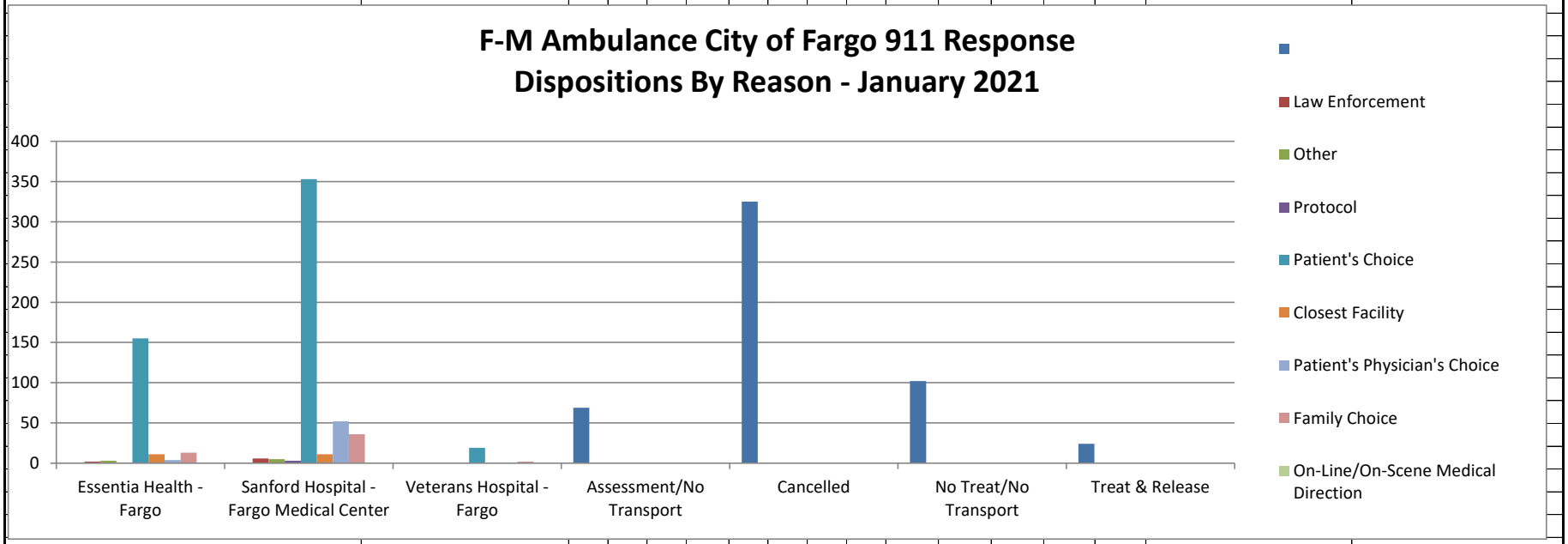
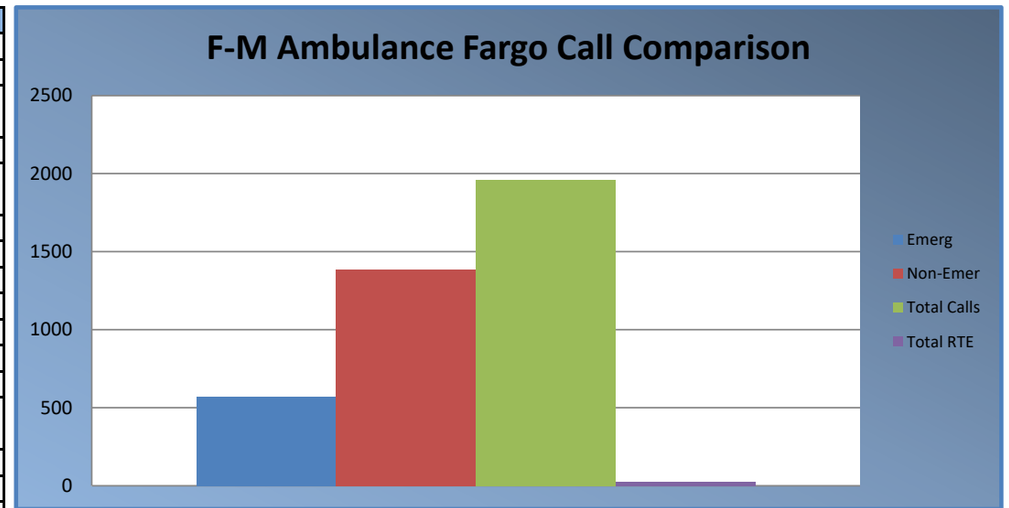
FM Ambulance City of Fargo 911 Response Data
1 January 2021 through 31 March 2021

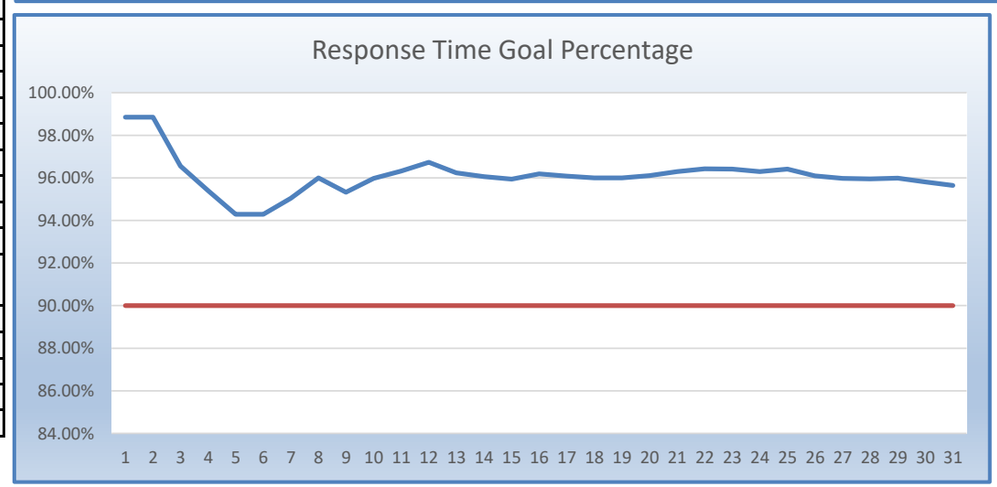
Count of Incident Number	Transported Due To									
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Direction	Grand Total
Essentia Health - Fargo		2	3	1	155	11	4	13		189
Sanford Hospital - Fargo Medical Center		6	5	3	353	11	52	36	1	467
Veterans Hospital - Fargo					19			2		21
Assessment/No Transport	69									69
Cancelled	325									325
No Treat/No Transport	102									102
Treat & Release	24									24
Grand Total	520	8	8	4	527	22	56	51	1	1197



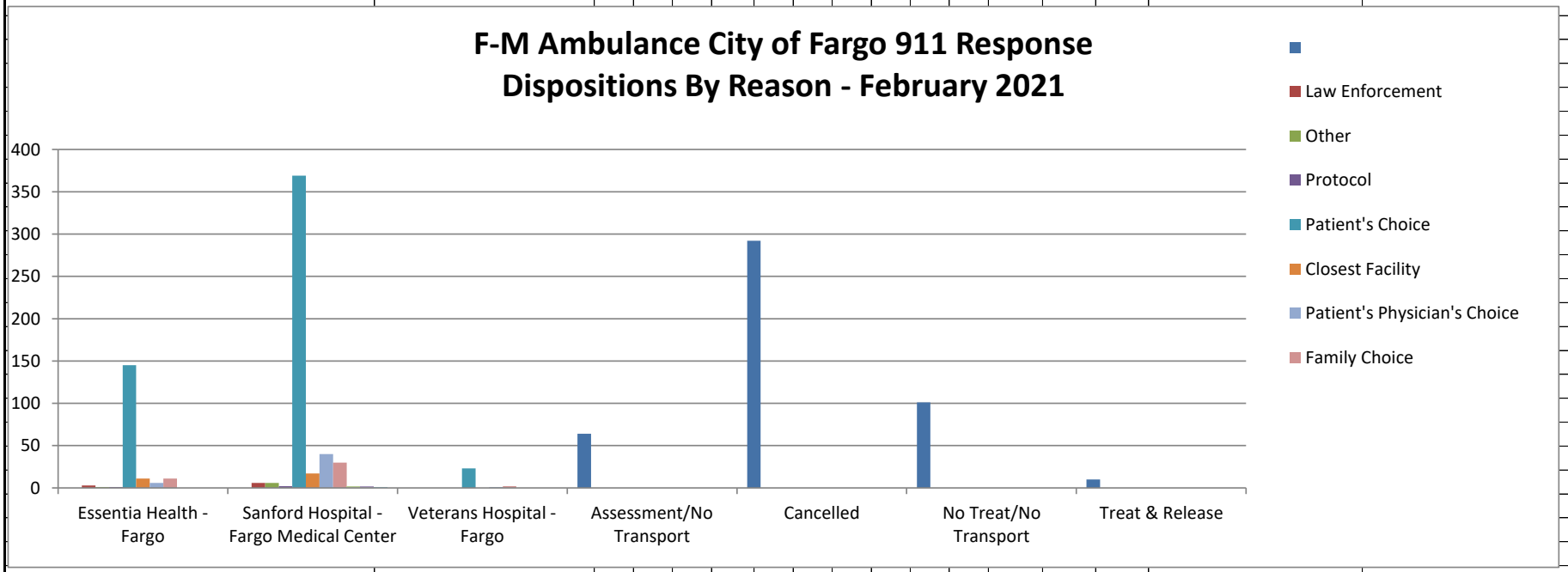
City of Fargo Response Times - January 2021

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Goal
1	66	19	47	1	1. Out of SSM	1. 6	1. 10:27	98.85%	90%
2	55	14	41	0				98.85%	90%
3	37	12	25	2	1. Chute time 2. Chute time / Reassign delay	1. 6 2. 2	1. 10:04 2. 11:28	96.55%	90%
