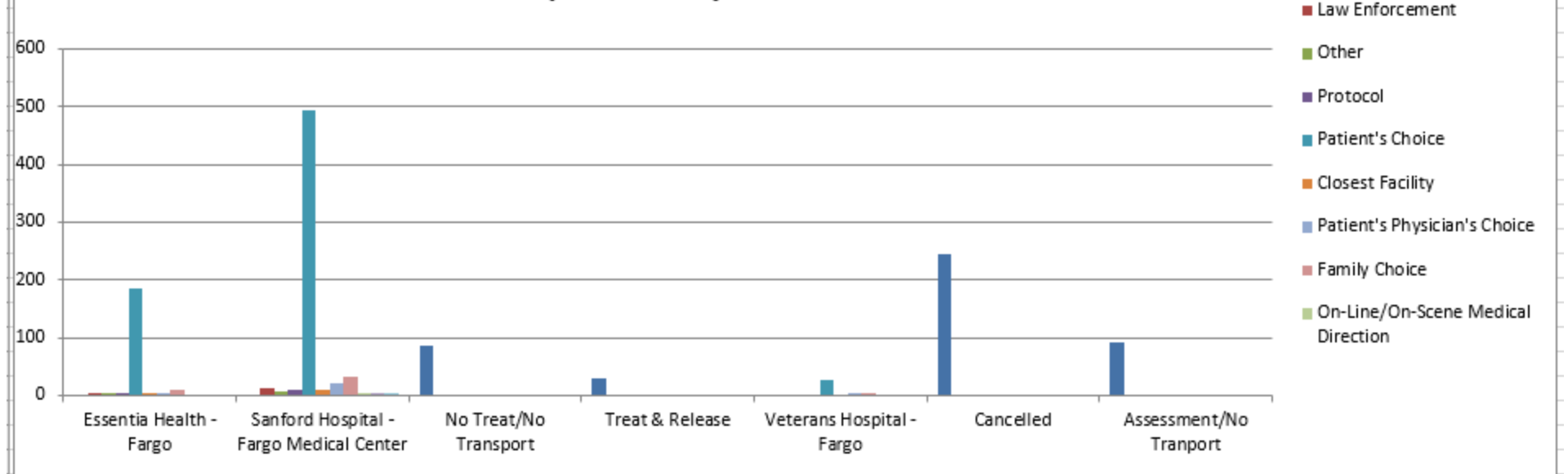


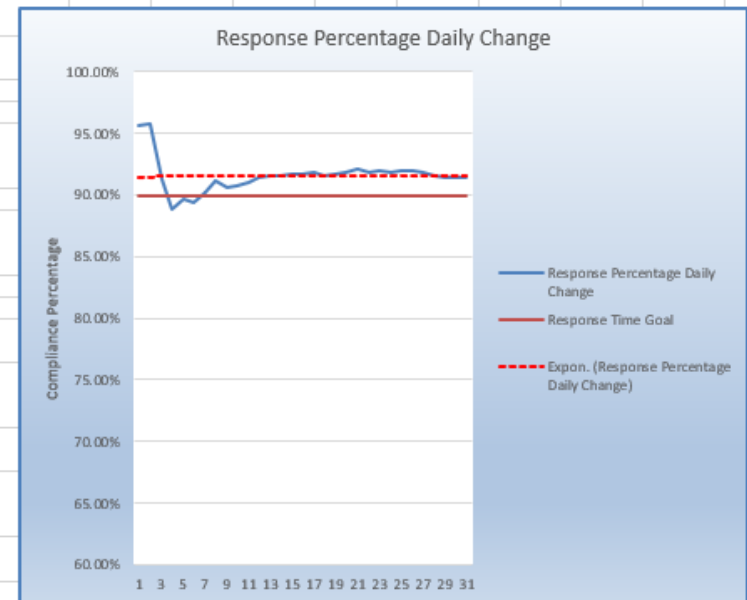
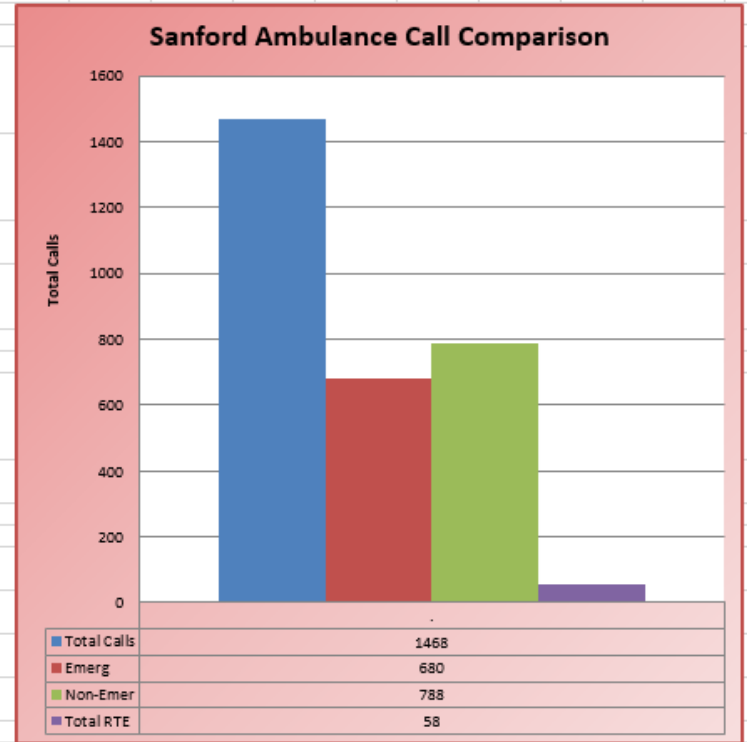
| Count of Incident Number | Transported Due To | | | | | | | | | | | |
|---|--------------------|-----------------|-----------|-----------|------------------|------------------|------------------------------|---------------|------------------------------------|-----------|---------------------------|-------------|
| | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | On-Line/On-Scene Medical Direction | Diversion | Regional Specialty Center | Grand Total |
| Essentia Health - Fargo | | 1 | 2 | 3 | 186 | 3 | 5 | 10 | | | | 210 |
| Sanford Hospital - Fargo Medical Center | | 13 | 8 | 10 | 493 | 10 | 20 | 33 | 2 | 3 | 1 | 593 |
| No Treat/No Transport | 85 | | | | | | | | | | | 85 |
| Treat & Release | 29 | | | | | | | | | | | 29 |
| Veterans Hospital - Fargo | | | | | 26 | | 2 | 2 | | | | 30 |
| Cancelled | 244 | | | | | | | | | | | 244 |
| Assessment/No Transport | 91 | | | | | | | | | | | 91 |
| Grand Total | 449 | 14 | 10 | 13 | 705 | 13 | 27 | 45 | 2 | 3 | 1 | 1282 |

Sanford Ambulance - Fargo | City of Fargo 911 Response Dispositions By Reason - October 2023

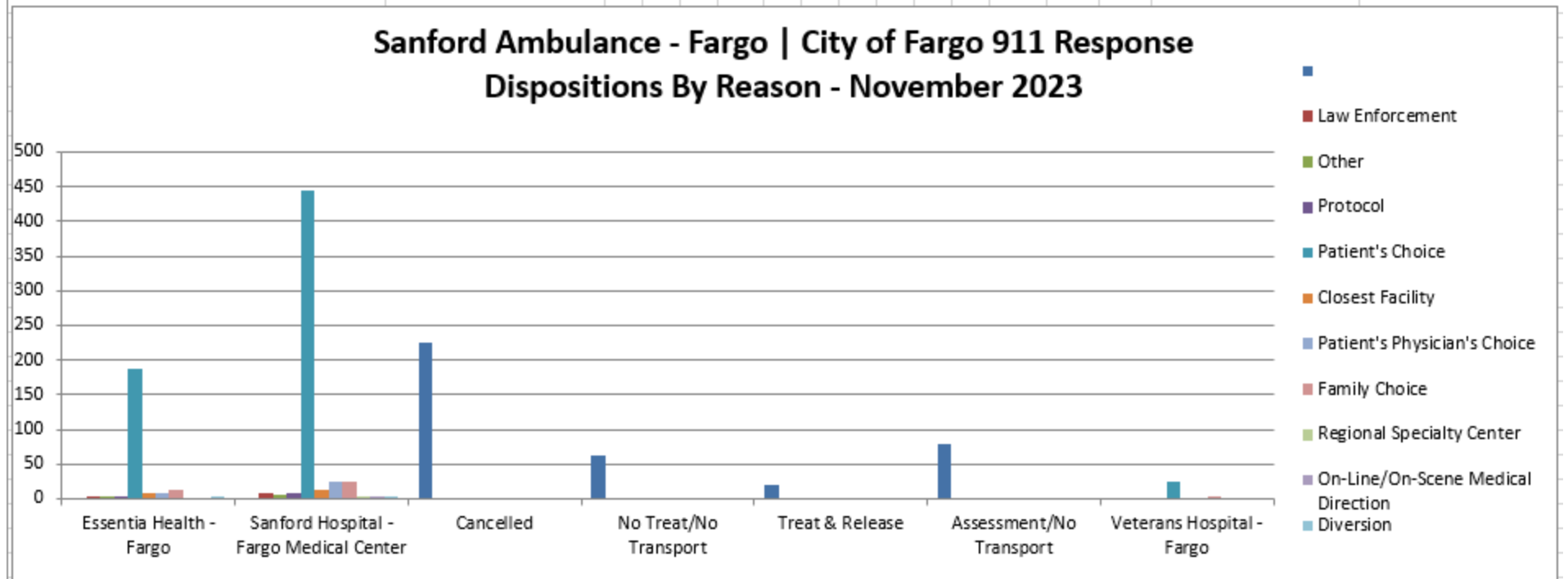


City of Fargo Response Times - October 2023

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Response Percentage Daily Change | Daily | Response Time Goal |
|----|-------------|--------|----------|-----------|--|--------------------------|--|----------------------------------|--------|--------------------|
| 1 | 48 | 23 | 25 | 1 | 1. Reassign delay | 1.2 | 1.9:31 | 95.65% | 95.65% | 90% |
