

# CLIENT SURVEY QUESTIONNAIRE

It is our intent to provide you the best services possible and to help you to understand the City's codes and ordinances so that you can complete your planned project safely and successfully. Please take a moment to tell us how we performed. It will help to recognize employees who serve with distinction and to correct any problems within the department.

## What was the purpose of your visit?

- ( ) Building Permit                                      ( ) Mechanical Permit                                      ( ) Other permit Information  
( ) Electrical Permit                                      ( ) Plumbing Permit                                      ( ) Plan Routing/Review  
( ) Housing Inspection                                      ( ) Other \_\_\_\_\_

## Please indicate your evaluation of our service performed:

	EXCELLENT	GOOD	UNSATISFACTORY
Overall Service			
Employee efficiency/knowledge			
Employee courtesy			

## Please list any comments or suggestions that might allow us to serve you better in the future:

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## Who from the Inspections Department assisted you? Do you have any comments regarding your interaction with this person?

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Thank you for taking the time to complete this evaluation. Our office is committed to providing superior customer service. If you would like, you may contact the Inspections Department by calling 701-241-1561.

## The following information is optional:

\_\_\_\_ I wish to be contacted    \_\_\_\_ I do not wish to be contacted    \_\_\_\_ I wish to be contacted by the Building Official

Name \_\_\_\_\_ Company \_\_\_\_\_

Address \_\_\_\_\_ Telephone \_\_\_\_\_

Date \_\_\_\_\_

Please return completed form by mail or leave at front desk. Thank you,



Bruce Taralson  
Inspections Administrator

City of Fargo - Inspections  
200 3<sup>rd</sup> Street North  
Fargo, ND 58102

EMAIL TO: [inspections@cityoffargo.com](mailto:inspections@cityoffargo.com)

-or-

PLEASE FOLD IN THIRDS AND MAIL

PLEASE AFFIX  
POSTAGE

CITY OF FARGO  
INSPECTIONS DIVISION  
200 3<sup>RD</sup> ST N  
FARGO ND 58102