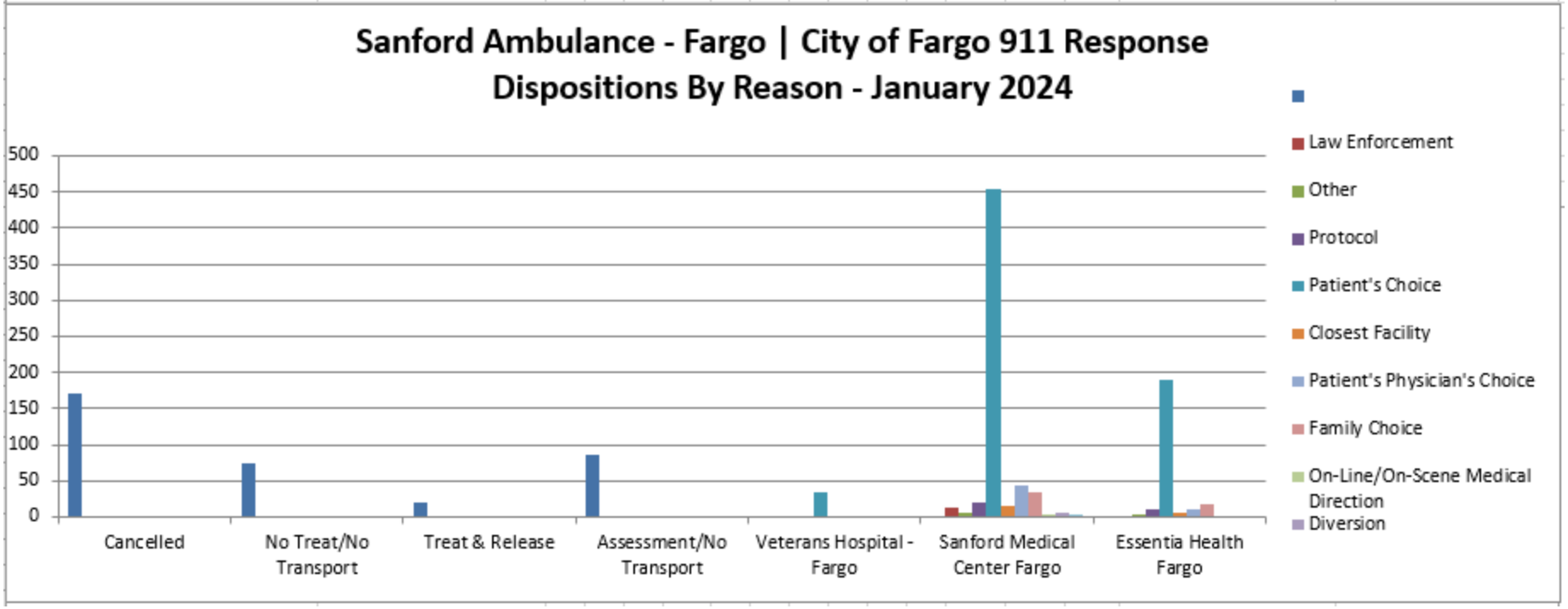
****Note for the following report:**

On March 20, 2024, Sanford Ambulance was required to move their documentation software to the National Emergency Medical Services Information System (NEMSIS) 3.5 reporting dataset. Therefore, the data in this report contains data through approximately noon on March 20th.

To summarize the changes ,they moved from 5 choices (Cancelled, No Treat/No Transport, Treat & Release, Assessment/No Transport, Transport) to 4 disposition categories (Unit Disposition, Patient Evaluation/Care, Crew Disposition, Transport Disposition). Each category then has 4-7 choices within it to pick from.

