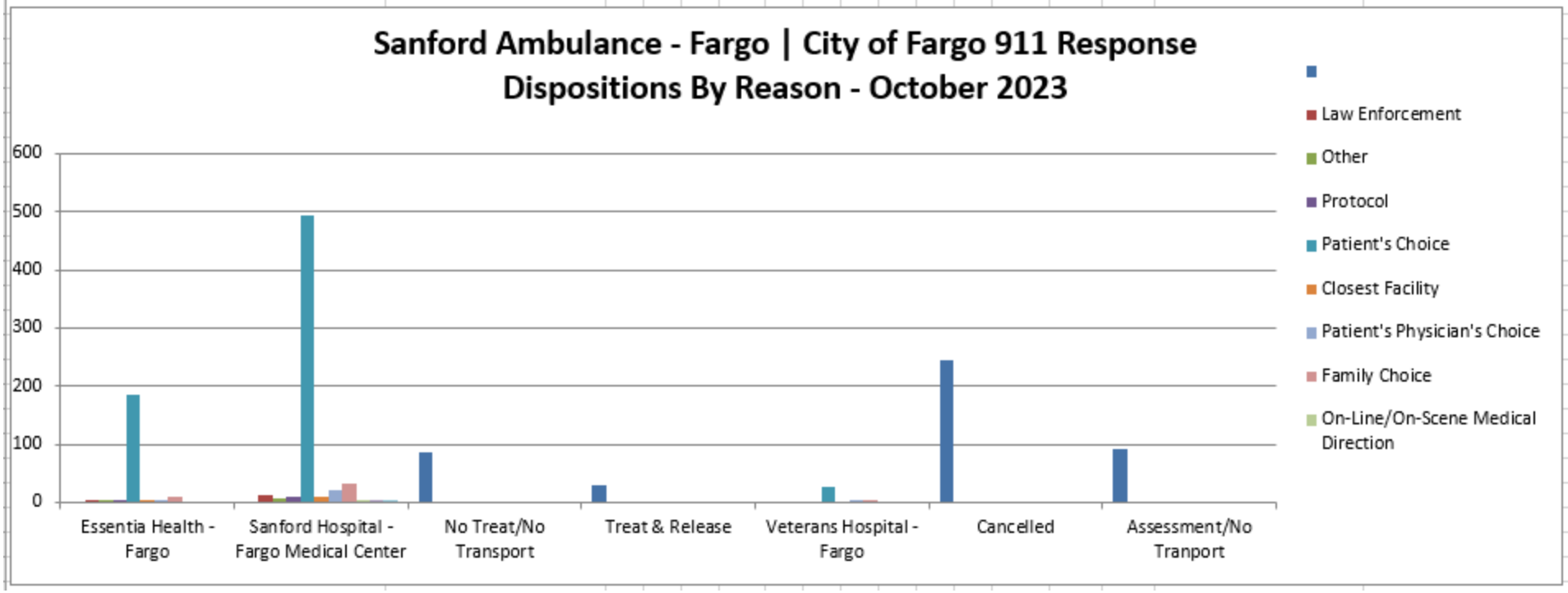
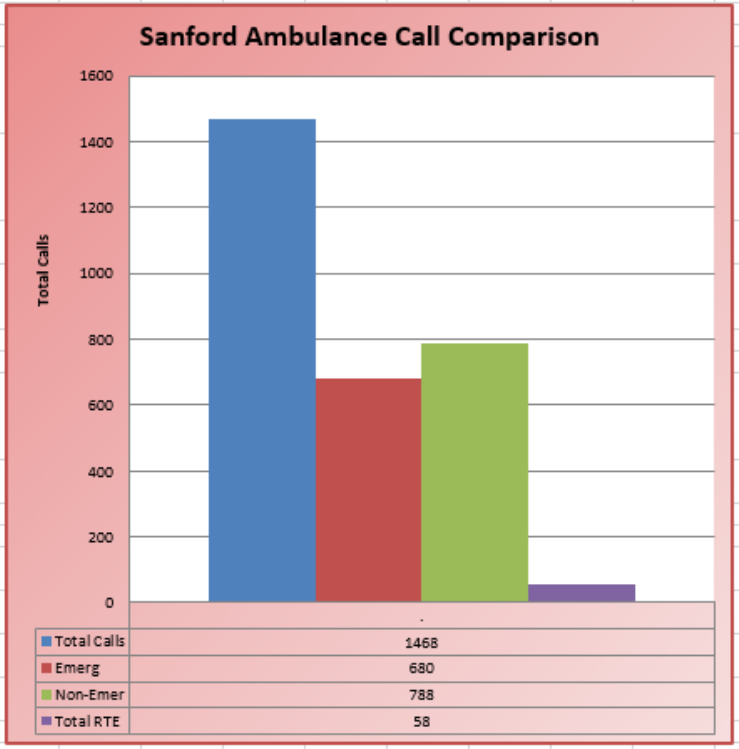
| Count of Incident Number | Transported Due To | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Transported To - Destination | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | On-Line/On-Scene Medical Direction | Diversion | Regional Specialty Center | Grand Total |
| Essentia Health - Fargo | | 1 | 2 | 3 | 186 | 3 | 5 | 10 | | | | 210 |
| Sanford Hospital - Fargo Medical Center | | 13 | 8 | 10 | 493 | 10 | 20 | 33 | 2 | 3 | 1 | 593 |
| No Treat/No Transport | 85 | | | | | | | | | | | 85 |
| Treat & Release | 29 | | | | | | | | | | | 29 |
| Veterans Hospital - Fargo | | | | | 26 | | 2 | 2 | | | | 30 |
| Cancelled | 244 | | | | | | | | | | | 244 |
| Assessment/No Tranport | 91 | | | | | | | | | | | 91 |
| Grand Total | 449 | 14 | 10 | 13 | 705 | 13 | 27 | 45 | 2 | 3 | 1 | 1282 |

