23	1	1. Status	1. 1	1. 12:49	93.13%	95.24%	90%
12	52	28	24	4	1. Out of SSM 2. Distance 3. Out of SSM 4. Out of SSM	1. 4 2. 3 3. 5 4. 3	1. 11:55 2. 9:52 3. 9:19 4. 11:58	92.41%	85.71%	90%
13	49	25	24	1	1. Distance	1. 5	1. 10:06	92.70%	96.00%	90%
14	41	29	12	1	1. Out of SSM	1. 5	1. 12:00	93.02%	96.55%	90%
15	45	24	21	1	1. Out of SSM	1. 4	1. 9:50	93.21%	95.83%	90%
16	45	22	23	1	1. Status	1. 2	1. 9:33	93.33%	95.45%	90%
17	60	27	33	2	1. Status 2. Status	1. 2 2. 1	1. 10:39 2. 18:12	93.29%	92.59%	90%
18	41	14	27	1	1. Distance	1. 5	1. 9:25	93.27%	92.86%	90%
19	39	18	21	1	1. Out of SSM	1. 4	1. 9:01	93.32%	94.44%	90%
20	45	23	22	0				93.64%	100.00%	90%
21	41	18	23	1	1. Out of SSM	1. 3	1. 9:30	93.67%	94.44%	90%
22	47	19	28	1	1.Out of SSM	1. 5	1. 10:15	93.71%	94.74%	90%
23	47	22	25	2	1. Distance 2. Distance	1. 3 2. 5	1. 9:05 2. 9:44	93.60%	90.91%	90%
24	56	22	34	3	1. Out of SSM 2. Status 3. Out of SSM	1. 5 2. 3 3. 4	1. 13:09 2. 9:11 3. 9:08	93.31%	86.36%	90%
25	37	19	18	1	1. Ouf of SSM	1. 5	1. 9:57	93.36%	94.74%	90%
26	48	21	27	1	1. Distance	1. 6	1. 9:49	93.42%	95.24%	90%
27	26	12	14	0				93.55%	100.00%	90%
28	44	23	21	0				93.79%	100.00%	90%
29	52	18	34	0				93.96%	100.00%	90%
30	48	19	29	1	1. Distance	1. 6	1. 10:14	93.98%	94.74%	90%
31	55	23	32	0				94.19%	100.00%	90%
	1416	688	728	40				93.21%	94.26%	
	97.18%	94.19%								