The last ten days of March's data will be submitted with quarter two

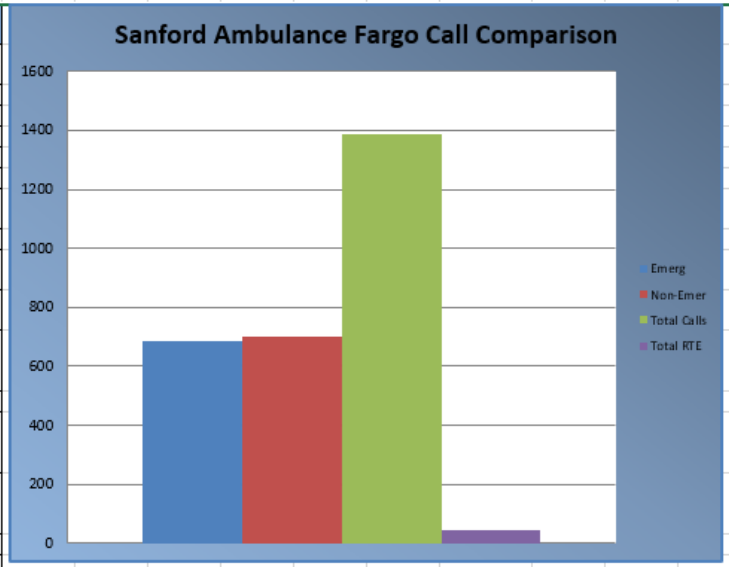
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Diversion	Regional Specialty Center	Grand Total
Cancelled	172											172
No Treat/No Transport	75											75
Treat & Release	20											20
Assessment/No Transport	87											87
Veterans Hospital - Fargo					33							33
Sanford Medical Center Fargo		12	6	20	453	15	43	34	2	5	2	592
Essentia Health Fargo			2	10	189	6	10	17				234
Grand Total	354	12	8	30	675	21	53	51	2	5	2	1213