| 2 | 60 | 24 | 36 | 1 | 1. Status | 1.3 | 1.9:44 | 95.74% | 95.83% | 90% |
| 3 | 54 | 22 | 32 | 4 | 1. Status 2. Distance 3. Distance 4. Distance | 1.2 2.3 3.5 4.6 | 1.13:19 2.10:06 3.9:07 4.9:13 | 91.30% | 81.82% | 90% |
| 4 | 40 | 21 | 19 | 4 | 1. Status 2. Status 3. Out of SSM 4. Distance | 1.2 2.3 3.5 4.3 | 1.9:20 2.10:59 3.9:55 4.11:53 | 88.89% | 80.95% | 90% |
| 5 | 61 | 26 | 35 | 2 | 1. Out of SSM 2. Status 0 | 1.3 2.0 | 1.10:14 2.13:54 | 89.66% | 92.31% | 90% |
| 6 | 44 | 25 | 19 | 3 | 1. Status 2. Status 3. Distance | 1.2 2.3 3.4 | 1.10:14 2.9:47 3.10:41 | 89.36% | 88.00% | 90% |
| 7 | 50 | 22 | 28 | 1 | 1. Distance | 1.5 | 1.9:25 | 90.18% | 95.45% | 90% |
| 8 | 46 | 18 | 28 | 0 | | | | 91.16% | ***** | 90% |
| 9 | 61 | 33 | 28 | 4 | 1. Distance 2. Distance 3. Status 4. Distance | 1.3 2.3 3.2 4.4 | 1.10:23 2.10:54 3.9:24 4.9:40 | 90.65% | 87.88% | 90% |
| 10 | 49 | 22 | 27 | 2 | 1. Out of SSM 2. Out of SSM | 1.3 2.4 | 1.9:25 2.9:33 | 90.68% | 90.91% | 90% |
| 11 | 46 | 19 | 27 | 1 | 1. Distance | 1.4 | 1.11:20 | 90.98% | 94.74% | 90% |
| 12 | 33 | 13 | 20 | 0 | | | | 91.42% | ***** | 90% |
| 13 | 51 | 26 | 25 | 2 | 1. Status 2. Distance | 1.2 2.3 | 1.9:42 2.15:07 | 91.50% | 92.31% | 90% |
| 14 | 51 | 26 | 25 | 2 | 1. Distance 2. Status | 1.3 2.3 | 1.10:12 2.11:16 | 91.56% | 92.31% | 90% |
| 15 | 45 | 28 | 17 | 2 | 1. Out of SSM 2. Status 0 | 1.3 2.0 | 1.10:04 2.21:52 | 91.67% | 92.86% | 90% |
| 16 | 53 | 23 | 30 | 2 | 1. Status 2. Reassign delay | 1.3 2.5 | 1.10:59 2.9:29 | 91.64% | 91.30% | 90% |
| 17 | 39 | 18 | 21 | 1 | 1. Distance | 1.5 | 1.9:15 | 91.77% | 94.44% | 90% |
