

****Note for the following report:**

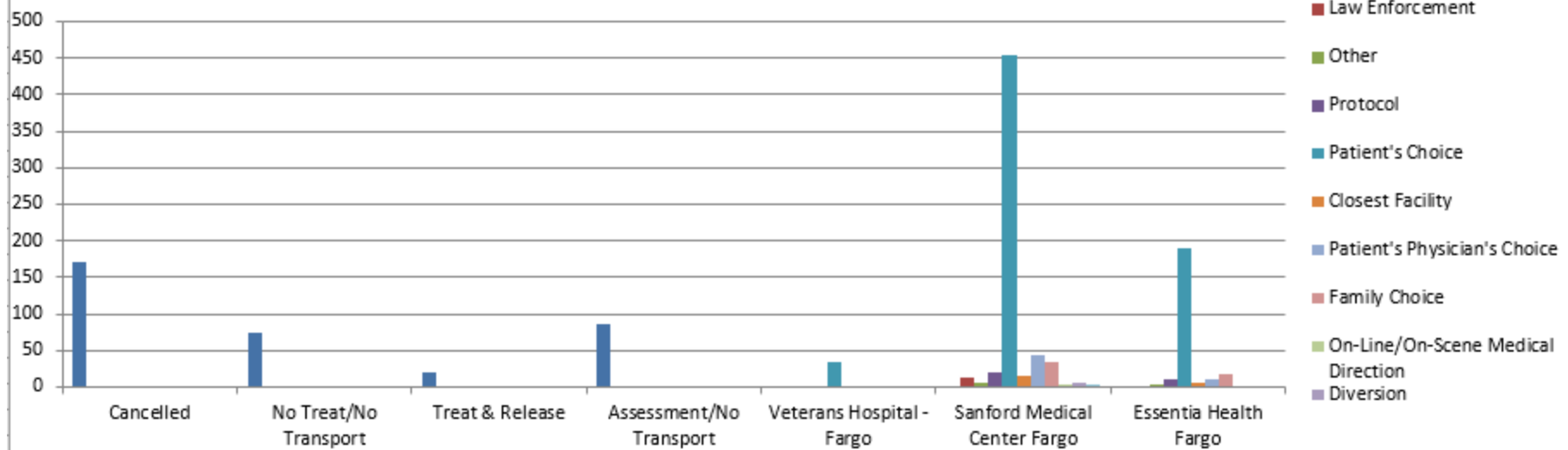
On March 20, 2024, Sanford Ambulance was required to move their documentation software to the National Emergency Medical Services Information System (NEMSIS) 3.5 reporting dataset. Therefore, the data in this report contains data through approximately noon on March 20th.

To summarize the changes ,they moved from 5 choices (Cancelled, No Treat/No Transport, Treat & Release, Assessment/No Transport, Transport) to 4 disposition categories (Unit Disposition, Patient Evaluation/Care, Crew Disposition, Transport Disposition). Each category then has 4-7 choices within it to pick from.