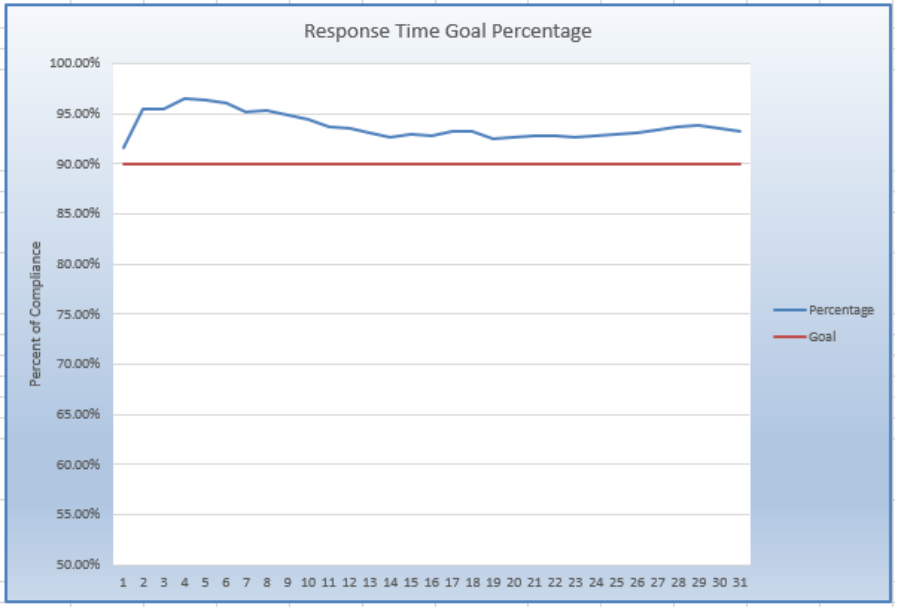


Compiled 4/18/24

City of Fargo Response Times - January 2024

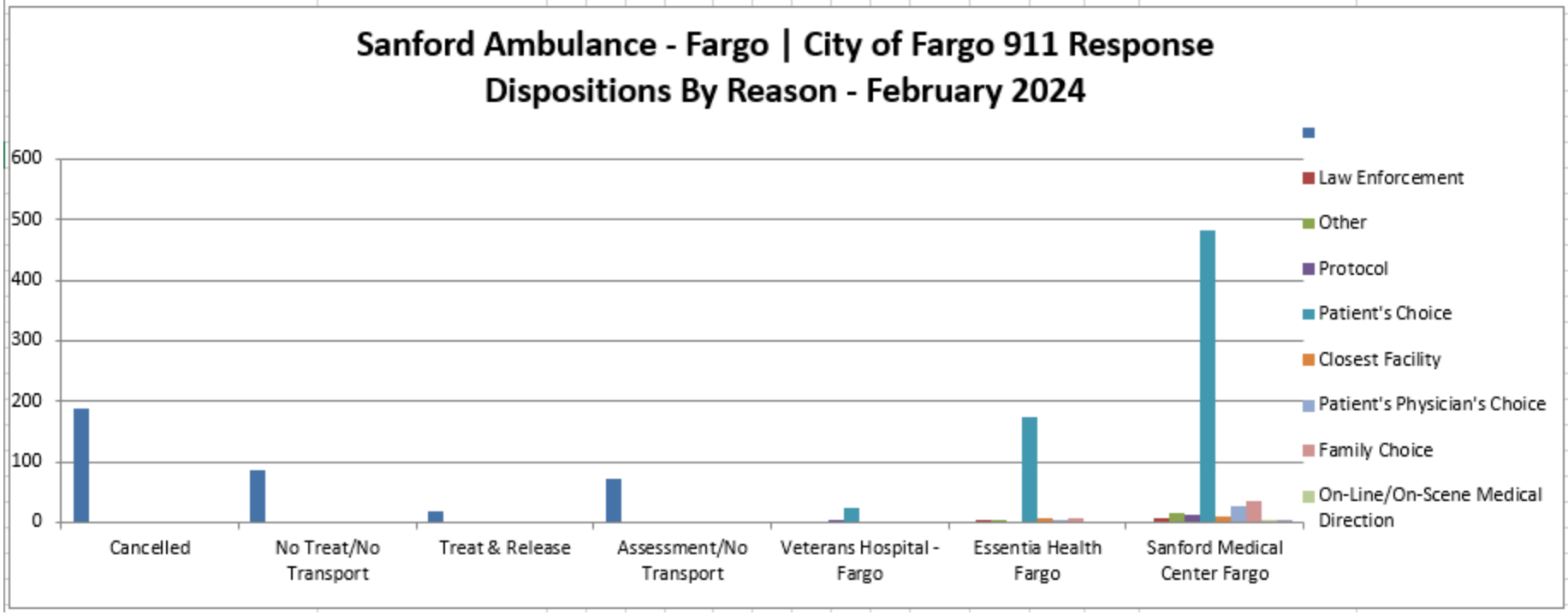
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Daily Compliance	Goal
1	42	24	18	2	1. Distance 2. Distance	1. 4 2. 5	1. 12:17 2. 9:54	91.67%	91.67%	90%
2	46	20	26	0				95.45%	100.00%	90%
3	48	22	26	1	1. Out of SSM	1. 4	1. 11:09	95.45%	95.45%	90%
4	40	22	18	0				96.59%	100.00%	90%
5	61	24	37	1	1. Reassign delay	1. 2	1. 13:41	96.43%	95.83%	90%
6	33	17	16	1	1. Distance	1. 4	1. 10:13	96.12%	94.12%	90%
7	37	17	20	2	1. Status 2. Reassign delay	1. 3 2. 3	1. 10:18 2. 12:10	95.21%	88.24%	90%
8	47	28	19	1	1. Out of SSM	1. 5	1. 14:58	95.40%	96.43%	90%
9	47	23	24	2	1. Reassign delay 2. Distance	1. 3 2. 3	1. 13:19 2. 9:40	94.92%	91.30%	90%
10	39	16	23	2	1. Out of SSM 2. Reassign delay	1. 5 2. 4	1. 9:24 2. 13:48	94.37%	87.50%	90%
11	49	23	26	3	1. Distance 2. Status 3. Status	1. 4 2. 3 3. 1	1. 10:17 2. 9:49 3. 10:30	93.64%	86.96%	90%
12	38	14	24	1	1. Status	1. 2	1. 10:01	93.60%	92.86%	90%
13	42	23	19	3	1. Status 2. Distance 3. Out of SSM	1. 2 2. 7 3. 3	1. 9:46 2. 16:50 3. 9:44	93.04%	86.96%	90%
14	50	28	22	3	1. Distance 2. Status 3. Status	1. 4 2. 2 3. 2	1. 10:26 2. 9:06 3. 14:51	92.69%	89.29%	90%