| 18 | 47 | 16 | 31 | 2 | 1. Status 2. Distance | 1.1 2.5 | 1.10:01 2.10:03 | 91.60% | 87.50% | 90% |
| 19 | 53 | 28 | 25 | 2 | 1. Out of SSM 2. Out of SSM | 1.3 2.5 | 1.9:49 2.9:50 | 91.69% | 92.86% | 90% |
| 20 | 57 | 19 | 38 | 1 | 1. Status | 1.2 | 1.9:47 | 91.81% | 94.74% | 90% |
| 21 | 43 | 13 | 30 | 0 | | | | 92.04% | ***** | 90% |
| 22 | 46 | 22 | 24 | 3 | 1. Reassign delay 2. Out of SSM 3. Distance | 1.3 2.6 3.5 | 1.10:40 2.9:50 3. | 91.79% | 86.36% | 90% |
| 23 | 49 | 22 | 27 | 1 | 1. Reassign Delay | 1.4 | 1.9:13 | 91.94% | 95.45% | 90% |
| 24 | 47 | 27 | 20 | 3 | 1. Distance 2. Out of SSM 3. Distance | 1.2 2.3 3.4 | 1.9:24 2.10:54 3.10:58 | 91.79% | 88.89% | 90% |
| 25 | 45 | 20 | 25 | 1 | 1. Out of SSM | 1.4 | 1.10:50 | 91.91% | 95.00% | 90% |
| 26 | 35 | 16 | 19 | 1 | 1. Status | 1.3 | 1.11:50 | 91.96% | 93.75% | 90% |
| 27 | 40 | 15 | 25 | 2 | 1. Status 2. Reassign delay | 1.1 2.2 | 1.10:32 2.10:03 | 91.82% | 86.67% | 90% |
| 28 | 40 | 21 | 19 | 3 | 1. Distance 2. Status 3. Status | 1.2 2.2 3.1 | 1.9:57 2.9:47 3.13:35 | 91.61% | 85.71% | 90% |
| 29 | 31 | 14 | 17 | 2 | 1. Status 0 2. Distance | 1.0 2.3 | 1.9:36 2.12:10 | 91.48% | 85.71% | 90% |
| 30 | 53 | 29 | 24 | 3 | 1. Out of SSM 2. Distance / Chute 3. Status | 1.4 2.4 3.2 | 1.9:26 2.15:13 3.12:48 | 91.40% | 89.66% | 90% |
| 31 | 51 | 29 | 22 | 2 | 1. Status 2. Distance | 1.1 2.6 | 1.14:04 2.9:45 | 91.47% | 93.10% | 90% |
| | 1468 | 680 | 788 | 58 | | | | 91.55% | 91.68% | |
| | 96.05% | 91.47% | | | | | | | | |

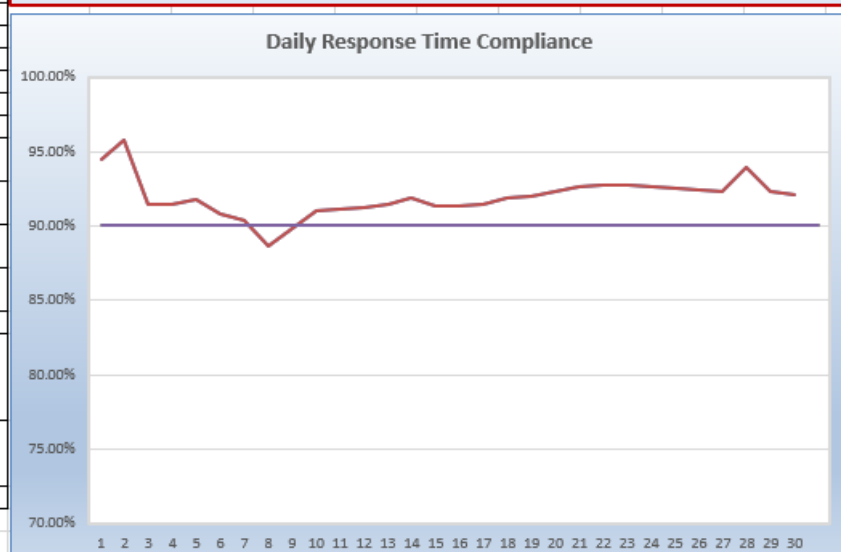
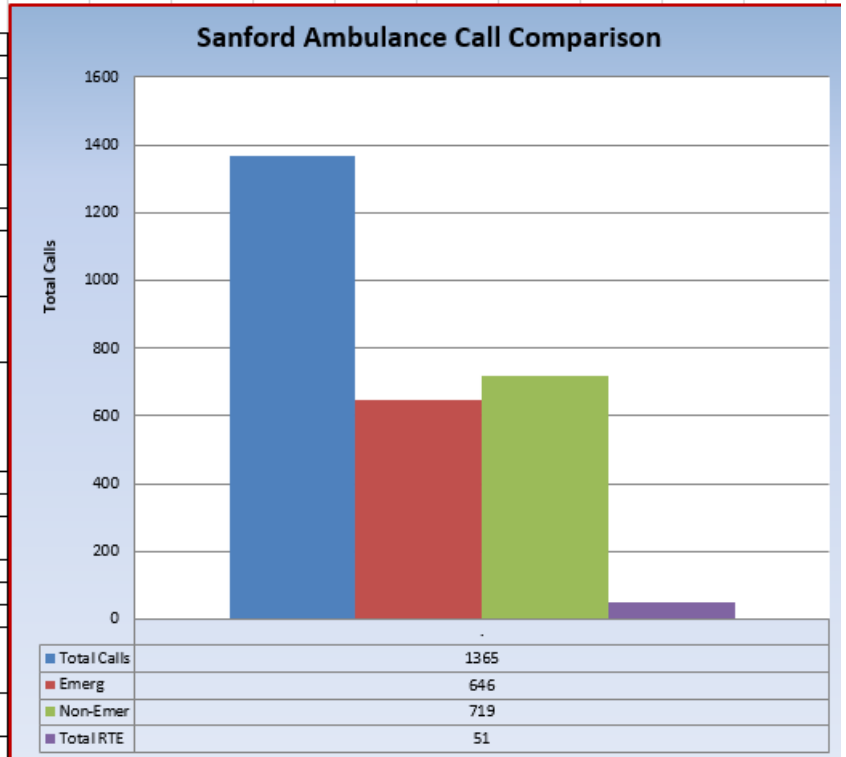


| Count of Incident Number | Transported Due To | | | | | | | | | | | | |