The last ten days of March's data will be submitted with quarter two

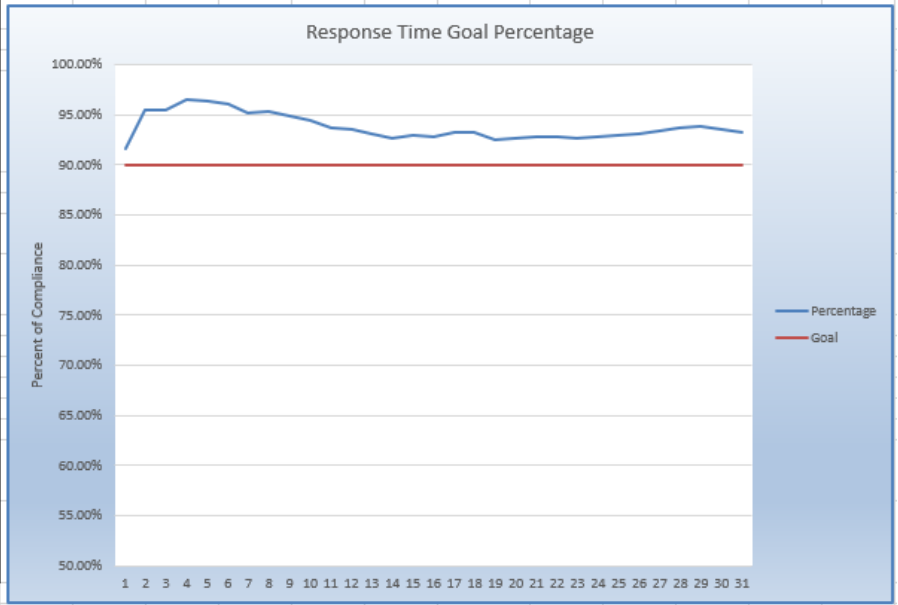
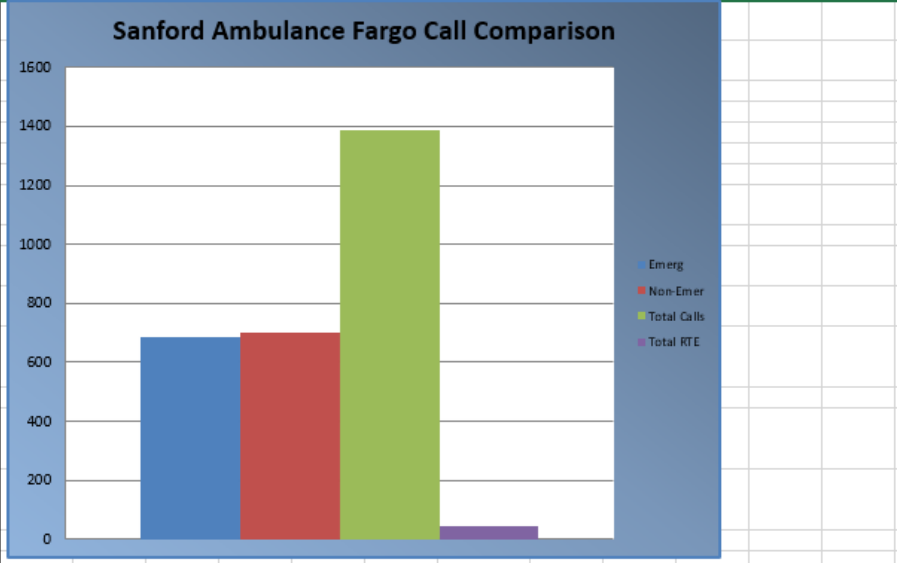
Transported To - Destination	Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Diversion	Regional Specialty Center	Grand Total	
Cancelled	172										172	
No Treat/No Transport	75										75	
Treat & Release	20										20	
Assessment/No Transport	87										87	
Veterans Hospital - Fargo				33							33	
Sanford Medical Center Fargo	12	6	20	453	15	43	34	2	5	2	592	
Essentia Health Fargo		2	10	189	6	10	17				234	
Grand Total	354	12	8	30	675	21	53	51	2	5	2	1213

Sanford Ambulance - Fargo | City of Fargo 911 Response Dispositions By Reason - January 2024