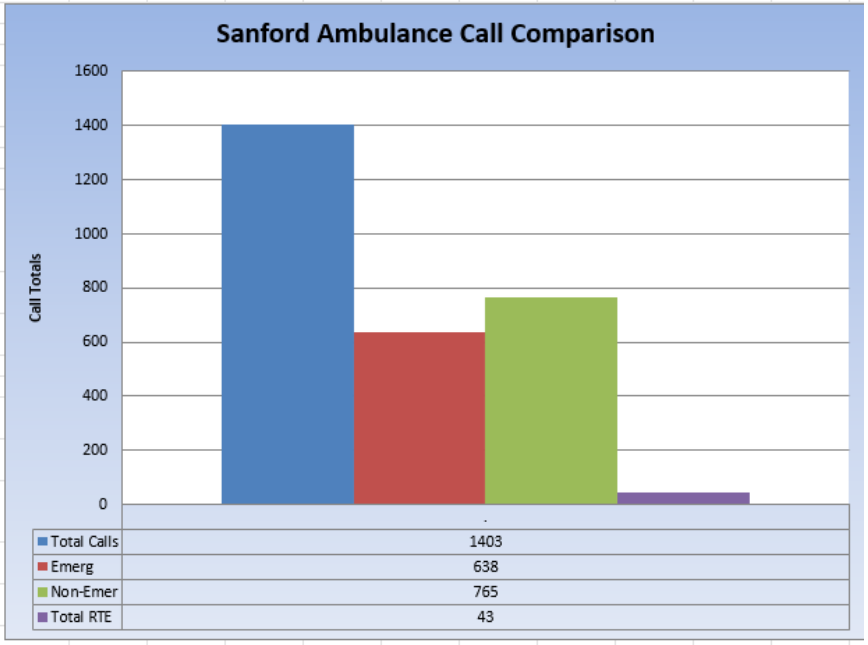


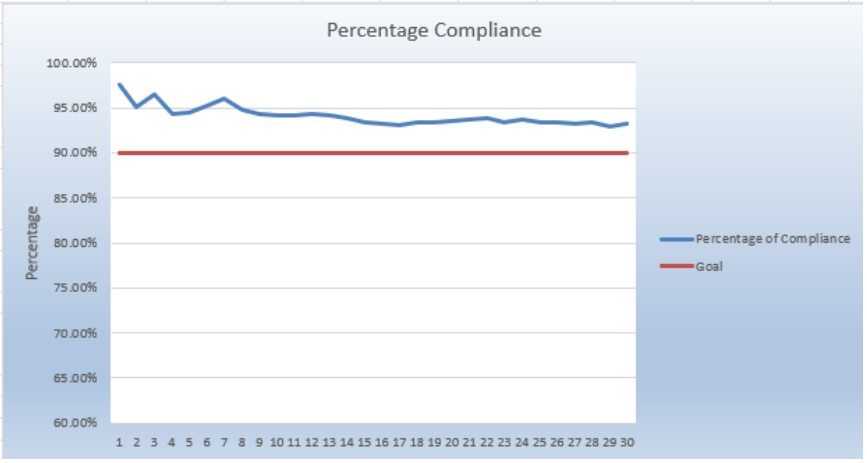


Compiled 7/11/24

City of Fargo Response Times - June 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage of	Daily	Goal
1	56	20	36	1	1. Distance	1. 5	1. 10:06	97.56%	95.00%	90%
2	42	21	21	1	1. Status	1. 2	1. 9:37	95.12%	95.24%	90%
3	38	17	21	0				96.55%	100.00%	90%
4	60	30	30	3	1. Status 2. Out of SSM 3. Distance	1. 1 2. 4 3. 3	1. 18:33 2. 9:04 3. 9:42	94.32%	90.00%	90%
5	42	21	21	1	1. Reassign delay	1. 7	1. 9:07	94.50%	95.24%	90%
6	38	16	22	0				95.20%	100.00%	90%
7	50	24	26	0				95.97%	100.00%	90%
8	53	26	27	3	1. Status 2. Out of SSM 3. Out of SSM 4. Out of SSM / Status	1. 1 2. 3 3. 4 4. 1	1. 11:51 2. 9:48 3. 9:49 4. 11:40	94.86%	88.46%	90%
9	36	17	19	2	1. Out of SSM 2. Status	1. 2 2. 2	1. 12:01 2. 9:02	94.27%	88.24%	90%
10	63	29	34	2	1. Status 2. Status	1. 1 2. 3	1. 12:59 2. 9:42	94.12%	93.10%	90%
11	49	20	29	1	1. Out of SSM	1. 5	1. 10:17	94.19%	95.00%	90%
12	60	24	36	1	1. Status	1. 1	1. 9:38	94.34%	95.83%	90%
13	47	23	24	2	1. Distance 2. Distance	1. 5 2. 4	1. 10:30 2. 10:20	94.10%	91.30%	90%
14	50	21	29	2	1. Out of SSM 2. Distance	1. 5 2. 4	1. 9:08 2. 10:24	93.85%	90.48%	90%
15	48	26	22	3	1. Status 2. Reassign delay 3. Status	1. 2 2. 4 3. 2	1. 11:16 2. 9:59 3. 9:34	93.43%	88.46%	90%
16	41	17	24	2	1. Distance 2. Status 0	1. 4 2. 0	1. 11:01 2. 13:27	93.18%	88.24%	90%
17	51	22	29	2	1. Status 2. Distance	1. 3 2. 4	1. 10:27 2. 11:38	93.05%	90.91%	90%
18	39	18	21	0				93.37%	100.00%	90%
19	56	19	37	1	1. Distance	1. 3	1. 11:00	93.43%	94.74%	90%
20	57	22	35	1	1. Reassign delay	1. 4	1. 9:24	93.53%	95.45%	90%
21	44	15	29	0				93.75%	100.00%	90%
22	37	19	18	1	1. Distance	1. 2	1. 10:36	93.79%	94.74%	90%
23	47	22	25	3	1. Out of SSM 2. Out of SSM 3. Status	1. 4 2. 4 3. 2	1. 14:36 2. 10:24 3. 12:09	93.46%	86.36%	90%
24	55	33	22	1	1. Status	1. 3	1. 14:57	93.68%	96.97%	90%
25	40	21	19	3	1. Chute time 2. Difficult address 3. Distance	1. 7 2. 6 3. 5	1. 10:21 2. 12:13 3. 10:37	93.37%	85.71%	90%
26	41	18	23	1	1. Distance	1. 4	1. 11:38	93.40%	94.44%	90%
27	36	22	14	2	1. Distance 2. Distance	1. 5 2. 3	1. 9:49 2. 11:37	93.31%	90.91%	90%
28	44	19	25	1	1. Distance	1. 4	1. 9:44	93.36%	94.74%	90%
29	45	21	24	3	1. Status 2. Out of SSM 3. Out of SSM	1. 2 2. 5 3. 3	1. 14:21 2. 11:33 3. 11:20	93.01%	85.71%	90%
30	38	15	23	0				93.26%	100.00%	90%
	1403	638	765	43				94.11%	93.51%	
	96.94%	93.26%	25.50							