|---|--------------------|-----------------|-------|----------|------------------|------------------|------------------------------|---------------|---------------------------|------------------------------------|-----------|-------------|------|
| | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | Regional Specialty Center | On-Line/On-Scene Medical Direction | Diversion | Grand Total | |
| Essentia Health - Fargo | | 1 | 1 | 3 | 188 | 7 | 9 | 14 | | | 1 | 224 | |
| Sanford Hospital - Fargo Medical Center | | 8 | 6 | 8 | 444 | 12 | 24 | 25 | 2 | 2 | 2 | 533 | |
| Cancelled | 226 | | | | | | | | | | | 226 | |
| No Treat/No Transport | 63 | | | | | | | | | | | 63 | |
| Treat & Release | 21 | | | | | | | | | | | 21 | |
| Assessment/No Transport | 80 | | | | | | | | | | | 80 | |
| Veterans Hospital - Fargo | | | | | 24 | | | 2 | | | | 26 | |
| Grand Total | | 390 | 9 | 7 | 11 | 656 | 19 | 33 | 41 | 2 | 2 | 3 | 1173 |

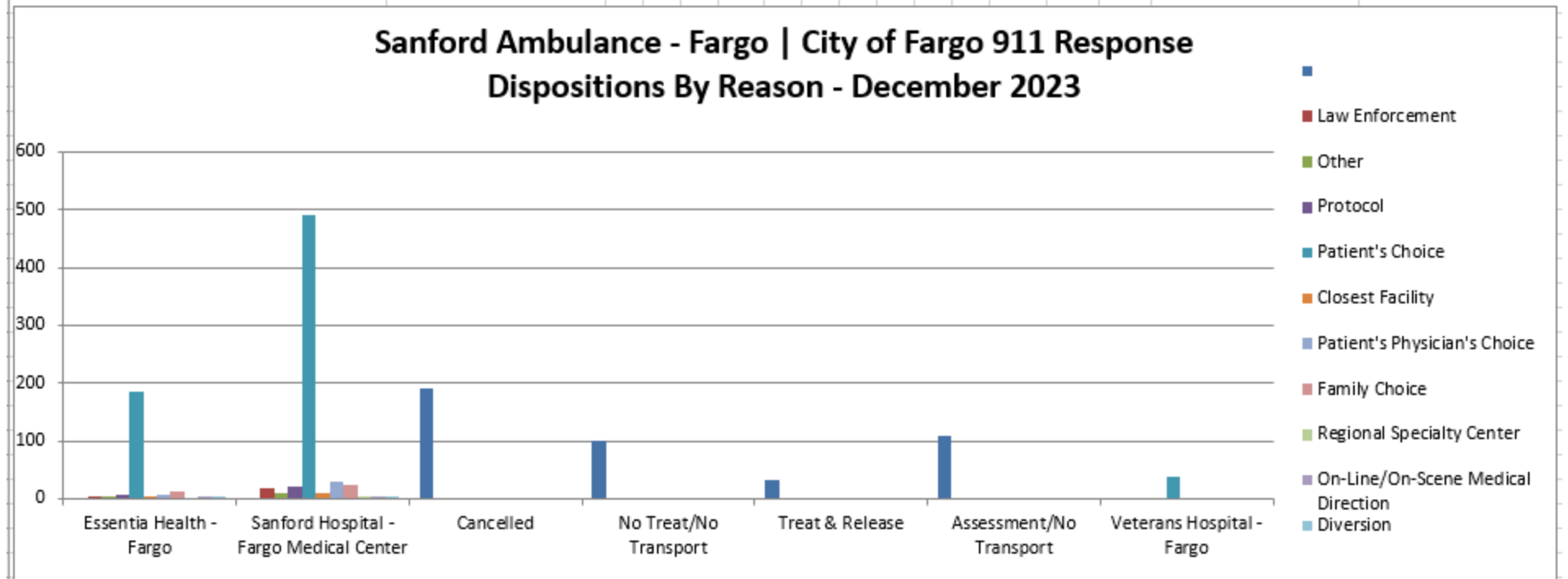


City of Fargo Response Times - November 2023

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Response Percentage Daily Change | Daily | Response Time Goal |
|----|-------------|--------|----------|-----------|--|--------------------------|---|----------------------------------|---------|--------------------|
| 1 | 35 | 18 | 17 | 1 | 1. Out of SSM | 1.3 | 1. 11:54 | 94.44% | 94.44% | 90% |
| 2 | 55 | 29 | 26 | 1 | 1. Status | 1.3 | 1. 10:32 | 95.74% | 96.55% | 90% |
| 3 | 50 | 23 | 27 | 4 | 1. Distance 2. Out of SSM 3. Out of SSM 4. Status | 1.6 2.3 3.2 4.3 | 1. 9:11 2. 10:15 3. 9:29 4. 11:18 | 91.43% | 82.61% | 90% |
| 4 | 41 | 23 | 18 | 2 | 1. Status | 1.1 | 1. 10:11 | 91.40% | 91.30% | 90% |