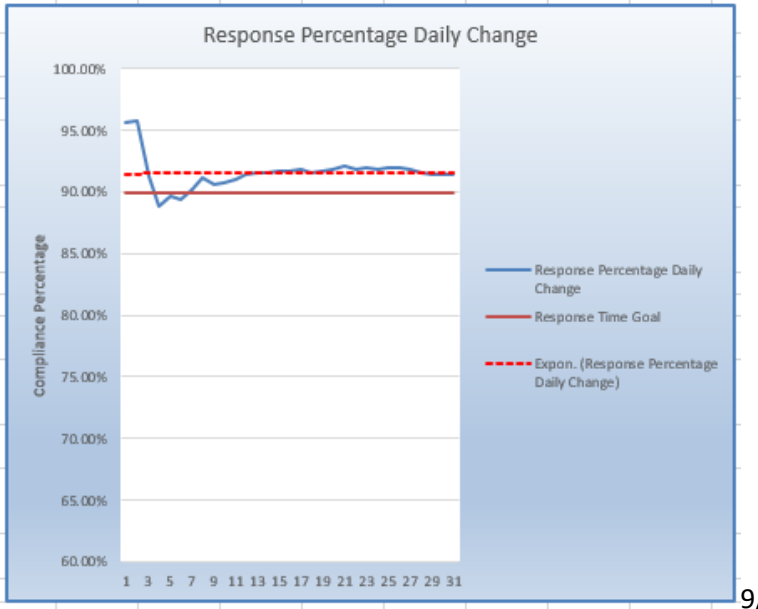



Compiled 1/19/24

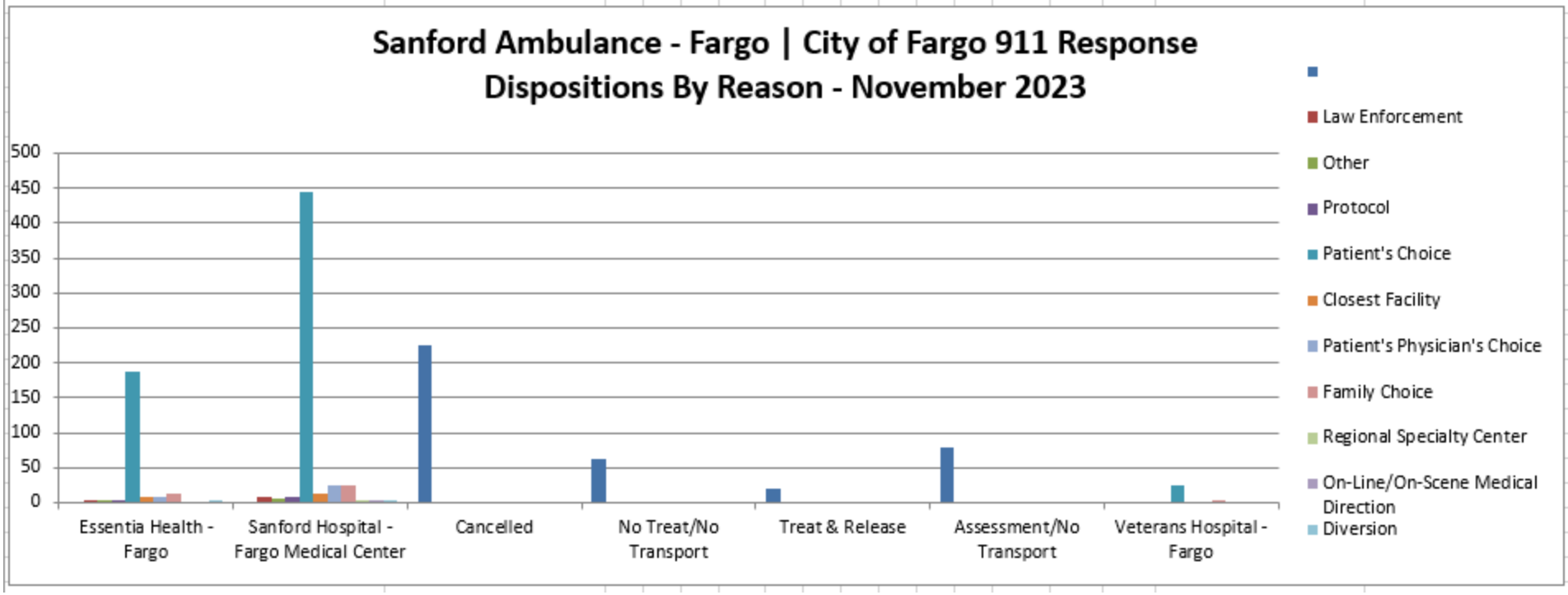
# City of Fargo Response Times - October 2023