Compiled 7/11/24

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

64.60%

Total Transports 803

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

35.40%

Total Non-Transport 440

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

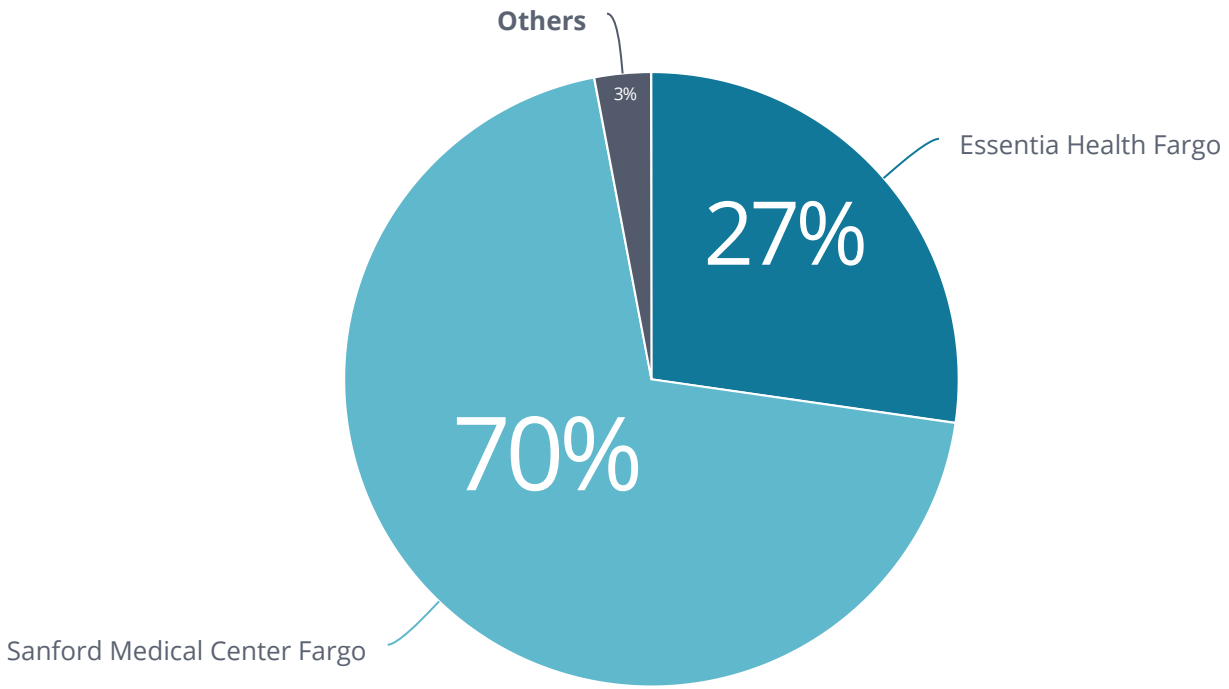
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	790	64%
N\A	222	18%
Patient Refused Transport	144	12%
No Transport	74	6%
Transport by This EMS Unit, with a Member of Another Crew	13	1%
Grand Total	1,243	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	219
Sanford Medical Center Fargo	560
Veterans Hospital - Fargo	24