15	48	27	21	1	1. Status	1. 2	1. 10:27	92.99%	96.30%	90%
16	38	20	18	2	1. Status 2. Out of SSM	1. 2 2. 3	1. 9:16 2. 9:28	92.82%	90.00%	90%
17	42	24	18	0				93.28%	100.00%	90%
18	28	14	14	1	1. Out of SSM	1. 8	1. 9:32	93.26%	92.86%	90%
19	52	28	24	5	1. Reassign delay 2. Dispatch delay 3. Distance 4. Chute time 5. Distance	1. 2 2. 5 3. 2 4. 3 5. 6	1. 11:02 2. 10:08 3. 9:10 4. 9:29 5. 11:09	92.51%	82.14%	90%
20	49	22	27	1	1. Status	1. 1	1. 11:11	92.66%	95.45%	90%
21	36	13	23	0				92.87%	100.00%	90%
22	46	24	22	2	1. Distance 2. Distance	1. 4 2. 3	1. 10:36 2. 9:46	92.81%	91.67%	90%
23	54	28	26	3	1. Out of SSM 2. Status 3. Out of SSM	1. 3 2. 2 3. 3	1. 9:54 2. 9:08 3. 11:55	92.61%	89.29%	90%
24	33	15	18	0				92.83%	100.00%	90%
25	49	25	24	1	1. Distance	1. 3	1. 10:50	92.98%	96.00%	90%
26	50	25	25	1	1. Distance	1. 4	1. 9:58	93.11%	96.00%	90%
27	56	22	34	0				93.37%	100.00%	90%
28	47	25	22	0				93.64%	100.00%	90%
29	47	23	24	0				93.87%	100.00%	90%
30	47	22	25	3	1. Disp Error 2. Out of SSM 3. Out of SSM	1. 4 2. 4 3. 8	1. 10:37 2. 9:19 3. 11:14	93.62%	86.36%	90%
31	47	28	19	4	1. Distance 2. Status 3. Status 4. Distance	1. 4 2. 3 3. 3 4. 4	1. 10:23 2. 15:09 3. 13:01 4. 9:35	93.29%	85.71%	90%
	1388	686	702	46				93.78%	93.50%	
	96.69%	93.29%								