4	66	22	44	1	1. Distance	1. 6	1. 9:04	95.40%	90%
5	79	20	59	2	1. Status 2. Disp. Delay	1. 1 2. 2	1. 9:52 2. 9:01	94.29%	90%
6	64	18	46	0				94.29%	90%
7	51	16	35	0				95.04%	90%
8	43	13	30	0				96.00%	90%
9	70	16	54	1				95.33%	90%
10	69	24	45	0				95.98%	90%
11	63	16	47	0				96.32%	90%
12	66	24	42	0				96.73%	90%
13	84	25	59	2	1. Out of SSM / Status 2. Disp. Error	1. 2 2. 3	1. 10:04 2. 16:51	96.23%	90%
14	63	15	48	1	1. Disp. Error	1. 4	1. 11:34	96.06%	90%
15	74	17	57	1	1. Chute time / Disp. Error	1. 5	1. 14:38	95.94%	90%
16	54	18	36	0				96.19%	90%
17	61	17	44	1	1. Distance	1. 4	1. 13:15	96.08%	90%
18	66	19	47	1	1. Chute time	1. 4	1. 10:11	96.00%	90%
19	67	25	42	1	1. Reassign Delay	1. 6	1. 11:07	96.00%	90%
20	69	35	34	1	1. Status / Reassign Delay	1. 3	1. 10:46	96.10%	90%
21	56	19	37	0				96.29%	90%
22	54	16	38	0				96.43%	90%
23	71	26	45	1	1. Disp. Error	1. 4	1. 11:11	96.41%	90%