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Response Percentage Daily Change | Daily | Response Time Goal |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 48 | 23 | 25 | 1 | 1. Reassign delay | 1. 2 | 1. 9:31 | 95.65% | 95.65% | 90% |
| 2 | 60 | 24 | 36 | 1 | 1. Status | 1. 3 | 1. 9:44 | 95.74% | 95.83% | 90% |
| 3 | 54 | 22 | 32 | 4 | 1. Status<br>2. Distance<br>3. Distance<br>4. Distance | 1. 2<br>2. 3<br>3. 5<br>4. 6 | 1. 13:19<br>2. 10:06<br>3. 9:07<br>4. 9:13 | 91.30% | 81.82% | 90% |
| 4 | 40 | 21 | 19 | 4 | 1. Status<br>2. Status<br>3. Out of SSM<br>4. Distance | 1. 2<br>2. 3<br>3. 5<br>4. 3 | 1. 9:20<br>2. 10:59<br>3. 9:55<br>4. 11:53 | 88.89% | 80.95% | 90% |
| 5 | 61 | 26 | 35 | 2 | 1. Out of SSM<br>2. Status 0 | 1. 3<br>2. 0 | 1. 10:14<br>2. 13:54 | 89.66% | 92.31% | 90% |
| 6 | 44 | 25 | 19 | 3 | 1. Status<br>2. Status<br>3. Distance | 1. 2<br>2. 3<br>3. 4 | 1. 10:14<br>2. 9:47<br>3. 10:41 | 89.36% | 88.00% | 90% |
| 7 | 50 | 22 | 28 | 1 | 1. Distance | 1. 5 | 1. 9:25 | 90.18% | 95.45% | 90% |
| 8 | 46 | 18 | 28 | 0 | | | | 91.16% | ###### | 90% |
| 9 | 61 | 33 | 28 | 4 | 1. Distance<br>2. Distance<br>3. Status<br>4. Distance | 1. 3<br>2. 3<br>3. 2<br>4. 4 | 1. 10:23<br>2. 10:54<br>3. 9:24<br>4. 9:40 | 90.65% | 87.88% | 90% |
| 10 | 49 | 22 | 27 | 2 | 1. Out of SSM<br>2. Out of SSM | 1. 3<br>2. 4 | 1. 9:25<br>2. 9:33 | 90.68% | 90.91% | 90% |
| 11 | 46 | 19 | 27 | 1 | 1. Distance | 1. 4 | 1. 11:20 | 90.98% | 94.74% | 90% |
| 12 | 33 | 13 | 20 | 0 | | | | 91.42% | ###### | 90% |
| 13 | 51 | 26 | 25 | 2 | 1. Status<br>2. Distance | 1. 2<br>2. 3 | 1. 9:42<br>2. 15:07 | 91.50% | 92.31% | 90% |
| 14 | 51 | 26 | 25 | 2 | 1. Distance<br>2. Status | 1. 3<br>2. 3 | 1. 10:12<br>2. 11:16 | 91.56% | 92.31% | 90% |
| 15 | 45 | 28 | 17 | 2 | 1. Out of SSM<br>2. Status 0 | 1. 3<br>2. 0 | 1. 10:04<br>2. 21:52 | 91.67% | 92.86% | 90% |
| 16 | 53 | 23 | 30 | 2 | 1. Status<br>2. Reassign delay | 1. 3<br>2. 5 | 1. 10:59<br>2. 9:29 | 91.64% | 91.30% | 90% |
| 17 | 39 | 18 | 21 | 1 | 1. Distance | 1. 5 | 1. 9:15 | 91.77% | 94.44% | 90% |
| 18 | 47 | 16 | 31 | 2 | 1. Status<br>2. Distance | 1. 1<br>2. 5 | 1. 10:01<br>2. 10:03 | 91.60% | 87.50% | 90% |
| 19 | 53 | 28 | 25 | 2 | 1. Ouf of SSM<br>2. Out of SSM | 1. 3<br>2. 5 | 1. 9:49<br>2. 9:50 | 91.69% | 92.86% | 90% |
| 20 | 57 | 19 | 38 | 1 | 1. Status | 1. 2 | 1. 9:47 | 91.81% | 94.74% | 90% |
| 21 | 43 | 13 | 30 | 0 | | | | 92.04% | ###### | 90% |
| 22 | 46 | 22 | 24 | 3 | 1. Reassign delay<br>2. Out of SSM<br>3. Distance | 1. 3<br>2. 6<br>3. 5 | 1. 10:40<br>2. 9:50<br>3. | 91.79% | 86.36% | 90% |
| 23 | 49 | 22 | 27 | 1 | 1. Reassign Delay | 1. 4 | 1. 9:13 | 91.94% | 95.45% | 90% |
| 24 | 47 | 27 | 20 | 3 | 1. Distance<br>2. Out of SSM<br>3. Distance | 1. 2<br>2. 3<br>3. 4 | 1. 9:24<br>2. 10:54<br>3. 10:58 | 91.79% | 88.89% | 90% |
| 25 | 45 | 20 | 25 | 1 | 1. Out of SSM | 1. 4 | 1. 10:50 | 91.91% | 95.00% | 90% |
| 26 | 35 | 16 | 19 | 1 | 1. Status | 1. 3 | 1. 11:50 | 91.96% | 93.75% | 90% |
| 27 | 40 | 15 | 25 | 2 | 1. Status<br>2. Reassign delay | 1. 1<br>2. 2 | 1. 10:32<br>2. 10:03 | 91.82% | 86.67% | 90% |
| 28 | 40 | 21 | 19 | 3 | 1. Distance<br>2. Status<br>3. Status | 1. 2<br>2. 2<br>3. 1 | 1. 9:57<br>2. 9:47<br>3. 13:35 | 91.61% | 85.71% | 90% |
| 29 | 31 | 14 | 17 | 2 | 1. Status 0<br>2. Distance | 1. 0<br>2. 3 | 1. 9:36<br>2. 12:10 | 91.48% | 85.71% | 90% |
| 30 | 53 | 29 | 24 | 3 | 1. Out of SSM<br>2. Distance / Chute<br>3. Status | 1. 4<br>2. 4<br>3. 2 | 1. 9:26<br>2. 15:13<br>3. 12:48 | 91.40% | 89.66% | 90% |
| 31 | 51 | 29 | 22 | 2 | 1. Status<br>2. Distance | 1. 1<br>2. 6 | 1. 14:04<br>2. 9:45 | 91.47% | 93.10% | 90% |
| | 1468 | 680 | 788 | 58 | | | | 91.55% | 91.68% | |
| | 96.05% | 91.47% | | | | | | | | |