Compiled 4/18/24

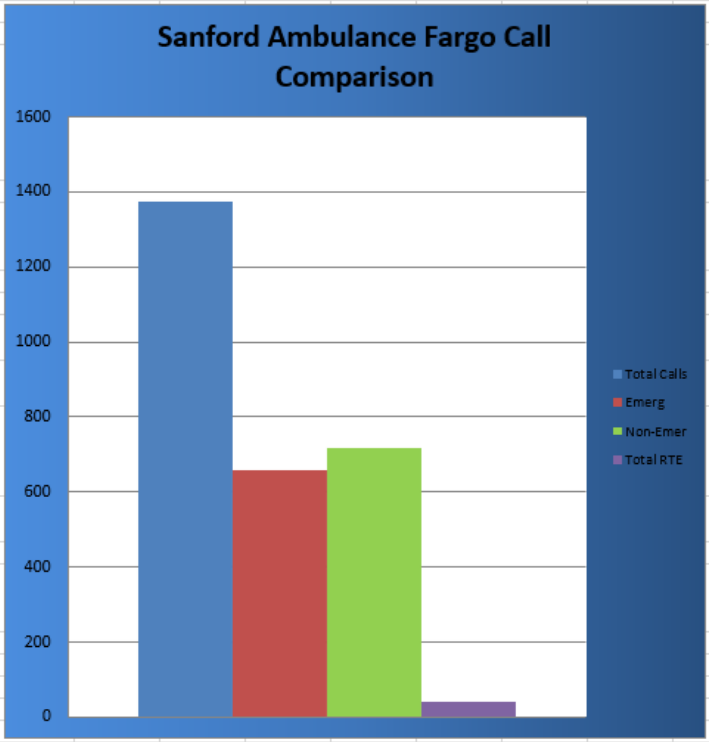
Count of Incident Number	Transported Due To										
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Diversion	Grand Total
Cancelled	189										189
No Treat/No Transport	85										85
Treat & Release	17										17
Assessment/No Transport	71										71
Veterans Hospital - Fargo				1	23						24
Essentia Health Fargo		2	1		173	6	3	7			192
Sanford Medical Center Fargo		7	15	12	481	11	26	34	3	4	593
Grand Total	362	9	16	13	677	17	29	41	3	4	1171