24	56	14	42	1	1. Disp. Error	1. 4	1. 9:21	96.30%	90%
25	59	13	46	0				96.41%	90%
26	74	13	61	2	1. Reassign Delay 2. Status	1. 3 2. 1	1. 9:15 2. 10:22	96.09%	90%
27	60	10	50	1	1. Out of SSM	1. 5	1. 9:34	95.97%	90%
28	73	22	51	1	1. Out of SSM	1. 5	1. 9:06	95.95%	90%
29	61	16	45	2				95.99%	90%
30	72	26	46	1	1. Chute time / Distance	1. 5	1. 10:16	95.81%	90%
31	55	13	42	1	1. Out of SSM	1. 5	1. 9:56	95.64%	90%
	1958	573	1385	25					
	1.28%	4.36%							
	98.72%	95.64%							



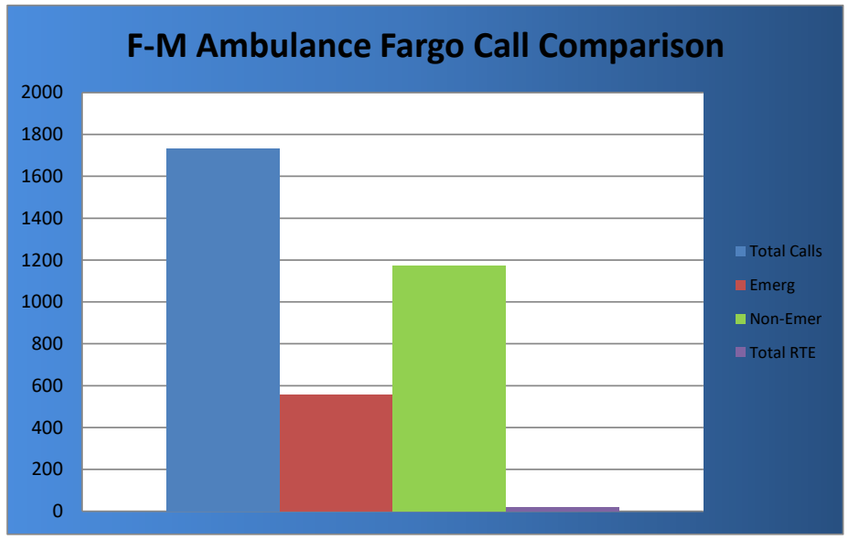


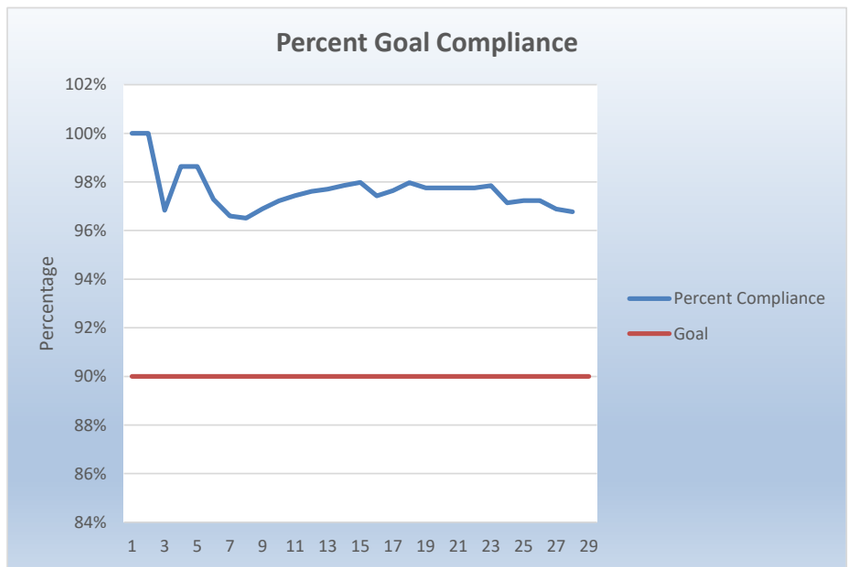
Count of Incident Number	Transported Due To											
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Directio	Regional Specialty Center	Diversion	Grand Total
Essentia Health - Fargo		3	1	1	145	11	6	11				178
Sanford Hospital - Fargo Medical Center		6	6	2	369	17	40	30	2	2	1	475
Veterans Hospital - Fargo					23		1	2				26
Assessment/No Transport	64											64
Cancelled	292											292
