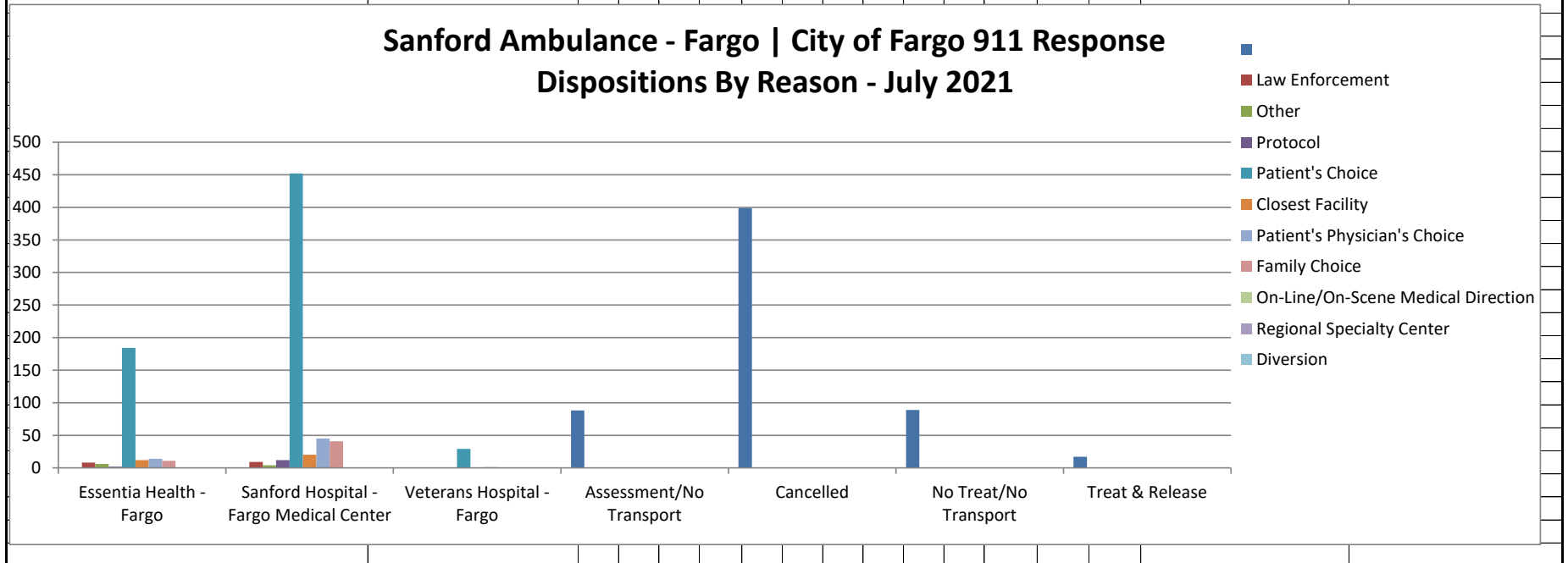


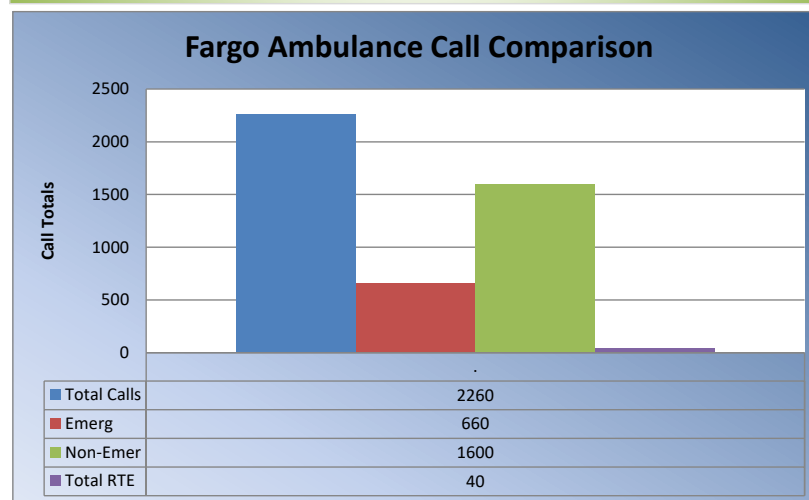
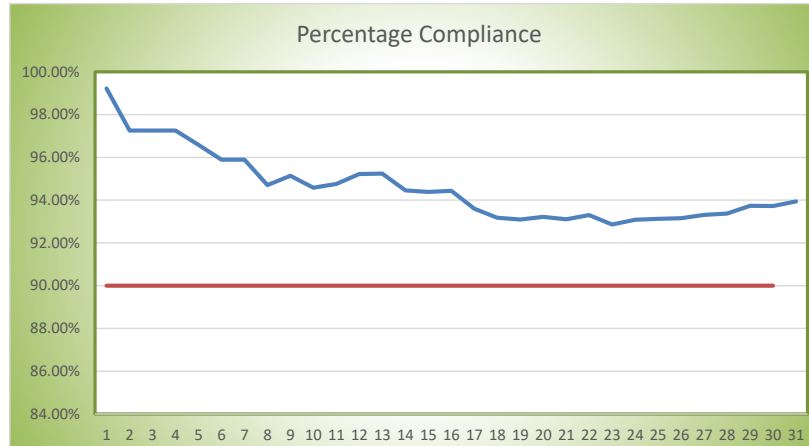
Sanford Ambulance - Fargo | City of Fargo 911 Response Data
1 July 2021 through 30 September 2021

| Count of Incident Number | Transported Due To | | | | | | | | | | | | | | |
|---|--------------------|-------|----------|------------------|------------------|------------------------------|---------------|------------------------------------|---------------------------|-----------|-------------|------|--|--|--|
| | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | On-Line/On-Scene Medical Direction | Regional Specialty Center | Diversion | Grand Total | | | | |
| Essentia Health - Fargo | 8 | 6 | 2 | 184 | 12 | 14 | 11 | | | | 237 | | | | |
| Sanford Hospital - Fargo Medical Center | 9 | 4 | 12 | 452 | 20 | 45 | 41 | 1 | 1 | 1 | 586 | | | | |
| Veterans Hospital - Fargo | | | | 29 | | 1 | | | | | 30 | | | | |
| Assessment/No Transport | 88 | | | | | | | | | | 88 | | | | |
| Cancelled | 399 | | | | | | | | | | 399 | | | | |
| No Treat/No Transport | 89 | | | | | | | | | | 89 | | | | |
| Treat & Release | 17 | | | | | | | | | | 17 | | | | |
| Grand Total | 593 | 17 | 10 | 14 | 665 | 32 | 60 | 52 | 1 | 1 | 1 | 1446 | | | |

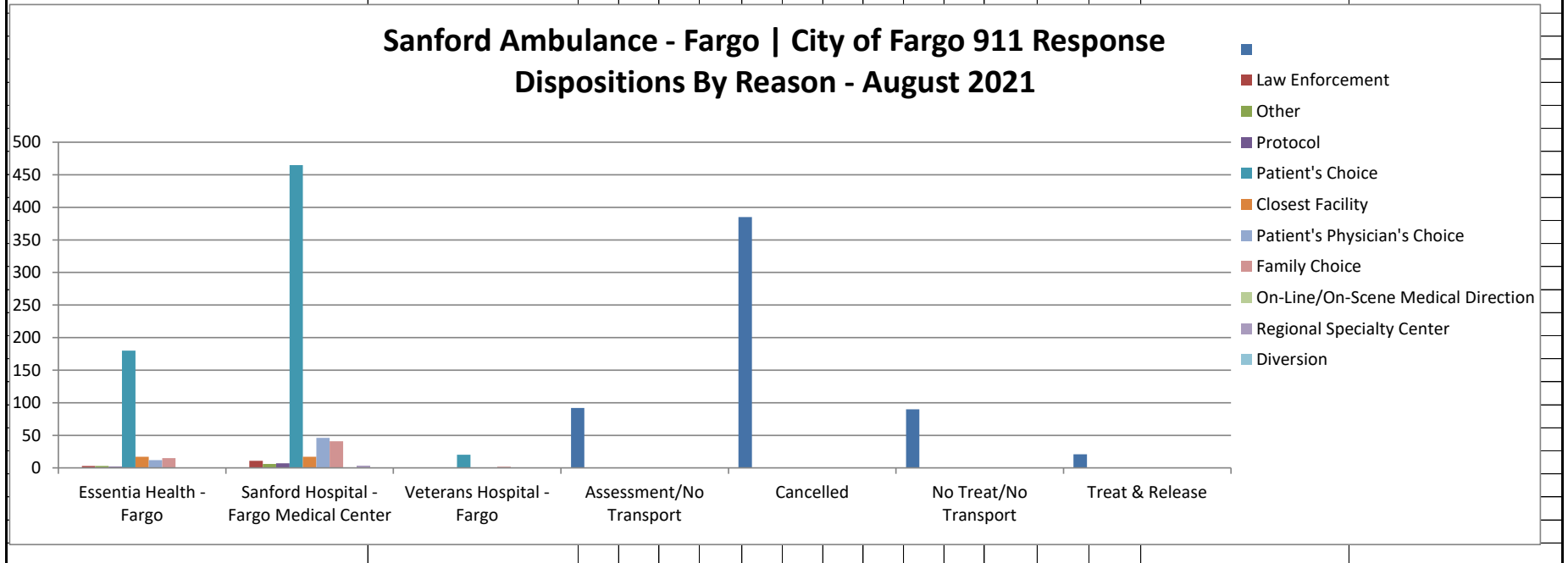


City of Fargo Response Times - July 2021

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Percentage of Compliance | Goal |
|----|-------------|--------|----------|-----------|------------------------|-----------|---------------|--------------------------|------|