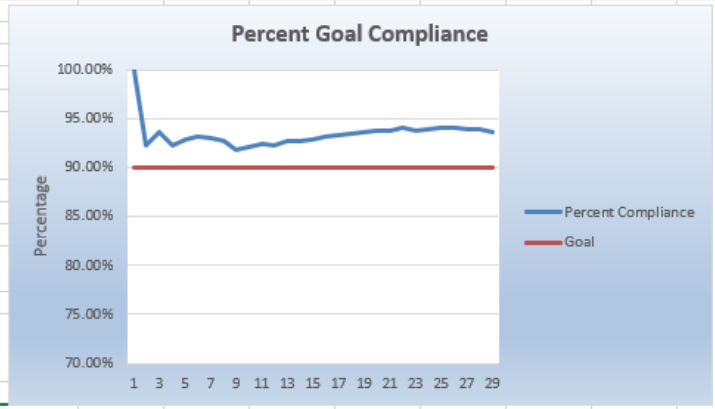


Compiled 4/18/24

City of Fargo Response Times - February 2024

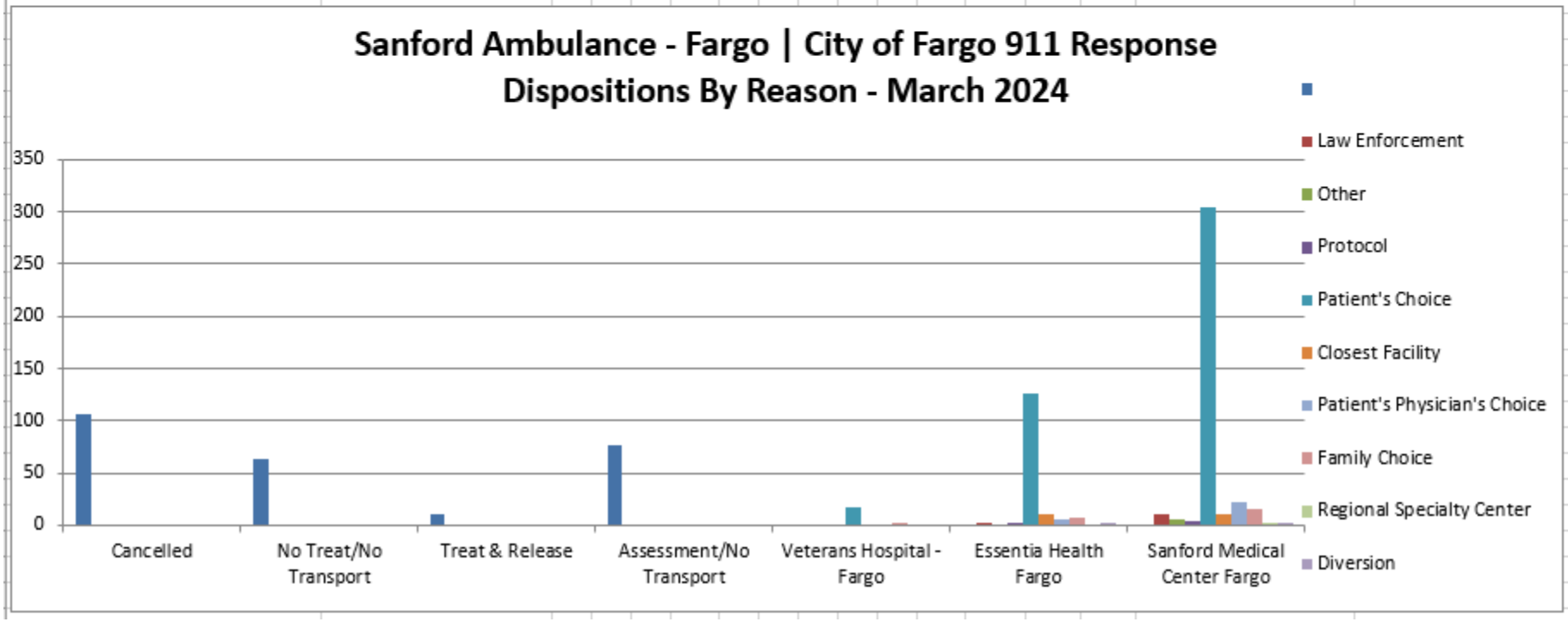
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Rolling Daily Percent Compliance	Daily Compliance	Goal
1	60	39	21	0				100.00%	100.00%	90%
2	63	39	24	6	1. Status 2. Status 3. Status 4. Status 5. Routing 6. Chute time	1. 2 2. 2 3. 3 4. 1 5. 3 6. 5	1. 10:32 2. 9:11 3. 11:53 4. 10:06 5. 9:19 6. 10:49	92.31%	84.62%	90%
3	42	17	25	0				93.68%	100.00%	90%
4	42	22	20	3	1. Status 2. Dispatch Error 3. Out of SSM	1. 1 2. 7 3. 3	1. 9:28 2. 9:36 3. 12:49	92.31%	86.36%	90%
5	34	8	26	0				92.80%	100.00%	90%
6	50	22	28	1	1. Dispatch delay	1. 4	1. 10:34	93.20%	95.45%	90%
7	60	26	34	2	1. Dispatch delay 2. Out of SSM	1. 4 2. 6	1. 9:35 2. 10:18	93.06%	92.31%	90%
8	43	20	23	2	1. Distance 2. Out of SSM	1. 4 2. 5	1. 9:08 2. 9:57	92.75%	90.00%	90%
9	56	28	28	4	1. Status 2. Out of SSM 3. Status 4. Out of SSM	1. 3 2. 1 3. 3 4. 5	1. 10:28 2. 16:02 3. 11:04 4. 11:35	91.86%	85.71%	90%
10	58	30	28	2	1. Status 2. Distance	1. 1 2. 4	1. 12:08 2. 11:05	92.03%	93.33%	90%
11	47	26	21	1	1. Status	1. 2	1. 11:48	92.42%	96.15%	90%
12	56	30	26	3	1. Status 2. Status 3. Status	1. 1 2. 2 3. 4	1. 12:06 2. 9:54 3. 10:57	92.18%	90.00%	90%
13	37	22	15	0	1. Reassign delay	1. 2	1. 12:44	92.71%	100.00%	90%
14	46	16	30	1	1. Distance	1. 2	1. 9:42	92.75%	93.75%	90%
15	38	17	21	1	1. Distance	1. 4	1. 10:02	92.82%	94.12%	90%
16	51	22	29	0				93.23%	100.00%	90%
17	42	22	20	1	1. Status	1. 1	1. 14:07	93.35%	95.45%	90%
18	41	26	15	1	1. Status	1. 3	1. 9:55	93.52%	96.15%	90%
19	54	22	32	1	1. Status	1. 2	1. 9:42	93.61%	95.45%	90%
20	39	15	24	0				93.82%	100.00%	90%
21	56	30	26	2	2. Status	2. 2	2. 13:08	93.79%	93.33%	90%
22	49	24	25	0				94.07%	100.00%	90%
23	51	23	28	3	1. Status 2. Status 3. Out of SSM	1. 2 2. 2 3. 1	1. 9:28 2. 10:14 3. 11:04	93.77%	86.96%	90%
24	49	25	24	1	1. Distance	1. 7	1. 9:24	93.87%	96.00%	90%
25	32	12	20	0				94.00%	100.00%	90%
26	52	23	29	1	1. Distance	1. 3	1. 9:20	94.06%	95.65%	90%
27	41	19	22	2	1. Routing 2. Distance	1. 8 2. 8	1. 9:21 2. 10:27	93.92%	89.47%	90%
28	47	19	28	1	1. Out of SSM	1. 5	1. 9:58	93.94%	94.74%	90%
29	40	15	25	3	1. Distance 2. Distance 3. Reassign delay	1. 6 2. 5 3. 5	1. 9:00 2. 9:50 3. 10:27	93.63%	80.00%	90%
	1376	659	717	42				93.43%	93.97%	
	96.95%	93.63%		1.45						