| 5 | 44 | 16 | 28 | 1 | 2. Status | 2.2 | 2. 11:52 | 91.74% | 93.75% | 90% |
| 6 | 43 | 22 | 21 | 3 | 1. Distance | 1.8 | 1. 10:37 | 90.84% | 86.36% | 90% |
| 7 | 65 | 25 | 40 | 3 | 1. Status 0 2. Status 0 3. Out of SSM | 1.0 2.0 3.4 | 1. 11:32 2. 9:37 3. 11:00 | 90.38% | 88.00% | 90% |
| 8 | 37 | 20 | 17 | 5 | 1. Out of SSM 2. Out of SSM 3. Status 4. Distance | 1.4 2.5 3.2 4.5 | 1. 14:38 2. 11:16 3. 11:11 4. 9:39 | 88.64% | 75.00% | 90% |
| 9 | 56 | 30 | 26 | 1 | 5. Distance | 5.6 | 5. 10:47 | 89.81% | 96.67% | 90% |
| 10 | 49 | 29 | 20 | 0 | 1. Status | 1.1 | 1. 11:25 | 91.06% | 100.00% | 90% |
| 11 | 48 | 23 | 25 | 2 | 1. Distance | 1.5 | 1. 10:47 | 91.09% | 91.30% | 90% |
| 12 | 32 | 17 | 15 | 1 | 2. Out of SM | 2.4 | 2. 10:27 | 91.27% | 94.12% | 90% |
| 13 | 35 | 17 | 18 | 1 | 1. Distance | 1.3 | 1. 10:54 | 91.44% | 94.12% | 90% |
| 14 | 54 | 28 | 26 | 1 | 1. Status | 1.3 | 1. 11:16 | 91.88% | 96.43% | 90% |
| 15 | 40 | 17 | 23 | 3 | 1. Distance 2. Out of SSM 3. Distance | 1.3 2.5 3.3 | 1. 13:47 2. 9:46 3. 10:56 | 91.39% | 82.35% | 90% |
| 16 | 53 | 19 | 34 | 2 | 1. Disp. Delay 2. Distance | 1.4 2.5 | 1. 11:30 2. 10:02 | 91.29% | 89.47% | 90% |
| 17 | 57 | 20 | 37 | 1 | 1. Status | 1.2 | 1. 9:54 | 91.49% | 95.00% | 90% |
| 18 | 49 | 29 | 20 | 1 | 1. Out of SSM | 1.6 | 1. 10:08 | 91.85% | 96.55% | 90% |
| 19 | 44 | 20 | 24 | 1 | 1. Status | 1.2 | 1. 12:57 | 92.00% | 95.00% | 90% |
| 20 | 39 | 17 | 22 | 0 | | | | 92.31% | 100.00% | 90% |
| 21 | 47 | 20 | 27 | 0 | | | | 92.64% | 100.00% | 90% |
| 22 | 39 | 18 | 21 | 1 | 1. Out of SSM | 1.4 | 1. 13:29 | 92.71% | 94.44% | 90% |
| 23 | 36 | 18 | 18 | 1 | 1. Status | 1.2 | 1. 9:26 | 92.77% | 94.44% | 90% |
