

Fargo-Moorhead Metropolitan Council of Governments

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To: MAT Coordinating Board Members

From: Fargo-Moorhead Metropolitan Council of Governments (Metro COG)

Metro Area Transit (MATBUS)

Date: July 31, 2017

RE: MAT Coordinating Board Agenda and Correspondence

68th Meeting of the
Metro Area Transit Coordinating Board
August 2, 2017 – 8:00am
Fargo City Commission Chambers – 200 3rd Street North, Fargo ND

Meeting Agenda

- 1. Call to Order and Introductions Kevin Hanson (Chair)
- 2. Review and Action on Minutes from May 17, 2017 (Attachment 1)
- 3. 90-day Youth Pass Analysis Matt Peterson *Cwcej o gpv'4+
- 4. Bike/Bus Joint Pass Program Matt Peterson *Cwcej o gpv'5+
- 5. Moorhead U-Pass Agreement (Revised) Lori Van Beek
- 6. Moorhead 2018 Operating Budget & MnDOT Grant (Funding Reduction) Lori Van Beek
- 7. Link FM Update & Draft Survey Lori Van Beek & Julie Bommelman
- 8. MATBUS Operation Report Lori Van Beek & Julie Bommelman (Attachment 6)
- 9. Other Business

Questions, comments or concerns prior to the meeting can be directed to Michael Maddox (701.232.3242 x33; maddox@fmmetrocog.org).

People with disabilities who plan to attend this meeting and need special arrangements should contact Michael Maddox at Metro COG (701.232.3242 Ext. 33), at least two days before the meeting to make arrangements.

67th Meeting of the Metro Area Transit Coordinating Board May 17th, 2017 Fargo Commission Chambers

Members Present:

Brian Arett, Valley Senior Services Melissa Fabian, Moorhead City Council Steve Fox, MSUM (alternate for Brenda Amenson-Hill) Tony Gehrig, Fargo City Commission Brit Stevens, NDSU Larry Weil, West Fargo City Commission

Members Absent:

Jim Aasness, Dilworth City Council
Tony Grindberg, Fargo City Commission
Kevin Hanson, Chair
Teresa Stolfus, M|State
Sara Watson Curry, Moorhead City Council
Samantha Westrate, Concordia College

Others Present:

Lori Van Beek, City of Moorhead Julie Bommelman, City of Fargo William Christian, Metro COG Michael Maddox, Metro COG

1. Call to Order and Introductions

Chairman Kevin Hanson was not present for the meeting. Mr. Maddox called for a volunteer to act as chair. A motion to elect Julie Bommelman as acting chair was made by Mr. Gehrig, seconded by Mr. Weil. Motion was carried unanimously.

2. Review and Action on Minutes from March 1st, 2017.

Mr. Maddox noted that a quorum was not present, and that the election of Ms. Bommelman as chair, did not constitute her as a voting member. Acting Chair Bommelman forwent the review and action of the minutes.

3. Overview of 2018 Fargo Budget

Acting Chair Bommelman presented an overview of the 2018 Fargo Budget. A total of four busses will be purchased using grants from both the state of Minnesota, and a 5339 FTA grant. Other capital needs include: hybrid diesel-electric bus batteries, transfer vehicles, 10 additional shelters, replacement of the MTG security system, replacement of trash receptacles, and implementation of recommendations from the Facility Analysis. The 2018 operating and planning costs were also highlighted during the Fargo budget presentation. Mr. Gehrig asked if the hybrid busses would still operate if the battery reaches end-of-life. Ms. Bommelman advised that the bus will not work, and be taken completely out of commission. A recommended motion to set a public hearing for submission of a Federal Grant application was tabled.

4. Overview of 2018 Moorhead Budget

Ms. Van Beek presented an overview of the 2018 Moorhead Budget. A highlight of 2017-2018 Capital Grants. All of Moorhead's applications for MN Expansion Grants were awarded, as well as Federal Grants for replacement and expansion. Three fixed-route busses, and one senior ride van will be replaced with said grants.

A recommended motion to set a public hearing for submission of a Federal Grant application was tabled.

5. Implementation of TDP Route Changes in Fargo and Moorhead

Ms. Van Beek recently presented in front of Moorhead City Council that there will be some route changes implemented, which the council approved. Once the Transit Routing Software is in place, more route changes may come forward as well.

Acting Chair Bommelman presented proposed route changes as well, requiring public hearings. Public Hearing notices will be published in the Forum Legal Section May 22nd and May 29th.

No action.

6. Planning Studies

Mr. Maddox presented a planning study in the works at the Metro COG. West Acres has approached MATBUS about the possibility of moving the transit hub facility from the current location. The previous TDP did mention this as a future study. The study would identify current facilities, as well as possible future facility sites, and suggested changes and updates. Ms. Bommelman noted that this study will be partially funded by CPG money, as well as a local match (1/3 Moorhead, 2/3 Fargo). An open invitation was extended to MAT board members to sit on the Study Review Committee.

Mr. Christian presented an update on the Moorhead ADA Transition Planning study. A Request for Proposals has been released, and SRF Consulting was chosen as the firm to complete the study. MS. Van Beek noted that there will be a transit element included in the study.

Mr. Maddox presented an update on the ReMix Software procurement. The Metro COG Policy Board will be voting to approve the contract, and NDDOT QBS approval is in process.

7. LinkFM Update

Ms. Van Beek provided an update on the LinkFM. The update touched on topics including: new brochures, Ridership numbers, Monitoring Performance, and Continued Funding for 2018.

8. MATBUS Operation Report

Acting Chair Bommelman and Ms. Van Beek presented the YTD MATBUS Transit Operations Report to May 2017.

9. Other Business

No additional business was addressed.

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Memorandum

To: MAT Coordinating Board

From: Matthew G. Peterson, Assistant Transit Director

Date: August 1, 2017

RE: 90-Day Youth Pass

MATBUS offers a summer youth pass to anyone in Kindergarten through 12th Grade. This pass is available for \$26.00 and is valid July 1st through August 31st of the year purchased.

Youth ridership and pass sales have been declining over the past two years. Ridership was down 13% in 2015 and 12% in 2016. MATBUS staff has completed an analysis on youth sales over the past four (4) years. Staff has determined that by converting the Summer Youth Pass to a year-around Youth 90-Day Pass, we could increase youth ridership throughout the metro area. This is especially important, as our youth are our adult riders of the future. The 90-day period would start with the first use of the pass. For schools that let out in May, the youth could begin using the pass for whenever their activities start. It is estimated that initially fare revenue could be reduced by approximately \$1,900; however, more passes could be sold overall, increasing both ridership and revenue. The analysis is provided below:

4-Year Average Youth Pass Sales 2013 to 2016 **Current Pricing** 90-Day Pricing # Projected # Sold (divided by 3) **Type** Price Ea. Cost Cost Difference Youth 30-day Smartcard \$ 26.00 \$1,118.00 14 \$372.67 -\$745.33 43

\$ 26.00 \$1,742.00 \$580.67 -\$1,161.33 Youth 30-day Ticket 67 22 \$ 6.00 \$5,304.00 **Summer Youth Pass 90-day** 204 204 \$5,304.00 \$0.00 \$8,164.00 \$6,257.33 -\$1,906.67 **Total** 314 \$240.67

Prior to last year, the MATBUS youth pass was identical to any other discount pass in our system. In order to differentiate between the passes, we began loading youth sales on the same fare media as our Summer Youth Passes. This allowed our employees to recognize a youth passenger over any other passenger receiving discounted fare.

<u>Recommended motion</u>: Recommend to the Fargo City Commission and Moorhead City Council that they hold a public hearing to consider changing the MATBUS Summer Youth Pass to a 90-Day Youth Pass at a cost of \$26.00.

^{* 10-}ride tickets, 1-ride tickets and cash fare payments were excluded from this computation, as these are casual riders.

Memorandum

To: MAT Coordinating Board

From: Matthew G. Peterson, Assistant Transit Director

Date: August 1, 2017

RE: Bike & Bus Pass



MATBUS and Great Rides Bike Share would like to create a multi pass for Bike and Bus to increase ridership. The multi pass would work on both MATBUS Fixed Route and Great Rides Bike Share systems. The pass would only be available for purchase at the Ground Transportation Center (GTC).

Great Rides has offered to assist MATBUS with promoting our services along with theirs and participating in joint marketing events. MATBUS would share the revenue for the purchase of these passes with Great Rides Bike Share. The proposed cost breakdown is shown below:

| Pass Type | Bike Share | MATBUS Share | Total Cost to Passenger |
|-------------|------------|--------------|----------------------------|
| 1-Day Pass | \$2.00 | \$4.00 | \$6.00 |
| 30-Day Pass | \$10.00 | \$36.00 | \$46.00 |

This pass would create a seamless transition for passengers between MATBUS and Great Rides. Passengers would be able to purchase a pass and utilize both means of transportation for one low cost. Currently, MATBUS 1-day Passes are \$5 and 30-day Passes are \$40.

Since Great Rides has a limited window of operation each year, this pass would be available from mid-April through mid-September ensuring bikes are available for anyone utilizing this pass.

Recommended motion: To authorize City of Fargo and City of Moorhead Transit Staff to advance the proposed multi Bike-Bus pass to the Cites' respective Finance Committees for review as a promotional fare under a pilot program from August 2017 through September 30, 2018.