| 1 | 76 | 22 | 54 | 1 | 1. Status 0 | 1.0 | 1. 11:26 | 99.22% | 90% |
| | | | | | 1. Status | 1.2 | 1. 15:38 | | |
| | | | | | 2. Out of SSM | 2.3 | 2. 11:59 | | |
| 2 | 83 | 21 | 62 | 3 | 3. Reassign Delay | 3.2 | 3. 13:07 | 97.26% | 90% |
| 3 | 53 | 20 | 33 | 0 | | | | 97.26% | 90% |
| 4 | 68 | 22 | 46 | 0 | | | | 97.26% | 90% |
| 5 | 72 | 24 | 48 | 1 | 1. Status 0 | 1.0 | 1. 13:54 | 96.58% | 90% |
| 6 | 85 | 19 | 66 | 1 | 1. Status | 1.1 | 1. 10:48 | 95.89% | 90% |
| 7 | 64 | 18 | 46 | 0 | | | | 95.89% | 90% |
| | | | | | 1. Disp. Delay | 1.1 | 1. 9:11 | | |
| 8 | 98 | 24 | 74 | 3 | 2. Chute time/Status | 2.2 | 2. 9:12 | 94.71% | 90% |
| | | | | | 3. Status | 3.3 | 3. 9:19 | | |
| 9 | 59 | 15 | 44 | 0 | | | | 95.14% | 90% |
| | | | | | 1. Chute/Status | 1.2 | 1. 9:00 | | |
| 10 | 64 | 18 | 46 | 2 | 2. Status/Out of SSM | 2.1 | 2. 10:03 | 94.58% | 90% |
| 11 | 50 | 7 | 43 | 0 | | | | 94.76% | 90% |
| 12 | 82 | 20 | 62 | 0 | | | | 95.22% | 90% |
| 13 | 83 | 22 | 61 | 1 | 1. Status | 1.1 | 1. 9:41 | 95.24% | 90% |
| | | | | | 1. Chute time | 1.3 | 1. 10:05 | | |
| | | | | | 2. Chute time / Status | 2.2 | 2. 11:12 | | |
| 14 | 66 | 19 | 47 | 3 | 3. Out of SSM | 3.3 | 3. 11:54 | 94.46% | 90% |
| 15 | 55 | 14 | 41 | 1 | 1. Chute time | 1.5 | 1. 9:23 | 94.39% | 90% |
| 16 | 67 | 21 | 46 | 1 | 1. Reassign Delay | 1.2 | 1. 11:49 | 94.44% | 90% |
| | | | | | 1. Status | 1.2 | 1. 11:54 | | |
| | | | | | 2. Status | 2.2 | 2. 13:14 | | |
| | | | | | 3. Chute time | 3.3 | 3. 10:16 | | |
| 17 | 64 | 22 | 42 | 4 | 4. Status | 4. Enrt 3 | 4. 9:25 | 93.60% | 90% |
| | | | | | 1. Out of SSM | 1.2 | 1. 9:13 | | |