| 24 | 43 | 19 | 24 | 2 | 1. Out of SSM 2. Status | 1.4 2.1 | 1. 11:40 2. 13:00 | 92.65% | 89.47% | 90% |
| 25 | 39 | 18 | 21 | 2 | 1. Status 2. Status 0 | 1.1 2.0 | 1. 9:19 2. 11:35 | 92.52% | 88.89% | 90% |
| 26 | 44 | 20 | 24 | 2 | 1. Distance 2. Distance | 1.2 2.3 | 1. 10:45 2. 11:20 | 92.43% | 90.00% | 90% |
| 27 | 47 | 18 | 29 | 2 | 1. Status 2. Status | 1.3 2.2 | 1. 9:59 2. 9:07 | 92.32% | 88.89% | 90% |
| 28 | 42 | 18 | 24 | 0 | | | | 93.93% | 100.00% | 90% |
| 29 | 55 | 31 | 24 | 4 | 1. Chute / Status 2. Reassign Delay 3. Out of SSM 4. Out of SSM | 1.3 2.6 3.4 4.1 | 1. 12:46 2. 9:05 3. 10:25 4. 10:20 | 92.28% | 87.10% | 90% |
| 30 | 47 | 24 | 23 | 3 | 1. Out of SSM 2. Distance 3. Reassing Delay | 1.5 2.2 3.3 | 1. 11:37 2. 9:05 3. 11:51 | 92.11% | 87.50% | 90% |
| | 1365 | 646 | 719 | 51 | | | | 91.93% | 91.99% | 90% |
| | 96.26% | 92.11% | | | | | | | | |



| Count of Incident Number | Transported Due To | | | | | | | | | | | | | | | |
|---|--------------------|-----------------|-------|----------|------------------|------------------|------------------------------|---------------|---------------------------|------------------------------------|-----------|-------------|------|--|--|--|
| | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | Regional Specialty Center | On-Line/On-Scene Medical Direction | Diversion | Grand Total | | | | |
| Essentia Health - Fargo | | 1 | 2 | 6 | 184 | 5 | 6 | 13 | | 1 | 1 | 219 | | | | |
| Sanford Hospital - Fargo Medical Center | | 18 | 10 | 20 | 491 | 9 | 31 | 24 | 1 | 3 | 4 | 611 | | | | |
| Cancelled | 192 | | | | | | | | | | | 192 | | | | |
