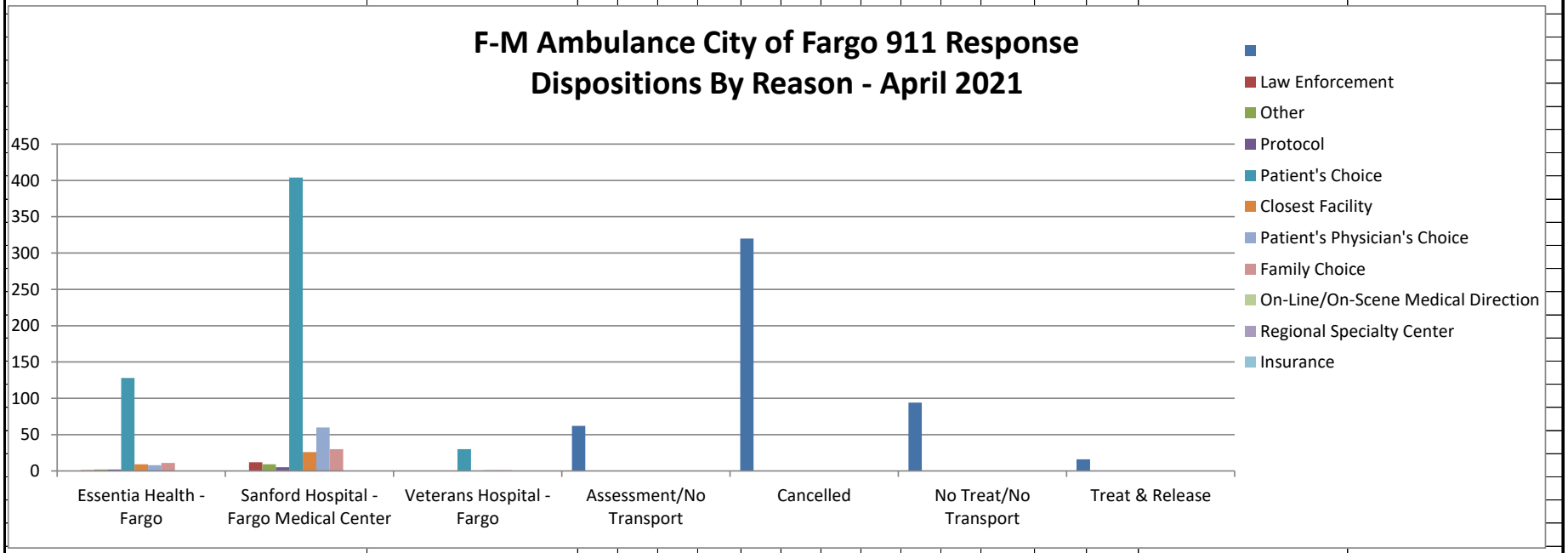
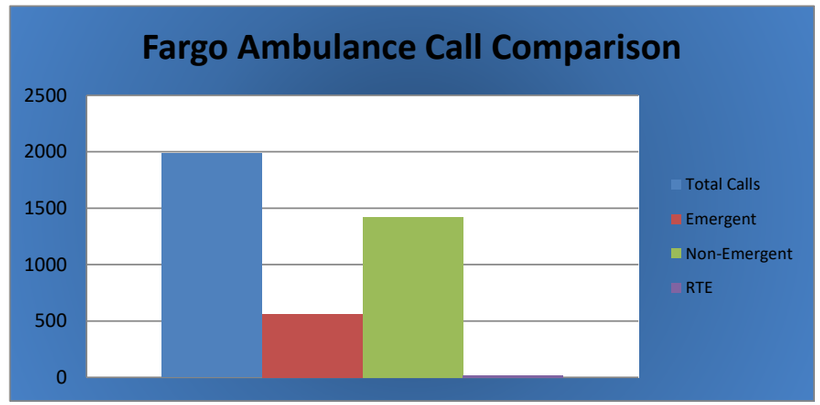
FM Ambulance City of Fargo 911 Response Data
1 April 2021 through 30 June 2021

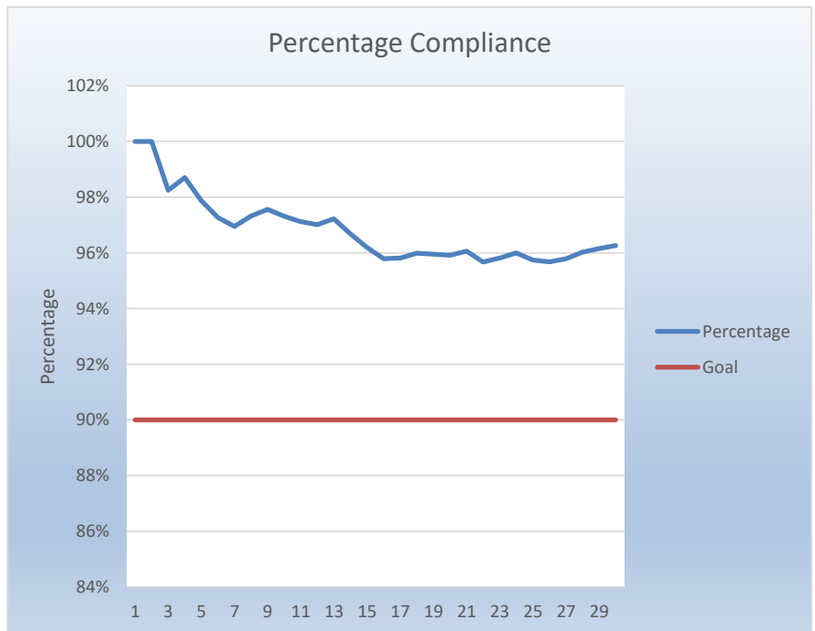
Count of Incident Number	Transported Due To											
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Regional Specialty Center	Insurance	Grand Total
Essentia Health - Fargo		1	2	2	128	9	8	11			1	162
Sanford Hospital - Fargo Medical Center		12	9	5	404	26	60	30	1	1		548
Veterans Hospital - Fargo					30		1	1				32
Assessment/No Transport	62											62
Cancelled	320											320
No Treat/No Transport	94											94
Treat & Release	16											16
Grand Total	492	13	11	7	562	35	69	42	1	1	1	1234



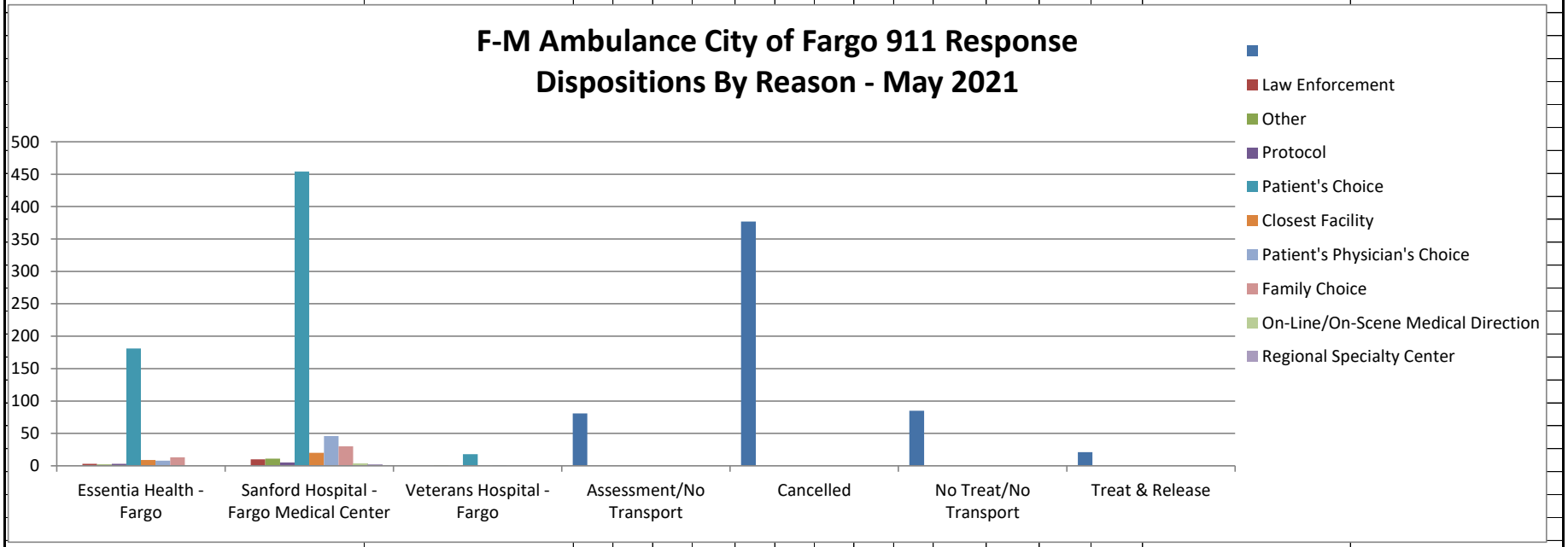
City of Fargo Response Times - April 2021

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Goal
1	75	19	56	0				100%	90%
2	63	17	46	0				100%	90%
3	56	21	35	1	1. Out of SSM	1. 5	1. 9:45	98.25%	90%
4	62	20	42	0				98.70%	90%
5	69	17	52	1	1. Out of SSM	1. 3	1. 9:54	97.87%	90%
6	75	16	59	1	1. Disp. Delay	1. 4	1. 10:57	97.27%	90%