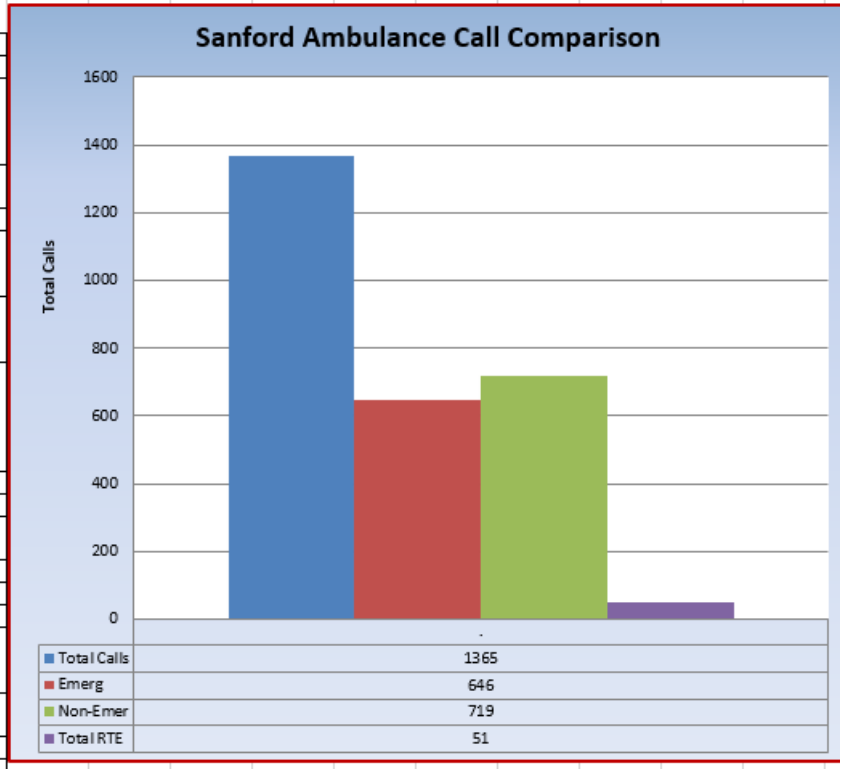
| Count of Incident Number | Transported Due To | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Transported To - Destination | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | Regional Specialty Center | On-Line/On-Scene Medical Direction | Diversion | Grand Total |
| Essentia Health - Fargo | | 1 | 1 | 3 | 188 | 7 | 9 | 14 | | | 1 | 224 |
| Sanford Hospital - Fargo Medical Center | | 8 | 6 | 8 | 444 | 12 | 24 | 25 | 2 | 2 | 2 | 533 |
| Cancelled | 226 | | | | | | | | | | | 226 |
| No Treat/No Transport | 63 | | | | | | | | | | | 63 |
| Treat & Release | 21 | | | | | | | | | | | 21 |
| Assessment/No Transport | 80 | | | | | | | | | | | 80 |
| Veterans Hospital - Fargo | | | | | 24 | | | 2 | | | | 26 |
| Grand Total | 390 | 9 | 7 | 11 | 656 | 19 | 33 | 41 | 2 | 2 | 3 | 1173 |