No Treat/No Transport	101											101
Treat & Release	10											10
Grand Total	467	9	7	3	537	28	47	43	2	2	1	1146



City of Fargo Response Times - February 2021

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percent Compliance	Goal
1	61	23	38	0				100%	90%
2	53	18	35	0				100%	90%
3	68	22	46	2	1. Reassign Delay 2. Reassign Delay	1. 4 2. 2	1. 10:36 2. 11:13	96.83%	90%
4	55	21	34	0				98.64%	90%
5	67	29	38	0				98.64%	90%
6	62	18	44	2	1. Distance 2. Disp. Delay	1. 4 2. 4	1. 10:01 2. 9:07	97.28%	90%
7	57	16	41	1	1. Distance	1. 7	1. 9:24	96.60%	90%
8	64	25	39	1	1. Distance	1. 6	1. 12:50	96.51%	90%
9	66	21	45	0				96.89%	90%
10	76	23	53	0				97.22%	90%
11	64	18	46	0				97.44%	90%
12	67	17	50	0				97.61%	90%
13	44	10	34	0				97.70%	90%
14	55	19	36	0				97.86%	90%
15	51	17	34	0				97.98%	90%
16	74	14	60	2	1. Distance 2. Out of SSM	1. 5 2. 3	1. 12:12 2. 17:37	97.43%	90%
17	77	28	49	0				97.64%	90%
18	55	13	42	1	1. Out of SSM	1. 4	1. 13:57	97.97%	90%