Compiled 4/18/24

Count of Incident Number	Transported Due To										
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	Regional Specialty Center	Diversion	Grand Total
Cancelled	106										106
No Treat/No Transport	63										63
Treat & Release	11										11
Assessment/No Transport	76										76
Veterans Hospital - Fargo					18			1			19
Essentia Health Fargo		1		1	126	11	6	7		1	153
Sanford Medical Center Fargo		11	6	4	305	11	22	16	1	1	377
Grand Total	256	12	6	5	449	22	28	24	1	2	805

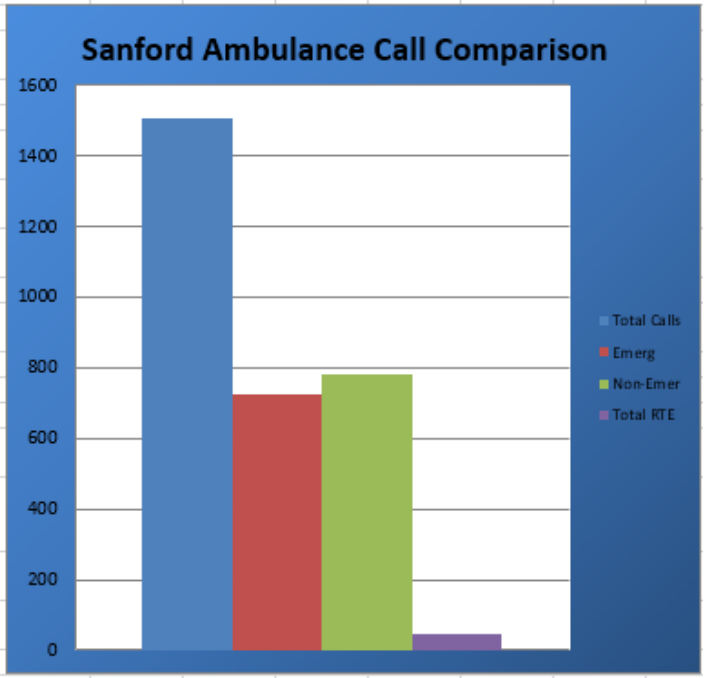


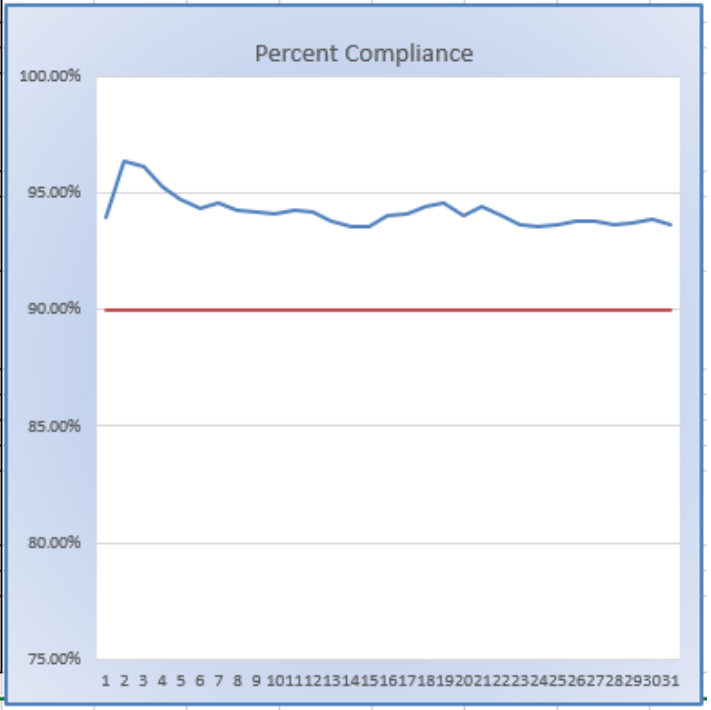
See accompanying note on March 2024 Dispositions.