| No Treat/No Transport | 101 | | | | | | | | | | | 101 | | | | |
| Treat & Release | 33 | | | | | | | | | | | 33 | | | | |
| Assessment/No Transport | 108 | | | | | | | | | | | 108 | | | | |
| Veterans Hospital - Fargo | | | | | 39 | | | | | | | 39 | | | | |
| Grand Total | | 434 | 19 | 12 | 26 | 714 | 14 | 37 | 37 | 1 | 4 | 5 | 1303 | | | |



City of Fargo Response Times - December 2023

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Percentage Daily Change | Daily | Goal |
|----|-------------|--------|----------|-----------|--------------------------|--------|---------------|-------------------------|---------|------|
| 1 | 54 | 25 | 29 | 1 | 1. Status | 1. 1 | 1. 12:27 | 96.00% | 96.00% | 90% |
| 2 | 44 | 19 | 25 | 2 | 1. Status | 1. 3 | 1. 10:33 | 93.18% | 89.47% | 90% |
| 3 | 32 | 14 | 18 | 1 | 2. Out of SSM | 2. 4 | 2. 9:28 | 93.10% | 92.86% | 90% |
| 4 | 47 | 19 | 28 | 2 | 1. Chute time | 1. 7 | 1. 9:50 | 92.21% | 89.47% | 90% |
| 5 | 35 | 13 | 22 | 1 | 1. Out of SSM | 1. 2 | 1. 12:02 | 92.22% | 92.31% | 90% |
| 6 | 61 | 35 | 26 | 4 | 2. Distance | 2. 7 | 2. 10:20 | 91.20% | 88.57% | 90% |
| 7 | 62 | 29 | 33 | 0 | 1. Distance | 1. 4 | 1. 9:29 | 93.64% | 100.00% | 90% |
| 8 | 50 | 19 | 31 | 1 | 2. Status | 2. 2 | 2. 12:00 | 93.06% | 94.74% | 90% |
| 9 | 52 | 27 | 25 | 1 | 3. Distance | 3. 8 | 3. 10:50 | 93.50% | 96.30% | 90% |
| 10 | 56 | 28 | 28 | 5 | 4. Out of SSM | 4. 6 | 4. 9:24 | 92.11% | 82.14% | 90% |
| 11 | 47 | 26 | 21 | 2 | 1. Status | 1. 2 | 1. 9:14 | 92.13% | 92.31% | 90% |
| 12 | 43 | 13 | 30 | 0 | 2. Status | 2. 2 | 2. 10:30 | 92.51% | 100.00% | 90% |
| 13 | 53 | 29 | 24 | 1 | 3. Distance | 3. 5 | 3. 11:48 | 92.91% | 96.55% | 90% |