| 18 | 75 | 24 | 51 | 3 | 2. Status | 2.2 | 2. 10:41 | 93.18% | 90% |
| | | | | | 3. Status | 3.2 | 3. 10:24 | | |
| 19 | 81 | 24 | 57 | 2 | 1. Chute time/OOSSM | 1.3 | 1. 9:52 | 93.09% | 90% |
| 20 | 81 | 22 | 59 | 1 | 2. Out of SSM | 2.4 | 2. 12:02 | 93.22% | 90% |
| | | | | | 1. Out of SSM | 1.5 | 1. 9:21 | | |
| | | | | | 1. Status | 1.2 | 1. 11:41 | | |
| 21 | 101 | 37 | 64 | 3 | 2. Out of SSM | 2.4 | 2. 9:18 | 93.10% | 90% |
| | | | | | 3. Out of SSM | 3.4 | 3. 10:08 | | |
| 22 | 71 | 28 | 43 | 1 | 1. Status | 1.1 | 1. 9:15 | 93.30% | 90% |
| | | | | | 1. Status/Chute time | 1.3 | 1. 10:10 | | |
| | | | | | 2. Out of SSM | 2.5 | 2. 11:43 | | |
| | | | | | 3. Chute time | 3.5 | 3. 10:04 | | |
| 23 | 79 | 27 | 52 | 4 | 4. Distance | 4.4 | 4. 9:13 | 92.86% | 90% |
| 24 | 66 | 16 | 50 | 0 | | | | 93.08% | 90% |
| 25 | 62 | 18 | 44 | 1 | 1. Status | 1.2 | 1. 9:03 | 93.13% | 90% |
| 26 | 78 | 17 | 61 | 1 | 1. Status | 1.3 | 1. 11:18 | 93.16% | 90% |
| 27 | 70 | 12 | 58 | 0 | | | | 93.31% | 90% |
| 28 | 70 | 20 | 50 | 1 | 1. Reassign Delay | 1.5 | 1. 10:58 | 93.37% | 90% |
| 29 | 76 | 33 | 43 | 0 | | | | 93.73% | 90% |
| | | | | | 1. Status | 1.1 | 1. 13:02 | | |
| 30 | 89 | 31 | 58 | 2 | 2. Status/Chute time | 2.2 | 2. 09:53 | 93.72% | 90% |
| 31 | 72 | 23 | 49 | 0 | | | | 93.94% | 90% |
| | 2260 | 660 | 1600 | 40 | | | | | |
| | 1.77% | 6.06% | | | | | | | |
| | 98.23% | 93.94% | 51.61 | | | | | | |

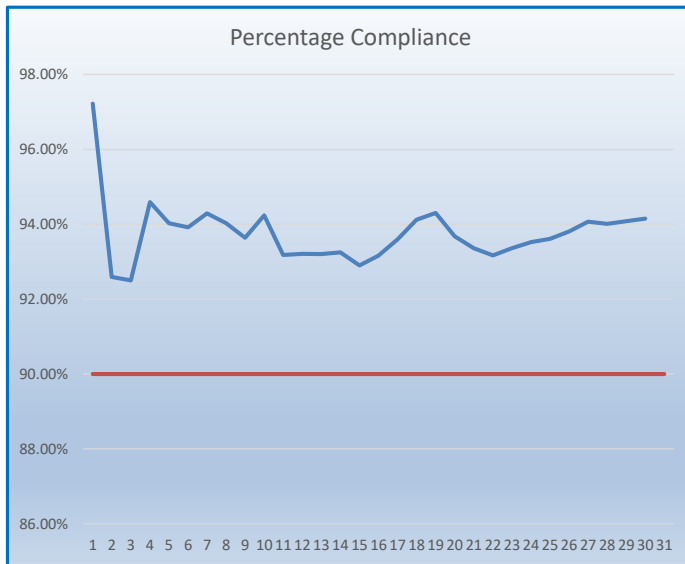
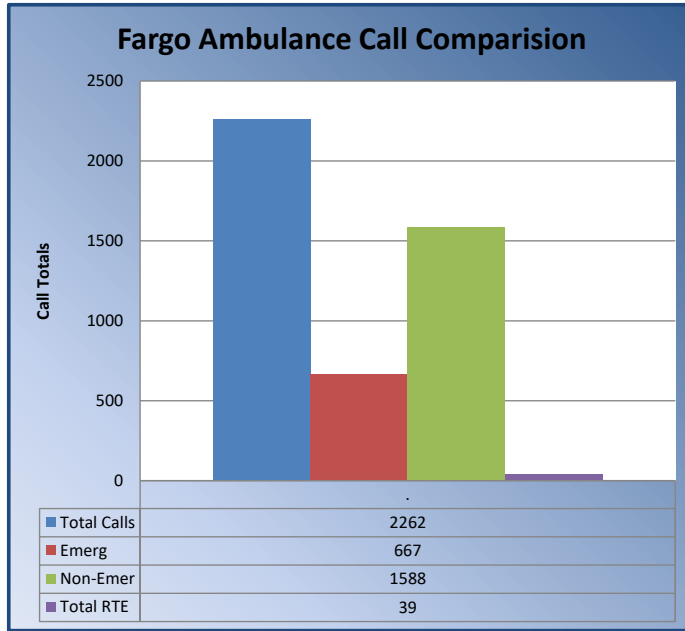


| Count of Incident Number | Transported Due To | | | | | | | | | | | | | | | | |