MATBUS Transit Operations Report - May 2017

| I | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | O | n-Time Perf. | |
|-----------|---------|-----------|----------|----------|------------|----------|-------------------|---------------|---------------|---------------|--------------|----------|
| Moorhead | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 1 | 5,632 | 5,512 | -2.13% | 283.50 | 297.50 | 4.94% | 19.87 | 18.53 | -6.74% | 88.57% | 93.66% | 5.75% |
| Route 2 | 8,083 | 7,501 | -7.20% | 329.25 | 338.00 | 2.66% | 24.55 | 22.19 | -9.60% | 90.07% | 91.69% | 1.80% |
| Route 3 | 3,774 | 3,934 | 4.24% | 284.03 | 298.28 | 5.02% | 13.29 | 13.19 | -0.74% | 85.63% | 90.85% | 6.10% |
| Route 4 | 9,001 | 10,384 | 15.36% | 624.25 | 876.00 | 40.33% | 14.42 | 11.85 | -17.79% | 77.44% | 77.50% | 0.07% |
| Route 5 | 3,363 | 3,792 | 12.76% | 284.13 | 297.88 | 4.84% | 11.84 | 12.73 | 7.55% | 92.30% | 94.24% | 2.10% |
| Route 6 | 750 | 980 | 30.67% | 147.50 | 153.50 | 4.07% | 5.08 | 6.38 | 25.56% | 92.38% | 96.59% | 4.56% |
| Route 7 | 1,169 | | -100.00% | 112.50 | 0.00 | -100.00% | 10.39 | #DIV/0! | #DIV/0! | 84.62% | | -100.00% |
| Route 8 | 1,319 | 1,335 | 1.21% | 112.00 | 117.00 | 4.46% | 11.78 | 11.41 | -3.11% | 84.73% | 86.82% | 2.47% |
| Route 9 | 565 | 364 | -35.58% | 160.00 | 167.00 | 4.38% | 3.53 | 2.18 | -38.28% | 92.99% | 96.38% | 3.65% |
| Total | 33,656 | 33,802 | 0.43% | 2,337.16 | 2,545.16 | 8.90% | 14.40 | 13.28 | -7.77% | 87.64% | 90.97% | 3.80% |
| ı | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
| Fargo | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 11 | 6,270 | 5,999 | -4.32% | 371.00 | 386.00 | 4.04% | 16.90 | 15.54 | -8.04% | 83.47% | 85.48% | 2.41% |
| Route 13 | 8,648 | 8,049 | -6.93% | 721.00 | 750.00 | 4.02% | 11.99 | 10.73 | -10.53% | 81.70% | 88.71% | 8.58% |
| Route 13U | 2,194 | 1,967 | -10.35% | 183.00 | 185.50 | 1.37% | 11.99 | 10.60 | -11.55% | 89.07% | 84.62% | -5.00% |
| Route 14 | 13,291 | 13,320 | 0.22% | 1099.25 | 1,143.70 | 4.04% | 12.09 | 11.65 | -3.68% | 85.06% | 83.47% | -1.87% |
| Route 15 | 27,082 | 26,209 | -3.22% | 1335.50 | 1,393.00 | 4.31% | 20.28 | 18.81 | -7.22% | 87.88% | 91.81% | 4.47% |
| Route 16 | 5,695 | 6,204 | 8.94% | 495.75 | 515.82 | 4.05% | 11.49 | 12.03 | 4.70% | 85.13% | 93.03% | 9.28% |
| Route 17 | 2,544 | 2,867 | 12.70% | 185.50 | 193.00 | 4.04% | 13.71 | 14.85 | 8.32% | 87.81% | 91.81% | 4.56% |
| Route 18 | 4,511 | 4,514 | 0.07% | 358.50 | 373.00 | 4.04% | 12.58 | 12.10 | -3.82% | 89.82% | 93.66% | 4.28% |
| Route 23 | 2,114 | 2,234 | 5.68% | 388.50 | 404.20 | 4.04% | 5.44 | 5.53 | 1.57% | 86.69% | 83.47% | -3.71% |
| Total | 72,349 | 71,363 | -1.36% | 5,138.00 | 5,344.22 | 4.01% | 14.08 | 13.35 | -5.17% | 86.29% | 88.45% | 2.50% |
| Ī | | Ridership | | | Rev. Hours | | Passengers / Hour | | On-Time Perf. | | | |
| NDSU | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 31 | 1,542 | 1,170 | -24.12% | 125.00 | 125.00 | 0.00% | 12.34 | 9.36 | -24.12% | 95.72% | 89.88% | -6.10% |
| Route 32E | 4,123 | 5,741 | 39.24% | 110.00 | 110.00 | 0.00% | 37.48 | 52.19 | 39.24% | 96.45% | 2.40% | -97.51% |
| Route 32W | 1,335 | 1,390 | 4.12% | 60.00 | 60.00 | 0.00% | 22.25 | 23.17 | 4.12% | 87.62% | 84.18% | -3.93% |
| Route 33 | 7,432 | 7,420 | -0.16% | 290.00 | 293.40 | 1.17% | 25.63 | 25.29 | -1.32% | 93.96% | 83.64% | -10.98% |
| Route 34 | 4,513 | 1,842 | -59.18% | 194.25 | 92.40 | -52.43% | 23.23 | 19.94 | -14.19% | 94.10% | 92.51% | -1.69% |
| Route 35 | 199 | 237 | 19.10% | 21.20 | 20.80 | -1.89% | 9.39 | 11.39 | 21.39% | 99.08% | 98.46% | -0.63% |
| Total | 19,144 | 17,800 | -7.02% | 800.45 | 701.60 | -12.35% | 23.92 | 25.37 | 6.08% | 94.49% | 75.18% | -20.44% |
| | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
| Other | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | 0.05% | 2016 | 2017 | Change |
| LinkFM | 1,730 | 2,275 | 31.50% | 280.00 | 292.00 | 4.29% | 6.18 | 7.79 | 26.10% | 90.77% | 80.46% | -11.36% |
| 9000's | 0 | 47 | #DIV/0! | | 2.84 | #DIV/0! | #DIV/0! | 16.55 | #DIV/0! | | | #DIV/0! |
| Total | 1,730 | 2,322 | 34.22% | 280.00 | 294.84 | 5.30% | 6.18 | 7.88 | 27.46% | 90.77% | 80.46% | -11.36% |
| | | Ridership | | | Rev. Hours | | Passengers / Hour | | | On-Time Perf. | | |
| Total | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| MATBUS | 126,879 | 125,287 | -1.25% | 8,555.61 | 8,885.82 | 3.86% | 14.83 | 14.10 | -4.92% | 89.80% | 83.76% | -6.72% |

MATBUS Transit Operations Report - May 2017 page 2

| | | Ridership | | Rev. Hours | (Based on F | Ridership) | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
|--------------------|-------------|----------------|----------------|------------|-------------|------------|-----------------------------------|-----------------|---------------|--------------|--------------|----------|
| Paratransit | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Fargo | 2,864 | 3,265 | 14.00% | 1,286.04 | 1,394.86 | 8.46% | 2.23 | 2.34 | 5.11% | 82.00% | 78.68% | -4.05% |
| Moorhead | 792 | 895 | 13.01% | | 382.36 | 7.51% | 2.23 | 2.34 | 5.11% | 79.01% | 74.43% | -5.80% |
| West Fargo | 425 | 460 | 8.24% | 190.84 | 196.52 | 2.98% | 2.23 | 2.34 | 5.11% | 82.17% | 78.15% | -4.89% |
| Dilworth | 45 | 51 | 13.33% | 20.21 | 21.79 | 7.83% | 2.23 | 2.34 | 5.11% | 83.54% | 80.68% | -3.43% |
| Total | 4,126 | 4,671 | 13.21% | 1,852.73 | 1,995.52 | 7.71% | 2.23 | 2.34 | 5.11% | 81.68% | 77.98% | -4.54% |
| | | Ridership | | Rev. Hours | (Based on F | Ridership) | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
| Senior Ride | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Dilworth | 42 | 45 | 7.14% | 28 | 25 | -10.67% | 1.52 | 1.83 | 19.94% | | | N/A |
| Moorhead | 728 | 1,000 | 37.36% | 478 | 548 | 14.52% | 1.52 | 1.83 | 19.94% | | | N/A |
| Total | 770 | 1,045 | 35.71% | 506 | 572 | 13.15% | 1.52 | 1.83 | 19.94% | 0 | 0 | N/A |
| | Call Volume | | Operating Days | | | Ave | Average Calls / Day | | | ge Calls Dur | ation | |
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| GTC | 3,744 | 3,686 | -1.55% | 25 | 26 | 4.00% | 150 | 142 | -5.34% | 1:45 | 1:36 | -8.57% |
| Paratransit | 3,051 | 3,462 | 13.47% | 21 | 22 | 4.76% | 145 | 157 | 8.31% | 2:26 | 4:17 | 76.03% |
| Total | 6,795 | 7,148 | 5.19% | 46 | 48 | 4.35% | 295 | 299 | 1.39% | 4:11 | 5:53 | 40.64% |
| - | | Social | Media | 2016 | 2017 | Change | MA | TBUS Overv | iew | 2016 | 2017 | Change |
| | r | matbus.com | | 23,438 | 18,381 | -21.58% | | | Collisions | 1.00 | | -100.00% |
| | r | natbusmobile | e.com | 0 | 6,574 | #DIV/0! | | Collisions | / 100K Miles | 0.63 | | -100.00% |
| | ig | goecochaller | ige.com | 0 | 394 | #DIV/0! | | | Complaints | 17.00 | | -100.00% |
| | F | Rider Alert Su | ubscribers | 2,747 | 3,049 | 10.99% | Comp | olaints / 1,000 | Passengers | 0.04 | | -100.00% |
| | | acebook Lik | | 2,635 | 2,617 | -0.68% | | | 5.00 | | -100.00% | |
| | | Twitter Follow | | 637 | 729 | 14.44% | Incidents / 1,000 Passengers 0.04 | | | | -100.00% | |
| | | YouTube Viev | | 21,310 | 24,734 | 16.07% | | | /lissed Trips | 47.97 | | -100.00% |
| | N | MATBUS App |) | 0 | 4,191 | #DIV/0! | | | | | | |

| ATBUS Comments / Notes / U | ocomming Events | | |
|----------------------------|-----------------|------|--|
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MATBUS Transit Operations Report - June 2017

| | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | Or | -Time Perf. | |
|-----------|---------|-----------|----------|----------|------------|----------|-------------------|---------------|----------|---------------|--------------|----------|
| Moorhead | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 1 | 6,948 | 6,172 | -11.17% | 297.00 | 298.00 | 0.34% | 23.39 | 20.71 | -11.47% | 90.88% | 96.78% | 6.49% |
| Route 2 | 7,033 | 7,572 | 7.66% | 298.00 | 298.00 | 0.00% | 23.60 | 25.41 | 7.66% | 84.21% | 92.25% | 9.55% |
| Route 3 | 4,081 | 4,382 | 7.38% | 297.28 | 298.28 | 0.34% | 13.73 | 14.69 | 7.02% | 89.37% | 93.68% | 4.82% |
| Route 4 | 9,723 | 11,705 | 20.38% | 651.62 | 876.00 | 34.43% | 14.92 | 13.36 | -10.45% | 78.36% | 78.90% | 0.69% |
| Route 5 | 3,347 | 4,121 | 23.13% | 297.88 | 297.88 | 0.00% | 11.24 | 13.83 | 23.13% | 86.91% | 95.73% | 10.15% |
| Route 6 | 732 | 1,123 | 53.42% | 154.00 | 154.00 | 0.00% | 4.75 | 7.29 | 53.42% | 87.01% | 97.70% | 12.29% |
| Route 7 | 837 | | -100.00% | 116.00 | | -100.00% | 7.22 | | -100.00% | | | |
| Route 8 | 891 | 1,188 | 33.33% | 112.00 | 116.00 | 3.57% | 7.96 | 10.24 | 28.74% | 75.22% | 89.06% | 18.40% |
| Route 9 | 748 | 473 | -36.76% | 167.00 | 167.00 | 0.00% | 4.48 | 2.83 | -36.76% | 67.41% | 97.62% | 44.82% |
| Total | 34,340 | 36,736 | 6.98% | 2,390.78 | 2,505.16 | 4.78% | 14.36 | 14.66 | 2.09% | 82.42% | 92.72% | 12.49% |
| | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | Or | n-Time Perf. | |
| Fargo | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 11 | 6,521 | 5,494 | -15.75% | 386.00 | 386.00 | 0.00% | 16.89 | 14.23 | -15.75% | 87.41% | 90.41% | 3.43% |
| Route 13 | 7,998 | 7,830 | -2.10% | 750.00 | 750.00 | 0.00% | 10.66 | 10.44 | -2.10% | 84.64% | 87.93% | 3.89% |
| Route 13U | 215 | 274 | 27.44% | 65.00 | 65.00 | 0.00% | 3.31 | 4.22 | 27.44% | 76.49% | 90.91% | 18.85% |
| Route 14 | 13,986 | 13,520 | -3.33% | 1,143.70 | 1,143.70 | 0.00% | 12.23 | 11.82 | -3.33% | 87.84% | 86.13% | -1.95% |
| Route 15 | 27,328 | 25,164 | -7.92% | 1,393.00 | 1,393.00 | 0.00% | 19.62 | 18.06 | -7.92% | 89.29% | 93.09% | 4.26% |
| Route 16 | 6,136 | 5,956 | -2.93% | 515.82 | 515.82 | 0.00% | 11.90 | 11.55 | -2.93% | 84.23% | 94.32% | 11.98% |
| Route 17 | 2,809 | 2,706 | -3.67% | 193.00 | 193.00 | 0.00% | 14.55 | 14.02 | -3.67% | 86.12% | 95.74% | 11.17% |
| Route 18 | 4,398 | 4,318 | -1.82% | 373.00 | 373.00 | 0.00% | 11.79 | 11.58 | -1.82% | 87.18% | 95.65% | 9.72% |
| Route 23 | 2,203 | 2,408 | 9.31% | 404.20 | 404.20 | 0.00% | 5.45 | 5.96 | 9.31% | 91.15% | 82.17% | -9.85% |
| Total | 71,594 | 67,670 | -5.48% | 5,223.72 | 5,223.72 | 0.00% | 13.71 | 12.95 | -5.48% | 86.04% | 90.71% | 5.42% |
| | | Ridership | | | Rev. Hours | | Passengers / Hour | | | On-Time Perf. | | |
| NDSU | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Route 31 | | | #DIV/0! | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Route 32E | | | #DIV/0! | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Route 32W | | | #DIV/0! | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Route 33 | | | #DIV/0! | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Route 34 | 1,694 | 0 | -100.00% | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 94.78% | | -100.00% |
| Route 35 | | | #DIV/0! | | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Total | 1,694 | 0 | -100.00% | 0.00 | 0.00 | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | 94.78% | #DIV/0! | #DIV/0! |
| | | Ridership | | | Rev. Hours | | Pas | ssengers / Ho | our | Or | -Time Perf. | |
| Other | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | 0.05% | 2016 | 2017 | Change |
| LinkFM | 2,429 | 2,267 | -6.67% | 308.00 | 308.00 | 0.00% | 7.89 | 7.36 | -6.67% | | 72.11% | #DIV/0! |
| 9000's | 0 | 27 | #DIV/0! | | | #DIV/0! | #DIV/0! | #DIV/0! | #DIV/0! | | | #DIV/0! |
| Total | 2,429 | 2,294 | -5.56% | 308.00 | 308.00 | 0.00% | 7.89 | 7.45 | -5.56% | 0.00% | 72.11% | #DIV/0! |
| | | Ridership | | | Rev. Hours | | Passengers / Hour | | | On-Time Perf. | | |
| Total | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| MATBUS | 110,057 | 106,700 | -3.05% | 7,922.50 | 8,036.88 | 1.44% | 13.89 | 13.28 | -4.43% | 65.81% | 85.18% | 29.43% |

MATBUS Transit Operations Report - June 2017 page 2

| | | Ridership | | Rev. Hours | (Based on F | Ridership) | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
|--------------------|-------------|----------------|------------|----------------|-------------|------------|-----------------------------------|-----------------|--------------|----------|--------------|----------|
| Paratransit | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Fargo | 3,004 | 3,161 | 5.23% | 1,328.08 | 1,375.57 | 3.58% | 2.26 | 2.30 | 1.59% | 82.00% | 78.68% | -4.05% |
| Moorhead | 872 | 813 | -6.77% | 385.52 | 353.79 | -8.23% | 2.26 | 2.30 | 1.59% | 79.01% | 74.43% | -5.80% |
| West Fargo | 445 | 336 | -24.49% | 196.74 | 146.22 | -25.68% | 2.26 | 2.30 | 1.59% | 82.17% | 78.15% | -4.89% |
| Dilworth | 39 | 65 | 66.67% | 17.24 | 28.29 | 64.05% | 2.26 | 2.30 | 1.59% | 83.54% | 80.68% | -3.43% |
| Total | 4,360 | 4,375 | 0.34% | 1,927.58 | 1,903.87 | -1.23% | 2.26 | 2.30 | 1.59% | 81.68% | 77.98% | -4.54% |
| | | Ridership | | Rev. Hours | (Based on F | Ridership) | Pas | ssengers / Ho | our | 0 | n-Time Perf. | |
| Senior Ride | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| Dilworth | 43 | 40 | -6.98% | 26.41 | 26 | 0.02% | 1.63 | 1.51 | -6.99% | | | N/A |
| Moorhead | 807 | 818 | 1.36% | 495.59 | 540 | 8.99% | 1.63 | 1.51 | -6.99% | | | N/A |
| Total | 850 | 858 | 0.94% | 522.00 | 567 | 8.53% | 1.63 | 1.51 | -6.99% | 0 | 0 | N/A |
| | Call Volume | | | Operating Days | | | Average Calls / Day | | | Avera | ge Calls Dur | ation |
| | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change | 2016 | 2017 | Change |
| GTC | 3,465 | 3,451 | -0.40% | 26 | 26 | 0.00% | 133 | 133 | -0.40% | 1:46 | 1:38 | -7.55% |
| Paratransit | 3,099 | 3,125 | 0.84% | 22 | 22 | 0.00% | 141 | 142 | 0.84% | 5:44 | 8:19 | 45.06% |
| Total | 6,564 | 6,576 | 0.18% | 48 | 48 | 0.00% | 274 | 275 | 0.23% | 7:30 | 9:57 | 32.67% |
| - | | Social | Media | 2016 | 2017 | Change | MA | TBUS Overv | iew | 2016 | 2017 | Change |
| | r | matbus.com | | 20,845 | 17,786 | -14.67% | | | Collisions | 2.00 | | -100.00% |
| | r | matbusmobile | e.com | 0 | 4,217 | #DIV/0! | | Collisions | / 100K Miles | 1.37 | | -100.00% |
| | Ī | goecochaller | ige.com | 0 | 38 | #DIV/0! | | | Complaints | 18.00 | | -100.00% |
| | F | Rider Alert Su | ubscribers | 2,734 | 3,054 | 11.70% | Comp | olaints / 1,000 | Passengers | 0.04 | | -100.00% |
| | F | Facebook Lik | es | 2,629 | 2,612 | -0.65% | | | 5.00 | | -100.00% | |
| | | Twitter Follow | | 637 | 736 | 15.54% | Incidents / 1,000 Passengers 0.04 | | | -100.00% | | |
| | | YouTube Viev | NS | 21,835 | 25,111 | 15.00% | | N | Missed Trips | 23.34 | | -100.00% |
| | 1 | MATBUS App |) | 0 | 3,804 | #DIV/0! | | | | | | |

| MATBUS Comments / Notes / Upcomming Events |
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| MOORH | MOORHEAD FIXED ROUTE RIDERSHIP May 2017 | | | | | | | | | | |
|--------------------------------------|--|----------|---------|----------|--|--|--|--|--|--|--|
| Comparison to Previous Year by Route | | | | | | | | | | | |
| | May 2017 | May 2016 | Change | % Change | | | | | | | |
| Operating Weekdays | 22 | 21 | 1 | 5% | | | | | | | |
| Operating Saturdays | 4 | 5 | (1) | -20% | | | | | | | |
| Total Operating Days | 26 | 26 | - ` | 0% | | | | | | | |
| Revenue Hours | 2,546 | 2,342 | 204 | 9% | | | | | | | |
| Vehicle Mileage | 34,867 | 34,474 | 393 | 1% | | | | | | | |
| Route 1 | 5,512 | 5,632 | (120) | -2% | | | | | | | |
| Route 2 | 7,501 | 8,083 | (582) | -7% | | | | | | | |
| Route 3 | 3,934 | 3,774 | 160 | 4% | | | | | | | |
| Route 4 | 10,384 | 9,001 | 1,383 | 15% | | | | | | | |
| Route 5 | 3,792 | 3,363 | 429 | 13% | | | | | | | |
| Route 6 | 980 | 750 | 230 | 31% | | | | | | | |
| Route 7* Eliminated | - | 1,169 | (1,169) | -100% | | | | | | | |
| Route 8 | 1,335 | 1,319 | 16 | 1% | | | | | | | |
| Route 9 | 364 | 565 | (201) | -36% | | | | | | | |
| TOTAL Ridership | 33,802 | 33,656 | 146 | 0% | | | | | | | |
| | | | - | | | | | | | | |
| Rides Per Hour | 13 | 14 | (1) | -8% | | | | | | | |
| Rides Per Day | 1,300 | 1,294 | 6 | 0% | | | | | | | |
| Rides per Vehicle Mile | 0.97 | 0.98 | 0 | 1% | | | | | | | |

ROUTE INFORMATION

- Route 1 Central Moorhead from Downtown by Concordia to Marriott
- Route 2 Central Moorhead from Downtown by MSUM to Marriott
- Route 3 Southeast Moorhead by High School, Horizon, Cashwise, Target
- Route 4 Downtown to EasTen Shopping Area, Target, Wal-Mart, Cashwise, North
- Moorhead, Courthouse, Highrises
- Route 5 South of I-94 from Marriott, Village Green, M|State, Safari, American
- Route 6 Dilworth by Walmart, CVS, Red River Recovery, Houge Estates
- Route 7 Evening North Route to Hwy 10 Shopping, MSUM, Downtown
- Route 8 Evening South Route to Concordia, Safari, Sunmart to Downtown
- Route 9 SE Moorhead from Walmart to Horizon School, Sanford Health, Sam's Club

NOTES:

March 1, 2017, evening Route 7 was eliminated and replaced with Route 4 (operating two buses every 30-minutes until 11:15 p.m., Monday-Saturday).