7	83	21	62	1	1. Out of SSM	1. 6	1. 9:22	96.95%	90%
8	73	18	55	0				97.32%	90%
9	77	15	62	0				97.56%	90%
10	63	22	41	1	1. Reassign Delay/Out of SSM	1. 8	1. 12:45	97.31%	90%
11	66	22	44	1	1. Crew Lost	1. 4	1. 17:43	97.12%	90%
12	72	26	46	1	1. Distance	1. 7	1. 10:10	97.01%	90%
13	58	18	40	0				97.22%	90%
14	68	19	49	2	1. Out of SSM 2. Chute time	1. 3 2. 6	1. 12:45 2. 9:11	96.68%	90%
15	67	18	49	2	1. Status 2. Reassign Delay	1. 2 2. 4	1. 13:17 2. 11:01	96.19%	90%
16	72	20	52	2	1. Chute time 2. Chute time	1. 5 2. 3	1. 11:04 2. 9:29	95.79%	90%
17	69	25	44	1	1. Disp. Delay - Out of SSM	1. 3	1. 9:06	95.81%	90%
18	63	15	48	0				95.99%	90%
19	60	21	39	1	1. Chute time	1. 4	1. 9:45	95.95%	90%
20	68	21	47	1	1. Out of SSM	1. 3	1. 9:19	95.91%	90%
21	56	15	41	0				96.06%	90%
22	64	10	54	2	1. Reassign Delay/Out of SSM 2. Out of SSM	1. 7 2. 3	1. 12:35 2. 10:07	95.67%	90%
23	71	14	57	0				95.81%	90%
24	68	20	48	0				96.00%	90%
25	52	20	32	2	1. Distance 2. Distance	1. 4 2. 5	1. 9:49 2. 9:46	95.74%	90%
26	69	16	53	1	1. Out of SSM	1. 6	1. 9:20	95.68%	90%
27	63	13	50	0				95.79%	90%