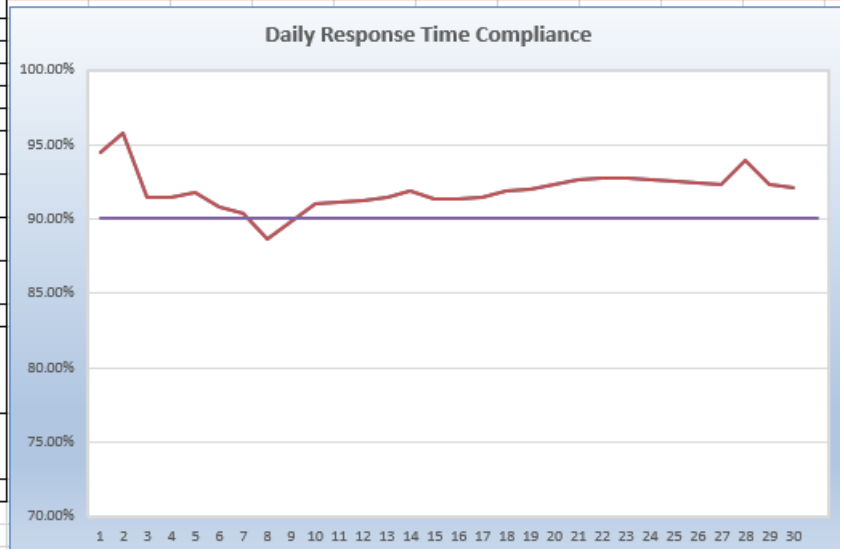



Compiled 1/19/24

# City of Fargo Response Times - November 2023

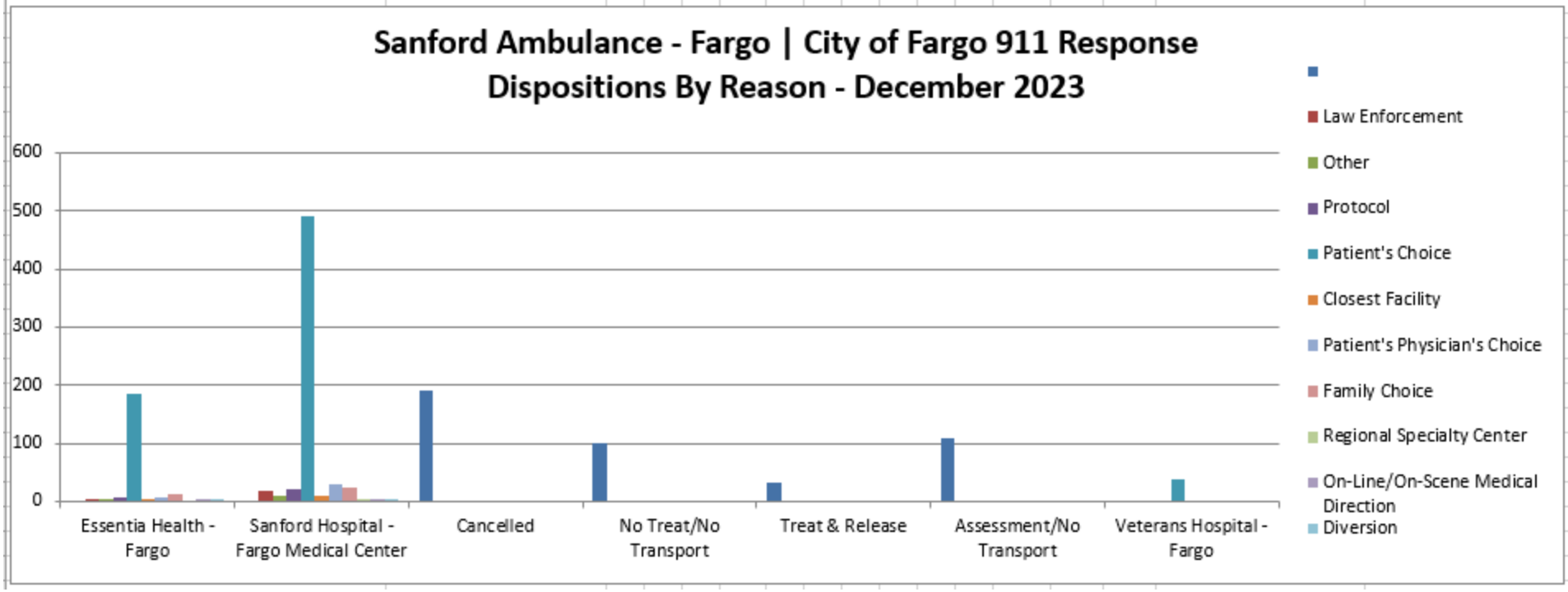
| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Response Percentage Daily Change | Daily | Response Time Goal |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 35 | 18 | 17 | 1 | 1. Out of SSM | 1. 3 | 1. 11:54 | 94.44% | 94.44% | 90% |
| 2 | 55 | 29 | 26 | 1 | 1. Status | 1. 3 | 1. 10:32 | 95.74% | 96.55% | 90% |
| 3 | 50 | 23 | 27 | 4 | 1. Distance<br>2. Out of SSM<br>3. Out of SSM<br>4. Status | 1. 6<br>2. 3<br>3. 2<br>4. 3 | 1. 9:11<br>2. 10:15<br>3. 9:29<br>4. 11:18 | 91.43% | 82.61% | 90% |
| 4 | 41 | 23 | 18 | 2 | 1. Status<br>2. Status | 1. 1<br>2. 2 | 1. 10:11<br>2. 11:52 | 91.40% | 91.30% | 90% |
| 5 | 44 | 16 | 28 | 1 | 1. Distance | 1. 8 | 1. 10:37 | 91.74% | 93.75% | 90% |
| 6 | 43 | 22 | 21 | 3 | 1. Status 0<br>2. Status 0<br>3. Out of SSM | 1. 0<br>2. 0<br>3. 4 | 1. 11:32<br>2. 9:37<br>3. 11:00 | 90.84% | 86.36% | 90% |
| 7 | 65 | 25 | 40 | 3 | 1. Out of SSM<br>2. Out of SSM<br>3. Status | 1. 4<br>2. 5<br>3. 2 | 1. 14:38<br>2. 11:16<br>3. 11:11 | 90.38% | 88.00% | 90% |
| 8 | 37 | 20 | 17 | 5 | 1. Status<br>2. Out of SSM<br>3. Status<br>4. Distance<br>5. Distance | 1. 3<br>2. 3<br>3. 2<br>4. 5<br>5. 6 | 1. 12:19<br>2. 9:23<br>3. 10:32<br>4. 9:39<br>5. 10:47 | 88.64% | 75.00% | 90% |
| 9 | 56 | 30 | 26 | 1 | 1. Status | 1. 1 | 1. 11:25 | 89.81% | 96.67% | 90% |
| 10 | 49 | 29 | 20 | 0 | | | | 91.06% | 100.00% | 90% |
| 11 | 48 | 23 | 25 | 2 | 1. Distance<br>2. Out of SM | 1. 5<br>2. 4 | 1. 10:47<br>2. 10:27 | 91.09% | 91.30% | 90% |
| 12 | 32 | 17 | 15 | 1 | 1. Distance | 1. 3 | 1. 10:54 | 91.27% | 94.12% | 90% |
| 13 | 35 | 17 | 18 | 1 | 1. Status | 1. 3 | 1. 11:16 | 91.44% | 94.12% | 90% |