|---|--------------------|-------|----------|------------------|------------------|------------------------------|---------------|-----------------------------------|---------------------------|-----------|-------------|------|--|--|--|--|--|
| | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | On-Line/On-Scene Medical Directio | Regional Specialty Center | Diversion | Grand Total | | | | | | |
| Transported To - Destination | | | | | | | | | | | | | | | | | |
| Essentia Health - Fargo | 3 | 3 | 2 | 180 | 17 | 12 | 15 | | | | | 232 | | | | | |
| Sanford Hospital - Fargo Medical Center | 11 | 6 | 7 | 465 | 17 | 46 | 41 | 1 | 3 | 1 | 598 | | | | | | |
| Veterans Hospital - Fargo | | | | 20 | | | 2 | | | | 22 | | | | | | |
| Assessment/No Transport | 92 | | | | | | | | | | 92 | | | | | | |
| Cancelled | 385 | | | | | | | | | | 385 | | | | | | |
| No Treat/No Transport | 90 | | | | | | | | | | 90 | | | | | | |
| Treat & Release | 21 | | | | | | | | | | 21 | | | | | | |
| Grand Total | 588 | 14 | 9 | 9 | 665 | 34 | 58 | 58 | 1 | 3 | 1 | 1440 | | | | | |

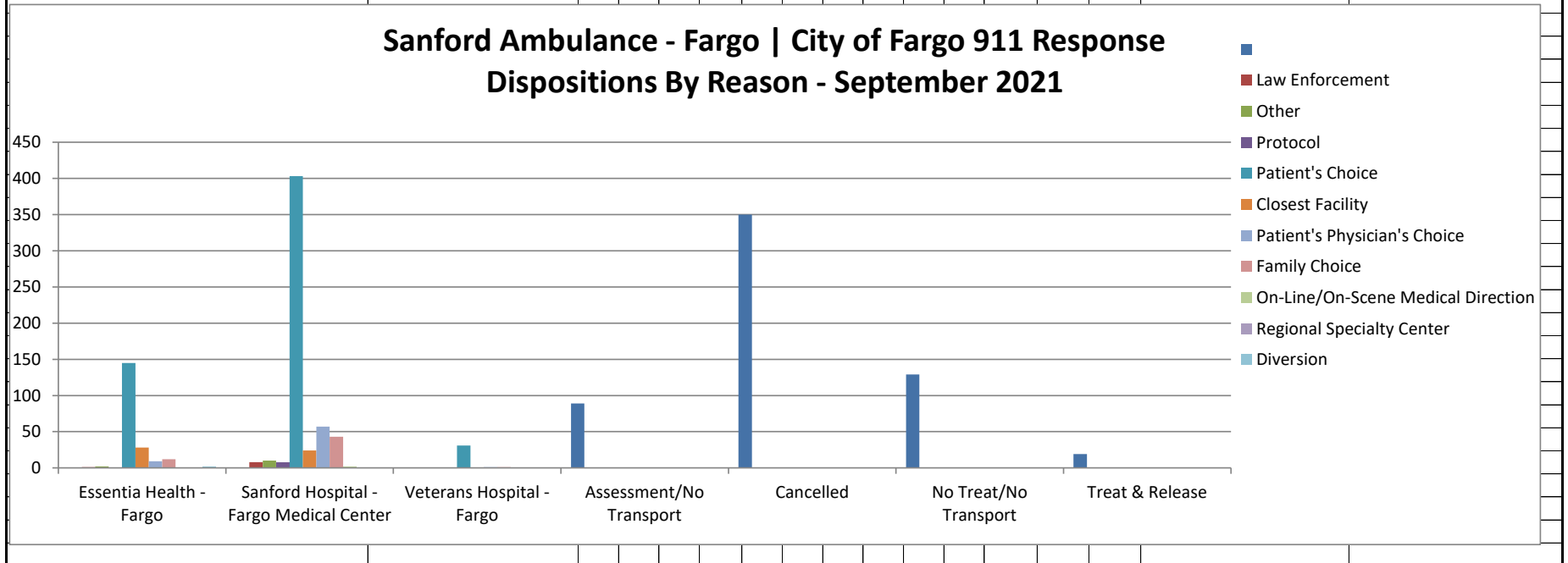


City of Fargo Response Times - August 2021

| | Total Calls | Emerg | Non-Emer | Total RTE | Reason | Status | Response Time | Compliance Percentage | Goal |
|----|-------------|--------|----------|-----------|--|------------------------------|---|-----------------------|------|
| 1 | 92 | 36 | 55 | 1 | 1. Distance | 1. 6 | 1. 9:02 | 97.22% | 90% |
| 2 | 75 | 18 | 54 | 3 | 1. Out of SSM 2. Status 3. Reassign Delay | 1. 4 2. 1 3. 2 | 1. 9:46 2. 9:56 3. 14:06 | 92.59% | 90% |