28	71	28	43	0				96.02%	90%
29	56	18	38	0				96.15%	90%
30	56	17	39	0				96.26%	90%
	1985	562	1423	21					
	1.06%	3.74%	47.43						
	98.94%	96.26%							



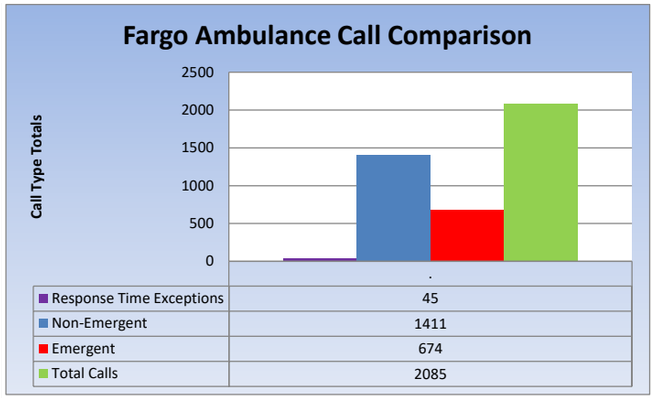


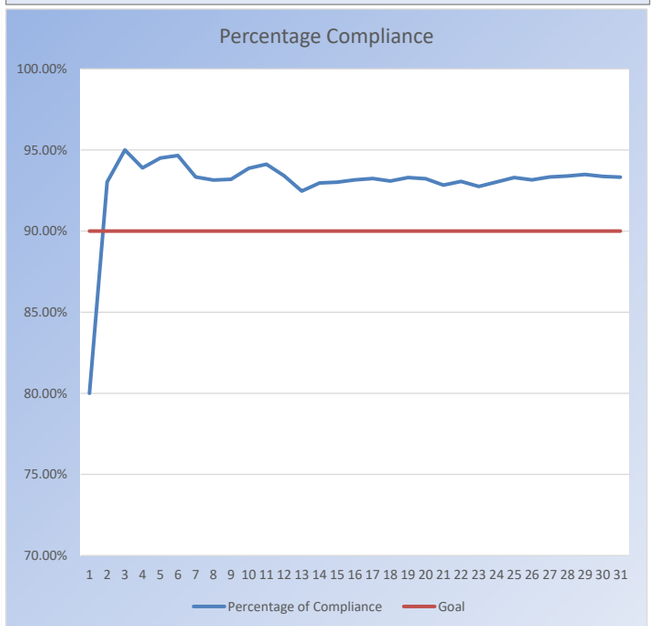
Count of Incident Number	Transported Due To										
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Regional Specialty Center	Grand Total
Essentia Health - Fargo		3	2	3	181	9	8	13			219
Sanford Hospital - Fargo Medical Center		10	11	5	454	20	46	30	3	2	581
Veterans Hospital - Fargo			1		18		1				20
Assessment/No Transport	81										81
Cancelled	377										377
No Treat/No Transport	85										85
Treat & Release	21										21
Grand Total	564	13	14	8	653	29	55	43	3	2	1384



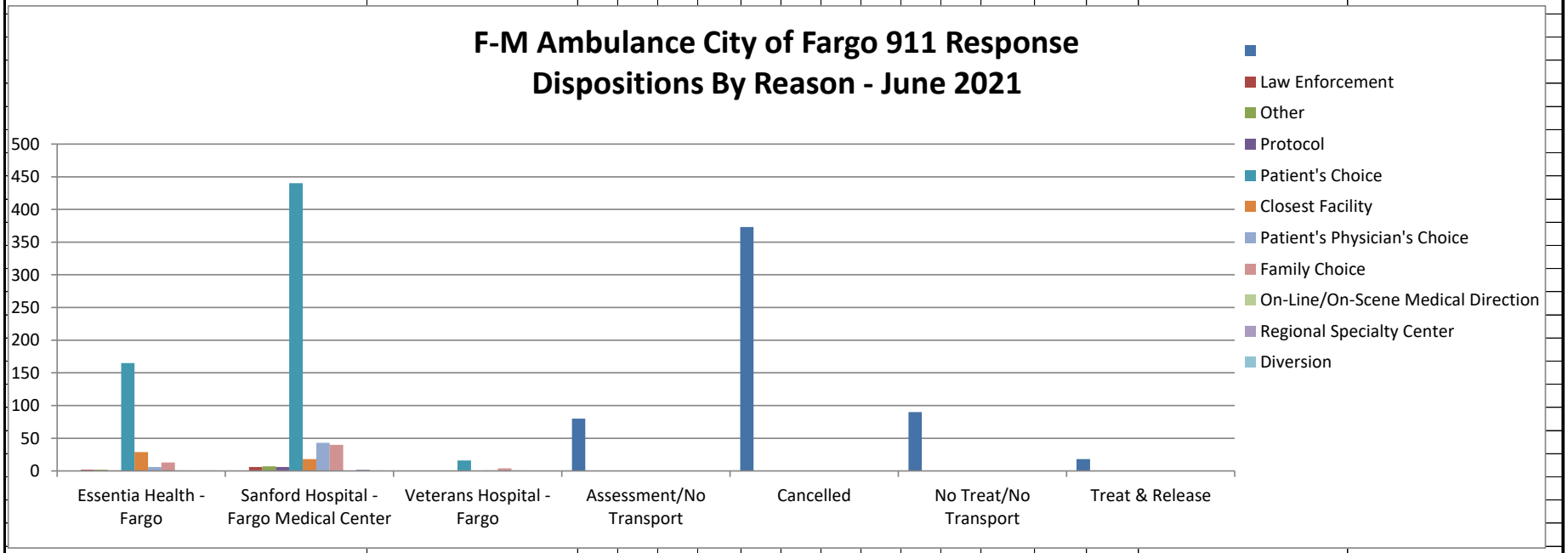
City of Fargo Response Times - May 2021

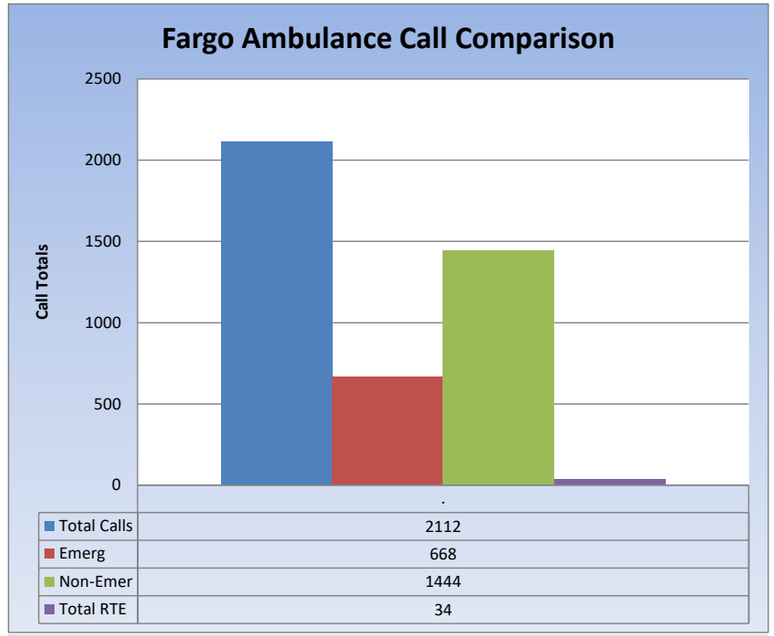
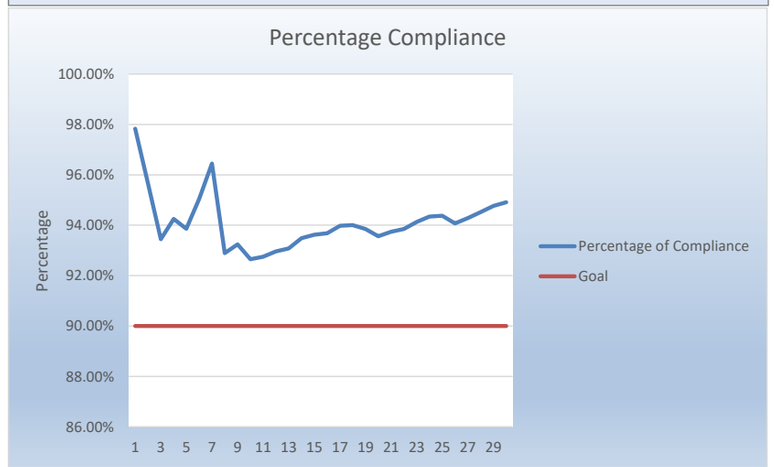
	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage of Compliance	Goal
1	59	15	44	3	1. Chute time 2. Reassign Delay 3. Status	1. 5 2. 1 3. 3	1. 10:34 2. 9:45 3. 9:03	80.00%	90%