| 14 | 54 | 28 | 26 | 1 | 1. Distance | 1. 6 | 1. 11:21 | 91.88% | 96.43% | 90% |
| 15 | 40 | 17 | 23 | 3 | 1. Distance<br>2. Out of SSM<br>3. Distance | 1. 3<br>2. 5<br>3. 3 | 1. 13:47<br>2. 9:46<br>3. 10:56 | 91.39% | 82.35% | 90% |
| 16 | 53 | 19 | 34 | 2 | 1. Disp. Delay<br>2. Distance | 1. 4<br>2. 5 | 1. 11:30<br>2. 10:02 | 91.29% | 89.47% | 90% |
| 17 | 57 | 20 | 37 | 1 | 1. Status | 1. 2 | 1. 9:54 | 91.49% | 95.00% | 90% |
| 18 | 49 | 29 | 20 | 1 | 1. Out of SSM | 1. 6 | 1. 10:08 | 91.85% | 96.55% | 90% |
| 19 | 44 | 20 | 24 | 1 | 1. Status | 1. 2 | 1. 12:57 | 92.00% | 95.00% | 90% |
| 20 | 39 | 17 | 22 | 0 | | | | 92.31% | 100.00% | 90% |
| 21 | 47 | 20 | 27 | 0 | | | | 92.64% | 100.00% | 90% |
| 22 | 39 | 18 | 21 | 1 | 1. Out of SSM | 1. 4 | 1. 13:29 | 92.71% | 94.44% | 90% |
| 23 | 36 | 18 | 18 | 1 | 1. Status | 1. 2 | 1. 9:26 | 92.77% | 94.44% | 90% |
| 24 | 43 | 19 | 24 | 2 | 1. Out of SSM<br>2. Status | 1. 4<br>2. 1 | 1. 11:40<br>2. 13:00 | 92.65% | 89.47% | 90% |
| 25 | 39 | 18 | 21 | 2 | 1. Status<br>2. Status 0 | 1. 1<br>2. 0 | 1. 9:19<br>2. 11:35 | 92.52% | 88.89% | 90% |
| 26 | 44 | 20 | 24 | 2 | 1. Distance<br>2. Distance | 1. 2<br>2. 3 | 1. 10:45<br>2. 11:20 | 92.43% | 90.00% | 90% |
| 27 | 47 | 18 | 29 | 2 | 1. Status<br>2. Status | 1. 3<br>2. 2 | 1. 9:59<br>2. 9:07 | 92.32% | 88.89% | 90% |
| 28 | 42 | 18 | 24 | 0 | | | | 93.93% | 100.00% | 90% |
| 29 | 55 | 31 | 24 | 4 | 1. Chute / Status<br>2. Reassign Delay<br>3. Out of SSM<br>4. Out of SSM | 1. 3<br>2. 6<br>3. 4<br>4. 1 | 1. 12:46<br>2. 9:05<br>3. 10:25<br>4. 10:20 | 92.28% | 87.10% | 90% |
| 30 | 47 | 24 | 23 | 3 | 1. Out of SSM<br>2. Distance<br>3. Reassing Delay | 1. 5<br>2. 2<br>3. 3 | 1. 11:37<br>2. 9:05<br>3. 11:51 | 92.11% | 87.50% | 90% |
| | | | | | | | | | | 90% |
| | 1365 | 646 | 719 | 51 | | | | 91.93% | 91.99% | |
| | 96.26% | 92.11% | | | | | | | | |