| 3 | 95 | 26 | 67 | 2 | 1. Status 2. Distacne | 1. 2 2. 3 | 1. 15:17 2. 13:46 | 92.50% | 90% |
| 4 | 82 | 31 | 51 | 0 | | | | 94.59% | 90% |
| 5 | 73 | 23 | 48 | 2 | 1. Status/Out of SSM 2. Distance | 1. 2 2. 3 | 1. 10:59 2. 11:35 | 94.03% | 90% |
| 6 | 69 | 14 | 54 | 1 | 1. Out of SSM | 1. 4 | 1. 10:28 | 93.92% | 90% |
| 7 | 79 | 27 | 51 | 1 | 1. Status | 1. 2 | 1. 13:46 | 94.29% | 90% |
| 8 | 72 | 26 | 44 | 2 | 1. Out of SSM 2. Distance | 1. 4 2. 7 | 1. 9:20 2. 16:00 | 94.03% | 90% |
| 9 | 66 | 19 | 45 | 2 | 1. Out of SSM 2. Reassign Delay | 1. 5 2. 1 | 1. 10:50 2. 9:28 | 93.64% | 90% |
| 10 | 80 | 23 | 57 | 0 | | | | 94.24% | 90% |
| 11 | 93 | 21 | 68 | 4 | 1. Status 2. Status 3. Disp. Delay 4. Out of SSM | 1. 1 2. 1 3. 1 4. 4 | 1. 11:44 2. 9:25 3. 13:48 4. 9:10 | 93.18% | 90% |
| 12 | 74 | 16 | 57 | 1 | 1. Status | 1. 2 | 1. 9:54 | 93.21% | 90% |
| 13 | 68 | 14 | 53 | 1 | 1. Distance | 1. 6 | 1. 9:31 | 93.20% | 90% |
| 14 | 74 | 17 | 56 | 1 | 1. Chute time | 1. 5 | 1. 9:38 | 93.25% | 90% |
| 15 | 76 | 27 | 46 | 3 | 1. Out of SSM 2. Disp. Error 3. Status/Disp delay | 1. 5 2. 2 3. 1 | 1. 10:08 2. 12:36 3. 9:06 | 92.90% | 90% |
| 16 | 69 | 13 | 56 | 0 | | | | 93.16% | 90% |
| 17 | 68 | 24 | 44 | 0 | | | | 93.60% | 90% |
| 18 | 73 | 33 | 40 | 0 | | | | 94.12% | 90% |
| 19 | 69 | 13 | 56 | 0 | | | | 94.30% | 90% |
| 20 | 83 | 22 | 57 | 4 | 1. Chute time 2. Out of SSM 3. Out of SSM 4. Chute time | 1. 2 2. 3 3. 3 4. 4 | 1. 10:23 2. 9:10 3. 10:29 4. 10:06 | 93.68% | 90% |
| 21 | 67 | 24 | 40 | 3 | 1. Out of SSM 2. Reassign delay 3. Status | 1. 5 2. 4 3. 1 | 1. 9:18 2. 12:04 3. 9:29 | 93.36% | 90% |