2	74	28	46	0				93.02%	90%
3	64	17	47	0				95.00%	90%
4	57	22	35	2	1. Distance 2. Distance	1. 4 2. 7	1. 9:24 2. 11:54	93.90%	90%
5	66	27	39	1	1. Disp.Delay - Chute	1. 3	1. 9:56	94.50%	90%
6	62	22	40	1	1. Reassign Delay	1. 3	1. 9:03	94.66%	90%
7	64	19	45	3	1. Distance 2. Distance 3. Chute time	1. 7 2. 3 3. 3	1. 9:14 2. 9:01 3. 12:06	93.33%	90%
8	70	25	45	2	1. Chute time 2. Routing	1. 2 2. 3	1. 12:36 2. 9:18	93.14%	90%
9	48	16	32	1	1. Status / Distance	1. 3	1. 16:33	93.19%	90%
10	64	21	43	0				93.87%	90%
11	71	26	45	1	1. Status	1. 1	1. 9:32	94.12%	90%
12	70	20	50	3	1. Status 2. Status 3. Status 0	1. 3 2. 2 3. 1	1. 11:56 2. 11:10 3. 9:17	93.41%	90%
13	80	21	59	4	1. Chute/Status 2. Status 3. Status 4. Status	1. 2 2. 3 3. 3 4. 2	1. 13:35 2. 12:17 3. 9:49 4. 14:31	92.47%	90%
14	80	33	47	1	1. Status	1. 3	1. 11:05	92.97%	90%
15	55	16	39	1	1. Out of SSM	1. 6	1. 11:16	93.01%	90%
16	71	23	48	1	1. Reassign Delay	1. 3	1. 9:40	93.16%	90%
17	58	19	39	1	1. Reassign Delay	1. 3	1. 10:57	93.24%	90%
18	64	21	43	2				93.09%	90%
19	76	27	49	1	1. Out of SSM	1. 4	1. 13:13	93.30%	90%