19	74	22	52	1	1. Chute time	1. 5	1. 9:08	97.75%	90%
20	61	19	42	0	1. Status	1. 1	1. 11:08	97.75%	90%
21	66	25	41	0				97.75%	90%
22	63	26	37	0				97.75%	90%
23	54	22	32	0				97.85%	90%
24	65	24	41	4	1. Out of SSM 2. Distance 3. Reassign Delay 4. Out of SSM	1. 3 2. 3 3. 8 4. 3	1. 11:41 2. 9:05 3. 10:33 4. 9:00	97.14%	90%
25	55	16	39	0				97.23%	90%
26	61	17	44	0				97.23%	90%
27	60	22	38	3	1. Status 2. Status 3. Status	1. 1 2. 2 3. 2	1. 13:56 2. 14:51 3. 9:45	96.88%	90%
28	56	12	44	1	1. Status	1. 3	1. 11:07	96.77%	90%
29									90%
	0								
	1731	557	1174	18					
	1.04%	3.23%							
	98.96%	96.77%		0.64					





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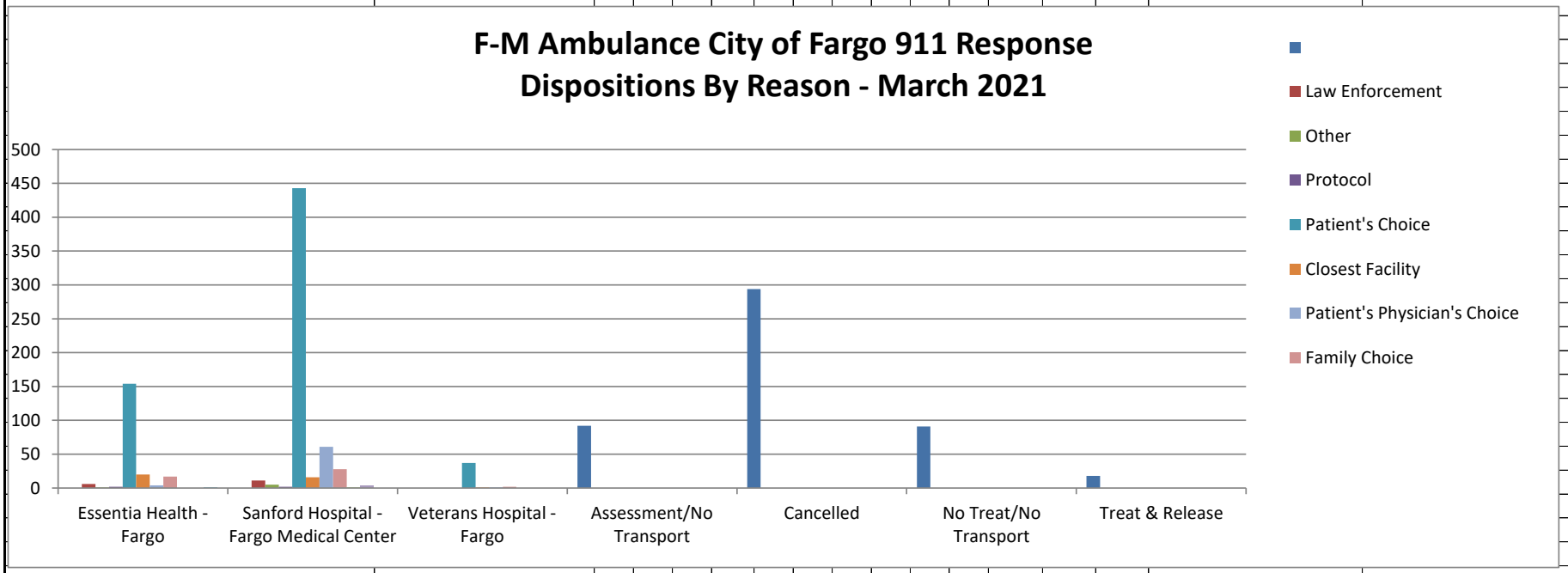
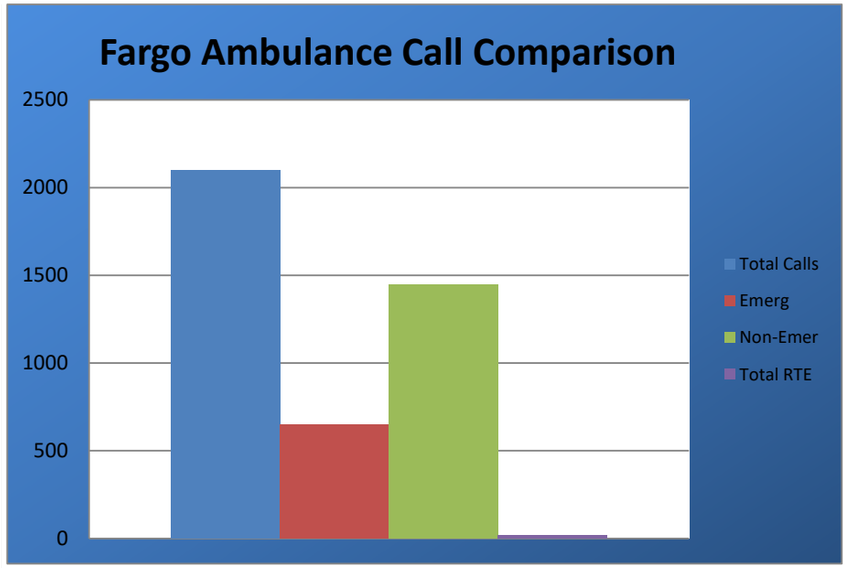
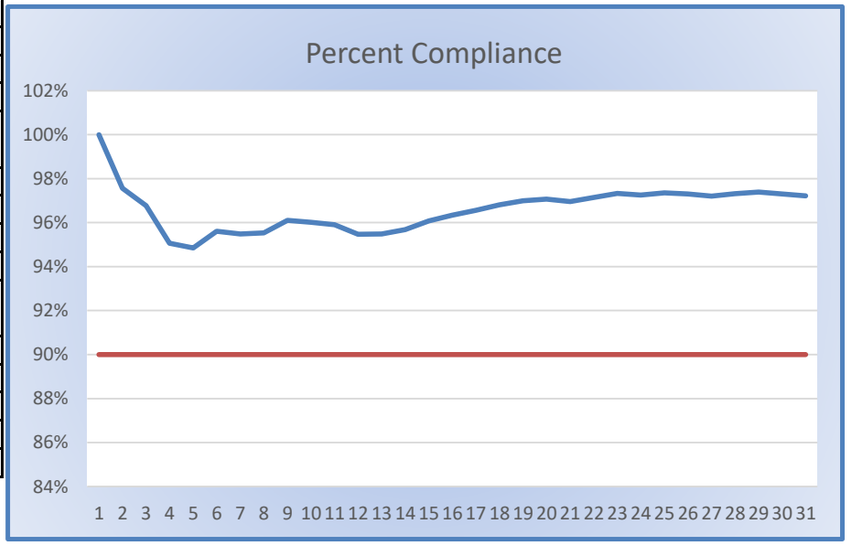
Transported To - Destination		Law Enforcement	Other	Protocol	Patient's Choice	Closest Facility	Patient's Physician's Choice	Family Choice	On-Line/On-Scene Medical Directio	Regional Specialty Center	Diversion	Grand Total