| 22 | 70 | 16 | 52 | 2 | 1. Status 2. Reassign delay | 1. 3 2. 4 | 1. 9:12 2. 11:25 | 93.17% | 90% |
| 23 | 81 | 29 | 51 | 1 | 1. Status / Distance | 1. 2 | 1. 9:36 | 93.36% | 90% |
| 24 | 80 | 28 | 51 | 1 | 1. Chute time / Prolonged Disp. | 1. 4 | 1. 11:26 | 93.52% | 90% |
| 25 | 80 | 23 | 56 | 1 | 1. Disp. Delay/Reassign delay | 1. 1 | 1. 15:03 | 93.61% | 90% |
| 26 | 81 | 19 | 62 | 0 | | | | 93.81% | 90% |
| 27 | 73 | 25 | 48 | 0 | | | | 94.07% | 90% |
| 28 | 59 | 11 | 47 | 1 | 1. Status | 1. 1 | 1. 9:22 | 94.01% | 90% |
| 29 | 76 | 24 | 51 | 1 | 1. Out of SSM | 1. 3 | 1. 9:23 | 94.08% | 90% |
| 30 | 65 | 25 | 39 | 1 | 1. Out of SSM | 1. 3 | 1. 9:41 | 94.15% | 90% |
| 31 | | | 32 | | | | | | 90% |
| | 2262 | 667 | 1588 | 39 | | | | | |
| | 1.72% | 5.85% | | | | | | | |
| | 98.28% | 94.15% | | | | | | | |



| Count of Incident Number | Transported Due To | | | | | | | | | | | | | | | | |
|---|--------------------|-------|----------|------------------|------------------|------------------------------|---------------|-----------------------------------|---------------------------|-----------|-------------|------|--|--|--|--|--|
| | Law Enforcement | Other | Protocol | Patient's Choice | Closest Facility | Patient's Physician's Choice | Family Choice | On-Line/On-Scene Medical Directio | Regional Specialty Center | Diversion | Grand Total | | | | | | |
| Transported To - Destination | | | | | | | | | | | | | | | | | |
| Essentia Health - Fargo | | 1 | 2 | | 145 | 28 | 9 | 12 | | | 2 | 199 | | | | | |
| Sanford Hospital - Fargo Medical Center | | 8 | 10 | 8 | 403 | 24 | 57 | 43 | 2 | 1 | | 556 | | | | | |