Compiled 1/19/24

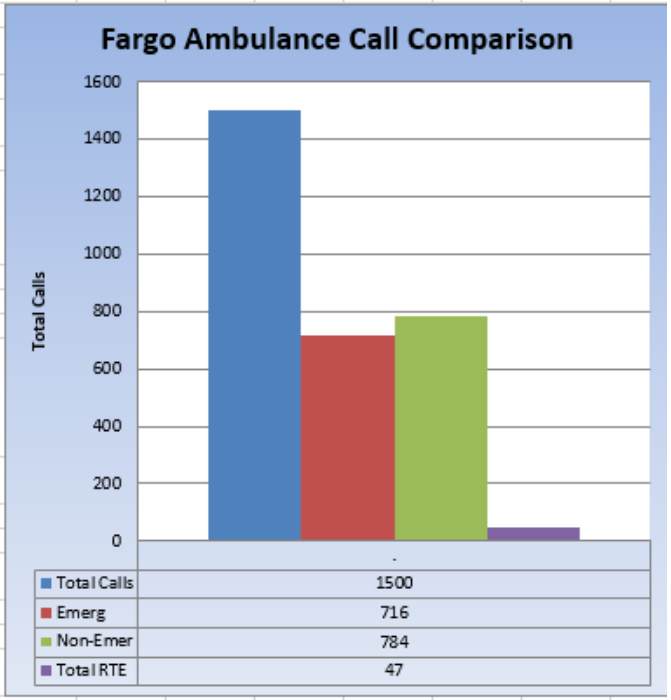
| Count of Incident Number | Transported Due To | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Transported To - Destination | | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | Regional Specialty Center | On-Line/On-Scene Medical Direction | Diversion | Grand Total |
| Essentia Health - Fargo | | 1 | 2 | 6 | 184 | 5 | 6 | 13 | | 1 | 1 | 219 |
| Sanford Hospital - Fargo Medical Center | | 18 | 10 | 20 | 491 | 9 | 31 | 24 | 1 | 3 | 4 | 611 |
| Cancelled | 192 | | | | | | | | | | | 192 |
| No Treat/No Transport | 101 | | | | | | | | | | | 101 |
| Treat & Release | 33 | | | | | | | | | | | 33 |
| Assessment/No Transport | 108 | | | | | | | | | | | 108 |
| Veterans Hospital - Fargo | | | | | 39 | | | | | | | 39 |
| Grand Total | 434 | 19 | 12 | 26 | 714 | 14 | 37 | 37 | 1 | 4 | 5 | 1303 |