Hospital Destinations by Percentage

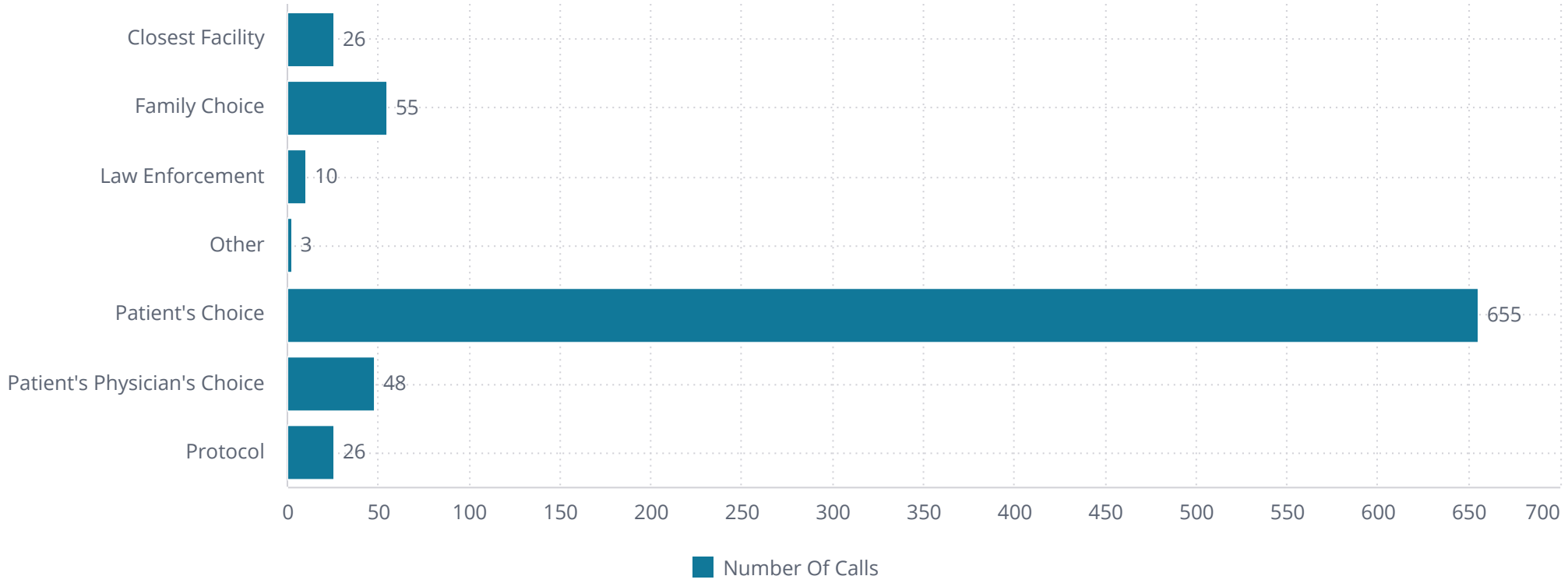


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 had choice made by law enforcement
- 1 had choice made by skilled nursing facility
- 1 was closest as patient wasn't able to communicate

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	16
DNR	1
Other, Not Listed	10
Patient/Guardian Indicates Ambulance Transport is Not Necessary	128
Patient/Guardian States Intent to Transport by Other Means	29
Released Following Protocol Guidelines	24
Released to Law Enforcement	17
N\A	1,031