20	80	25	55	2	1. Status 2. Status/Out of SSM	1. 2 2. 1	1. 9:57 2. 10:04	93.23%	90%
21	106	31	75	4	1. Chute time 2. Status 3. Status/Out of SSM 4. Status	1. 6 2. 1 3. 3 4. 1	1. 10:08 2. 17:49 3. 9:41 4. 10:59	92.83%	90%
22	67	16	51	0				93.06%	90%
23	62	20	42	3	1. Status 2. Status 3. Distance	1. 2 2. 1 3. 5	1. 9:24 2. 10:01 3. 10:37	92.75%	90%
24	72	20	52	0				93.02%	90%
25	69	22	47	0				93.30%	90%
26	54	18	36	2	1. Out of SSM 2. Status/ Out of SSM	1. 5 2. 1	1. 9:10 2. 9:59	93.16%	90%
27	67	15	52	0				93.33%	90%
28	62	20	42	1	1. Status	1. 2	1. 13:32	93.39%	90%
29	65	25	40	1	1. Status	1. 2	1. 14:13	93.49%	90%
30	58	19	39	2	1. Out of SSM 2. Distance/Status	1. 4 2. 4	1. 10:06 2. 10:43	93.37%	90%
31	70	25	45	2	1. Status 2. Status	1. 3 2. 3	1. 9:39 2. 14:39	93.32%	90%
	2085	674	1411	45					
	2.16%	6.68%		1.42					
	97.84%	93.32%							





Count of Incident Number	Transported Due To											
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Regional Specialty Center	Diversion	Grand Total
Essentia Health - Fargo		2	2	1	165	29	6	13	1		1	220
Sanford Hospital - Fargo Medical Center		6	7	6	440	18	43	40		2	1	563