Attachment 4

MOORHEAD FIXED ROUTE RIDERSHIP - Year To Date Jan-May 2017 compared to Jan-May 2016

| British Hall Control | Comparison to P | revious Year | by Route | |
|------------------------|-----------------|--------------|----------|----------|
| | 2017 | 2016 | Change | % Change |
| Operating Weekdays | 107 | 106 | 1 | 1% |
| Operating Saturdays | 21 | 22 | (1) | -5% |
| Total Operating Days | 128 | 128 | | 0% |
| Revenue Hours | 12,469 | 12,120 | 349 | 3% |
| Vehicle Mileage | 172,254 | 171,306 | 948 | 1% |
| Route 1 | 29,536 | 31,631 | (2,095) | -7% |
| Route 2 | 44,222 | 48,623 | (4,401) | -9% |
| Route 3 | 20,496 | 18,902 | 1,594 | 8% |
| Route 4 | 53,248 | 48,706 | 4,542 | 9% |
| Route 5 | 19,295 | 22,118 | (2,823) | -13% |
| Route 6 | 5,490 | 4,602 | 888 | 19% |
| Route 7* Eliminated | 2,125 | 5,815 | (3,690) | -63% |
| Route 8 | 7,335 | 7,017 | 318 | 5% |
| Route 9 | 2,607 | 3,124 | (517) | -17% |
| TOTAL Ridership | 184,354 | 190,538 | (6,184) | -3% |
| Rides Per Hour | 15 | 16 | - (1) | -6% |
| Rides Per Day | 1,440 | 1,489 | (48) | -3% |
| Rides per Vehicle Mile | 1.07 | 1.11 | 0 | 4% |

ROUTE INFORMATION

- Route 1 Central Moorhead from Downtown by Concordia to Marriott
- Route 2 Central Moorhead from Downtown by MSUM to Marriott
- Route 3 Southeast Moorhead by High School, Horizon, Cashwise, Target
- Route 4 Downtown to EasTen Shopping Area, Target, Wal-Mart, Cashwise, North
- Moorhead, Courthouse, Highrises
- Route 5 South of I-94 from Marriott, Village Green, M|State, Safari, American
- Route 6 Dilworth by Walmart, CVS, Red River Recovery, Houge Estates
- Route 7 Evening North Route to Hwy 10 Shopping, MSUM, Downtown
- Route 8 Evening South Route to Concordia, Safari, Sunmart to Downtown
- Route 9 SE Moorhead from Walmart to Horizon School, Sanford Health, Sam's Club

NOTES:

March 1, 2017, evening Route 7 was eliminated and replaced with Route 4 (operating two buses every 30-minutes until 11:15 p.m., Monday-Saturday).

Attachment 4

| MOORH | EAD FIXED F June 2 | | ERSHIP | | | | | | | |
|--------------------------------------|-----------------------|----------|--------|----------|--|--|--|--|--|--|
| Comparison to Previous Year by Route | | | | | | | | | | |
| | Jun 2017 | Jun 2016 | Change | % Change | | | | | | |
| Operating Weekdays | 22 | 22 | - | 0% | | | | | | |
| Operating Saturdays | 4 | 4 | | 0% | | | | | | |
| Total Operating Days | 26 | 26 | - | 0% | | | | | | |
| Revenue Hours | 2,506 | 2,399 | 107 | 4% | | | | | | |
| Vehicle Mileage | 35,284 | 34,237 | 1,047 | 3% | | | | | | |
| Route 1 | 6,172 | 6,948 | (776) | -11% | | | | | | |
| Route 2 | 7,572 | 7,033 | 539 | 8% | | | | | | |
| Route 3 | 4,382 | 4,081 | 301 | 7% | | | | | | |
| Route 4 | 11,705 | 9,723 | 1,982 | 20% | | | | | | |
| Route 5 | 4,121 | 3,347 | 774 | 23% | | | | | | |
| Route 6 | 1,123 | 732 | 391 | 53% | | | | | | |
| Route 7* Eliminated | | 837 | (837) | -100% | | | | | | |
| Route 8 | 1,188 | 891 | 297 | 33% | | | | | | |
| Route 9 | 473 | 748 | (275) | -37% | | | | | | |
| TOTAL Ridership | 36,736 | 34,340 | 2,396 | 7% | | | | | | |
| Rides Per Hour | 15 | 14 | 0 | 2% | | | | | | |
| Rides Per Day | 1,413 | 1,321 | 92 | 7% | | | | | | |
| Rides per Vehicle Mile | 1.04 | 1.00 | 0 | 4% | | | | | | |

ROUTE INFORMATION

- Route 1 Central Moorhead from Downtown by Concordia to Marriott
- Route 2 Central Moorhead from Downtown by MSUM to Marriott
- Route 3 Southeast Moorhead by High School, Horizon, Cashwise, Target
- Route 4 Downtown to EasTen Shopping Area, Target, Wal-Mart, Cashwise, North Moorhead, Courthouse, Highrises
- Route 6 Dilworth by Walmart, CVS, Red River Recovery, Houge Estates
- Route 5 South of I-94 from Marriott, Village Green, M|State, Safari, American
- Route 7 Evening North Route to Hwy 10 Shopping, MSUM, Downtown
- Route 8 Evening South Route to Concordia, Safari, Sunmart to Downtown
- Route 9 SE Moorhead from Walmart to Horizon School, Sanford Health, Sam's Club

NOTES:

March 1, 2017, evening Route 7 was eliminated and replaced with Route 4 (operating two buses every 30-minutes until 11:15 p.m., Monday-Saturday).

| MOORHEAD Jan-Ju | n 2017 com | TE RIDERS | SHIP - Year Ian-Jun 201 | To Date | | | | | | |
|---|------------|-----------|----------------------------|----------|--|--|--|--|--|--|
| Jan-Jun 2017 compared to Jan-Jun 2016 Comparison to Previous Year by Route | | | | | | | | | | |
| | 2017 | 2016 | Change | % Change | | | | | | |
| Operating Weekdays | 129 | 128 | 1 | 1% | | | | | | |
| Operating Saturdays | 25 | 26 | (1) | -4% | | | | | | |
| Total Operating Days | 154 | 154 | - ' | 0% | | | | | | |
| Revenue Hours | 14,975 | 14,519 | 456 | 3% | | | | | | |
| Vehicle Mileage | 207,538 | 205,543 | 1,995 | 1% | | | | | | |
| Route 1 | 35,708 | 38,579 | (2,871) | -7% | | | | | | |
| Route 2 | 51,794 | 55,656 | (3,862) | -7% | | | | | | |
| Route 3 | 24,878 | 22,983 | 1,895 | 8% | | | | | | |
| Route 4 | 64,953 | 58,429 | 6,524 | 11% | | | | | | |
| Route 5 | 23,416 | 25,465 | (2,049) | -8% | | | | | | |
| Route 6 | 6,613 | 5,334 | 1,279 | 24% | | | | | | |
| Route 7* Eliminated | 2,125 | 6,652 | (4,527) | -68% | | | | | | |
| Route 8 | 8,523 | 7,908 | 615 | 8% | | | | | | |
| Route 9 | 3,080 | 3,872 | (792) | -20% | | | | | | |
| TOTAL Ridership | 221,090 | 224,878 | (3,788) | -2% | | | | | | |
| Rides Per Hour | 15 | 15 | (1) | -5% | | | | | | |
| Rides Per Day | 1,436 | 1,460 | (25) | -2% | | | | | | |
| Rides per Vehicle Mile | 1.07 | 1.09 | (0) | -3% | | | | | | |

ROUTE INFORMATION

Route 1 - Central Moorhead from Downtown by Concordia to Marriott

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- Route 2 Central Moorhead from Downtown by MSUM to Marriott
- Route 3 Southeast Moorhead by High School, Horizon, Cashwise, Target
- Route 4 Downtown to EasTen Shopping Area, Target, Wal-Mart, Cashwise, North Moorhead, Courthouse, Highrises
- Route 6 Dilworth by Walmart, CVS, Red River Recovery, Houge Estates
- Route 5 South of I-94 from Marriott, Village Green, M|State, Safari, AmericInn
- Route 7 Evening North Route to Hwy 10 Shopping, MSUM, Downtown
- Route 8 Evening South Route to Concordia, Safari, Sunmart to Downtown
- Route 9 SE Moorhead from Walmart to Horizon School, Sanford Health, Sam's Club

NOTES:

March 1, 2017, evening Route 7 was eliminated and replaced with Route 4 (operating two buses every 30-minutes until 11:15 p.m., Monday-Saturday).

| O - MATBUS FIX | | | |
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| | y 2017 | 建筑水水区 经股份股份 | STATE OF STATE |
| | | ite de la companya del companya de la companya del companya de la | |
| May 2016 | May 2017 | Change | % Change |
| 21 | 22 | 1 | 5% |
| 4 | 4 | - | 0% |
| 25 | 26 | 1 | 4% |
| 6,271 | 6.338 | 67 | 1% |
| 78,387 | 76,079 | (2,308) | -3% |
| 6.270 | 5 999 | (271) | 40/ |
| | | | -4% |
| | | | -7% |
| | | | -10% |
| | | | 0% |
| | | | -3% 9% |
| | | | |
| 4,511 | 4,514 | 3 | 13% 0% |
| 2.114 | 2 234 | 120 | C0/ |
| | 2,204 | 120 | 6% |
| 1.542 | 1 170 | (372) | 240/ |
| | | | -24% 39% |
| | | | 4% |
| | | | 0% |
| | | | -59% |
| 199 | 237 | 38 | 19% |
| 1 730 | 2 275 | | |
| 1,7.00 | 47 | | |
| 93,223 | 91,438 | (1,785) | -2% |
| 15 | 14 | (0) | |
| | | | -3% |
| | | | -6% 0.01 |
| | May 2016 21 4 25 6,271 78,387 6,270 8,648 2,194 13,291 27,082 5,695 2,544 4,511 2,114 1,542 4,123 1,335 7,432 4,513 199 1,730 | May 2016 May 2017 21 22 4 4 25 26 6,271 6,338 78,387 76,079 6,270 5,999 8,648 8,049 2,194 1,967 13,291 13,320 27,082 26,209 5,695 6,204 2,544 2,867 4,511 4,514 2,114 2,234 1,542 1,170 4,123 5,741 1,335 1,390 7,432 7,420 4,513 1,842 199 237 - - 1,730 2,275 47 93,223 91,438 15 14 3,729 3,517 | 21 22 1 4 4 - 25 26 1 6,271 6,338 67 78,387 76,079 (2,308) 6,270 5,999 (271) 8,648 8,049 (599) 2,194 1,967 (227) 13,291 13,320 29 27,082 26,209 (873) 5,695 6,204 509 2,544 2,867 323 4,511 4,514 3 2,114 2,234 120 1,542 1,170 (372) 4,123 5,741 1,618 1,335 1,390 55 7,432 7,420 (12) 4,513 1,842 (2,671) 199 237 38 1,730 2,275 - 47 - - 93,223 91,438 (1,785) |

MATBUS ROUTE INFORMATION - FARGO

Route 11 - Downtown north and south on Broadway to 25th Ave N, VA Hospital

Route 13 - Downtown to NDSU and North Fargo, including Northport & Trollwood

Route 13U - Downtown to Renaissance, Klai, R.H. Barry and NDSU Union

Route 14 - Downtown to Kmart, Essentia, 32nd Ave S, 42nd St S and West Acres

Route 15 - Downtown to 13th Avenue South retail corridor

Route 16 - Downtown to CashWise, West Acres and West Fargo

Route 17 - Downtown to Madison Neighborhood

Route 18 - Downtown to Jefferson Neighborhood and SE Human Services

Route 23 - West Acres to Woodhaven, Osgood, Microsoft, 52nd Ave Walmart & PRACS

Route 31 - NDSU Campus to Tech Park and Fargodome Parking

Route 32E - NDSU Campus to University Village and east side of Dakota Drive Housing

