



Compiled 4/17/23

City of Fargo Response Times - February 2023

|  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Percent Compliance | Daily Compliance | Goal |
| 1 | 51 | 24 | 27 | 0 |  |  |  | 100.00\% | 100.00\% | 90\% |
| 2 | 45 | 21 | 24 | 1 | 1. Distance | 1.4 | 1. 10:38 | 97.78\% | 95.24\% | 90\% |
| 3 | 50 | 27 | 23 | 1 | 1. Status | 1.3 | 1. 9:06 | 97.22\% | 96.30\% | 90\% |
| 4 | 44 | 18 | 26 | 1 | 1. Distance / Out of SSM | 1.4 | 1. 11:11 | 96.67\% | 94.44\% | 90\% |
| 5 | 34 | 17 | 17 | 0 |  |  |  | 97.20\% | 100.00\% | 90\% |
| 6 | 46 | 24 | 22 | 3 | 1. Out of SSM <br> 2. Out of SSM <br> 3. Out of SSM | $\begin{aligned} & 1.5 \\ & 2.7 \\ & 3.6 \end{aligned}$ | $\begin{aligned} & \text { 1. } 10: 08 \\ & \text { 2. } 11: 01 \\ & \text { 3. } 12: 53 \end{aligned}$ | 95.42\% | 87.50\% | 90\% |
| 7 | 56 | 29 | 27 | 3 | 1. Status <br> 2. Out of SSM <br> 3. Reassign delay | $\begin{aligned} & 1.2 \\ & 2.5 \\ & 3.5 \end{aligned}$ | $\begin{aligned} & \text { 1. } 9: 23 \\ & \text { 2. } 10: 19 \\ & \text { 3. } 10: 38 \end{aligned}$ | 94.38\% | 89,66\% | 9\% |
| 8 | 39 | 22 | 17 | 0 |  |  |  | 95.05\% | 100.00\% | 90\% |
| 9 | 57 | 27 | 30 | 6 | 1. Reassign Delay <br> 2. Status <br> 3. Status <br> 4. Out of SSM <br> 5. Status <br> 6. Status | $\begin{aligned} & \hline 1.4 \\ & 2.2 \\ & 3.1 \\ & 4.4 \\ & 5.2 \\ & 6.1 \end{aligned}$ | 1. $10: 48$ 2. $10: 47$ 3. $10: 00$ 4. $9: 36$ 5. $15: 19$ 6. $19: 23$ | 92.82\% | 77.78\% | 90\% |
| 10 | 44 | 24 | 20 | 4 | 1. Status <br> 2. Distance <br> 3. Status <br> 4. Status | $\begin{aligned} & 1.1 \\ & \text { 2. } 4 \\ & 3.3 \\ & 3.3 \end{aligned}$ | 1. 11:55 2. $9: 29$ 3. $10: 45$ 4. $9: 05$ | 91.85\% | 83.33\% | 90\% |
| 11 | 44 | 21 | 23 | 1 | 1. Status | 1. 1 | 1. 9:02 | 92.13\% | 95.24\% | 90\% |
| 12 | 35 | 21 | 14 | 0 |  |  |  | 92.73\% | 100.00\% | 90\% |
| 13 | 51 | 27 | 24 | 3 | $\begin{aligned} & \text { 1. Status } \\ & \text { 2. Status } \\ & \text { 3. Status } \end{aligned}$ | $\begin{aligned} & 1.3 \\ & 2.3 \\ & 3.3 \end{aligned}$ | $\begin{aligned} & \text { 1. } 9: 14 \\ & \text { 2. } 10: 12 \\ & \text { 3. } 9: 52 \end{aligned}$ | 92.38\% | 88.89\% | 90\% |
| 14 | 45 | 22 | 23 | 2 | 1. Status <br> 2. Distance | $\begin{aligned} & 1.1 \\ & \text { 1. } \\ & 2.7 \end{aligned}$ | $\begin{aligned} & \text { 1. } 9: 27 \\ & \text { 2. 11:31 } \end{aligned}$ | 92.28\% | 90.91\% | 90\% |
| 15 | 52 | 24 | 28 | 0 |  |  |  | 92.82\% | 100.00\% | 90\% |
| 16 | 57 | 26 | 31 | 4 | 1. Diff. Address <br> 2. Disp. Delay <br> 3. Status <br> 4. Distance | $\begin{aligned} & 1.3 \\ & 2.5 \\ & 3.3 \\ & 4.6 \end{aligned}$ | 1. $10: 33$ 2. $9: 29$ 3. $9: 49$ 4. $13: 23$ | 92.25\% | 84.62\% | 90\% |
| 17 | 50 | 26 | 24 | 2 | 1. Status | $\begin{aligned} & 1.3 \\ & \text { 1.3 } \end{aligned}$ | $\begin{aligned} & \text { 1. } 9: 21 \\ & \text { 2. } 9: 15 \end{aligned}$ | 92.25\% | 92.31\% | 90\% |
| 18 | 51 | 24 | 27 | 1 | 1. Out of SSM | 1.8 | 1.9:24 | 92.45\% | 95.83\% | 90\% |
| 19 | 32 | 17 | 15 | 1 | 1. Disp. Error | 1.7 | 1. 9:19 | 92.52\% | 94.12\% | 90\% |
| 20 | 54 | 29 | 25 | 0 |  |  |  | 92.98\% | 100.00\% | 90\% |
| 21 | 45 | 23 | 22 | 1 | 1. Chute time | 1.4 | 1. 9:01 | 93.10\% | 95.65\% | 90\% |
| 22 | 55 | 17 | 38 | 2 | 1. Reassign Delay <br> 2. Distance | $\begin{aligned} & 1.4 \\ & \text { 2. } \end{aligned}$ | $\begin{array}{l\|l\|} \hline \text { 1. } 11: 51 \\ \text { 2. } 11: 11 \end{array}$ | 92.94\% | 88.24\% | 90\% |
| 23 | 48 | 27 | 21 | 0 |  |  |  | 93.30\% | 100.00\% | 90\% |
| 24 | 46 | 20 | 26 | 3 | 1. Chute time <br> 2. Out of SSM <br> 3. Chute time | $\begin{array}{\|l\|} \hline 1.4 \\ \text { 2. } 4 \\ 3.3 \\ \hline \end{array}$ | 1. $10: 03$ 2. $12: 28$ 3. $9: 15$ | 93.00\% | 85.00\% | 90\% |
| 25 | 33 | 19 | 14 | 2 | 1. Status <br> 2. Out of SSM | $\begin{aligned} & 1.2 \\ & 2.2 \end{aligned}$ | $\begin{aligned} & \text { 1. } 9: 31 \\ & \text { 2. } 10: 41 \end{aligned}$ | 92.88\% | 89.47\% | 90\% |
| 26 | 39 | 26 | 13 | 0 |  |  |  | 93.19\% | 100.00\% | 90\% |
| 27 | 51 | 20 | 31 | 1 | 1. Status | 1.2 | 1. 10:07 | 93.25\% | 95.00\% | 90\% |
| 28 | 33 | 20 | 13 | 1 | 1. Status | 1.2 | 1. 9:45 | 93.30\% | 95.00\% | 90\% |
| 29 |  |  |  |  |  |  |  |  |  | 90\% |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 0 |  |  |  |  |  |  |  |  |  |
|  | 1287 | 642 | 645 | 43 |  |  |  |  |  |  |
|  | 3.34\% | 6.70\% |  |  |  |  |  | 93.86\% | 93.38\% |  |

Sanford Ambulance Fargo Call Comparison


Percent Goal Compliance


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