Veterans Hospital - Fargo					16		1	4	1			22
Assessment/No Transport	80											80
Cancelled	373											373
No Treat/No Transport	90											90
Treat & Release	18											18
Grand Total	561	8	9	7	621	47	50	57	2	2	2	1366



City of Fargo Response Times - June 2021

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage of Compliance	Goal
1	67	23	44	1	1. Disp. Error	1. 2	1. 15:54	97.83%	90%
2	69	23	46	1	1. Status	1. 3	1. 9:51	95.65%	90%
3	71	15	56	2	1. Chute time/Dist 2. Disp. Delay	1. 4 2. 2	1. 10:04 2. 9:36	93.44%	90%
4	81	26	55	1	1. Reassign Delay	1. 2	1. 11:28	94.25%	90%
5	74	27	47	2	1. Distance 2. Out of SSM	1. 5 2. 4	1. 9:38 2. 12:19	93.86%	90%
6	63	27	36	0				95.04%	90%
7	71	27	44	0				96.45%	90%
8	83	29	54	7	1. Disp Delay 2. Status/OOSSM 3. Status 4.Out of SSM 5. Status 6.Status/OOSSM 7. Out of SSM	1. 1 2. 3 3. 1 4. 4 5. 1 6. 3 7. 3	1. 12:42 2. 9:40 3. 12:46 4. 11:37 5. 10:10 6. 9:18 7. 12:44	92.89%	90%
9	68	25	43	1	1. Status	1. 1	1. 10:09	93.24%	90%
10	70	23	47	3	1. Reassign Delay 2. Reassign Delay 3. Disp Delay	1. 2 2. 2 3. 1	1. 14:11 2. 10:39 3. 13:03	92.65%	90%