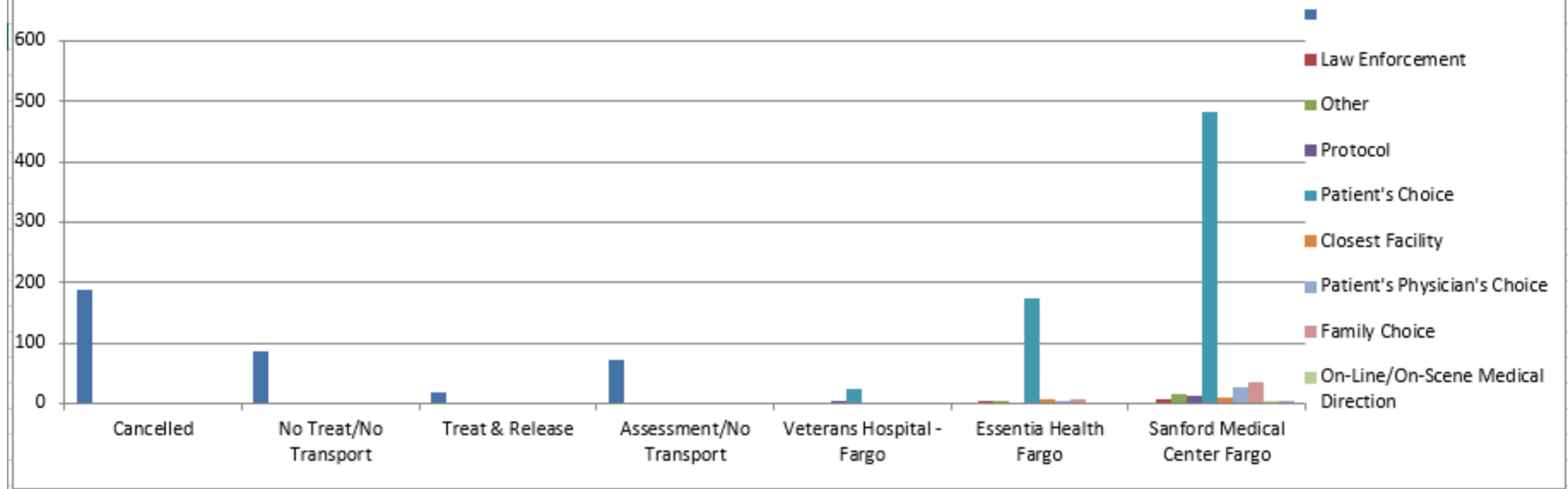
City of Fargo Response Times - January 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Daily Compliance	Goal
1	42	24	18	2	1. Distance	1. 4	1. 12:17			
2	46	20	26	0	2. Distance	2. 5	2. 9:54	91.67%	91.67%	90%
3	48	22	26	1	1. Out of SSM	1. 4	1. 11:09	95.45%	95.45%	90%
4	40	22	18	0				96.59%	100.00%	90%
5	61	24	37	1	1. Reassign delay	1. 2	1. 13:41	96.43%	95.83%	90%
6	33	17	16	1	1. Distance	1. 4	1. 10:13	96.12%	94.12%	90%
7	37	17	20	2	1. Status	1. 3	1. 10:18			
8	47	28	19	1	2. Reassign delay	2. 3	2. 12:10	95.21%	88.24%	90%
9	47	23	24	2	1. Out of SSM	1. 5	1. 14:58	95.40%	96.43%	90%
10	39	16	23	2	1. Reassign delay	1. 3	1. 13:19			
11	49	23	26	3	2. Distance	2. 3	2. 9:40	94.92%	91.30%	90%
12	38	14	24	1	1. Out of SSM	1. 5	1. 9:24			
13	42	23	19	3	2. Reassign delay	2. 4	2. 13:48	94.37%	87.50%	90%
14	50	28	22	3	1. Distance	1. 4	1. 10:17			
15	48	27	21	1	2. Status	2. 3	2. 9:49			
16	38	20	18	2	3. Status	3. 1	3. 10:30	93.64%	86.96%	90%
17	42	24	18	0	1. Status	1. 2	1. 10:01	93.60%	92.86%	90%
18	28	14	14	1	2. Distance	2. 7	2. 16:50			
19	52	28	24	5	3. Out of SSM	3. 3	3. 9:44	93.04%	86.96%	90%
20	49	22	27	1	1. Distance	1. 4	1. 10:26			
21	36	13	23	0	2. Status	2. 2	2. 9:06			
22	46	24	22	2	3. Status	3. 2	3. 14:51	92.69%	89.29%	90%
23	54	28	26	3	1. Status	1. 2	1. 10:27	92.99%	96.30%	90%
24	33	15	18	0	1. Status	1. 2	1. 9:16			
25	49	25	24	1	2. Out of SSM	2. 3	2. 9:28	92.82%	90.00%	90%
26	50	25	25	1	1. Out of SSM	1. 8	1. 9:32	93.28%	100.00%	90%
27	56	22	34	0	1. Reassign delay	1. 2	1. 11:02			
28	47	25	22	0	2. Dispatch delay	2. 5	2. 10:08			
29	47	23	24	0	3. Distance	3. 2	3. 9:10			
30	47	22	25	3	4. Chute time	4. 3	4. 9:29			
31	47	28	19	4	5. Distance	5. 6	5. 11:09	92.51%	82.14%	90%
	1388	686	702	46	1. Status	1. 1	1. 11:11	92.66%	95.45%	90%
	96.69%	93.29%			1. Distance	1. 4	1. 10:36	92.87%	100.00%	90%
					2. Distance	2. 3	2. 9:46	92.81%	91.67%	90%
					1. Out of SSM	1. 3	1. 9:54			
					2. Status	2. 2	2. 9:08			
					3. Out of SSM	3. 3	3. 11:55	92.61%	89.29%	90%
								92.83%	100.00%	90%
					1. Distance	1. 3	1. 10:50	92.98%	96.00%	90%
					1. Distance	1. 4	1. 9:58	93.11%	96.00%	90%
								93.37%	100.00%	90%
								93.64%	100.00%	90%
								93.87%	100.00%	90%
					1. Disp Error	1. 4	1. 10:37			
					2. Out of SSM	2. 4	2. 9:19			
					3. Out of SSM	3. 8	3. 11:14	93.62%	86.36%	90%
					1. Distance	1. 4	1. 10:23			
					2. Status	2. 3	2. 15:09			
					3. Status	3. 3	3. 13:01			
					4. Distance	4. 4	4. 9:35	93.29%	85.71%	90%
	1388	686	702	46				93.78%	93.50%	