Essentia Health - Fargo		6	1	2	154	20	4	17			1	205
Sanford Hospital - Fargo Medical Center		11	5	2	443	16	61	28	1	3		570
Veterans Hospital - Fargo					37	1	1	2				41
Assessment/No Transport	92											92
Cancelled	294											294
No Treat/No Transport	91											91
Treat & Release	18											18
Grand Total	495	17	6	4	634	37	66	47	1	3	1	1311



City of Fargo Response Times - March 2021

	Total Calls	Emerg	Non-Emer	Total RTE	Reason	Status	Response Time	Percentage	Goal
1	82	23	59	0				100%	90%
2	76	18	58	1	1. Status	1. 2	1. 10:48	97.56%	90%
3	60	21	39	1	1. Chute time	1. 4	1. 9:19	96.77%	90%
4	76	19	57	2	1. Status 2. Status	1. 3 2. 2 3. 2	1. 9:00 2. 9:10	95.06%	90%
5	60	16	44	1	1. Out of SSM	1. 2	1. 10:58	94.85%	90%
6	63	17	46	0				95.61%	90%
7	51	19	32	1	1. Distance	1. 7	1. 9:05	95.49%	90%
8	90	24	66	1	1. Out of SSM	1. 5	1. 9:48	95.54%	90%
9	68	23	45	0				96.11%	90%