| Veterans Hospital - Fargo | | | | | 31 | | 1 | 1 | | | | 33 | | | | | |
| Assessment/No Transport | 89 | | | | | | | | | | | 89 | | | | | |
| Cancelled | 350 | | | | | | | | | | | 350 | | | | | |
| No Treat/No Transport | 129 | | | | | | | | | | | 129 | | | | | |
| Treat & Release | 19 | | | | | | | | | | | 19 | | | | | |
| Grand Total | 587 | 9 | 12 | 8 | 579 | 52 | 67 | 56 | 2 | 1 | 2 | 1375 | | | | | |



City of Fargo Response Times - September 2021

| | Total Calls | Emerg | Non-Emerg | Total RTE | Reason | Status | Response Time | Compliance Percentage | Goal |
|----|-------------|--------|-----------|-----------|--------------------------------|----------|---------------|-----------------------|------|
| 1 | 75 | 25 | 50 | 1 | 1. Status | 1. 3 | 1. 10:29 | 96.00% | 90% |
| 2 | 63 | 24 | 39 | 0 | | | | 97.96% | 90% |
| 3 | 87 | 25 | 62 | 1 | 1. Reassign Dealy | 1. 4 | 1. 10:43 | 97.30% | 90% |
| 4 | 83 | 30 | 53 | 1 | 1. Status | 1. 2 | 1. 10:02 | 97.12% | 90% |
| 5 | 59 | 21 | 38 | 1 | 1. Chute time / Distance | 1. 4 | 1. 9:31 | 96.80% | 90% |
| 6 | 76 | 22 | 54 | 2 | 1. Distance | 1. 6 | 1. 9:45 | 95.92% | 90% |
| 7 | 67 | 24 | 43 | 0 | 2. Out of SSM | 2. 4 | 2. 9:07 | 96.49% | 90% |
| 8 | 60 | 22 | 38 | 0 | | | | 96.89% | 90% |
| 9 | 75 | 28 | 47 | 1 | 1. Out of SSM / Reassign Delay | 1. 4 | 1. 9:15 | 96.83% | 90% |
| 10 | 72 | 16 | 56 | 2 | 1. Out of SSM | 1. 3 | 1. 16:36 | 96.20% | 90% |
| 11 | 57 | 19 | 38 | 2 | 2. Status | 2. 1 | 2. 11:15 | 95.70% | 90% |
| 12 | 71 | 27 | 44 | 0 | 1. Status | 1. 1 | 1. 11:06 | 96.11% | 90% |
| 13 | 66 | 20 | 46 | 0 | 2. Status | 2. 1 | 2. 18:39 | 96.37% | 90% |