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

61.92%

Total Transports 795

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

38.08%

Total Non-Transport 489

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

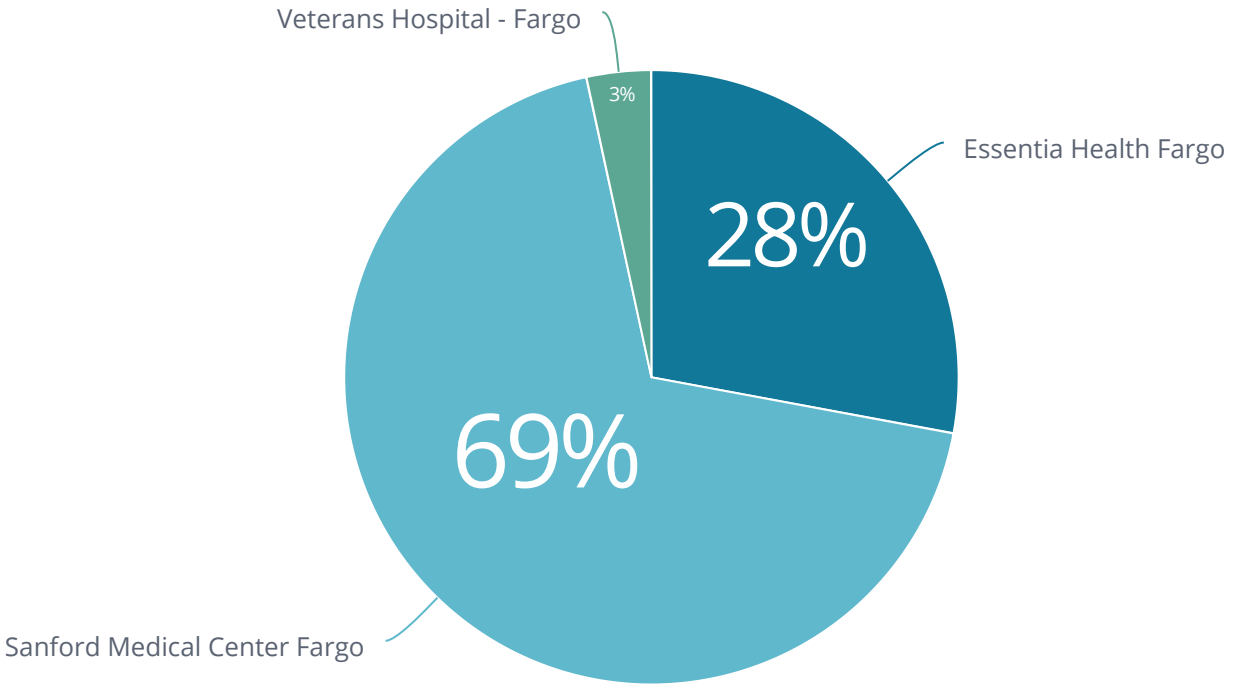
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	784	61%
N\A	257	20%
Patient Refused Transport	158	12%
No Transport	74	6%
Transport by This EMS Unit, with a Member of Another Crew	11	1%
Grand Total	1,284	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	222
Sanford Medical Center Fargo	546
Veterans Hospital - Fargo	27

Hospital Destinations by Percentage

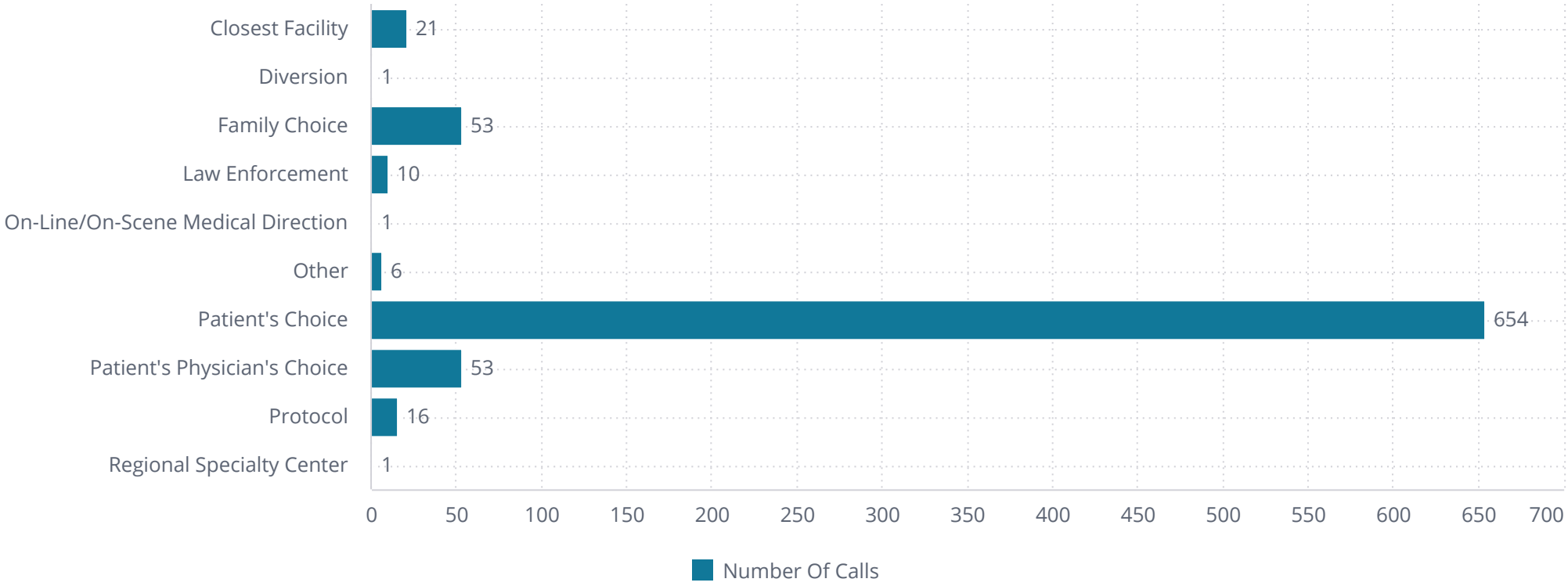


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 1 had community care plan in place
- 5 had choice made by another healthcare provider (skilled nursing facility, urgent care)