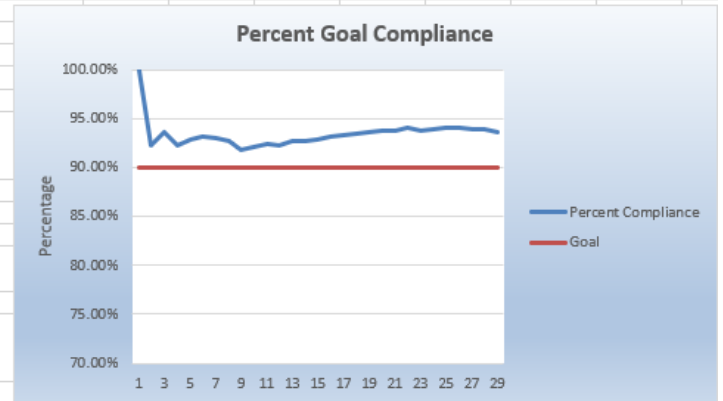
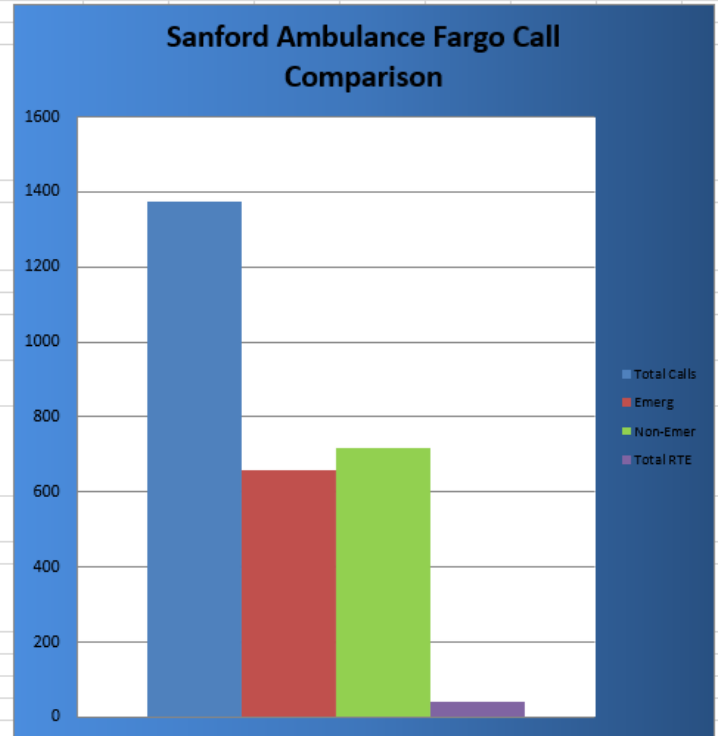
Count of Incident Number	Transported Due To										
		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Diversion	Grand Total
Cancelled	189										189
No Treat/No Transport	85										85
Treat & Release	17										17
Assessment/No Transport	71										71
Veterans Hospital - Fargo				1	23						24
Essentia Health Fargo		2	1		173	6	3	7			192
Sanford Medical Center Fargo		7	15	12	481	11	26	34	3	4	593
Grand Total	362	9	16	13	677	17	29	41	3	4	1171