Route 32W - NDSU Campus to University Village and west side of Dakota Drive Housing

Route 33 - NDSU Union to Klai Hall, Richard H. Barry Hall and University Village

Route 34 - NDSU Union to Days Inn, Skills & Tech, Stop-N-Go Center & Niskanen

Route 35 - NDSU Evening Route between Library and University Village

LinkFM - Downtown circulator linking the Moorhead Center Mall to Downtown Fargo



Attachment 4

| FARGO - M | ATBUS FIXED RO | OUTE RIDERS | SHIP - Year To | Date | | | | | | | | | |
|------------------------|--------------------------------------|------------------|----------------|--------------|--|--|--|--|--|--|--|--|--|
| | n - May 2016 com | | | Date | | | | | | | | | |
| 据。这是自己的思想是有是 | Comparison to Previous Year by Route | | | | | | | | | | | | |
| On a setting 184 | 2016 | 2017 | Change | % Change | | | | | | | | | |
| Operating Weekdays | 106 | 106 | | 0% | | | | | | | | | |
| Operating Saturdays | 22 | 21 | (1) | -5% | | | | | | | | | |
| Total Operating Days | 128 | 127 | (1) | -1% | | | | | | | | | |
| Revenue Hours | 34,509 | 33,776 | (733) | | | | | | | | | | |
| Vehicle Miles | 415,883 | 415,227 | (656) | -2% 0% | | | | | | | | | |
| Route 11 | 33,334 | 20.400 | | | | | | | | | | | |
| Route 13 | 59,803 | 32,128 | (1,206) | -4% | | | | | | | | | |
| Route 13U | 24,932 | 54,827 | (4,976) | -8% | | | | | | | | | |
| Route 14 | | 21,608 | (3,324) | -13% | | | | | | | | | |
| Route 15 | 68,534 142,248 | 66,197 | (2,337) | -3% | | | | | | | | | |
| Route 16 | | 134,319 | (7,929) | -6% | | | | | | | | | |
| Route 17 | 29,208 | 30,399 | 1,191 | 4% | | | | | | | | | |
| Route 18 | 15,130 24,820 | 17,526 23,249 | 2,396 | 16% | | | | | | | | | |
| | 24,020 | 23,249 | (1,571) | -6% | | | | | | | | | |
| Route 23 | 9,637 | 9,951 | 314 | 3% | | | | | | | | | |
| | | | | 570 | | | | | | | | | |
| Route 31 | 24,695 | 20,358 | (4,337) | 100/ | | | | | | | | | |
| Route 32E | 61,471 | 90.967 | 29,496 | -18% | | | | | | | | | |
| Route 32W | 18,564 | 20,554 | 1,990 | 48% | | | | | | | | | |
| Route 33 | 94,208 | 91,667 | (2,541) | 11% | | | | | | | | | |
| Route 34 | 60,586 | 27,632 | (32,954) | -3% | | | | | | | | | |
| Route 35 | 2,414 | 3,966 | 1,552 | -54% 64% | | | | | | | | | |
| LinkFM | 0.040 | | | 0470 | | | | | | | | | |
| Special Service | 9,246 | 14,673 | 5,427 | 59% | | | | | | | | | |
| | | | | | | | | | | | | | |
| TOTAL Ridership | 678,830 | 660,021 | (18,809) | -3% | | | | | | | | | |
| Rides Per Hour | 20 | 20 | (0) | 10/ | | | | | | | | | |
| Rides Per Day | 5,303 | 5,197 | (0) | -1% | | | | | | | | | |
| Rides Per Vehicle Mile | 1.63 | 1.59 | -0.04 | -2% -0.03 | | | | | | | | | |

MATBUS ROUTE INFORMATION - FARGO

Route 11 - Downtown north and south on Broadway to 25th Ave N, VA Hospital

Route 13 - Downtown to NDSU and North Fargo, including Northport & Trollwood

Route 13U - Downtown to Renaissance, Klai, R.H. Barry and NDSU Union

Route 14 - Downtown to Kmart, Essentia, 32nd Ave S, 42nd St S and West Acres

Route 15 - Downtown to 13th Avenue South retail corridor

Route 16 - Downtown to CashWise, West Acres and West Fargo

Route 17 - Downtown to Madison Neighborhood

Route 18 - Downtown to Jefferson Neighborhood and SE Human Services

Route 23 - West Acres to Woodhaven, Osgood, Microsoft, 52nd Ave Walmart & PRACS

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Route 33 - NDSU Union to Klai Hall, Richard H. Barry Hall and University Village

Route 34 - NDSU Union to Days Inn, Skills & Tech, Stop-N-Go Center & Niskanen

Route 35 - NDSU Evening Route between Library and University Village

LinkFM - Downtown circulator linking the Moorhead Center Mall to Downtown Fargo



| FARC | FARGO - MATBUS FIXED ROUTE RIDERSHIP | | | | | | | | | | | |
|------------------------|--------------------------------------|--------------------|---|----------|--|--|--|--|--|--|--|--|
| 医抗性性 化二十二十二 | | ie 2017 | | | | | | | | | | |
| | Comparison to Pr | evious Year by Rou | ite de la | | | | | | | | | |
| | June 2016 | June 2017 | Change | % Change | | | | | | | | |
| Operating Weekdays | 22 | 22 | - | 0% | | | | | | | | |
| Operating Saturdays | 4 | 4 | _ | 0% | | | | | | | | |
| Total Operating Days | 26 | 26 | - | 0% | | | | | | | | |
| Revenue Hours | 5,735 | 5,531 | (204) | -4% | | | | | | | | |
| Vehicle Miles | 74,772 | 72,367 | (2,405) | -3% | | | | | | | | |
| Route 11 | 6,521 | 5.494 | (1,027) | -16% | | | | | | | | |
| Route 13 | 7,998 | 7,830 | (168) | -2% | | | | | | | | |
| Route 13U | 215 | 274 | 59 | 27% | | | | | | | | |
| Route 14 | 13,986 | 13,520 | (466) | -3% | | | | | | | | |
| Route 15 | 27,328 | 25,164 | (2,164) | -8% | | | | | | | | |
| Route 16 | 6,136 | 5,956 | (180) | -3% | | | | | | | | |
| Route 17 | 2,809 | 2,706 | (103) | -4% | | | | | | | | |
| Route 18 | 4,398 | 4,318 | (80) | -2% | | | | | | | | |
| Route 23 | 2,203 | 2.408 | 205 | 9% | | | | | | | | |
| Route 24 - Pilot | - | 90 | 90 | #DIV/0! | | | | | | | | |
| Route 31 | | - | | | | | | | | | | |
| Route 32E | - | | | | | | | | | | | |
| Route 32W | | | | | | | | | | | | |
| Route 33 | - | | | | | | | | | | | |
| Route 34 | 1,694 | - | (1,694) | -100% | | | | | | | | |
| Route 35 | - | - | (1,001) | | | | | | | | | |
| LinkFM | 2,429 | 2,267 | (162) | -7% | | | | | | | | |
| Special Service | | 27 | 27 | #DIV/0! | | | | | | | | |
| TOTAL Ridership | 75,717 | 70,054 | (5,663) | -7% | | | | | | | | |
| Rides Per Hour | 13 | 13 | (1) | -4% | | | | | | | | |
| Rides Per Day | 2,912 | 2,694 | (218) | -7% | | | | | | | | |
| Rides Per Vehicle Mile | 1.01 | 0.97 | -0.04 | -4% | | | | | | | | |

MATBUS ROUTE INFORMATION - FARGO

Route 11 - Downtown north and south on Broadway to 25th Ave N, VA Hospital

Route 13 - Downtown to NDSU and North Fargo, including Northport & Trollwood

Route 13U - Downtown to Renaissance, Klai, R.H. Barry and NDSU Union

Route 14 - Downtown to Kmart, Essentia, 32nd Ave S, 42nd St S and West Acres

Route 15 - Downtown to 13th Avenue South retail corridor

Route 16 - Downtown to CashWise, West Acres and West Fargo

Route 17 - Downtown to Madison Neighborhood

Route 18 - Downtown to Jefferson Neighborhood and SE Human Services

Route 23 - West Acres to Woodhaven, Osgood, Microsoft, 52nd Ave Walmart & PRACS

Route 31 - NDSU Campus to Tech Park and Fargodome Parking

Route 32 - NDSU Campus to University Village and Dakota Drive Housing

Route 33 - NDSU Union to Klai Hall, Richard H. Barry Hall and University Village

Route 34 - NDSU Union to Days Inn, Skills & Tech, Stop-N-Go Center & Niskanen

Route 35 - NDSU Evening Route between Library and University Village

LinkFM - Downtown circulator linking the Moorhead Center Mall to Downtown Fargo



Attachment 4

| FARGO - M | ATBUS FIXED RO | OUTE RIDERS | SHIP - Year To | Date | | | | | | | |
|--------------------------------------|-----------------|-------------|----------------|-------------|--|--|--|--|--|--|--|
| | an-Jun 2016 com | | | Date | | | | | | | |
| Comparison to Previous Year by Route | | | | | | | | | | | |
| 0 | 2016 | 2017 | Change | % Change | | | | | | | |
| Operating Weekdays | 128 | 128 | - | 0% | | | | | | | |
| Operating Saturdays | 26 | 25 | (1) | -4% | | | | | | | |
| Total Operating Days | 154 | 153 | (1) | -1% | | | | | | | |
| Revenue Hours | 40,244 | 39,307 | (937) | 20/ | | | | | | | |
| Vehicle Miles | 490,655 | 487,594 | (3,061) | -2% -1% | | | | | | | |
| Route 11 | 39,855 | 37,622 | (0.000) | | | | | | | | |
| Route 13 | 67,801 | | (2,233) | -6% | | | | | | | |
| Route 13U | 25,147 | 62,657 | (5,144) | -8% | | | | | | | |
| Route 14 | 82,520 | 21,882 | (3,265) | -13% | | | | | | | |
| Route 15 | 169,576 | 79,717 | (2,803) | -3% | | | | | | | |
| Route 16 | 35,344 | 159,483 | (10,093) | -6% | | | | | | | |
| Route 17 | | 36,355 | 1,011 | 3% | | | | | | | |
| Route 18 | 17,939 | 20,232 | 2,293 | 13% | | | | | | | |
| Nodic 10 | 29,218 | 27,567 | (1,651) | -6% | | | | | | | |
| Route 23 | 11,840 | 12,359 | 519 | 40/ | | | | | | | |
| Route 24 - Pilot | - | 109 | 109 | 4% | | | | | | | |
| | | 100 | 109 | #DIV/0! | | | | | | | |
| Route 31 | 24,695 | 20,358 | (4,337) | 400/ | | | | | | | |
| Route 32E | 61,471 | 90,967 | 29,496 | -18% | | | | | | | |
| Route 32W | 18,564 | 20,554 | 1,990 | 48% | | | | | | | |
| Route 33 | 94,208 | 91,667 | (2,541) | 11% | | | | | | | |
| Route 34 | 62,280 | 27,632 | (34,648) | -3% | | | | | | | |
| Route 35 | 2,414 | 3,966 | 1,552 | -56% 64% | | | | | | | |
| LinkFM | 11 675 | 10.010 | | 0.70 | | | | | | | |
| Special Service | 11,675 | 16,940 | 5,265 | 45% | | | | | | | |
| opecial del vice | | 74 | 74 | #DIV/0! | | | | | | | |
| TOTAL Ridership | 754,547 | 730,141 | (24,406) | -3% | | | | | | | |
| Rides Per Hour | 19 | 19 | (0) | -1% | | | | | | | |
| Rides Per Day | 4,900 | 4,772 | (127) | -1% | | | | | | | |
| Rides Per Vehicle Mile | 1.54 | 1.50 | -0.04 | -3% -3% | | | | | | | |