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	32
Other, Not Listed	9
Patient/Guardian Indicates Ambulance Transport is Not Necessary	149
Patient/Guardian States Intent to Transport by Other Means	45
Released Following Protocol Guidelines	10
Released to Law Enforcement	10
N\A	1,056

Call Volume For Month Divided Into Transported or Non-Transported

Transport Dispositions

% of Transport Dispositions

63.45%

Total Transports 814

Transport Dispositions: A patient was transported from the scene

Non-Transport Dispositions

% of Non-Transport Dispositions

36.55%

Total Non-Transport 469

Non-Transport Dispositions: A patient was not transported because there was no patient found at the scene or the patient refused transport

Transport Disposition Breakdown

- N/A means calls that were cancelled prior to arrival, cancelled on scene, or no patient found such as a fire standby.
- EMS Unit refers to Sanford Ambulances
- Transport by This EMS Unit, with a Member of Another Crew refers to when we ask a supervisor or first responder to accompany us during transport.

Transport Disposition

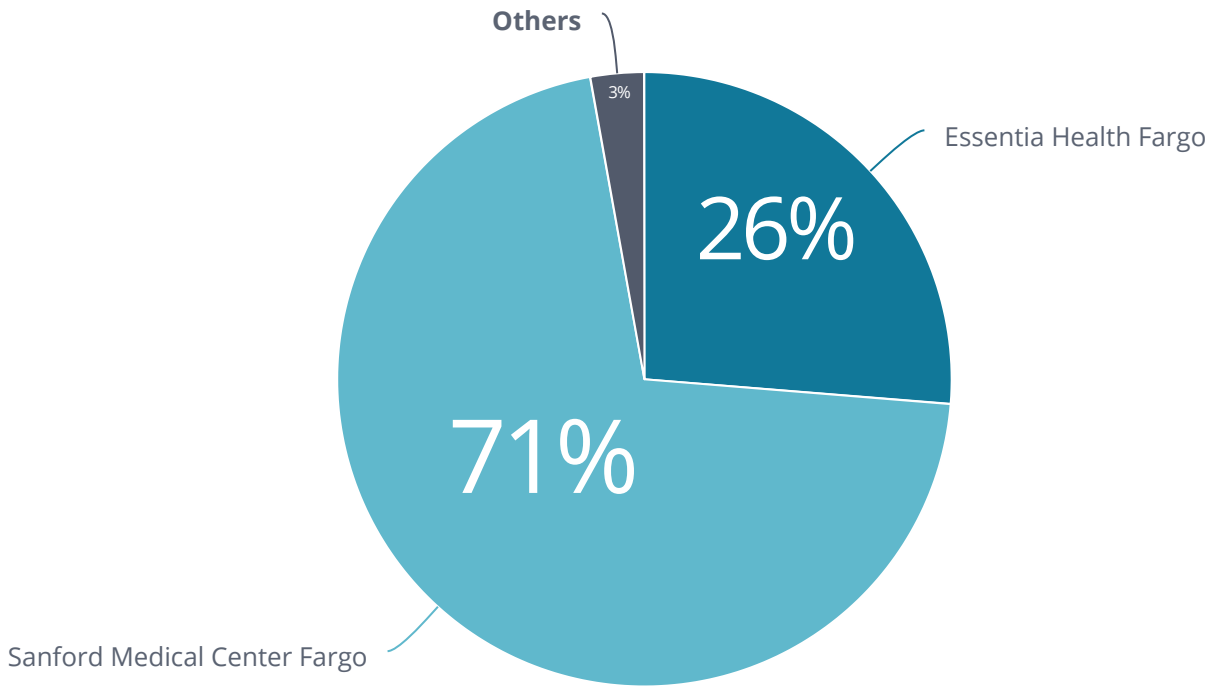
Transport Disposition	Total Records	Percentage of Records
Transport by This EMS Unit (This Crew Only)	810	63%
N\A	246	19%
Patient Refused Transport	150	12%
No Transport	73	6%
Transport by This EMS Unit, with a Member of Another Crew	4	0%
Grand Total	1,283	100%