Sanford Ambulance - Fargo | City of Fargo 911 Response Dispositions By Reason - February 2024

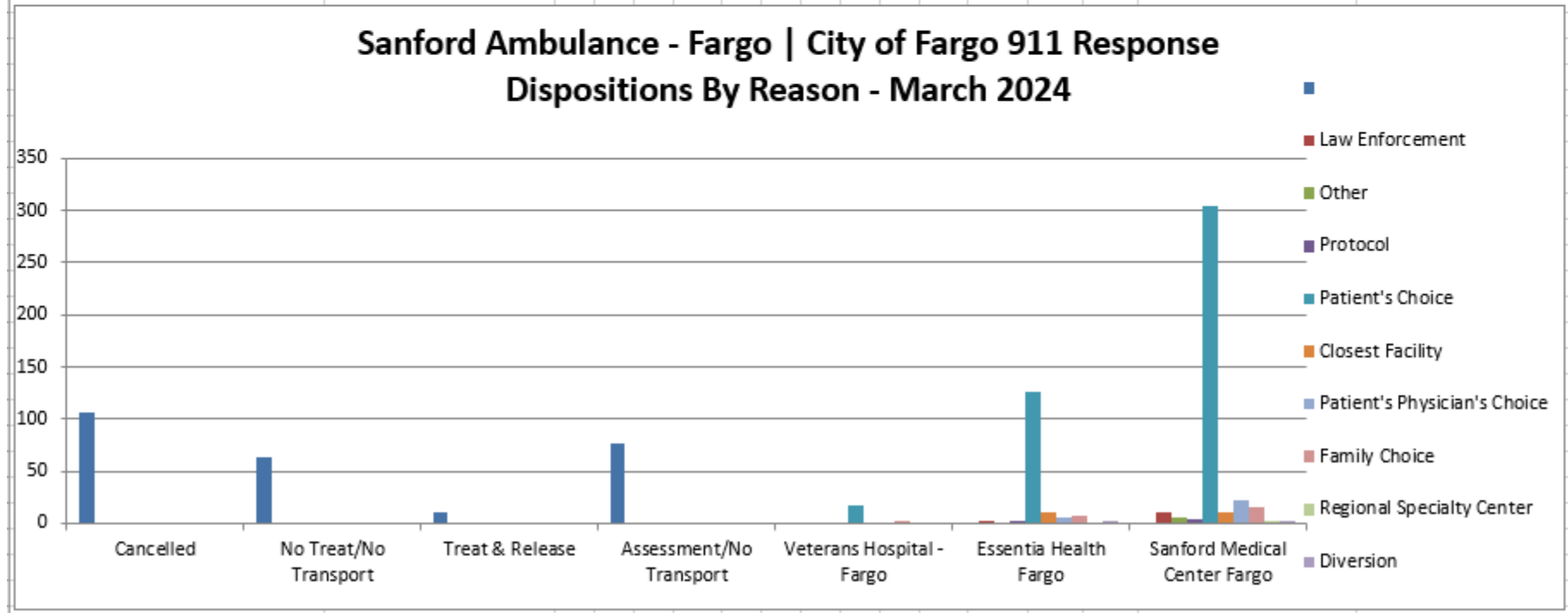


City of Fargo Response Times - February 2024

					Rolling Daily					
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percent Compliance	Daily Compliance	Goal
1	60	39	21	0				100.00%	100.00%	90%
					1. Status	1. 2	1. 10:32			
					2. Status	2. 2	2. 9:11			
					3. Status	3. 3	3. 11:53			
					4. Status	4. 1	4. 10:06			
					5. Routing	5. 3	5. 9:19			
2	63	39	24	6	6. Chute time	6. 5	6. 10:49	92.31%	84.62%	90%
3	42	17	25	0				93.68%	100.00%	90%
					1. Status	1. 1	1. 9:28			
					2. Dispatch Error	2. 7	2. 9:36			
4	42	22	20	3	3. Out of SSM	3. 3	3. 12:49	92.31%	86.36%	90%
5	34	8	26	0				92.80%	100.00%	90%
6	50	22	28	1	1. Dispatch delay	1. 4	1. 10:34	93.20%	95.45%	90%
					1. Dispatch delay	1. 4	1. 9:35			
7	60	26	34	2	2. Out of SSM	2. 6	2. 10:18	93.06%	92.31%	90%
					1. Distance	1. 4	1. 9:08			
8	43	20	23	2	2. Out of SSM	2. 5	2. 9:57	92.75%	90.00%	90%
					1. Status	1. 3	1. 10:28			
					2. Out of SSM	2. 1	2. 16:02			
					3. Status	3. 3	3. 11:04			
9	56	28	28	4	4. Out of SSM	4. 5	4. 11:35	91.86%	85.71%	90%
					1. Status	1. 1	1. 12:08			
10	58	30	28	2	2. Distance	2. 4	2. 11:05	92.03%	93.33%	90%
11	47	26	21	1	1. Status	1. 2	1. 11:48	92.42%	96.15%	90%
					1. Status	1. 1	1. 12:06			
					2. Status	2. 2	2. 9:54			
12	56	30	26	3	3. Status	3. 4	3. 10:57	92.18%	90.00%	90%
13	37	22	15	0	1. Reassign delay	1. 2	1. 12:44	92.71%	100.00%	90%
14	46	16	30	1	1. Distance	1. 2	1. 9:42	92.75%	93.75%	90%
15	38	17	21	1	1. Distance	1. 4	1. 10:02	92.82%	94.12%	90%