MATBUS ROUTE INFORMATION - FARGO

Route 11 - Downtown north and south on Broadway to 25th Ave N, VA Hospital

Route 13 - Downtown to NDSU and North Fargo, including Northport & Trollwood

Route 13U - Downtown to Renaissance, Klai, R.H. Barry and NDSU Union

Route 14 - Downtown to Kmart, Essentia, 32nd Ave S, 42nd St S and West Acres

Route 15 - Downtown to 13th Avenue South retail corridor

Route 16 - Downtown to CashWise, West Acres and West Fargo

Route 17 - Downtown to Madison Neighborhood

Route 18 - Downtown to Jefferson Neighborhood and SE Human Services

Route 23 - West Acres to Woodhaven, Osgood, Microsoft, 52nd Ave Walmart & PRACS

Route 31 - NDSU Campus to Tech Park and Fargodome Parking

Route 32 - NDSU Campus to University Village and Dakota Drive Housing

Route 33 - NDSU Union to Klai Hall, Richard H. Barry Hall and University Village

Route 34 - NDSU Union to Days Inn, Skills & Tech, Stop-N-Go Center & Niskanen

Route 35 - NDSU Evening Route between Library and University Village

LinkFM - Downtown circulator linking the Moorhead Center Mall to Downtown Fargo



| | COLL | EGE RI | DERSI | HIP ON | N MATE | BUS | |
|-------------|--------------|-----------|---------|--------|---------|-------|-------------|
| 2015-16 | | | | | | | |
| Fare Count | | | | Custom | er Type | | |
| Year | Month | Concordia | M State | MSUM | NDSU | NDSCS | Grand Total |
| 2015 | August | 831 | 2,280 | 8,956 | 34,709 | | 46,776 |
| | September | 1,298 | 3,542 | 9,990 | 90,781 | | 105,611 |
| | October | 1,287 | 2,876 | 9,230 | 99,083 | | 112,476 |
| | November | 951 | 2,643 | 8,644 | 89,104 | | 101,342 |
| | December | 969 | 2,330 | 7,306 | 65,642 | | 76,247 |
| 2015 Total | | 5,336 | 13,671 | 44,126 | 379,319 | - | 442,452 |
| 2016 | January | 1,337 | 2,631 | 7,984 | 73,988 | 148 | 86,088 |
| | February | 1,345 | 3,110 | 8,153 | 92,223 | 429 | 105,260 |
| | March | 1,508 | 2,681 | 8,221 | 68,037 | 149 | 80,596 |
| | April | 1,346 | 2,784 | 8,304 | 79,883 | 171 | 92,488 |
| | May | 1,141 | 1,795 | 6,435 | 29,479 | 103 | 38,953 |
| | June July | 922 | 1,860 | 5,552 | 9,206 | 96 | 17,636 |
| 2016 Total | | 7,599 | 14,861 | 44,649 | 352,816 | 1,096 | 421,021 |
| Grand Total | 2015-16 | 12,935 | 28,532 | 88,775 | 732,135 | 1,096 | 863,473 |

| 2016-17 | | | | | | | |
|-------------|-----------|-----------|---------|--------|---------|-------|-------------|
| Fare Count | | | | Custom | er Type | | |
| Year | Month | Concordia | M State | MSUM | NDSU | NDSCS | Grand Total |
| 2016 | August | 941 | 2,423 | 8,755 | 37,404 | 112 | 49,635 |
| | September | 1,054 | 3,152 | 8,187 | 79,884 | 239 | 92,516 |
| | October | 1,242 | 2,686 | 8,291 | 83,803 | 277 | 96,299 |
| | November | 1,124 | 2,595 | 7,164 | 76,205 | 263 | 87,351 |
| | December | 816 | 2,250 | 5,363 | 48,360 | 177 | 56,966 |
| 2016 Total | | 5,177 | 13,106 | 37,760 | 325,656 | - | 382,767 |
| 2017 | January | 883 | 3,375 | 5,973 | 80,190 | 250 | 90,671 |
| | February | 885 | 2,902 | 6,086 | 87,062 | 312 | 97,247 |
| | March | 1,094 | 2,736 | 6,914 | 76,545 | 232 | 87,521 |
| | April | 911 | 2,757 | 6,110 | 62,802 | 255 | 72,835 |
| | May | 825 | 1,901 | 4,773 | 26,885 | 183 | 34,567 |
| | June | 817 | 1,690 | 3,727 | 6,663 | 216 | 13,113 |
| | July | | | | | | - |
| 2017 Total | | 5,415 | 15,361 | 33,583 | 340,147 | 1,448 | 395,954 |
| Grand Total | 2016-17 | 10,592 | 28,467 | 71,343 | 665,803 | 1,448 | 778,721 |

| Year | Month | Concordia | M State | MSUM | NDSU | NDSCS | Grand Total |
|-------------|-----------|-----------|---------|------|------|-------|-------------|
| 2015-16 | August | 13% | 6% | -2% | 8% | N/A | 6% |
| | September | -19% | -11% | -18% | -12% | N/A | -12% |
| | October | -3% | -7% | -10% | -15% | N/A | -14% |
| | November | 18% | -2% | -17% | -14% | N/A | -14% |
| | December | -16% | -3% | -27% | -26% | N/A | -25% |
| 2015-16 Tot | al | -3% | -4% | -14% | -14% | N/A | -13% |
| 2016-17 | January | -34% | 28% | -25% | 8% | 69% | 5% |
| | February | -34% | -7% | -25% | -6% | -27% | -8% |
| | March | -27% | 2% | -16% | 13% | 56% | 9% |
| | April | -32% | -1% | -26% | -21% | 49% | -21% |
| | May | -28% | 6% | -26% | -9% | 78% | -11% |
| | June | -11% | -9% | -33% | -28% | 125% | -26% |
| | July | | | | | | |
| 2016-17 Tot | al | -29% | 3% | -25% | -4% | 32% | -6% |
| Grand Total | | -18% | 0% | -20% | -9% | 32% | -10% |

NOTES:

Includes NDSU Circulator Routes NDSCS joined the U-Pass program effective January 25, 2016

Concordia Ridership on MATBUS

| | 2003-04 | 2004-05 | 2005-06 | 2006-07 | 2007-08 | 2008-09 | 2009-10 | 2010-11 | 2011-12 | 2040.42 | | | | | |
|-------------|---|---------|---------|---------|---------|---------|---------|---------|---------|----------|---------|---------|----------|---------|----------|
| August | 174 | 498 | 860 | 1,082 | 1,007 | 1.461 | 1,010 | 997 | | 2012-13 | 2013-14 | 2014-15 | 2015-16 | | % Change |
| September | 1,276 | 833 | 1,509 | 1,872 | 1,206 | | | | 759 | 772 | 1,008 | 975 | 831 | 941 | 13% |
| October | 1,406 | 883 | 1,437 | 100 | | 2,513 | 1,695 | 1,491 | 1,519 | 1,320 | 991 | 1,083 | 1,298 | 1,054 | -19% |
| November | 000000000000000000000000000000000000000 | | | 1,623 | 1,363 | 2,274 | 1,427 | 1,420 | 1,468 | 1,358 | 990 | 1,194 | 1,287 | 1,242 | -3% |
| | 1,301 | 1,219 | 1,329 | 1,419 | 1,330 | 1,891 | 1,131 | 1,110 | 1,413 | 1,122 | 1,054 | 1,120 | 951 | 1.124 | 18% |
| December | 1,383 | 1,081 | 1,249 | 1,151 | 1,183 | 1,642 | 1,183 | 1,003 | 1,259 | 696 | 924 | 1,026 | 969 | 816 | -16% |
| TOTAL | 5,540 | 4,514 | 6,384 | 7,147 | 6,089 | 9,781 | 6,446 | 6,021 | 6,418 | 5,268 | 4,967 | 5,398 | 5,336 | 5,177 | -3% |
| 3.65 | | | | | | | | | | | | | | | |
| January | 1,568 | 1,316 | 1,580 | 1,729 | 1,809 | 1,942 | 1,425 | 1,244 | 1,317 | 1,030 | 1,008 | 1,336 | 1,337 | 883 | -34% |
| Feburary | 1,437 | 1,182 | 1,291 | 1,624 | 1,792 | 1,933 | 1,406 | 1,218 | 1.391 | 1.096 | 1,093 | 1,320 | 1,337 | 885 | |
| March | 1,517 | 1,698 | 1,371 | 1,565 | 1.805 | 1,716 | 1.604 | 1,488 | 1,508 | 1,316 | 1,188 | 1,349 | 10.00 mm | 1000000 | -34% |
| April | 1,293 | 1,293 | 1,263 | 1.265 | 2,123 | 1,687 | 1,430 | 1,423 | 1,135 | 1.368 | | | 1,508 | 1,094 | -27% |
| May | 602 | 1,109 | 1,389 | 726 | 1,712 | 1,273 | 1,002 | 688 | 780 | | 1,089 | 1,115 | 1,346 | 911 | -32% |
| June | 451 | 651 | 1,314 | 700 | 1,580 | 1,187 | 919 | | | 902 | 642 | 779 | 1,141 | 825 | -28% |
| July | 380 | 599 | 1,166 | 796 | 1,327 | | | 844 | 766 | 720 | 631 | 654 | 922 | 817 | -11% |
| TOTAL | 7,248 | 7,848 | 9,374 | | | 999 | 935 | 676 | 617 | 817 | 442 | 705 | 730 | | |
| | 1,240 | 7,040 | 3,374 | 8,405 | 12,148 | 10,737 | 8,721 | 7,581 | 7,514 | 7,249 | 6,093 | 7,258 | 8,329 | | |
| GRAND TOTAL | 12,788 | 12,362 | 15,758 | 15,552 | 18,237 | 20,518 | 45 467 | 42.000 | 40.000 | 10 -1- 1 | | | | | |
| | ,.00 | ,_,50E | 10,700 | 10,002 | 10,237 | 20,010 | 15,167 | 13,602 | 13,932 | 12,517 | 11,060 | 12,656 | 13,665 | | |

NOTE: Concordia began subsidizing evening taxi rides in Fall 2004. In March & April 2009, due to a historic flood and two blizzards, all schools and colleges were closed for two-weeks.