| 14 | 66 | 20 | 46 | 2 | 1. Reassign Dealy | 1. 1 | 1. 16:01 | 95.98% | 90% |
| 15 | 79 | 23 | 56 | 0 | 2. Reassign Delay | 2. 5 | 2. 9:32 | 96.24% | 90% |
| 16 | 62 | 22 | 40 | 1 | 1. Status | 1. 1 | 1. 11:00 | 96.20% | 90% |
| 17 | 70 | 15 | 55 | 1 | 1. OOSM/Chute | 1. 5 | 1. 16:05 | 96.08% | 90% |
| 18 | 70 | 23 | 47 | 4 | 1. Out of SSM | 1. 3 | 1. 10:11 | 95.32% | 90% |
| 19 | 83 | 25 | 58 | 3 | 2. Status | 2. 1 | 2. 11:19 | 94.90% | 90% |
| 20 | 84 | 29 | 55 | 2 | 3. Status | 3. 1 | 3. 12:01 | 94.78% | 90% |
| 21 | 66 | 24 | 42 | 0 | 4. Status | 4. 1 | 4. 9:43 | 95.04% | 90% |
| 22 | 78 | 28 | 50 | 0 | 1. Out of SSM | 1. 3 | 1. 10:00 | 95.31% | 90% |
| 23 | 55 | 9 | 46 | 0 | 2. Reassign Delay | 2. 1 | 2. 9:16 | 95.39% | 90% |
| 24 | 77 | 20 | 57 | 2 | 3. Status | 3. 3 | 3. 11:32 | 95.19% | 90% |
| 25 | 67 | 19 | 48 | 2 | 1. Status | 1. 2 | 1. 12:04 | 95.24% | 90% |
| 26 | 68 | 28 | 40 | 5 | 2. Status | 2. 2 | 2. 9:51 | 94.39% | 90% |
| 27 | 65 | 17 | 48 | 0 | 1. OOSM/Chute | 1. 9:56 | | 94.55% | 90% |
| 28 | 77 | 22 | 55 | 1 | 2. Wrong Crew | 2. 10:24 | | 94.58% | 90% |
| 29 | 71 | 18 | 53 | 1 | 1. Status | 1. 10:19 | | 94.57% | 90% |
| 30 | 67 | 16 | 51 | 3 | 2. Reassign delay | 2. 9:10 | | 94.25% | 90% |
| 31 | | | | | 1. Status | 1. 1 | | | |
| | | | | | 2. Distance | 2. 2 | | | |
| | | | | | 3. OOSM | 3. 4 | | | |
| | | | | | 4. Status | 4. 1 | | | |
| | | | | | 5. Out of SSM | 5. 5 | | | |
| | 2116 | 661 | 1455 | 38 | | | | | |
| | 1.80% | 5.75% | | | | | | | |
| | 98.20% | 94.25% | | | | | | | |
| | 70.53 | 22.03 | 48.50 | | | | | | |