10	75	21	54	1	1. Reassign Delay	1. 4	1. 9:42	96.02%	90%
11	80	19	61	1	1. Distance / Status	1. 2	1. 9:37	95.91%	90%
12	67	23	44	2	1. Out of SSM 2. Status	1. 4 2. 2	1. 17:05 2. 9:17	95.47%	90%
13	72	23	49	1	1. Distance	1. 3	1. 9:42	95.49%	90%
14	56	12	44	0				95.68%	90%
15	68	28	40	0				96.08%	90%
16	67	22	45	0				96.34%	90%
17	82	21	61	0				96.56%	90%
18	66	27	39	0				96.81%	90%
19	66	24	42	0				97.00%	90%
20	48	10	38	0				97.07%	90%
21	53	18	35	1	1. Chute time / Reassign delay	1. 6	1. 10:35	96.96%	90%
22	75	26	49	0				97.14%	90%
23	72	32	40	0				97.33%	90%
24	76	25	51	1	1. Status	1. 2	1. 11:44	97.26%	90%
25	60	20	40	0				97.36%	90%
26	76	27	49	1	1. Chute time/ Out of SSM	1. 5	1. 13:51	97.31%	90%
27	44	16	28	1	1. Out of SSM	1. 5	1. 11:35	97.21%	90%
28	57	22	35	0				97.32%	90%
29	69	17	52	0				97.39%	90%
30	70	19	51	1				97.31%	90%
31	72	16	56	1	1. Out of SSM	1. 4	1. 10:31	97.22%	90%
	2097	648	1449	18					
	0.86%	2.78%							
	99.14%	97.22%	46.74