M|State Ridership on MATBUS

| | 2004-05 | 2005-06 | 2006-07 | 2007-08 | 2008-09 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2044.45 | | | |
|-------------|---------|---------|---------|---------|---------|----------|---------|---------|---------|---------|---------|---------|---------|----------|
| August | | 934 | 1,151 | 1.925 | 2,233 | 2,187 | 2,482 | 3,485 | 3,566 | | 2014-15 | 2015-16 | 2016-17 | % Change |
| September | | 1,497 | 2,147 | 3,125 | 4,000 | 3,407 | 4,275 | 5.783 | | 3,444 | 2,861 | 2,280 | 2,423 | 6% |
| October | | 1.517 | 1,761 | 3,150 | 3,769 | 2,560 | 2,905 | | 5,250 | 4,689 | 4,487 | 3,542 | 3,152 | -11% |
| November | | 1,269 | 1,573 | 2,511 | 3,016 | 2,049 | | 4,589 | 5,112 | 4,531 | 4,024 | 2,876 | 2,686 | -7% |
| December | | 913 | 1,402 | 2,049 | 2,665 | | 2,619 | 4,271 | 4,293 | 4,187 | 2,857 | 2,643 | 2,595 | -2% |
| TOTAL | - | 6,130 | 8,034 | 12,760 | | 1,722 | 1,999 | 2,937 | 3,278 | 3,371 | 2,586 | 2,330 | 2,250 | -3% |
| | | 0,100 | 0,054 | 12,700 | 15,683 | 11,925 | 14,280 | 21,065 | 21,499 | 20,222 | 16,815 | 13,671 | 13,106 | -4% |
| January | 373 | 1,694 | 0.054 | 0.747 | | ramarany | | | | | | | | |
| Feburary | 726 | | 2,254 | 2,747 | 3,111 | 2,824 | 4,355 | 3,485 | 3,928 | 3,861 | 3,398 | 2,631 | 3,375 | 28% |
| March | | 1,893 | 1,782 | 3,218 | 2,884 | 3,168 | 4,179 | 5,783 | 4,184 | 3,998 | 3,175 | 3,110 | 2,902 | -7% |
| April | 811 | 1,531 | 1,585 | 2,669 | 1,965 | 3,216 | 3,756 | 4,589 | 4,145 | 3,982 | 3,294 | 2,681 | 2,736 | 2% |
| | 789 | 1,320 | 1,481 | 2,997 | 2,729 | 3,089 | 3,874 | 4,271 | 4.915 | 4,179 | 3,210 | 2,784 | 2,757 | |
| May | 538 | 1,270 | 1,219 | 2,201 | 1,970 | 1,488 | 2,006 | 2.937 | 3.171 | 2,729 | 1,794 | 1,795 | 1,901 | -1% |
| June | 420 | 754 | 1,011 | 2,023 | 2,006 | 1,565 | 2,225 | 3,110 | 2,454 | 2,523 | 1,696 | 1,860 | | 6% |
| July | 402 | 604 | 1,249 | 2,050 | 2,018 | 1,806 | 1.777 | 2,691 | 2,350 | 2,225 | 1,727 | | 1,690 | -9% |
| TOTAL | 4,059 | 9,066 | 10,581 | 17,905 | 16,683 | 17,156 | 22,172 | 26,866 | 25,147 | 23,497 | 18,294 | 1,411 | | |
| | | | | | | | | | 20,147 | 20,491 | 10,294 | 16,272 | | |
| GRAND TOTAL | 4,059 | 15,196 | 18,615 | 30,665 | 32,366 | 29.081 | 36,452 | 47,931 | 46,646 | 42 740 | 25 400 | 22.242 | | |
| | | | | | ,,,,,, | | 00,402 | 77,331 | 40,040 | 43,719 | 35,109 | 29,943 | | |

M|State joined U-Pass in January 2005. In March & April 2009, due to a historic flood and two blizzards, all colleges were closed for two-weeks.

MSUM Ridership on MATBUS

| | 2002-03 | 2003-04 | 2004-05 | 2005-06 | 2006-07 | 2007-08 | 2008-09 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2042.44 | 0044.45 | | | |
|-----------------------|---------|---------|---------|------------|---------|----------|---------|---------|---------|---------|---------|---------|---------|---------|--------|----------|
| August | 519 | 2,228 | 3,241 | 3.859 | 5,230 | 5,548 | 7.002 | 7,272 | 7.818 | 10,003 | | 2013-14 | 2014-15 | 2015-16 | | % Change |
| September | 2,605 | 4,887 | 5,224 | 6,863 | 8,283 | 8.857 | 10.596 | 10,519 | 10,514 | | 8,474 | 9,181 | 9,804 | 8,956 | 8,755 | -2% |
| October | 3,845 | 5,754 | 5,276 | 6,269 | 8,022 | 9,213 | 10,514 | | | 10,971 | 9,177 | 10,549 | 11,357 | 9,990 | 8,187 | -18% |
| November | 3,318 | 4.768 | 5,120 | 5,594 | 7,067 | 1000 | | 9,463 | 9,890 | 9,959 | 9,318 | 11,155 | 12,250 | 9,230 | 8,291 | -10% |
| December | 3,118 | 4.050 | | | | 8,190 | 8,157 | 8,418 | 8,966 | 9,381 | 9,033 | 10,650 | 10,788 | 8,644 | 7,164 | -17% |
| TOTAL | | | 3,624 | 4,388 | 5,512 | 6,816 | 6,820 | 6,923 | 6,950 | 7,217 | 7,100 | 8,660 | 10,215 | 7.306 | 5,363 | -27% |
| TOTAL | 13,405 | 21,687 | 22,485 | 26,973 | 34,114 | 38,624 | 43,089 | 42,595 | 44,138 | 47,531 | 43,102 | 50,195 | 54,414 | 44,126 | 37,760 | -14% |
| lanuani | 2.000 | F 450 | 5.000 | - - | | | | | | | | | | | | |
| January | 3,860 | 5,158 | 5,238 | 5,711 | 7,735 | 9,097 | 8,235 | 8,163 | 9,499 | 10,217 | 8.410 | 9,490 | 10.238 | 7.984 | 5,973 | -25% |
| Feburary | 4,561 | 5,649 | 5,297 | 6,612 | 7,607 | 9,414 | 9,088 | 9,246 | 9,758 | 10,424 | 9,696 | 10,766 | 11,309 | 8.153 | 6.086 | |
| March | 3,882 | 5,166 | 5,084 | 5,703 | 7,492 | 8,509 | 6,762 | 8,004 | 9,161 | 10,185 | 9.661 | 10,234 | 10,665 | 8,221 | | -25% |
| April | 3,627 | 5,240 | 4,741 | 5,401 | 6,755 | 8,643 | 8,065 | 7,521 | 8,741 | 7,599 | 10,727 | 10,420 | | | 6,914 | -16% |
| May | 2,342 | 3,206 | 3,130 | 3,841 | 4.539 | 5,712 | 6,106 | 5,534 | 6,382 | 5,834 | | | 10,108 | 8,304 | 6,110 | -26% |
| June | 1,587 | 2,015 | 2.477 | 3,041 | 3,416 | 4.867 | 4,392 | 4,496 | 4,965 | 100.000 | 8,091 | 8,354 | 7,187 | 6,435 | 4,773 | -26% |
| July | 1,609 | 1.774 | 1.827 | 2,544 | 3,166 | 5.032 | 4,399 | 4,309 | | 5,106 | 5,348 | 6,685 | 6,326 | 5,552 | 3,727 | -33% |
| TOTAL | 21,468 | 28,208 | 27,794 | 32,853 | 40,710 | 51,274 | | | 5,124 | 4,694 | 5,215 | 6,300 | 5,265 | 4,834 | | |
| | 2.,100 | 20,200 | 21,134 | 02,000 | 40,710 | 51,274 | 47,047 | 47,273 | 53,630 | 54,059 | 57,148 | 62,249 | 61,098 | 49,483 | | |
| GRAND TOTAL | 34.873 | 49.895 | 50.279 | 59,826 | 74 004 | 00 000 I | 20.100 | | | | | | | | | |
| In March & April 2009 | | | | | | 89,898 | 90,136 | 89,868 | 97,768 | 101,590 | 100,250 | 112,444 | 115,512 | 93,609 | | |

In March & April 2009, due to a historic flood and two blizzards, all colleges were closed for two-weeks. In August 2011, MSUM Faculty & Staff were removed from the U-Pass Contract by MSUM. In 2016, extensive construction projects on Main Avenue, 8th Street and 20th Street, affected routes.