Hospital Destination Breakdown

Hospital Destinations

Hospital	Number of Patients
Essentia Health Fargo	214
Sanford Medical Center Fargo	577
Veterans Hospital - Fargo	23

Hospital Destinations by Percentage

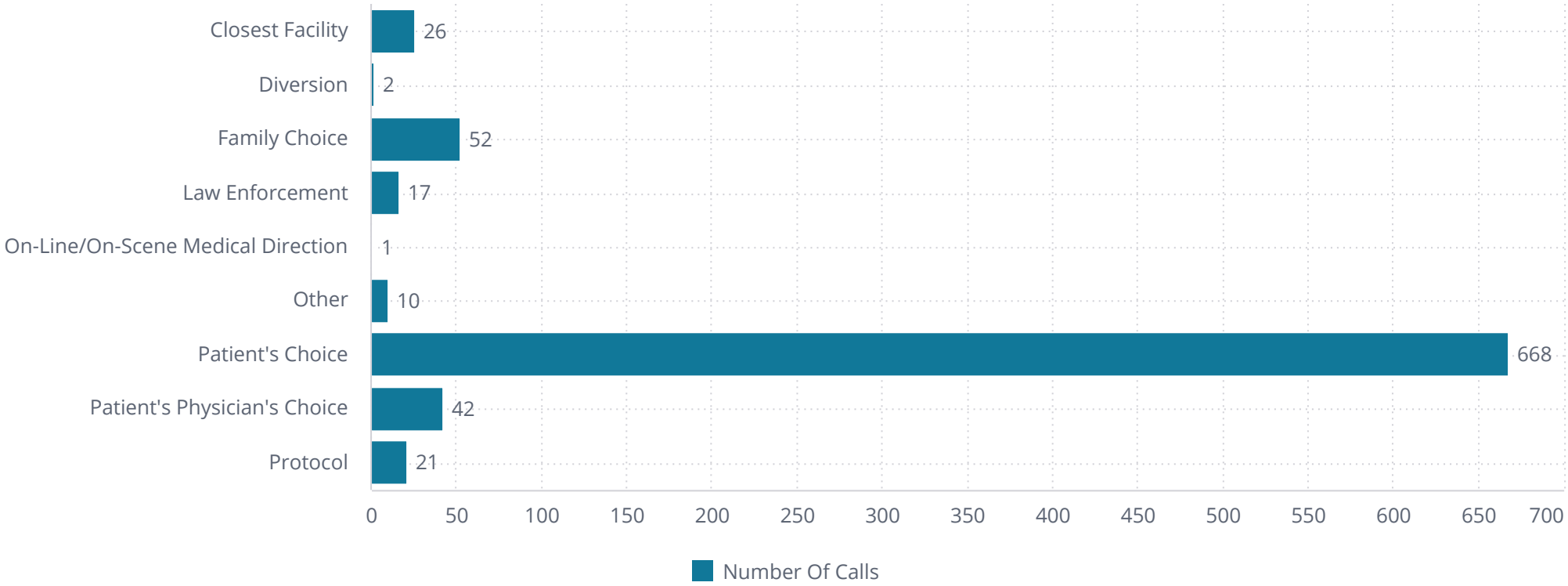


How Hospital Choice Was Made

Further breakdown of reasons marked "other":

- 3 had choice made by temporary guardians
- 5 had choice made by another healthcare provider on scene
- 2 were decided by roommates (not family) when the patient was unable to tell us a preference

Transport Due To



Reason For Refusal

- N/A indicates the number of patients transported and calls cancelled without a patient contact. This number may differ from numbers in Transport Disposition section if crew selected more than 1 reason for refusal.

Reason for Refusal

Refusal or Release Reason	Number of Calls
Against Medical Advice	34
DNR	1
Medical/Physician Orders for Life Sustaining Treatment	1
Other, Not Listed	6
Patient/Guardian Indicates Ambulance Transport is Not Necessary	146
Patient/Guardian States Intent to Transport by Other Means	26
Released Following Protocol Guidelines	18
Released to Law Enforcement	10
N\A	1,062