16	51	22	29	0				93.23%	100.00%	90%
17	42	22	20	1	1. Status	1. 1	1. 14:07	93.35%	95.45%	90%
18	41	26	15	1	1. Status	1. 3	1. 9:55	93.52%	96.15%	90%
19	54	22	32	1	1. Status	1. 2	1. 9:42	93.61%	95.45%	90%
20	39	15	24	0				93.82%	100.00%	90%
21	56	30	26	2	2. Status	2. 2	2. 13:08	93.79%	93.33%	90%
22	49	24	25	0				94.07%	100.00%	90%
					1. Status	1. 2	1. 9:28			
					2. Status	2. 2	2. 10:14			
23	51	23	28	3	3. Out of SSM	3. 1	3. 11:04	93.77%	86.96%	90%
24	49	25	24	1	1. Distance	1. 7	1. 9:24	93.87%	96.00%	90%
25	32	12	20	0				94.00%	100.00%	90%
26	52	23	29	1	1. Distance	1. 3	1. 9:20	94.06%	95.65%	90%
					1. Routing	1. 8	1. 9:21			
27	41	19	22	2	2. Distance	2. 8	2. 10:27	93.92%	89.47%	90%
28	47	19	28	1	1. Out of SSM	1. 5	1. 9:58	93.94%	94.74%	90%
					1. Distance	1. 6	1. 9:00			
					2. Distance	2. 5	2. 9:50			
29	40	15	25	3	3. Reassign delay	3. 5	3. 10:27	93.63%	80.00%	90%
	1376	659	717	42				93.43%	93.97%	
	96.95%	93.63%		1.45						



Count of Incident Number	Transported Due To															
Transported To - Destination	Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	Regional Specialty Center	Diversion	Grand Total						
Cancelled	106									106						
No Treat/No Transport	63									63						
Treat & Release	11									11						
Assessment/No Transport	76									76						
Veterans Hospital - Fargo				18			1			19						
Essentia Health Fargo	1		1	126	11	6	7			153						
Sanford Medical Center Fargo	11	6	4	305	11	22	16	1	1	377						
Grand Total	256	12	6	5	449	22	28	24	1	2	805					



See accompanying note on March 2024 Dispositions.