NDSU Ridership on MATBUS

| | 2001-02 | 2002-03 | 2003-04 | 2004-05 | 2005-06 | 2006-07 | 2007-08 | 2008-09 | 2009-10 | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 | 2016-17 | % Channa |
|-------------|---------|--------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| August | 1,699 | 3,839 | 4,940 | 12,084 | 11,509 | 15,644 | 22,132 | 20,545 | 42,422 | 46,847 | 46.646 | 48,503 | 34,245 | 33,761 | | | % Change |
| September | 9,821 | 9,841 | 16,840 | 35,547 | 28,243 | 33,243 | 38,095 | 54,792 | 103.815 | 112,275 | 98,197 | 77.467 | | | 34,709 | 37,404 | 8% |
| October | 6,666 | 12.834 | 21,100 | 33,092 | 33,838 | 39,330 | 45,952 | 62.019 | 113,307 | 95.482 | 94,445 | | 94,661 | 97,731 | 90,781 | 79,884 | -12% |
| November | 5,267 | 11,806 | 20,617 | 30,307 | 31,871 | 34,945 | 41,546 | 53,614 | 89,089 | | | 101,281 | 111,851 | 107,257 | 99,083 | 83,803 | -15% |
| December | 4,657 | 9,564 | 17,477 | 21.023 | 22,459 | 20.008 | | | | 90,353 | 90,398 | 84,619 | 89,399 | 86,700 | 89,104 | 76,205 | -14% |
| TOTAL | 28,110 | 47,884 | 80,974 | 132,053 | 127,920 | | 21,996 | 47,916 | 74,939 | 63,584 | 54,733 | 41,657 | 78,813 | 71,060 | 65,642 | 48,360 | -26% |
| TOTAL | 20,110 | 47,004 | 80,974 | 132,053 | 127,920 | 143,170 | 169,721 | 238,886 | 423,572 | 408,541 | 384,419 | 353,527 | 408,969 | 396,509 | 379,319 | 325,656 | -14% |
| • | | 1000 1000000 | | | | | | | | | | | | | | | |
| January | 7,360 | 14,180 | 24,043 | 34,798 | 35,244 | 44,983 | 61,186 | 62,296 | 81,555 | 97,825 | 99,126 | 100.652 | 84,647 | 79.193 | 73,988 | 80,190 | 8% |
| Feburary | 7,481 | 19,216 | 30,980 | 35,554 | 45,295 | 47,596 | 65,847 | 77,281 | 112,859 | 110,761 | 110,191 | 94,928 | 113,325 | 109,899 | 92,222 | | |
| March | 7,192 | 16,400 | 25,270 | 29,508 | 37,765 | 37,529 | 40,447 | 39,797 | 104,592 | 96,027 | 83,120 | 71,673 | 83,219 | 84,681 | | 87,062 | -6% |
| April | 8,454 | 14,783 | 21,413 | 29,906 | 25,802 | 33,600 | 52.028 | 53,006 | 78,834 | 85,360 | 78,208 | 95,137 | 95,179 | | 68,037 | 76,545 | 13% |
| May | 3,733 | 6,961 | 9.405 | 12,624 | 11,485 | 14,638 | 17,749 | 31,649 | 39,959 | 38,417 | 32,278 | | | 81,164 | 79,883 | 62,802 | -21% |
| June | 2.411 | 2,962 | 3,127 | 3,504 | 3.786 | 5,455 | 8,102 | 11,407 | 13,299 | | | 32,420 | 48,969 | 39,581 | 29,479 | 26,885 | -9% |
| July | 1,867 | 3,037 | 3,246 | 3,278 | 3,135 | 4,986 | | | | 12,187 | 10,506 | 12,537 | 13,333 | 11,888 | 9,206 | 6,663 | -28% |
| TOTAL | 38,498 | 77,539 | 117,484 | | | | 7,925 | 10,866 | 13,039 | 10,501 | 10,433 | 11,644 | 12,562 | 11,263 | 7,727 | | |
| TOTAL | 30,430 | 77,009 | 117,404 | 149,172 | 162,512 | 188,787 | 253,284 | 286,302 | 444,137 | 451,078 | 423,862 | 418,991 | 451,234 | 417,669 | 360,542 | | |
| CDAND TOTAL | | | | | | | | | | | | | | | | | |
| GRAND TOTAL | 66,608 | 125,423 | 198,458 | 281,225 | 290,432 | 331,957 | 423,005 | 525,188 | 867,709 | 859,619 | 808,281 | 772,518 | 860,203 | 814,178 | 739.861 | | |

NOTES:

2004 ridership was adjusted to include Route 31, which did not have an electronic farebox.

Semester pass ridership is included in NDSU totals as most are sold to NDSU faculty.

In March & April 2009, due to a historic flood and two blizzards, all schools and colleges were closed for two-weeks.

NDSU circulators are total riders and not just TTP34 or Key 1

All ridership corrected from Jan 2017 forward, all 2016 and previous ridership has been reported as actuals and will remain the same.

NDSCS Ridership on MATBUS

| | 2015-16 | 2016-17 | % Change |
|-----------|---------|---------|----------|
| August | 0 | 112 | |
| September | 0 | 239 | |
| October | 0 | 277 | |
| November | 0 | 263 | |
| December | 0 | 177 | |
| TOTAL | 0 | 1,068 | |
| 6 | | | |
| January | 148 | 250 | 69% |
| Feburary | 429 | 312 | -27% |
| March | 149 | 232 | 56% |
| April | 171 | 255 | 49% |
| May | 103 | 183 | 78% |
| June | 96 | 216 | 125% |
| July | 96 | | |
| TOTAL | 1,192 | | |

1,192

NDSCS joined U-Pass on January 25, 2016.

GRAND TOTAL

PARATRANSIT RIDERSHIP May 2017

| Comparison to Previous Year | | | | | | | | | | | |
|-----------------------------|----------|----------|--------|----------|--|--|--|--|--|--|--|
| | May 2017 | May 2016 | Change | % Change | | | | | | | |
| Total Operating Days | 30 | 30 | - | 0% | | | | | | | |
| Hours of Service | 1,996 | 1,853 | 143 | 8% | | | | | | | |
| Mileage | 30,808 | 26,050 | 4,758 | 18% | | | | | | | |
| Total Ridership | 4,671 | 4,119 | 552 | 13% | | | | | | | |
| Fargo | 3,265 | 2,864 | 401 | 14% | | | | | | | |
| Moorhead | 895 | 791 | 104 | 13% | | | | | | | |
| West Fargo | 460 | 425 | 35 | 8% | | | | | | | |
| Dilworth | 51 | 39 | 12 | 31% | | | | | | | |
| Rides per Hour | 2.34 | 2.10 | 0 | 11% | | | | | | | |
| Miles Per Rider | 6.60 | 6.32 | 0 | 4% | | | | | | | |

| Comparison to Previous Month | | | | | | | | |
|------------------------------|----------|--------|----------|--------|--|--|--|--|
| | May 2017 | Change | % Change | | | | | |
| Total Operating Days | 30 | 30 | - | 0% | | | | |
| Hours of Service | 1,996 | 1,823 | 173 | 9% | | | | |
| Mileage | 30,808 | 27,852 | 2,956 | 10% | | | | |
| Total Ridership | 4,671 | 4,123 | 548 | 12% | | | | |
| Fargo | 3,265 | 2,893 | 372 | 11% | | | | |
| Moorhead | 895 | 752 | 143 | 16% | | | | |
| West Fargo | 460 | 378 | 82 | 18% | | | | |
| Dilworth | 51 | 100 | 49 | 96% | | | | |
| Rides per Hour | 2.34 | 2.26 | 0.08 | 0.03 | | | | |
| Miles Per Rider | 6.60 | 6.76 | (0.16) | (0.02) | | | | |

PARATRANSIT RIDERSHIP June 2017

| Comparison to Previous Year | | | | | | | | |
|-----------------------------|-----------|--------|----------|------|--|--|--|--|
| | June 2017 | Change | % Change | | | | | |
| Total Operating Days | 30 | 30 | - | 0% | | | | |
| Hours of Service | 1,904 | 1 020 | (24) | 40/ | | | | |
| Hours of Service | 1,904 | 1,928 | (24) | -1% | | | | |
| Mileage | 28,810 | 27,268 | 1,542 | 6% | | | | |
| Total Ridership | 4,375 | 4,360 | 15 | | | | | |
| Fargo | 3,161 | 3,004 | 157 | 5% | | | | |
| Moorhead | 813 | 872 | (59) | -7% | | | | |
| West Fargo | 336 | 445 | (109) | -24% | | | | |
| Dilworth | 65 | 39 | 26 | 67% | | | | |
| Rides per Hour | 2.30 | 2.10 | 0 | 9% | | | | |
| Miles Per Rider | 6.59 | 6.25 | 0 | 5% | | | | |

| Comparison to Previous Month | | | | | | | | | |
|------------------------------|-----------|----------|---------|----------|--|--|--|--|--|
| | June 2017 | May 2017 | Change | % Change | | | | | |
| Total Operating Days | 30 | 31 | 1 | 3% | | | | | |
| Hours of Service | 1,904 | 1,996 | (92) | -5% | | | | | |
| Mileage | 28,810 | 30,808 | (1,998) | -7% | | | | | |
| Total Ridership | 4,375 | 4,671 | (296) | -7% | | | | | |
| Fargo | 3,161 | 3,265 | (104) | -3% | | | | | |
| Moorhead | 813 | 895 | (82) | -10% | | | | | |
| West Fargo | 336 | 460 | (124) | -37% | | | | | |
| Dilworth | 65 | 51 | (14) | -22% | | | | | |
| Rides per Hour | 2.30 | 2.34 | -0.04 | -0.02 | | | | | |
| Miles Per Rider | 6.59 | 6.60 | (0.01) | (0.00) | | | | | |

METRO SENIOR RIDE 2017 MOORHEAD & DILWORTH, MINNESOTA

| | MOORHEAD SENIORS | | | DILWORTH SENIORS | | | TOTAL PASSENGERS | | |
|-----------|------------------|-------|----------|------------------|------|----------|------------------|-------|----------|
| Month | 2017 | 2016 | % Change | 2017 | 2016 | % Change | 2017 | 2016 | % Change |
| January | 934 | 816 | 14.46% | 71 | 80 | -11.25% | 1,005 | 896 | 12.17% |
| February | 830 | 846 | -1.89% | 44 | 56 | -21.43% | 874 | 902 | -3.10% |
| March | 961 | 889 | 8.10% | 59 | 52 | 13.46% | 1,020 | 941 | 8.40% |
| April | 885 | 745 | 18.79% | 71 | 58 | 22.41% | 956 | 803 | 19.05% |
| May | 1,000 | 728 | 37.36% | 45 | 42 | 7.14% | 1,045 | 770 | 35.71% |
| June | 818 | 807 | 1.36% | 40 | 43 | -6.98% | 858 | 850 | 0.94% |
| July | | | | | | | | 000 | 0.5470 |
| August | | | | | | | | | |
| September | | | | | | | | | |
| October | | | | | | | | | |
| November | | | | | | | | | |
| December | | | | | | | | | |
| TOTAL | 5,428 | 4,831 | 12.36% | 330 | 331 | -0.30% | 5,758 | 5,162 | 11.55% |

TOTAL PASSENGERS

| Month | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 |
|-----------|-------|--------|--------|-------|--------|-------|-------|--------|-------|
| January | 236 | 464 | 400 | 383 | 614 | 655 | | 769 | 896 |
| February | 324 | 442 | 398 | 387 | 598 | | 711 | 709 | 902 |
| March | 343 | 345 | 501 | 418 | 635 | | 730 | 798 | |
| April | 389 | 427 | 491 | 689 | 685 | 728 | | | 941 |
| May | 304 | 426 | 466 | 610 | | 701 | 719 | 801 | 803 |
| June | 261 | 419 | 502 | 566 | | 606 | | 820 | 770 |
| July | 296 | 454 | 472 | 496 | | | 626 | 813 | 850 |
| August | 266 | 417 | 483 | 636 | | | 678 | 862 | 764 |
| September | 348 | 446 | | | | 720 | 701 | 887 | 982 |
| October | | | 507 | 581 | 617 | 676 | 675 | 878 | 998 |
| | 428 | 473 | 546 | 676 | 673 | 812 | 736 | 883 | 984 |
| November | 423 | 398 | 577 | 514 | 617 | 666 | 613 | 891 | 979 |
| December | 432 | 400 | 618 | 367 | 517 | 669 | 641 | 1034 | 896 |
| TOTAL | 4,050 | 5111 | 5961 | 6323 | 7492 | 8042 | 8301 | 10143 | 10765 |
| % Change | | 26.20% | 16.63% | 6.07% | 18.49% | 7.34% | 3.22% | 22.19% | 6.13% |