| 14 | 65 | 34 | 31 | 2 | 4. Distance | 4. 6 | 4. 9:52 | 93.03% | 94.12% | 90% |
| 15 | 47 | 21 | 26 | 1 | 5. Status | 5. 3 | 5. 10:37 | 93.16% | 95.24% | 90% |
| 16 | 43 | 15 | 28 | 1 | 1. Distance | 1. 3 | 1. 12:05 | 93.17% | 93.33% | 90% |
| 17 | 53 | 27 | 26 | 2 | 2. Disp Error | 2. 3 | 2. 10:42 | 93.13% | 92.59% | 90% |
| 18 | 40 | 16 | 24 | 2 | 1. Disp Error / Reassign | 1. 4 | 1. 15:36 | 92.91% | 87.50% | 90% |
| 19 | 47 | 26 | 21 | 0 | 1. Out of SSM | 1. 4 | 1. 9:14 | 93.33% | 100.00% | 90% |
| 20 | 41 | 21 | 20 | 1 | 2. Distance | 2. 2 | 2. 11:56 | 93.42% | 95.24% | 90% |
| 21 | 53 | 26 | 27 | 2 | 1. Status | 1. 5 | 1. 9:58 | 93.36% | 92.31% | 90% |
| 22 | 44 | 23 | 21 | 3 | 2. Status | 2. 2 | 2. 13:04 | 93.07% | 86.96% | 90% |
| 23 | 41 | 20 | 21 | 1 | 1. Out of SSM | 1. 4 | 1. 10:09 | 93.14% | 95.00% | 90% |
| 24 | 40 | 18 | 22 | 0 | 2. Distance | 2. 7 | 2. 10:04 | 93.37% | 100.00% | 90% |
| 25 | 45 | 24 | 21 | 3 | 1. Out of SSM | 1. 3 | 1. 11:47 | 93.12% | 87.50% | 90% |
| 26 | 51 | 26 | 25 | 1 | 1. Status | 1. 1 | 1. 10:27 | 93.25% | 96.15% | 90% |
| 27 | 46 | 26 | 20 | 0 | 2. Reassign delay | 2. 3 | 2. 9:35 | 93.54% | 100.00% | 90% |
| 28 | 54 | 25 | 29 | 1 | 3. Out of SSM | 3. 4 | 3. 9:20 | 93.63% | 96.00% | 90% |
| 29 | 65 | 31 | 34 | 4 | 1. Status | 1. 1 | 1. 13:28 | 93.33% | 87.10% | 90% |
| 30 | 36 | 15 | 21 | 0 | 2. Status | 2. 1 | 2. 11:42 | 93.48% | 100.00% | 90% |
| 31 | 53 | 26 | 27 | 2 | 3. Out of SSM | 3. 4 | 3. 12:09 | 93.44% | 92.31% | 90% |
| | 1500 | 716 | 784 | 47 | 4. Distance | 4. 7 | 4. 9:55 | 93.12% | 93.61% | |
| | 96.87% | 93.44% | | | | | | | | |