City of Fargo Response Times - March 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Daily	Goal
1	63	33	30	2	1. Out of SSM 2. Distance	1. 4 2. 7	1. 11:12 2. 9:38	93.94%		90%
2	48	22	26	0				96.36%	100.00%	90%
3	43	23	20	1	1. Status	1. 3	1. 9:08	96.15%	95.65%	90%
4	55	28	27	2	1. Reassign delay 2. Status	1. 2 2. 3	1. 12:07 2. 10:16	95.28%	92.86%	90%
5	59	26	33	2	1. Status 2. Out of SSM	1. 2 2. 5	1. 12:12 2. 9:03	94.70%	92.31%	90%
6	45	28	17	2	1. Distance 2. Out of SSM	1. 6 2. 6	1. 12:19 2. 10:36	94.38%	92.86%	90%
7	39	23	16	1	1. Out of SSM	1. 4	1. 10:13	94.54%	95.65%	90%
8	44	25	19	2	1. Out of SSM 2. Distance	1. 4 2. 5	1. 10:50 2. 10:11	94.23%	92.00%	90%
9	41	16	25	1	1. Out of SSM	1. 3	1. 11:48	94.20%	93.75%	90%
10	40	13	27	1	1. Distance	1. 7	1. 9:16	94.09%	92.31%	90%
11	60	25	35	1	1. Status	1. 3	1. 12:36	94.27%	96.00%	90%
12	54	31	23	2	1. Status 2. Distance	1. 2 2. 7	1. 10:06 2. 11:47	94.20%	93.55%	90%
13	50	29	21	3	1. Out of SSM 2. Out of SSM 3. Distance	1. 3 2. 3 3. 4	1. 12:51 2. 9:47 3. 9:12	93.79%	89.66%	90%
14	66	22	44	2	1. Status 2. Crew Routing	1. 1 2. 6	1. 10:03 2. 15:09	93.60%	90.91%	90%
15	56	29	27	2	1. Distance 2. Out of SSM	1. 4 2. 4	1. 10:21 2. 9:05	93.57%	93.10%	90%
16	54	28	26	0				94.01%	100.00%	90%
17	51	25	26	1	1. Distance	1. 5	1. 9:40	94.13%	96.00%	90%
18	50	20	30	0				94.39%	100.00%	90%
19	35	18	17	0				94.61%	100.00%	90%
20	47	23	24	4	1. Status 2. Out of SSM 3. Out of SSM 4. Out of SSM	1. 3 2. 4 3. 4 4. 5	1. 9:42 2. 9:30 3. 9:21 4. 9:04	94.05%	82.61%	90%
21	51	35	16	0				94.44%	100.00%	90%
22	55	16	39	3	1. Out of SSM 2. Distance 3. Distance	1. 5 2. 5 3. 4	1. 10:08 2. 9:28 3. 10:25	94.05%	81.25%	90%
23	58	27	31	4	1. Distance 2. Status 3. Routing 4. Out of SSM	1. 5 2. 2 3. 5 4. 3	1. 9:34 2. 9:38 3. 14:36 4. 11:04	93.63%	85.19%	90%
24	28	13	15	1	1. Reassign delay	1. 4	1. 10:09	93.60%	92.31%	90%
25	47	22	25	1	1. Distance	1. 5	1. 12:50	93.67%	95.45%	90%
26	35	16	19	0				93.83%	100.00%	90%
27	49	16	33	1	1. Out of SSM	1. 6	1. 9:47	93.83%	93.75%	90%
28	45	28	17	3	1. Status 2. Distance 3. Distance	1. 3 2. 6 3. 7	1. 9:49 2. 9:30 3. 9:58	93.64%	89.29%	90%
29	60	23	37	1	1. Status	1. 3	1. 9:25	93.70%	95.65%	90%
30	32	16	16	0				93.85%	100.00%	90%
31	49	26	23	3	1. Status 2. Out of SSM 3. Out of SSM	1. 2 2. 4 3. 6	1. 9:47 2. 9:06 3. 9:49	93.66%	88.46%	90%
	1509	725	784	46				94.21%	93.69%	
	96.95%	93.66%	25.29							