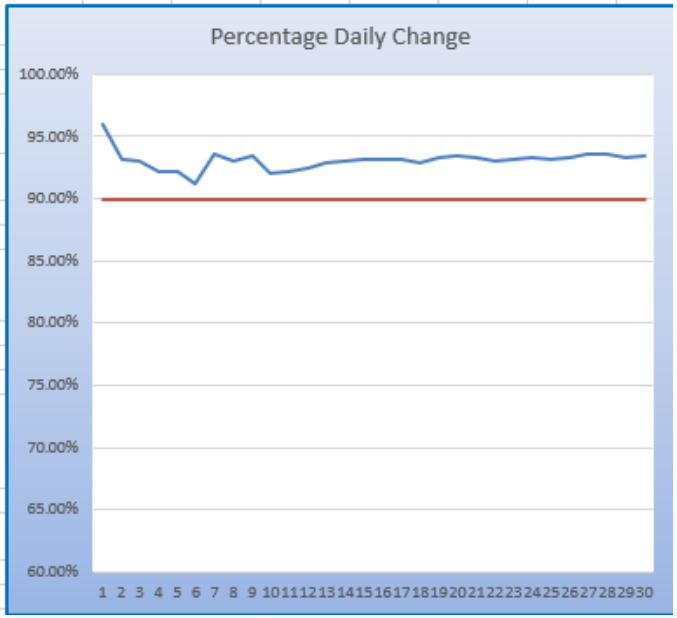



Compiled 1/19/24

# City of Fargo Response Times - December 2023

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Percentage Daily Change | Daily | Goal |
|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 54 | 25 | 29 | 1 | 1. Status | 1. 1 | 1. 12:27 | 96.00% | 96.00% | 90% |
| 2 | 44 | 19 | 25 | 2 | 1. Status<br>2. Out of SSM | 1. 3<br>2. 4 | 1. 10:33<br>2. 9:28 | 93.18% | 89.47% | 90% |
| 3 | 32 | 14 | 18 | 1 | 1. Chute time | 1. 7 | 1. 9:50 | 93.10% | 92.86% | 90% |
| 4 | 47 | 19 | 28 | 2 | 1. Out of SSM<br>2. Distance | 1. 2<br>2. 7 | 1. 12:02<br>2. 10:20 | 92.21% | 89.47% | 90% |
| 5 | 35 | 13 | 22 | 1 | 1. Out of SSM | 1. 4 | 1. 12:17 | 92.22% | 92.31% | 90% |
| 6 | 61 | 35 | 26 | 4 | 1. Distance<br>2. Status<br>3. Distance<br>4. Out of SSM | 1. 4<br>2. 2<br>3. 8<br>4. 6 | 1. 9:13<br>2. 12:00<br>3. 10:50<br>4. 9:24 | 91.20% | 88.57% | 90% |
| 7 | 62 | 29 | 33 | 0 | | | | 93.64% | 100.00% | 90% |
| 8 | 50 | 19 | 31 | 1 | 1. Distance | 1. 4 | 1. 9:29 | 93.06% | 94.74% | 90% |
| 9 | 52 | 27 | 25 | 1 | 1. Status | 1. 2 | 1. 11:02 | 93.50% | 96.30% | 90% |
| 10 | 56 | 28 | 28 | 5 | 1. Status<br>2. Status<br>3. Distance<br>4. Distance<br>5. Status | 1. 2<br>2. 2<br>3. 5<br>4. 6<br>5. 3 | 1. 9:14<br>2. 10:30<br>3. 11:48<br>4. 9:52<br>5. 10:37 | 92.11% | 82.14% | 90% |
| 11 | 47 | 26 | 21 | 2 | 1. Distance<br>2. Disp Error | 1. 3<br>2. 3 | 1. 12:05<br>2. 10:42 | 92.13% | 92.31% | 90% |
| 12 | 43 | 13 | 30 | 0 | | | | 92.51% | 100.00% | 90% |
| 13 | 53 | 29 | 24 | 1 | 1. Disp Error / Reassign | 1. 4 | 1. 15:36 | 92.91% | 96.55% | 90% |
| 14 | 65 | 34 | 31 | 2 | 1. Out of SSM<br>2. Distance | 1. 4<br>2. 2 | 1. 9:14<br>2. 11:56 | 93.03% | 94.12% | 90% |
| 15 | 47 | 21 | 26 | 1 | 1. Distance | 1. 5 | 1. 9:58 | 93.16% | 95.24% | 90% |
| 16 | 43 | 15 | 28 | 1 | 1. Out of SSM | 1. 4 | 1. 10:53 | 93.17% | 93.33% | 90% |
| 17 | 53 | 27 | 26 | 2 | 1. Status<br>2. Status | 1. 3<br>2. 2 | 1. 13:39<br>2. 13:04 | 93.13% | 92.59% | 90% |
| 18 | 40 | 16 | 24 | 2 | 1. Status<br>2. Status | 1. 2<br>2. 3 | 1. 10:17<br>2. 10:11 | 92.91% | 87.50% | 90% |
| 19 | 47 | 26 | 21 | 0 | | | | 93.33% | 100.00% | 90% |
| 20 | 41 | 21 | 20 | 1 | 1. Reassigned / OOSSM | 1. 7 | 1. 11:20 | 93.42% | 95.24% | 90% |
| 21 | 53 | 26 | 27 | 2 | 1. Disp Delay/Reassigned<br>2. Disp Delay/Reassigned | 1. 4<br>2. 7 | 1. 9:09<br>2. 9:31 | 93.36% | 92.31% | 90% |
| 22 | 44 | 23 | 21 | 3 | 1. Out of SSM<br>2. Distance | 1. 4<br>2. 7 | 1. 10:09<br>2. 10:04 | 93.07% | 86.96% | 90% |
| 23 | 41 | 20 | 21 | 1 | 1. Out of SSM | 1. 3 | 1. 11:47 | 93.14% | 95.00% | 90% |
| 24 | 40 | 18 | 22 | 0 | | | | 93.37% | 100.00% | 90% |
| 25 | 45 | 24 | 21 | 3 | 1. Status<br>2. Reassign delay<br>3. Out of SSM | 1. 1<br>2. 3<br>3. 4 | 1. 10:27<br>2. 9:35<br>3. 9:20 | 93.12% | 87.50% | 90% |
| 26 | 51 | 26 | 25 | 1 | | | | 93.25% | 96.15% | 90% |
| 27 | 46 | 26 | 20 | 0 | | | | 93.54% | 100.00% | 90% |
| 28 | 54 | 25 | 29 | 1 | 1. Status | 1. 1 | 1. 19:26 | 93.63% | 96.00% | 90% |
| 29 | 65 | 31 | 34 | 4 | 1. Status<br>2. Status<br>3. Out of SSM<br>4. Distance | 1. 1<br>2. 1<br>3. 4<br>4. 7 | 1. 13:28<br>2. 11:42<br>3. 12:09<br>4. 9:55 | 93.33% | 87.10% | 90% |
| 30 | 36 | 15 | 21 | 0 | | | | 93.48% | 100.00% | 90% |
| 31 | 53 | 26 | 27 | 2 | 1. Status<br>2. Status | 1. 2<br>2. 2 | 1. 10:34<br>2. 9:54 | 93.44% | 92.31% | 90% |
| | 1500 | 716 | 784 | 47 | | | | 93.12% | 93.61% | |
| | 96.87% | 93.44% | | | | | | | | |




Compiled 1/19/24