11	81	17	64	1	1. Out of SSM	1. 4	1. 9:06	92.75%	90%
12	53	8	45	0				92.96%	90%
13	72	19	53	1	1. Out of SSM	1. 2	1. 9:27	93.08%	90%
14	74	18	56	0				93.49%	90%
15	88	38	50	2	1. Disp. Delay 2. Status	1. 3 2. 1	1. 13:11 2. 9:58	93.62%	90%
16	65	19	46	1	1. Status	1. 1	1. 10:00	93.68%	90%
17	69	18	51	0				93.98%	90%
18	68	18	50	1	1. Reassign Delay	1. 3	1. 9:16	94.00%	90%
19	59	23	36	2	1. Status 2. Distance	1. 1 2. 4	1. 10:24 2. 9:52	93.85%	90%
20	58	12	46	2	1. Disp Delay 2. Distance	1. 3 2. 6	1. 10:04 2. 9:19	93.56%	90%
21	73	28	45	1	1. Status/OOSSM	1. 2	1. 9:14	93.74%	90%
22	67	25	42	1	1. Disp. Delay	1. 3	1. 9:16	93.85%	90%
23	57	23	34	0				94.13%	90%
24	62	19	43	0				94.34%	90%
25	83	22	61	1	1. Disp. Delay/Status	1. 1	1. 11:44	94.38%	90%
26	68	21	47	3	1. Status/OOSSM 2. Distance 3. Status	1. 1 2. 3 3. 1	1. 10:27 2. 10:09 3. 10:51	94.07%	90%
27	65	21	44	0				94.28%	90%
28	65	27	38	0				94.52%	90%
29	77	29	48	0				94.77%	90%
30	91	18	73	0				94.91%	90%
	2112	668	1444	34					
	1.61%	5.09%							
	98.39%	94.91%	48.13						
	70.40	22.27