Compiled 4/18/24

City of Fargo Response Times - March 2024

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Daily	Goal
1	63	33	30	2	1. Out of SSM 2. Distance	1. 4 2. 7	1. 11:12 2. 9:38	93.94%		90%
2	48	22	26	0				96.36%	100.00%	90%
3	43	23	20	1	1. Status	1. 3	1. 9:08	96.15%	95.65%	90%
4	55	28	27	2	1. Reassign delay 2. Status	1. 2 2. 3	1. 12:07 2. 10:16	95.28%	92.86%	90%
5	59	26	33	2	1. Status 2. Out of SSM	1. 2 2. 5	1. 12:12 2. 9:03	94.70%	92.31%	90%
6	45	28	17	2	1. Distance 2. Out of SSM	1. 6 2. 6	1. 12:19 2. 10:36	94.38%	92.86%	90%
7	39	23	16	1	1. Out of SSM	1. 4	1. 10:13	94.54%	95.65%	90%
8	44	25	19	2	1. Out of SSM 2. Distance	1. 4 2. 5	1. 10:50 2. 10:11	94.23%	92.00%	90%
9	41	16	25	1	1. Out of SSM	1. 3	1. 11:48	94.20%	93.75%	90%
10	40	13	27	1	1. Distance	1. 7	1. 9:16	94.09%	92.31%	90%
11	60	25	35	1	1. Status	1. 3	1. 12:36	94.27%	96.00%	90%
12	54	31	23	2	1. Status 2. Distance	1. 2 2. 7	1. 10:06 2. 11:47	94.20%	93.55%	90%
13	50	29	21	3	1. Out of SSM 2. Out of SSM 3. Distance	1. 3 2. 3 3. 4	1. 12:51 2. 9:47 3. 9:12	93.79%	89.66%	90%
14	66	22	44	2	1. Status 2. Crew Routing	1. 1 2. 6	1. 10:03 2. 15:09	93.60%	90.91%	90%
15	56	29	27	2	1. Distance 2. Out of SSM	1. 4 2. 4	1. 10:21 2. 9:05	93.57%	93.10%	90%
16	54	28	26	0				94.01%	100.00%	90%
17	51	25	26	1	1. Distance	1. 5	1. 9:40	94.13%	96.00%	90%
18	50	20	30	0				94.39%	100.00%	90%
19	35	18	17	0				94.61%	100.00%	90%
20	47	23	24	4	1. Status 2. Out of SSM 3. Ouit of SSM 4. Out of SSM	1. 3 2. 4 3. 4 4. 5	1. 9:42 2. 9:30 3. 9:21 4. 9:04	94.05%	82.61%	90%
21	51	35	16	0				94.44%	100.00%	90%
22	55	16	39	3	1. Out of SSM 2. Distance 3. Distance	1. 5 2. 5 3. 4	1. 10:08 2. 9:28 3. 10:25	94.05%	81.25%	90%
23	58	27	31	4	1. Distance 2. Status 3. Routing 4. Out of SSM	1. 5 2. 2 3. 5 4. 3	1. 9:34 2. 9:38 3. 14:36 4. 11:04	93.63%	85.19%	90%
24	28	13	15	1	1. Reassign delay	1. 4	1. 10:09	93.60%	92.31%	90%
25	47	22	25	1	1. Distance	1. 5	1. 12:50	93.67%	95.45%	90%
26	35	16	19	0				93.83%	100.00%	90%
27	49	16	33	1	1. Out of SSM	1. 6	1. 9:47	93.83%	93.75%	90%
28	45	28	17	3	1. Status 2. Distance 3. Distance	1. 3 2. 6 3. 7	1. 9:49 2. 9:30 3. 9:58	93.64%	89.29%	90%
29	60	23	37	1	1. Status	1. 3	1. 9:25	93.70%	95.65%	90%
30	32	16	16	0				93.85%	100.00%	90%
31	49	26	23	3	1. Status 2. Out of SSM 3. Out of SSm	1. 2 2. 4 3. 6	1. 9:47 2. 9:06 3. 9:49	93.66%	88.46%	90%
	1509	725	784	46				94.21%	93.69%	
	96.95%	93.66%	25.29							





Compiled 4/18/24